

22/03/2002

AES REC BY:

REF: CS/CTI 1901616/Ky302

Special Instruction:

Survivor: Kenneth

ASSIGNMENT (Office)

From (Person): Tan Kah Leong of CT2 Date/Time: 6.11.19 11.03 a.m.

Estimated Cost: Bill to:

OD TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: PC 44545 Insured: PA 6056E

at Workshop m/s Seng you motor Tel: 6481 5652

of Blc 533, Ank Industrial Park 2#01-265

Policy No: DMBSN 16591519033 Claim No: SVM 19120522002

Sum Insured: Excess:

Make of Veh: D.O.A. 4.11.2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 6.11.19 11.11 a.m. Person Contacted: Justin Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	PC 44545 - NA/CTI 19016555/14 D.O.A. - 04/11/2019
	PA 6056E - NA/CTI 19016555/14 D.O.A. - 04/11/2019
25/11	11 Pgs @ 9400: email & confirm (Red \$10,596-30, 52%)

Photo OK

ASS. REC. BY:

REF: C72/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Peru You

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 07 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: PC 4454S Yr Regn: 01, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Hiace GL c.c. 2882Colour: M. Silver A/C: Insured / Std / NI / NASp. Reading: 205.774 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KOH 223. 0028170

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim orTyre Size: F: 195R15X8

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO orFront: 9 mmR/Bal. 9 mmL/Bal. 9 mmD.O.A. 4/11/19Survey held at 6/11/19

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rn & U/C

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to

RECEIVED 03 DEC 2019

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 3/12/19 Typist

Report Format:

Lump Sum / L.B.I. (\$) \$9400/-Days Of Repair: 7Resurvey No. of Trlp: 2Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS. \$

Fees

Others

TOTAL

220220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Nov 2019		06 Nov 2019 11:03 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:									
Main Claimant: RET TOURS PTE. LTD., Co. Reg. No.: 201117970Z									
Vehicle Reg. No.: PC4454S		Date of Loss:	04/11/2019 16:00 - :59						
Claim Type: TP / SNM19D205220C02		Policy/Cover Note No.:	DMB1SN16591519033						
Vehicle Reg. No. (Insured): PA6056E		Policy No. (Claimant):	5100489606-01						
		Excess:	S\$1,000.00						
Repairer: Serve You Motor Service (HQ) BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-265, 569536 Ang Mo Kio - Tel: 64815652									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 15/11/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/11/2019 14:51
Date Of Accident	04/11/2019 16:35
Exact Location Of Accident	XILIN AVE / CHANGI SOUTH AVE 1 T-JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	PC4454S
Insured/Policyholder	
Name Of Registered Owner	RET TOURS PTE. LTD.
Co Reg No	201117970Z
Email Address	SERIN@RETTOURS.COM
Mobile Phone No	(LOCAL) +65-97653859
Alternative Phone No	OFFICE-98512837

Vehicle Particulars

Manufacturer	TOYOTA
Model	HIACE
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5100489606-01
Cover Note Number	

Driver

Name of Driver	CHUA KWEE HUAY
NRIC No	S0024452Z
Date Of Birth	31/07/1952
Occupation	OUTDOOR
Date Of Driving Pass	02/10/1981
Driving Experience	38 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-97653859
Fax Number	
Contact Number	OFFICE-98512837
EMail Address	SERIN@RETTOURS.COM

Address	APT BLK 846 WOODLANDS AVENUE 4 #06-618 SINGAPORE
Postcode	730846
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	WOODLANDS EAST N.P.C
Police Station Address	ROAD: 3 WOODLANDS DRIVE 63 , POSTCODE: 737890 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FOOTAGE WITH DRIVER / COMPANY
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PA6056E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	SUBRAMANIAN NATARAG
NRIC/Passport Number	G2791494U
Contact Number	93747720
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time: 5/11/19



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

A) PC 44545
B) PA 6056E



Xilin Ave

~~Chang South Ave~~

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to police report S/D Ref: 39

On 4/11/19 Time: 16.35 I was driving along Xilin Ave & to make a right Turn towards Chang South Ave 1, While Turning A Bus ~~PA 6056E~~ PA 6056E Cut onto my Lane and hit front left portion of my Vehicle. The impact Forced my Vehicle to hit the Rd side Kerb. On my right.

Refer attach ~~Photo~~ Photo of Accident & no injury.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature


Name:

NRIC/FIN No.:

Annex A

Transaction ref 20180925111432082480

The owner and vehicle particulars for Vehicle No. PC4454S as at 25 Sep 2018 are as follows:



1. Name	: RET TOURS PTE LTD
2. Identification No. Type	: Company
3. Identification No.	: 201117970Z
4. Country/Region	: -
5. Vehicle No.	: PC4454S
6. Previous Vehicle No.	: -
7. Effective Date of Ownership	: 21 May 2018
8. Original Registration Date	: 25 Jan 2016
9. First Registration Date	: 25 Jan 2016
10. Vehicle Type	: Z20 - Private Hire (Chauffeur) Bus/Coach/Minibus
11. Vehicle Scheme	: Public Service Vehicle (Others)
12. Attachment 1	: Air-Conditioned
13. Attachment 2	: -
14. Attachment 3	: -
15. Vehicle Make	: TOYOTA
16. Vehicle Model	: HIACE COMMUTER 3.0 DIESEL GL
17. Year of Manufacture	: 2015
18. Primary Colour	: White
19. Secondary Colour	: Silver
20. Passenger Capacity	: 13
21. Chassis/Trailer Chassis No.	: KDH2230026170
22. Propellant	: Diesel
23. Engine No./Motor No.	: 1KD2569581
24. Engine Capacity(cc)/Power Rating(kW)	: 2,982.0
25. Maximum Power Output(kW/bhp)	: - / -
26. Unladen Weight(kg)	: 2140

Annex A

Transaction ref 20180925111432082480

The owner and vehicle particulars for Vehicle No. PC4454S as at 25 Sep 2018 are as follows:

27. Maximum Laden Weight(kg)	: 2990
28. Open Market Value	: \$39,789.00
29. PARF Eligibility	: No
30. PARF Eligibility Expiry Date	: -
31. Minimum PARF Benefit	: -
32. No. of Transfers	: 2
33. IU Label No.	: 1550287213
34. COE No.	: 2016020105000213W
35. COE Expiry Date	: 24 Jan 2026
36. COE Category	: C - Goods Vehicle & Bus
37. Quota Premium/Prevailing Quota Premium	: \$42,036.00
38. Actual Quota Premium/PQP Paid	: \$42,036.00
39. Actual ARF Paid	: \$1,990.00
40. CO2 Emission(g/km)	: -
41. CO Emission(g/km)	: -
42. HC Emission(g/km)	: -
43. NOx Emission(g/km)	: -
44. PM Emission(mg/km)	: -
45. Actual CEVS/VES Rebate Utilised	: -
46. CEVS/VES Surcharge Paid	: -
47. Actual Green Vehicle Rebate Utilised	: -
48. Vehicle Lifespan Expiry Date	: 24 Jan 2036
49. Road Tax Amount	: \$0.00
50. Road Tax Start Date	: 25 Jul 2018
51. Road Tax End Date	: 24 Jan 2019
52. Remarks	: -



HOTLINE: 9182 8211

Co. Reg. 53269210A

ISLAND TOWING SERVICES

Blk 3026, Ubi Road 1 #04-146 Singapore 408719

Telephone: 6747 7400 Email: islandrecovery@gmail.com

Facsimile: 6844 7233 Web: www.islandrecovery.com.sg

Cash Sales/ Work Order

NO. 52988

Date: 5/11/19

M/S: Save you motor

Vehicle No: PC 4454S Model: Hr Rod

From: 302 Spring Rd (IDAC) Time Start: 1221-1300

To: 5033 AMK IMP PK Time End: 1240

Remarks: _____

- | | | |
|--|--|--|
| <input type="checkbox"/> Change Tyres / Jump Start | <input checked="" type="checkbox"/> Accident | <input type="checkbox"/> Use Car Carrier |
| <input type="checkbox"/> Basement / Multi Carpark | <input type="checkbox"/> Crane Up / Winch Out | <input type="checkbox"/> Open Door |
| <input checked="" type="checkbox"/> Using King Dolly | <input type="checkbox"/> Dismantle Shaft / Brake | <input type="checkbox"/> Loaded |

AMOUNT S\$ 3501=

Received By _____

boboy 5177
Island Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.

SERVE YOU MOTOR SERVICE

BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-265, SINGAPORE 569536

TEL. NO: 64810555 / FAX NO. 64831654

E-MAIL: elainesyms@gmail.com

Not Withheld
C/Lmp @ 9400/-
Paying After Paint
7 days

INS: China Taiping Insurance (Singapore) Pte Ltd

OWNER: RET TOURS PTE LTD

Registration no. : PC 4454 S / TOYOTA HIACE COMMUTER 3.0 DIESEL GL

Date : 6-Nov-19

Quotation No. : CM191102-1

Date of accident: 04.11.2019

S/N	Qty	Particulars	Amount
-----	-----	-------------	--------

LIST ITEMS

1	1	Front bumper	CM	\$585.70	✓
2	✓2	Front bumper LH and RH side retainer	MS CM	\$188.00	✓
3	1	Front bumper grille	Di	\$385.10	✓
4	1	Front grille	Sn	\$498.10	✓
5	✓2	Front fog lamp LH and RH garnish	MS MRV	\$210.00	✓
6	1	Front grille garnish	Sn	\$480.10	X
7	1set	Front bumper clip	MS	\$47.50	✓
8	1	Front bumper reinforcement	R	\$395.00	X
9	1	Front bumper center beam	Bu	\$360.00	✓
10	1	Front top panel	R	\$528.58	X
11	1	Front stay panel	R	\$454.00	X
12	2	Front LH and RH head lamp (HID)	MS CM	\$4,696.00	✓
13	2	Front LH and RH inner ballast	Sn	\$710.00	X
14	✓2	Front LH and RH head lamp holder bracket	MS MRV	\$130.00	✓
15	1	Front side corner panel	Bu	\$388.40	✓
16	2	Front LH and RH step board (plastic)	MS MRV	\$1,318.00	✓
17	1	Front LH lower step board pillar panel	R	\$786.10	X
18	1	Front bonnet	R	\$658.00	X
19	1	Front bonnet lock	R	\$128.00	X
20	2	Front bonnet LH and RH damper	Sn	\$190.00	X
21	1	Front corner mirror (LH) with bucket	Di / CM	\$558.00	✓
22	✓2	Front Both side mirror assy	MS CM	\$1,056.00	✓
23	1	Front LH door assy	R	\$1,940.35	✓
24	1	Front engine lower cover	CM	\$288.00	✓
25	2	Front LH door lower and top hinge	R	\$210.00	X
26	1	Front LH door rubber	CM	\$184.10	50in
27	1	Front LH door wire socket	MS CM	\$288.10	✓
				\$17,661.13	
			Less 25%	\$4,415.28	
				\$13,245.85	

SPECIAL NETT ITEMS

1	1	Front LH tyre rim	
2	1	Front LH tyre	
3	1	Front number plate with bracket	
4	1	Front LH lower arm	RH
5	1	Front LH knuckle	RH
6	1set	Front LH wheel bearing	RH
7	1	Windscreen sealant	
8	1	Toyota emblem	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No verbal agreement is allowed
- Supplies of parts to be resurveyed and approved by the insurance company

Accepted by Repairer

Rd	\$380.00	120in
Ru	\$150.00	80in
Sn	\$50.00	X
Di	\$645.23	✓
R	\$644.33	✓
MS	\$280.89	✓
MS	\$85.00	X
MS	\$35.00	X
		\$2,270.45

SERVE YOU MOTOR SERVICE

BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-265, SINGAPORE 569536

TEL. NO: 64810555 / FAX NO. 64831654

E-MAIL: elainesyms@gmail.com

INS: China Taiping Insurance (Singapore) Pte Ltd

OWNER: RET TOURS PTE LTD

Registration no. : PC 4454 S / TOYOTA HIACE COMMUTER 3.0 DIESEL GL

Date : 6-Nov-19

Quotation No. : CM191102-2

Date of accident: 04.11.2019

S/N	Qty	Particulars	Amount
<u>LABOUR & MISC CHARGES</u>			
1		To dismantle / renew the accident damaged portion. To panel beating, reshape, straighten, orientate and align repair / replacement parts.	\$1,650.00
2		Supply spray paint material and necessary items on accident portion.	\$1,500.00
3		To check electrical wiring	\$120.00
4		To dismantle and refit front LH lower arm, knuckle and wheel bearing	\$280.00
5		Castor alignment	\$150.00
6		Towing two way (using king dolly)	\$380.00
7		To remove and refit front windscreen glass to facilitate repair	\$150.00
8		To remove and refit front LH door compartment accessories	\$150.00
9		To undercoat and putty the affected areas	\$100.00
TOTAL			\$4,480.00
Total Parts and Labour Cost of Repair			\$19,996.30

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Nov 2019		06 Nov 2019 11:03 Edit Adj Rpt	\$S\$9,400.00 Edit Estimates	\$S\$9,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	0, Co. Reg. No.: 0								
Main Claimant:	RET TOURS PTE. LTD., Co. Reg. No.: 201117970Z								
Vehicle Reg. No.:	PC4454S	Date of Loss:	04/11/2019 16:00 - :59 [45 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D205220C02	Policy/Cover Note No.:	DMB1SN16591519033						
Vehicle Reg. No. (Insured):	PA6056E	Policy No. (Claimant):	5100489606-01						
		Excess:	\$S\$1,000.00						
Repairer:	Serve You Motor Service (HQ) BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-265, 569536 Ang Mo Kio - Tel: 64815652								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 15/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***PC4454S (SNM19D205220C02)**
[PA6056E]












































TP

RET TOURS PTE. LTD.





















Nov 4 2019 4:00PM

[0]

Serve You Motor Service

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
2	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
3	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
4	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
5	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
6	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
7	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
8	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
9	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
10	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
11	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
12	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
13	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
14	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
15	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
16	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
17	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
18	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
19	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
20	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
21	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
22	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
23	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
24	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
25	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
26	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
27	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
28	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
29	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
30	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
31	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
32	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
33	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
34	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
35	03/12/19 14:39	General View	 Load JPG	<input checked="" type="checkbox"/>
36	03/12/19 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	03/12/19 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	03/12/19 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	03/12/19 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	03/12/19 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	03/12/19 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	03/12/19 14:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	03/12/19 14:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Linked Accident Report Documents

			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)	Thumbnail	Print
1	05/11/19 15:01	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)	Thumbnail	Print
1	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
13	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
14	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
15	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
16	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
17	05/11/19 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)	Thumbnail	Print
1	05/11/19 15:00	Sketch Plan	 Load TIF	
2	05/11/19 15:00	Sketch Plan #2	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19019616/KYF3E2

Date: 04/12/2019

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMB1SN16591519033

Claimant
Vehicle No : PC4454SInsured
Vehicle No : PA6056E

Date of Loss: 04/11/2019

Nature of Claim: TP

Claim
No: SNM19D205220C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC4454S

Make & Model: TOYOTA HIACE, 3.0 COMMUTER GL (A)

Engine No: 1KD2569581

Reg. Date: 25/01/2016 (Man. Year: 2015)

Chassis No: KDH2230026170

Colour: Metallic Silver

Odometer: 205774 km

Engine Capacity: 2982 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195R15X8

Rear Tyre Size: 195R15X8

Front Left Side: Bridgestone 9 mm

Rear Left Side: Bridgestone 9 mm

Front Right Side: Bridgestone 9 mm

Rear Right Side: Bridgestone 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,516.30	9,253.40	6,262.90	40.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,480.00	2,730.00	1,750.00	39.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,996.30	11,983.40	8,012.90	40.07
Approved Total (Overridden) (S\$)		9,400.00		
Nett Amount (S\$)	19,996.30	9,400.00	10,596.30	52.99

INSPECTION

Date of Assignment: 06/11/2019

Date Inspected: 06/11/2019 Inspected At:

Serve You Motor Service (HQ)
BLOCK 5033 ANG MO KIO
INDUSTRIAL PARK 2 #01-265
Singapore 569536

Estimated Period of Repair: 7.0 days

Adjuster: KENNETH KONG

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 04 Dec 2019)	
Parts:	N/A	TOYOTA HIACE 3.0 COMMUTER GL (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for PC4454S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cracked	585.70 FL	*585.70 FL
2	1		*FRONT BUMPER LH AND RH SIDE RETAINER	N/s Cracked	188.00 FL	*94.00 FL
3	1		*FRONT BUMPER GRILLE	Distorted	385.10 FL	*385.10 FL
4	1		*FRONT GRILLE	Serviceable	498.10 FL	*- FL
5	1		*FRONT FOG LAMP LH AND RH GARNISH	N/s Missing	210.00 FL	*105.00 FL
6	1		*FRONT GRILLE GARNISH	Serviceable	480.10 FL	*- FL
7	1		*SET FRONT BUMPER CLIP	Necessary	47.50 FL	*47.50 FL
8	1		*FRONT BUMPER REINFORCEMENT	Repair	395.00 FL	*- FL
9	1		*FRONT BUMPER CENTER BEAM	Buckled	360.00 FL	*360.00 FL
10	1		*FRONT TOP PANEL	Repair	528.58 FL	*- FL
11	1		*FRONT STAY PANEL	Repair	454.00 FL	*- FL
12	2		*FRONT LH AND RH HEAD LAMP (HID)	O/s Cut/N/s Cracked	4,696.00 FL	*4,696.00 FL
13	2		*FRONT LH AND RH INNER BALLAST	Serviceable	710.00 FL	*- FL
14	1		*FRONT LH AND RH HEAD LAMP HOLDER BRACKET	N/s Missing	130.00 FL	*65.00 FL
15	1		*FRONT SIDE CORNER PANEL	Buckled	388.40 FL	*182.10 FL
16	2		*FRONT LH AND RH STEP BOARD (PLASTIC)	O/s Missing/N/s Dented	1,318.00 FL	*379.20 FL
17	1		*FRONT LH LOWER STEP BOARD PILLAR PANEL	Repair	786.10 FL	*- FL
18	1		*FRONT BONNET	Repair	658.00 FL	*- FL
19	1		*FRONT BONNET LOCK	Repair	128.00 FL	*- FL
20	2		*FRONT BONNET LH AND RH DAMPER	Serviceable	190.00 FL	*- FL
21	1		*FRONT CORNER MIRROR (LH) WITH BACKET	Distorted/Cracked	558.00 FL	*558.00 FL
22	1		*FRONT BOTH SIDE MIRROR ASSY	N/s Cracked	1,056.00 FL	*528.00 FL
23	1		*FRONT LH DOOR ASSY	Bent	1,940.35 FL	*1,448.90 FL
24	1		*FRONT ENGINE LOWER COVER	Cracked	288.00 FL	*288.00 FL
25	2		*FRONT LH DOOR LOWER AND TOP HINGE	Repair	210.00 FL	*- FL
26	1		*FRONT LH DOOR WIRE SOCKET	Mtg Cracked	288.10 FL	*288.10 FL
27	1		*FRONT RH LOWER ARM	Distorted	645.23 F	*645.23 FN
28	1		*FRONT RH KNUCKLE	Bent	644.33 F	*644.33 FN
29	1		*SET FRONT RH WHEEL BEARING	Necessary	280.89 F	*280.89 FN
30	1		*FRONT LH TYRE RIM	Dented	380.00 FS	*120.00 FS
31	1		*FRONT LH TYRE (80%)	Punctured	150.00 FS	*120.00 FS
32	1		*FRONT NUMBER PLATE WITH BRACKET	Serviceable	50.00 FS	*- FS
33	1		*WINDSCREEN SEALANT	Not Necessary	85.00 FS	*- FS
34	1		*TOYOTA EMBLEM	Not Necessary	35.00 FS	*- FS
35	1		*FRONT LH DOOR RUBBER (@\$184.10) (50%)	Cut	138.08 FS	*92.05 FS
F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.						
Sub Total (\$\$)						19,885.56 11,913.10
- List Item Discount on L Items 25.00/25.00% (\$\$)						4,369.26 2,502.65
- Nett Item Discount on N Items 0.00/10.00% (\$\$)						0.00 157.05

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Total Parts (S\$)					15,516.30	9,253.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE/RENEW THE ACCIDENT DAMAGED PORTION.TO PANEL BEATING,RESHAPE,STRAIGHTEN,ORIENTATE AND ALIGN REPAIR/REPLACEMENT PARTS	New	1,650.00	900.00
2	SUPPLY SPRAY PAINT MATERIAL AND NECESSARY ITEMS ON ACCIDENT PORTION	New	1,500.00	1,150.00
3	TO CHECK ELECTRICAL WIRING	New	120.00	20.00
4	TO DISMANTLE AND REFIT FRONT LH LOWER ARM,KNUCKLE AND WHEEL BEARING	New	280.00	140.00
5	CASTOR ALIGNMENT	New	150.00	80.00
6	TOWING TWO WAY (USING KING DOLLEY)	New	380.00	350.00
7	TO REMOVE AND REFIT FRONT WINDSCREEN GLASS TO FACILITATE REPAIR	New	150.00	0.00
8	TO REMOVE AND REFIT FRONT LH DOOR COMPARTMENT ACCESSORIESIR	New	150.00	60.00
9	TO UNDERCOAT AND PUTTY THE AFFECTED AREAS	New	100.00	30.00
Gross Labour Cost (\$\$)			4,480.00	2,730.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >