

ASS. REC. BY:

REF: CS/MSG19019611/Kvf302

Special Instruction:

SURVIVOR: Kuanth

ASSIGNMENT (Office)

From (Person): Ong Zi Hui

of

MSLG

Date/Time: 6.11.19 11.07a.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLU 7679T

Insured:

GBC 5952V

at Workshop m/s Estem

Tel:

8799 0066 / 6566242

of 385 son ming drive

GT53 2112

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A. 5.11.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

"up"

H.O.P. Endorsement:

Date/Time: 6.11.19 11.07am

Person Contacted:

Carmen

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SLU 7679T - x

GBC 5952V - x

7/11/19

Email preli revised to Zi Hui

2/12 87951-02 email

ASS. REC. BY:

REF: 17561

Kennaeth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

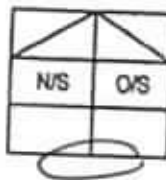
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lum Sum: 1.3.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLU 767PT Yr Regn: 12, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toy Votz c.c. 1797

Colour: M.P. White AC: Insured / Std / NI / NA

Sp. Reading: 46.885 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: ZWR80 0273876

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal. 9 mm R/Bal. 9 mm

L/Bal. 9 mm L/Bal. 9 mm

D.O.A. 5/11/19 D.O.I. 6/11/19

Survey held at _____

Des. of Damages: Frt Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to

13/12/19 Final fig \$ 9341.09 confirmed (Red 6613.80, 4110)

RECEIVED 13 DEC 2019

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

13/12 - typist

Report Format:

Lump Sum / I.B.I. (\$) 9341.09

Mrimen

9341.09

Days Of Repair: 6

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

\$ - RS. \$

Fees:

Others:

TOTAL

200

11

211

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 7 November 2019 12:39 PM
To: 'Ong Zi Hui'
Cc: 'Crystal Lee'; SUR
Subject: RE: Survey Request - Manual Assigned-SLU 7679T
Attachments: SLU 7679T PRELI REVISED.pdf

Dear Zi Hui,

Enclosed preliminary revised of vehicle SLU 7679T
Date of survey: 6/11/2019
Number of days (estimated) : 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 6 November 2019 11:50 AM
To: 'Ong Zi Hui' <zihui_ong@sg.msig-asia.com>; assignments <assignments@lkkauto.com>
Cc: 'Crystal Lee' <crystal_lee@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Zi Hui [mailto:zihui_ong@sg.msig-asia.com]
Sent: Wednesday, 6 November 2019 11:07 AM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Crystal Lee <crystal_lee@sg.msig-asia.com>
Subject: Survey Request - Manual Assigned

REQUEST FOR PRI SURVEY SLU7679T DOA: 05/11/19 GBE5952U (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you.

Ong Zi Hui
Admin Officer, Claims Services
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Wednesday, 6 November, 2019 10:27 AM
To: 'jenny chong' <jenny@esteempref.com.sg>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: REQUEST FOR PRI SURVEY SLU7679T DOA: 05/11/19 GBE5952U (MSIG)

Hi,

Thank you for your selection.

We will proceed to assign **Kenneth Kong from LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: jenny chong [<mailto:jenny@esteemperf.com.sg>]
Sent: Tuesday, 5 November, 2019 6:53 PM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: Re: REQUEST FOR PRI SURVEY SLU7679T DOA: 05/11/19 GBE5952U (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Helen

We are prefer LKK-KENNETH to survey the car

Thank you



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Tue, Nov 5, 2019 at 5:28 PM Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 05/11/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) *Fast lane settlement is not applicable for cases that liability is in dispute*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG

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A Member of **MS&AD** INSURANCE GROUP

From: jenny chong [<mailto:jenny@esteemperf.com.sg>]

Sent: Tuesday, 5 November 2019 4:44 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: carmen lim <carmen@esteemperf.com.sg>; Kaeley Ng <kaeley@esteemperf.com.sg>

Subject: REQUEST FOR PRI SURVEY SLU7679T

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)**

We act for Ho Seng Loh who has appointed the under-mentioned workshop to repair his motor vehicle no.
SLU 7679 T

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718

Tel : 8799 0066 / 6566 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

✍

✍

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thanks



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

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AVG

This email has been checked for viruses by AVG antivirus software.

www.avg.com



Auto
Consultants
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: PLEASE ADVISED

Our ref: CS/MSG19019611/Kvf3

Date: 7/11/2019

The Motor Claims Department
MSG INSURANCE (SINGAPORE) PTE LTD

WITHOUT PREJUDICE

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLU 7679T

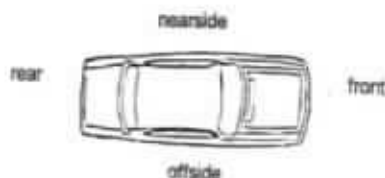
We thank you for your instruction on 6/11/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 6/11/2019 at the premises of M/s ESTEEM PERFORMANCE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$15,954.89
Revised Estimate Amount	: S\$8,669.74
"Check" Items Amount	: S\$3,955.31
Total	: S\$12,625.05
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

Kenneth Kong
Licensed Appraiser

Nivitha (LKK Auto)

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Wednesday, 6 November 2019 11:07 AM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Crystal Lee
Subject: Survey Request - Manual Assigned
Attachments: ITNET-00000-191105-002575.pdf

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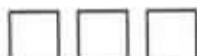
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Helene Phua

Admin Assistant, Claims Services

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A Member of **MS&AD** INSURANCE GROUP

From: jenny chong [<mailto:jenny@esteemperf.com.sg>]
Sent: Tuesday, 5 November 2019 4:44 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: carmen lim <carmen@esteemperf.com.sg>; Kaeley Ng <kaeley@esteemperf.com.sg>
Subject: REQUEST FOR PRI SURVEY SLU7679T

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Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	079G
Vehicle Details	
Vehicle No.:	SLU7679T
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VOXY V HYBRID 1.8 CVT
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	2ZR8206868
Chassis No.:	ZWR800273876
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,366.00
Original Registration Date:	13 Dec 2017
First Registration Date:	13 Dec 2017
Transfer Count:	1
Actual ARF Paid:	\$7,313.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Dec 2027
PARF Rebate Amount:	\$5,484.00
Intended COE Rebate Details	
COE Expiry Date:	12 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,711.00
COE Rebate Amount:	\$43,488.00
Total Rebate Amount:	\$48,972.00

The information contained herein is correct as at 07 Nov 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/11/2019 14:52
Date Of Accident	05/11/2019 11:05
Exact Location Of Accident	BKE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU7679T
Insured/Policyholder	
Name Of Registered Owner	HO SENG LOH
NRIC No	S1328079G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97886633
Alternative Phone No	OTHERS-97886633

Vehicle Particulars

Manufacturer	TOYOTA
Model	VOXY
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5112790043 (CLASSIC)
Cover Note Number	

Driver

Name of Driver	HO SENG LOH
NRIC No	S1328079G
Date Of Birth	07/08/1958
Occupation	OUTDOOR
Date Of Driving Pass	26/05/2009
Driving Experience	10 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97886633
Fax Number	
Contact Number	OTHERS-97886633
EMail Address	NOEMAIL

Address	BLK 318B #09-224 YISHUN AVENUE 9 YISHUN GREENWALK
Postcode	762318
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER STATEMENT (ATTENDED BY: JAMES NG)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	CANNOT BE UPLOADED
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE5952U
Vehicle Make/Model/Colour	ISUZU
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	LI GUANGDE
NRIC/Passport Number	G8049002Q
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	HO SENG LOH
Approximate Age	61
Injuries Sustain	SHARP PAIN AROUND SHOULDER, NECK AND LOWER BACK AREA
Injured person in which vehicle?	SLU7679T
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	BLK 318B #09-224 YISHUN AVENUE 9 YISHUN GREENWALK
Postcode	762318

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforsaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be situated outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

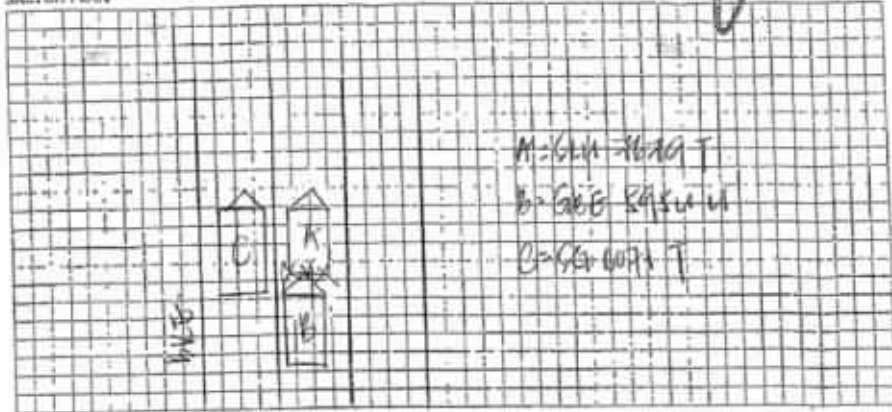
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

NG WING KIN JAMES
admin.vac@vicom.com.sg

GIA/ANC Sketch Plan Form_V3

05 NOV 2019

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along BKE on 05-11-2019 @ 11:08

All of sudden the vehicle B hit my vehicle from behind.

DECLARATION

(We declare the foregoing particulars are true in every respect.)


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name
NRAC/TH No.:

MAIMC SketchPlanForm_V3

05 NOV 2019

NG WING KIN JAMES
admin.vac@vicom.com.sg



**SINGAPORE
POLICE FORCE**



T/20191105/2093

1 of 4

Report No. T/20191105/2093

Police Station Of Origin:
Boon Teck NPP
207 Toa Payoh North #01-1231 SINGAPORE
310207
Tel No: 1800-2549999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 05/11/2019 15:27		Vide Report No.:		Station Diary No.: 25	
Informant's Particulars					
Name of Informant: HO SENG LOH			Address: APT BLK 316B YISHUN AVENUE 9 #09-224 SINGAPORE 762316		
ID Type / ID No.: NRIC NO / S1328079G			Contact No.: Home/Office: Mobile: 97886633		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 61	Date of Birth: 07/08/1958	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: GRAB DRIVER			Driving Licence Information: Class: 3,4,5		Date of Expiry:

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 05/11/2019 11:00	Type of Location:
Location: Along Road 1 Traveling Toward Road 2 BUKIT TIMAH EXPRESSWAY PAN ISLAND EXPRESSWAY				
Weather: Heavy rain		Road Surface: Wet	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
GBE5952U	Car	ISUZU	NHR85AUE4 AA	White	Slightly Damaged	0
SLU7679T	Car	TOYOTA	VOXY V HYBRID 1.8 CVT	White	Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
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**SINGAPORE
POLICE FORCE**



T/20191105/2093

2 of 4

Police Station Of Origin:
Boon Teck NPP
207 Toa Payoh North #01-1231 SINGAPORE
310207
Tel No: 1800-2549999

Report No. T/20191105/2093

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date
SLU7679T	NTUC Income Insurance Co-Operative Limited	5112790043	23/09/2019	22/09/2020

Details of Person Involved				
Any Pedestrian Involved: No				
No. of Pedestrians Injured: NIL			Use of Pedestrian Crossing: NA	
Driver				
Name	LI Guangde		ID No.	G8049002Q
Related Vehicle	GBE5952U (Car)		Contact No.	NIL
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL
Driver				
Name	HO SENG LOH		ID No.	S1328079G
Related Vehicle	SLU7679T (Car)		Contact No.	97886633
Hospital/Clinic	HORIZON MEDICAL CENTRE		Class of Driving Licence & Expiry Date	Class: 3,4,5 Date of Expiry: NIL
Date Treatment	05/11/2019		Date Discharge	05/11/2019
No. of Days granted Medical Leave	05		Degree of Injury	Slight

Brief Details.

On 5/11/19 at around 1105hrs, I was travelling along BKE to PIE expressway. It was raining heavily. I was driving in a straight direction ahead. However, in front of me was a SBS bus and in front of SBS bus was a motorcycle. Suddenly, the motorcycle skided and fell towards the right side of the kerb which happened to be the lane we were travelling in.

SBS bus details:
SG 6071 T

The SBS bus straight away jammed brake and came to a stop. I also immediately jam brake upon seeing this incident. I heaved a sigh of relief. Just then, the van behind me was driving at high speed at a rainy weather. Hence he could not brake in time and knocked onto me. I got a shock.

Van details:
GBE 5952 U, Grey ISUZU Van



**SINGAPORE
POLICE FORCE**



T/20191105/2093

3 of 4

Police Station Of Origin:
Boon Teck NPP
207 Toa Payoh North #01-1231 SINGAPORE
310207
Tel No: 1800-2549999

Report No. T/20191105/2093

CONTINUATION OF REPORT

Both of us alighted from the vehicle and took photos of the damaged vehicle and exchanged particulars. Next, we waited for the traffic police to arrive. Traffic police took our details and took photos of the scene. He issued us case card and left, vide report no: F/20191105/0093 at around 1120hrs.

I called for the tow company to tow away my damaged car. Suddenly, I felt some sharp pain around my shoulder, neck and lower back area. I went to visit the Horizon Medical clinic straight away. Doctor assessed me and gave me 5 days of MC.

Next, I took a taxi and lodge a police report for record purposes. I wish to state that there are in-car camera installed in my vehicle, front and back. That's all.



**SINGAPORE
POLICE FORCE**



T/20191105/2093

4 of 4

Police Station Of Origin:
Boon Teck NPP
207 Toa Payoh North #01-1231 SINGAPORE
310207
Tel No: 1800-2549999

Report No. T/20191105/2093

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
E /
Sgt 3 KUAH JIA HAO

Signature Of Interpreter:
Not applicable

Signature Of Informant:

Date/Time:
05/11/2019 15:27

Officer In Charge Of Case:
TP / **POLICE FORCE**

SN 62

Contact No.:

Classification Of Case:

Authentication Stamp
NP168 SIGNATURE



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLU 7679 T

Parts	(a) Cost / List Price Items	\$	14,517.18
	Plus/Less 25%	\$	3,629.30
	Total of Cost / List	\$	10,887.89
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	1,565.00
Total Parts Cost		\$	12,452.89
Labour		\$	3,502.00
Total		\$	15,954.89

The above total will be subjected to 7% G.S.T.

Not Authorized
Recovery B4paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary Items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 6/11/19 at _____

Remarks By Surveyor

- (a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.
- (b) Recommended Days of Repair : 06 day(s)
- (c) Resurvey : Required / ~~Not Required~~
- (d) Excess : \$ _____
- (e) Signature of surveyor : PC Date: 6/11/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : SLU 7679 T
Make & Model : TOYOTA VOXY
Chassis No : ZWR800273876

Submit By : Carmen Lim
Year Manufacture : 2017
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen <i>Shorter</i>	1	\$1,579.30		✓
2	Rear windscreen moulding <i>Ln</i>	1	\$70.20		X
3	Rear windscreen sealant <i>Ln</i>	1	\$50.00	S.N	For
4	Reverse sensor <i>Tn</i>	1	\$200.00	S.N	✓
5	Rear number plate <i>Ln</i>	1	\$45.00	S.N	X
6	Rear No.plate lamp LH <i>Ln</i>	1	\$68.70		X
7	Rear No.plate lamp RH <i>Ln</i>	1	\$69.70		X
8	Rear bumper <i>CM</i>	1	\$589.70		✓
9	Rear bumper clip <i>Ln</i>	10	\$40.00		✓
10	Rear bumper side retainer LH <i>Di</i>	1	\$132.70		✓
11	Rear bumper side retainer RH <i>Di</i>	1	\$132.70		✓
12	Rear bumper bracket LH <i>Ln</i>	1	\$107.61		X
13	Rear bumper bracket RH <i>Ln</i>	1	\$107.61		X
14	Rear bumper reflector LH <i>CM</i>	1	\$67.90		✓
15	Rear bumper reflector RH <i>Ln</i>	1	\$67.90		X
16	Rear bumper chrome plate <i>NJ GAB</i>	1	\$350.00	S.N	✓
17	Rear bumper tow cover <i>Miss Key</i>	1	\$35.90		✓
18	Tail door <i>By</i>	1	\$1,795.80		✓
19	Tail door lock <i>Tn</i>	1	\$480.90		✓
20	Tail door emblem <i>Ln</i>	1	\$58.60		✓
21	Tail door chrome <i>CM</i>	1	\$598.79		✓
22	Tail door trim <i>Ln</i>	1	\$645.70		X
23	Tail door inner trim LH <i>Ln</i>	1	\$598.73		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : SLU 7679 T

Make & Model : TOYOTA VOXY

Chassis No : ZWR800273876

Submit By : Carmen Lim

Year Manufacture : 2017

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail door trim clip <i>me</i>	10	\$45.00		✓
25	Rear wiper blade <i>1m</i>	1	\$66.90		✗
26	Tail end panel <i>A1</i>	1	\$958.30		✓
27	Tail end panel garnish <i>1m</i>	1	\$251.52		✗
28	Tail end panel garnish clip <i>mm</i>	10	\$45.00		✗
29	Boot weatherstrip <i>1m</i>	1	\$386.95		✗
30	Tail lamp LH <i>CM</i>	1	\$894.73		✓
31	Tail lamp RH <i>1m</i>	1	\$894.73		X
32	Taillamp lower panel LH <i>1m</i>	1	\$198.44		✗
33	Spare tyre well panel <i>1m</i>	1	\$868.95		X
34	Spare tyre board <i>1m</i>	1	\$958.70		✗
35	LHR Fender <i>1m</i>	1	\$997.63		X
36	LHR fender protector upper <i>1m</i>	1	\$422.79		✗
37	LHR Fender undershield <i>1m</i>	1	\$98.70		X
38	LHR Fender undershield clip <i>mm</i>	10	\$35.00		X
39	LHR Fender air duct <i>1m</i>	1	\$145.40		✗
40	Private hirer sticker <i>1m</i>	1	\$20.00	S.N	✓
41	Rear camera <i>1m</i>	1	\$450.00	S.N	✗
42	Rear recorder <i>1m</i>	1	\$450.00	S.N	✗
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLU 7679 T** Submit By : **Carmen Lim**
Make & Model : **TOYOTA VOXY** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER)	\$1,400.00	1000
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER)	\$1,200.00	1000
3	To check wiring	\$50.00	20
4	To remove & refit reverse sensor	\$120.00	50
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	100
6	To remove & refit rear windscreen.	\$120.00	✓
7	To tuff coat.	\$150.00	60
8	To transfer boot mechanism to new boot	\$120.00	60
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20
10	To arrange express service to do private hirer sticker	\$12.00	✓
11	Towing	\$60.00	✓

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

NG167
LKK

KV



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Sik 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 600530.
Tel: +65-6404 1221 Fax: +65-6404 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLU 7679 T

Parts (a) Cost / List Price Items	<u>\$ 7246.75</u>	14,517.18
Plus/Less 25%	<u>\$ 1811.69</u>	3,629.30
Total of Cost / List	<u>\$ 9058.44</u>	10,887.89
(b) Nett Price Items		
Less		
Total of Nett Item		
(c) Special Nett Items	<u>\$ 610.00</u>	1,565.00
Total Parts Cost	<u>\$ 6045.06</u>	12,452.89
Labour	<u>\$ 7502.00</u>	3,502.00
Total	<u>\$ 8547.06</u>	15,954.89

The above total will be subjected to 7% G.S.T.

Not Authorized

Running 84 points

8308.48
2076.36
6279.09

610
6839.09

7502

7851.02

9341.09 ✓ ok

Name of Surveyor

: Kenneth

Company

: CKK

Survey conducted on

: 6/11/19 at 18:30

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 06 day(s)

(c) Resurvey : Required / ~~Not~~ Required

(d) Excess : \$

(e) Signature of surveyor : Lc Date: 6/11/19



ESTEEM PERFORMANCE PTE LTD

818 5033 Ang Mo Kio, Ind Park 2 #01-251/258, 696638.
Tel: +65-0484 1221 Fax: +65-0484 7828 WebSite: www.esteemperf.com.sg

Spare Parts

Vehicle No. :
Make & Model :
Chassis No. :

SLU 7679 T

TOYOTA VOXY

ZWR800273878

Submit By :
Year Manufacture :
Engine No. :
Cost / List

Carmen Lim
2017

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen <i>Shorted</i>	1	\$1,579.30		✓
2	Rear windscreen moulding <i>new</i>	1	\$70.20		X
3	Rear windscreen sealant <i>new</i>	1	\$50.00	S.N	✓
4	Reverse sensor <i>To</i>	1	\$200.00	S.N	✓
5	Rear number plate <i>new</i>	1	\$45.00	S.N	X
6	Rear No.plate lamp LH <i>new</i>	1	\$88.70		X
7	Rear No.plate lamp RH <i>new</i>	1	\$89.70		X
8	Rear bumper <i>CM</i>	1	\$589.70		✓
9	Rear bumper clip <i>new</i>	10	\$40.00		✓
10	Rear bumper side retainer LH <i>new</i>	1	\$132.70		✓
11	Rear bumper side retainer RH <i>new</i>	1	\$132.70		✓
12	Rear bumper bracket LH <i>new</i>	1	\$107.61		✓
13	Rear bumper bracket RH <i>new</i>	1	\$107.61		✓
14	Rear bumper reflector LH <i>CM</i>	1	\$87.90		✓
15	Rear bumper reflector RH <i>new</i>	1	\$87.90		X
16	Rear bumper chrome plate <i>new 643</i>	1	\$350.00	S.N	✓
17	Rear bumper tow cover <i>new 643</i>	1	\$35.90		✓
18	Tail door <i>new</i>	1	\$1,795.80		✓
19	Tail door lock <i>new</i>	1	\$480.90		✓
20	Tail door emblem <i>new</i>	1	\$58.60		✓
21	Tail door chrome <i>CM</i>	1	\$598.79		✓
22	Tail door trim <i>new</i>	1	\$645.70		X
23	Tail door inner trim LH <i>new</i>	1	\$598.73		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

818 5033 Ang Mo Kio Industrial Park 2 #01-251/258 Singapore 696638 Tel: 64841221 Fax: 64847829
Company Reg No. 200005485N / GST No. 20-0005485-N

11.29 ✓

590.54

Spare Parts

Vehicle No. : SLU 7679 T
 Make & Model : TOYOTA VOXY
 Chassis No. : ZWR000273876

Submit By : Carmen Lim
 Year Manufacture : 2017
 Engine No. :
Cost / List

#No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail door trim clip	10	\$45.00		✓
25	Rear wiper blade	1	\$86.90		X
26	Tail end panel	1	\$958.30	(2)	X X
27	Tail end panel garnish	1	\$251.52		X
28	Tail end panel garnish clip	10	\$45.00		X
29	Boot weatherstrip	1	\$386.95		X
(30)	Tail lamp LH	1	\$894.73		X ✓
31	Tail lamp RH	1	\$894.73		X ✓
32	Tail lamp lower panel LH	1	\$198.44		X
33	Spare tyre well panel	1	\$868.95		X
34	Spare tyre board	1	\$958.70		X X ✓
35	LHR Fender	1	\$907.63		X
36	LHR fender protector upper	1	\$422.79		X
37	LHR Fender undershield	1	\$96.70		X
38	LHR Fender undershield clip	10	\$35.00		X
39	LHR Fender air duct	1	\$145.40		X
40	Private hirer sticker	1	\$20.00	S.N	✓
41	Rear camera	1	\$450.00	S.N	X
42	Rear recorder	1	\$450.00	S.N	X
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

3033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829
 Company Reg No. 2000054853N / GST No. 20-0005483-N

2793.16

939.73

1734.46

205.11

**ESTEEM PERFORMANCE PTE LTD**

BH 5033 Ang Mo Kio, Ind Park 2 #01-05/1/250, 699536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : SLU 7679 T Submit By : Carmen Lim
Make & Model : TOYOTA VOXY Year of Manufacture : 2017

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAIL DOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER)	\$1,400.00	1000
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAIL DOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER)	\$1,200.00	1000
3	To check wiring	\$50.00	20
4	To remove & refit reverse sensor	\$120.00	50
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	100
6	To remove & refit rear windscreen.	\$120.00	✓
7	To tuff coat.	\$150.00	60
8	To transfer boot mechanism to new boot	\$120.00	60
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20
10	To arrange express service to do private hirer sticker	\$12.00	✓
11	Towing	\$60.00	✓

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Company Reg No. 200001483N / GST No. 20-0005483-N

2502

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Nov 2019		07 Nov 2019 14:42 Edit Adj Rpt	S\$9,341.09 Edit Estimates	S\$9,341.09 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	FOOD FRESH PTE LTD, Co. Reg. No.: 201422538E, Email: hello@foodfresh.com.sg								
Main Claimant:	HO SENG LOH, ID: S1328079G								
Vehicle Reg. No.:	SLU7679T	Date of Loss:	05/11/2019 11:00 - :59 [22 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claims Type:	TP / 610663	Policy/Cover Note No.:	29069258MKC (Comprehensive) Coverage: 25/01/2019 - 24/01/2020						
Vehicle Reg. No. (Insured):	GBE5952U	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	Esteem Performance Pte Ltd - Sin Ming (HQ) 385 Sin Ming Drive, 575718 Sin Ming - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Imm.Advice due 08/11/2019]								
Driver/Customer (Insured):	LI GUANGDE (), NRIC: G8049002Q, Tel: +6587404012 Email:								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 06/11/19. (Manual Assign). Liab: unclear. Agree on SJE. Assign: Kenneth Kong from LKK Auto Consultants Pte Ltd. Contact: Jenny Chong @ 8799 0066 / 6566 2112.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU7679T (610663)
 [GBE5952U]
 TP
 HO SENG LOH
 Nov 5 2019 11:00AM
 [FOOD FRESH PTE LTD]
 Esteem Performance Pte Ltd - Sin Ming

Upload Documents			Upload Photos		Compose New Letter		View View in Browser	
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
2	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
3	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
4	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
5	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
6	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
7	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
8	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
9	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
10	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
11	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
12	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
13	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
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16	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
17	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
18	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
19	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
20	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
21	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
22	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
23	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
24	13/12/19 11:11	General View		Load JPG	<input checked="" type="checkbox"/>			
25	13/12/19 11:24	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
26	13/12/19 11:24	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
27	13/12/19 11:24	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
28	13/12/19 11:24	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
29	13/12/19 11:24	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
30	13/12/19 11:24	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
31	13/12/19 11:24	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
Documentation							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print			
1	07/11/19 13:54	PRI		Load PDF				
2	07/11/19 14:06	Agree on SJE		Load PDF				
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print			
1	07/11/19 14:27	Survey Request - Manual Assigned		Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19019611/KVF3E2

Date: 23/12/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 29069258MKC
 Claimant SLU7679T Insured Vehicle No: GBE5952U
 Vehicle No: SLU7679T
 Date of Loss: 05/11/2019 Nature of Claim: TP Claim No: 610663

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLU7679T
 Make & Model: TOYOTA VOXY HYBRID V, 1.8 (A) Engine No: 2ZR8206868
 Reg. Date: 13/12/2017 (Man. Year: 2017) Chassis No: ZVR800273876
 Colour: Metallic Pearl White Odometer: 46885 km
 Engine Capacity: 1797 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Yokohama 9 mm Rear Left Side: Yokohama 9 mm
 Front Right Side: Yokohama 9 mm Rear Right Side: Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,452.88	6,839.09	5,613.79	45.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,502.00	2,502.00	1,000.00	28.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,954.88	9,341.09	6,613.79	41.45
+ GST 7.00/7.00% (S\$)	1,116.84	653.88	462.96	41.45
Nett Amount (S\$)	17,071.72	9,994.97	7,076.75	41.45

INSPECTION

Date of Assignment: 07/11/2019
 Date Inspected: 06/11/2019 Inspected At: Esteem Performance Pte Ltd - Sin Ming (HQ)
 385 Sin Ming Drive
 Singapore 575718
 Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 23 Dec 2019)
Parts:	M1-MPV	TOYOTA VOXY HYBRID V 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLU7679T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WINDSCREEN	Shattered	1,579.30 FL	*1,579.30 FL
2	1		*REAR WINDSCREEN MOULDING	Not Necessary	70.20 FL	*- FL
3	1		*REAR NO. PLATE LAMP LH	Serviceable	68.70 FL	*- FL
4	1		*REAR NO. PLATE LAMP RH	Serviceable	69.70 FL	*- FL
5	1		*REAR BUMPER	Cracked	589.70 FL	*589.70 FL
6	10		*REAR BUMPER CLIP	Necessary	40.00 FL	*40.00 FL
7	1		*REAR BUMPER SIDE RETAINER LH	Distorted	132.70 FL	*132.70 FL
8	1		*REAR BUMPER SIDE RETAINER RH	Distorted	132.70 FL	*132.70 FL
9	1		*REAR BUMPER BRACKET LH	Repair	107.61 FL	*- FL
10	1		*REAR BUMPER BRACKET RH	Repair	107.61 FL	*- FL
11	1		*REAR BUMPER REFLECTOR LH	Cracked	67.90 FL	*67.90 FL
12	1		*REAR BUMPER REFLECTOR RH	Serviceable	67.90 FL	*- FL
13	1		*REAR BUMPER TOW COVER	Missing	35.90 FL	*35.90 FL
14	1		*TAIL DOOR	Bent	1,795.80 FL	*1,795.80 FL
15	1		*TAIL DOOR LOCK	Jammed	480.90 FL	*480.90 FL
16	1		*TAIL DOOR EMBLEM	Necessary	58.60 FL	*58.60 FL
17	1		*TAIL DOOR CHROME	Cracked	598.79 FL	*598.79 FL
18	1		*TAIL DOOR TRIM	Serviceable	645.70 FL	*- FL
19	1		*TAIL DOOR INNER TRIM LH	Serviceable	598.73 FL	*- FL
20	10		*TAIL DOOR TRIM CLIP	Necessary	45.00 FL	*45.00 FL
21	1		*REAR WIPER BLADE	Serviceable	66.90 FL	*- FL
22	1		*TAIL END PANEL	Repair	958.30 FL	*- FL
23	1		*TAIL END PANEL GARNISH	Serviceable	251.52 FL	*- FL
24	10		*TAIL END PANEL GARNISH CLIP	Not Necessary	45.00 FL	*- FL
25	1		*BOOT WEATHERSTRIP	Serviceable	386.95 FL	*- FL
26	1		*TAIL LAMP LH	Cracked	894.73 FL	*894.73 FL
27	1		*TAIL LAMP RH	Cracked	894.73 FL	*894.73 FL
28	1		*TAIL LAMP LOWER PANEL LH	Repair	198.44 FL	*- FL
29	1		*SPARE TYRE WELL PANEL	Repair	868.95 FL	*- FL
30	1		*SPARE TYRE BOARD	Cracked	958.70 FL	*958.70 FL
31	1		*LHR FENDER	Repair	997.63 FL	*- FL
32	1		*LHR FENDER PROTECTOR UPPER	Serviceable	422.79 FL	*- FL
33	1		*LHR FENDER UNDERSHIELD	Serviceable	98.70 FL	*- FL
34	10		*LHR FENDER UNDERSHIELD CLIP	Not Necessary	35.00 FL	*- FL
35	1		*LHR FENDER AIR DUCT	Serviceable	145.40 FL	*- FL
36	1		*REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*40.00 FS
37	1		*REVERSE SENSOR	Torn	200.00 FS	*200.00 FS
38	1		*REAR NUMBER PLATE	Serviceable	45.00 FS	*- FS
39	1		*REAR BUMPER CHROME PLATE	Dented	350.00 FS	*350.00 FS
40	1		*PRIVATE HIRER STICKER	Necessary	20.00 FS	*20.00 FS
41	1		*REAR CAMERA	Serviceable	450.00 FS	*- FS
42	1		*REAR RECORDER	Serviceable	450.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 16,082.18 8,915.45

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
			- List Item Discount on L Items 25.00/25.00% (S\$)		3,629.30	2,076.36
			Total Parts (S\$)		12,452.88	6,839.09

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAIL DOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER)	New	1,400.00	1,000.00
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER)	New	1,200.00	1,000.00
3	TO CHECK WIRING	New	50.00	20.00
4	TO REMOVE & REFIT REVERSE SENSOR	New	120.00	50.00
5	TO REMOVE & REFIT SPARE TYRE, SPARE TYRE BOARD, CARPET TRIM TO ASSIST WORK LOAD	New	150.00	100.00
6	TO REMOVE & REFIT REAR WINDSCREEN	New	120.00	120.00
7	TO TUFF COAT	New	150.00	60.00
8	TO TRANSFER BOOT MECHANISM TO NEW BOOT	New	120.00	60.00
9	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING	New	120.00	20.00
10	TO ARRANGE EXPRESS SERVICE TO DO PRIVATE HIRER STICKER	New	12.00	12.00
11	TOWING	New	60.00	60.00
Gross Labour Cost (S\$)			3,502.00	2,502.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >