

LOD Re: Accident on 3/11/2019 involving SHC 4193P & SJH 5380J (AIG's insured)
Our Ref: TAX/11/19/2006/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Tue 11/26/2019 4:10 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (2 MB)

11 19 2006 LOD.pdf;

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1400.00
Loss of Rental	\$734.02 (7 days x \$104.86)
LTA Search Fee	\$7.00
Total	\$2141.02

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 20 November 2019 12:46 PM
To: Fernanda Lima
Subject: ACCIDENT INVOLVING SJH 5380J AND SHC 4193P ON 03/11/2019
Attachments: ADDENDUM FORM.pdf; STATUS OF DRIVING LICENCE.pdf

Our Ref: CC3/AIG19019623/Eeb3

20 NOV 2019

SALVO ALBERTO E BRUGAROLAS / FERNANDA PECANHA LACERDA LIMA

Dear Sir/Madam,

ACCIDENT INVOLVING SJH 5380J AND SHC 4193P ON 03/11/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHC 4193P** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4193P** that was damaged pursuant to the accident which occurred on **03/11/2019** (date) along **CLEMENCEAU AVE** (location) involving vehicle no/s **SJH 5380J** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of April (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,400.00** (Repair Cost), **S\$419.44** (Loss of Use/Rental), **S\$7.00** (Disbursement) for vehicle no. **SHC 4193P** that was damaged pursuant to the accident which occurred on **03/11/2019** (date) along **CLEMENCEAU AVE** (location) involving vehicle no/s **SJH 5380J**.

This is pursuant to the inspection conducted on **05/11/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHC 4193P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 4193P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of April (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191100283
Date : 19.11.2019
Vehicle No. : SHC4193P
Your Ref No. : TAX/11/19/2006
Our Ref No. : 24104138
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,400.00

GRAND TOTAL \$ 1,400.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 03.11.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/19/2006

From: SMRT Taxis Pte Ltd

Date: 11/11/2019

**ACCIDENT INVOLVING SHC4193P AND SJH5380J ON 3/11/2019
1:45 PM ALONG CLEMENCEAU AVE.**

This is to confirm that the daily rental rate for SHC4193P is \$104.86 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/11/2019

Accident End Date : 12/11/2019

Date Generated : 12/11/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/19/2006	SHC4193P	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24104138	04/11/2019 2:12 PM	11/11/2019 10:28 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	05 Nov 2019 / 09:15:27	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SJH5380J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20191105091527938734

Search Date / Time: 03 Nov 2019 13:45:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Print Received Message

This mail is associated with :

***SHC4193P (8601882100SG)**
[SJH5380J]

TP

SMRT TAXIS PTE LTD

Nov 3 2019 1:30PM

[SALVO ALBERTO E BRUGAROLAS]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 25/03/2020 11:08 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1826.44) - SHC4193P - Claim Handler: Lee, Ming-Yao

Approved:1826.44:If there is GST, please resubmit mandate