

## Vic (LKKAUTO)

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**From:** Claims Assistance - VAG Singapore <claims@vag.sg>  
**Sent:** Thursday, 5 December, 2019 9:26 AM  
**To:** Vic (LKKAUTO)  
**Subject:** Re: Your Ref: SBU 6921T - ACCIDENT INVOLVING VEHICLES GBJ 6749H AND SBU 6921T ON 02/11/2019 - LKK REF CC4/AIG19019631/R1hb3  
**Attachments:** Mutual Agreement.pdf

Hi Vic

Our client has duly signed the Mutual Agreement for your action.

Please see the attached file for your action.

We will close the case on our side

Best Regards,

Tony

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#### AVANTAGE VAG NORTH Service Centre

[160 Sin Ming Drive, #04](#)-17 Sin Ming AutoCity, Singapore 575722

#### AVANTAGE VAG EAST Service Centre

[8 Kaki Bukit Ave 4, #06](#)-48 Premier @ Kaki Bukit, Singapore 415875

#### Accident Reporting & Repair Centre

[48 Toh Guan Road East, #05](#)-155 Enterprise Hub, Singapore 608586

On Tue, Dec 3, 2019 at 10:24 AM Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Without Prejudice

Dear Tony,

Please find attached copy of the Mutual Settlement Form signed by our Insured.

Kindly let your client sign the same and forward back a copy to us for file closure.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 19 November, 2019 9:26 AM

**To:** 'Claims Assistance - VAG Singapore'

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Your Ref: SBU 6921T - ACCIDENT INVOLVING VEHICLES GBJ 6749H AND SBU 6921T ON 02/11/2019 - LKK REF CC4/AIG19019631/R1hb3

Without Prejudice

Dear Tony,

We refer to the below email and to our telephone conversation earlier.

As spoken, please find attached copy of the Mutual Settlement Form. Choose Option A if both parties not claim each other and will do repair on their own.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Monday, 11 November, 2019 11:24 AM

**To:** Claims Assistance - VAG Singapore

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** Your Ref: SBU 6921T - ACCIDENT INVOLVING VEHICLES GBJ 6749H AND SBU 6921T ON 02/11/2019 - LKK REF CC4/AIG19019631/R1hb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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