


PRE-REPAIR INSPECTION REQUEST – SBU6921T vs GBJ6749H (OI) on D.O.A.: 02/11/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Di
Sent: 11/6/2019 10:46:18 AM
Attachments:  [GIA Report with addendum.pdf](#)

Hi,

Please refer to the enclosed request from **AVANTAGE VAG**.

Claim no : 2646583098SG003
Case Owner : Wan Nur Saliha Binte Syed Yusoff

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Mohammed Rasul** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: claims@vag.sg [mailto:claims@vag.sg]
Sent: Tuesday, November 05, 2019 2:49 PM
To: Hor, Yinrul
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBJ6749H AND SBU6921T ON 02/11/2019

Dear sir/mdm,

I would like to appoint Mohammed Rasul from LKK Auto Consultants Pte Ltd as the surveyor for our client's vehicle. Do let me know the date and time that I can set up an appointment with our client to bring in the car for survey.

In the meantime, please do get back to us on the liability clearance as soon as possible. Thank you.

Best regards,

Jeffrey

From: Hor, Yinrul
Sent: Tue, 5 Nov 2019 05:47:14 +0000
To: claims@vag.sg
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBJ6749H AND SBU6921T ON 02/11/2019

Without Prejudice

Your Reference : SBU6921T
Our Reference : 2646583098SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd

Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]

Sent: Tuesday, November 05, 2019 11:18 AM

To: ClaimsDocManagement

Subject: [EXTERNAL] TP claim SBU6921 DOA 02.11.2019 (Your insured GBJ6749H)

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir/Mdm,

Please refer to the above matter and find the attached copy of GIA report.

As our client is claiming your insured GBJ6749H we would appreciate if you could revert to us on the liability clearance urgently.

We would like to settle this case under Direct Settlement with Loss of Use/Car Rental with the number of days recommended by your appointed surveyor.

Please ensure your insured driver has fulfilled the accident report obligation before we proceed with the survey. Kindly arrange your surveyor to contact Jie Ren 8522 9515 At AVANTAGE WEST for an appointment to inspect our client's vehicle.

We hope to hear from you soon.

Best regards,

Jeffrey

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | **6795 5005** 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

[48 Toh Guan Road East, #05](#)-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

[160 Sin Ming Drive, #04](#)-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

[8 Kaki Bukit Ave 4, #06](#)-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

[48 Toh Guan Road East, #05](#)-155 Enterprise Hub, Singapore 608586

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