

REF:

AIG CC3/AIG 19019602/Avf312

## ASSIGNMENT

merimen

From:

Date:

6/11/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SME 7188 R

at Workshop m/s

premium

of

55 ubi Road 1

Insured:

Policy No.

1800 121522

Claims No.

Sum Insured:

Excess:

1600

(Client's Record)

Make of Veh:

1015am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value:

135K.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5 1/2 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA (REV) / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SME 7188 R.

Yr Regn: 2018 Oct.

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

cc 1984

Colour:

white.

A/C: Insured / Std / NI / NA

Sp. Reading

14403.

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZF45JA219384.

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F: 205/60 R16.

R: 205/60 R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

5/11/19

D.O.I.

06/11/19

Survey held at

Premium.

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AIG.

SME 7188 R - X

RECEIVED 12 MAR 2020

6/11/19

Revert via merimen

8/11/19

Rere approved \$17,048 from Victor by merimen

8/11/19

Informed TRG C/A &amp; \$1600 by email

18/1/20

final fig 22,349.68 (Red 13,474.32, 3790) confirmed by email

Date/Time, File Pass in?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return in?

12/3 - typst

Report Format:

merimen

Lump Sum / M/E in?

22,349.68

Days Of Repair:

5

Resurvey No. of Trip:

2

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Insp. (\$

☐

Weekend (\$

Survey Fee:

Transportation:

200

11

Photos:

Videos:

TOTAL

211

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: [sun@lkkauto.com](mailto:sun@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 06 Nov 2019

**Preliminary Advice**

|                    |                                                                          |                         |              |
|--------------------|--------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SME7188R                                                               | Accident Date           | : 05/11/2019 |
| Make               | : AUDI A4                                                                | Policy No.              | : 1800121522 |
| Assignment Date    | : 06/11/2019                                                             | Excess                  | : S\$0.00    |
| Date of Inspection | : 06/11/2019                                                             | Est. Duration of Repair | : 5.00       |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 31,676.00 |
| Revised Amount              | :S\$ | 17,048.00 |
| Check Items (Estimated)     | :S\$ | 8,474.00  |
| Total                       | :S\$ | 25,522.00 |

|                 |      |  |
|-----------------|------|--|
| Lump Sum Repair | :S\$ |  |
|-----------------|------|--|

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 135,000.00 |
| COE / PARF Rebate  | :S\$ | 57,048.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 77,952.00  |

**Remarks**

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 8 November 2019 1:25 PM  
**To:** Claims; SUR; Admin A  
**Subject:** RE: OD CLAIM FOR SME 7188 R ON 5/11/2019

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SME 7188R (Excess \$1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 7 November 2019 11:13 AM  
**To:** 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OD CLAIM FOR SME 7188 R ON 5/11/2019

Dear TRoy,

Pending approval from AIG.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 7 November 2019 10:56 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Premiumauto Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIM FOR SME 7188 R ON 5/11/2019

Dear all,

Kindly assist to advise the claims status.

Thanks

Best Regards,  
**TRoy Goh**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 6 November 2019 3:12 PM

**To:** 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'

**Cc:** 'Premiumauto Claims'

**Subject:** RE: OD CLAIM FOR SME 7188 R ON 5/11/2019

Dear all,

Survey was done by Adrian just now, herein attached the estimate repair with marking for you reference. Kindly assist and advise who is the case handler for the mentioned cases, and update the claim status.

Thanks

Best Regards,  
**TRoy Goh**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Tuesday, 5 November 2019 5:37 PM  
**To:** 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'  
**Cc:** 'Claims'  
**Subject:** RE: OD CLAIM FOR SME 7188 R ON 5/11/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,  
 Syafiq  
 Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
 55 Ubi Road 1 Road Singapore 408699  
 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
 e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Tuesday, 5 November 2019 3:46 PM  
**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** OD CLAIM FOR SME 7188 R ON 5/11/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 6/11/2019, 10:15am. Owner waiting.

Best Regards,  
Syafiq  
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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## View Received Message

This mail is associated with :

**\*SME7188R (1732302884SG)**

OD

Nov 5 2019 12:45PM

[KOH ENG HWEE (XU YONGHU)]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 08/11/2019 13:14 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (\$\$17048.00) - SME7188R - Claim Handler: Chan, Yoke Shi

Approved:17048.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 5 November 2019 3:46 PM  
**To:** 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'  
**Cc:** 'Claims'  
**Subject:** OD CLAIM FOR SME 7188 R ON 5/11/2019  
**Attachments:** SME 7188 R - 05112019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 6/11/2019, 10:15am. Owner waiting.

Best Regards,  
Syafiq  
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 18 February 2020 4:41 PM  
**To:** Carrine Leong; 'Boo seng yak'  
**Cc:** nora.khai@premiumauto.com.sg; SUR; claims@premiumauto.com.sg  
**Subject:** RE: FW: FINAL REVISION - SME7188R - OD AIG - SURVEYED 6 NOV 19

Dear Carrine,

Finalise at \$22,349.68 before excess \$1600 and GST @ 5 working days.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Thursday, 23 January 2020 4:58 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>  
**Cc:** nora.khai@premiumauto.com.sg; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg  
**Subject:** RE: FW: FINAL REVISION - SME7188R - OD AIG - SURVEYED 6 NOV 19

Hi Veron,

Confirm.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No. 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

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---

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, 23 January, 2020 9:51 AM  
**To:** Boo seng yak <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>  
**Cc:** (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>;  
claims@premiumauto.com.sg  
**Subject:** RE: FW: FINAL REVISION - SME7188R - OD AIG - SURVEYED 6 NOV 19

Dear Mr Boo,

Have check with surveyor.

Kindly take out Supplementary Labour No. 2-\$1500/-  
To dislodge and reinstall front lock carrier and align to position.

Re-finalise at \$22,349.68 before excess \$1600 and GST @ 5 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Wednesday, 22 January 2020 2:16 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** Re: FW: FINAL REVISION - SME7188R - OD AIG - SURVEYED 6 NOV 19

Hi Veron,

Revised estimate are based on surveyor's recommendation.

Please check with the surveyor who conducted the re-survey why  
he allow 3 days for lock carrier alignment. Apparently he have his own  
reasons to agree.

If it is for purpose of renewing the air-cond condenser, then removal  
of lock carrier is not necessary. Kindly refer this case to Adrian Ling.

Thank you !

Best regards - jb

On Wed, Jan 22, 2020 at 12:20 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Carrine,

Please kindly assist.

AIG question:

Check replace condenser does not need to remove lock carrier so why there is supplementary labour to remove & refit lock carrier?

Even if need to do so why 3 days need to just remove and refit?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>

**Sent:** Monday, 20 January 2020 5:09 PM

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; jiayee.yap@premiumauto.com.sg

**Subject:** FINAL REVISION - SME7188R - OD AIG - SURVEYED 6 NOV 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$23,849.68 @ 5 days of repairs.

Your early closure is well appreciated.

**Veron Chen (LKKAuto)**

---

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Wednesday, 22 January 2020 2:16 PM  
**To:** Veron Chen (LKKAuto)  
**Subject:** Re: FW: FINAL REVISION - SME7188R - OD AIG - SURVEYED 6 NOV 19

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Please check with the surveyor who conducted the re-survey why he allow 3 days for lock carrier alignment. Apparently he have his own reasons to agree.

If it is for purpose of renewing the air-cond condenser, then removal of lock carrier is not necessary. Kindly refer this case to Adrian Ling.

Thank you !

Best regards - jb

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Even if need to do so why 3 days need to just remove and refit?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>

**Sent:** Monday, 20 January 2020 5:09 PM

**To:** Adrian Ling (LKKAUTO) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Jiayee Yap <[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SME7188R - OD AIG - SURVEYED 6 NOV 19

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Revised estimate and photographs is attached.

Please confirm repair cost of \$23,849.68 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 21 November 2019 2:31 PM  
**To:** Koh, Victor-CK; SUR  
**Subject:** RE: SME7188R/ OD / 1732302884SG

Dear Victor,

Will check and revert.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Koh, Victor-CK <Victor-CK.Koh@aig.com>  
**Sent:** Thursday, 21 November 2019 2:25 PM  
**To:** SUR <sur@lkkauto.com>  
**Subject:** SME7188R/ OD / 1732302884SG

Hi,

I have check replace condenser does not need to remove lock carrier so why there is supplementary labour to remove & refit lock carrier?  
Even if need to do so why 3 days need to just remove and refit?

Thanks & Regards

**Victor Koh**  
**AIG**  
Claims Technical Controller  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +65 6419 1785 | Fax +65 68357416  
[Victor-ck.koh@aig.com](mailto:Victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                       |
|-------------------------------------|---------------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                       |
| Owner ID Type:                      | Singapore NRIC                        |
| Owner ID:                           | 301A                                  |
| <b>Vehicle Details</b>              |                                       |
| Vehicle No.:                        | SME7188R                              |
| Vehicle to be Exported:             | No                                    |
| Intended Deregistration Date:       | 06 Nov 2019                           |
| Vehicle Make:                       | AUDI                                  |
| Vehicle Model:                      | A4 SEDAN 2.0 TFSI S TRONIC (NAV)      |
| Primary Colour:                     | White                                 |
| Manufacturing Year:                 | 2018                                  |
| Engine No.:                         | CVK067193                             |
| Chassis No.:                        | WAUZZZF45JA219394                     |
| Maximum Power Output:               | 140.0 kW (187 bhp)                    |
| Open Market Value:                  | \$33,433.00                           |
| Original Registration Date:         | 11 Oct 2018                           |
| First Registration Date:            | 11 Oct 2018                           |
| Transfer Count:                     | 0                                     |
| Actual ARF Paid:                    | \$38,807.00                           |
| <b>Intended PARF Rebate Details</b> |                                       |
| PARF Eligibility:                   | Yes                                   |
| PARF Eligibility Expiry Date:       | 10 Oct 2028                           |
| PARF Rebate Amount:                 | \$29,105.00                           |
| <b>Intended COE Rebate Details</b>  |                                       |
| COE Expiry Date:                    | 10 Oct 2028                           |
| COE Category:                       | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):                  | 10                                    |
| QP Paid:                            | \$31,301.00                           |
| COE Rebate Amount:                  | \$27,943.00                           |
| <b>Total Rebate Amount:</b>         | <b>\$57,048.00</b>                    |

The information contained herein is correct as at 06 Nov 2019

OK

## AUDI/AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : KOH ENG HWEE (XU YONGHUI)  
**Period of Insurance** : 11 Oct 2018 To 10 Oct 2020  
**Engine No.** : CVK 067193  
**Chassis No.** : WAUZZZF45JA219394

**Vehicle No.** : SME7188R  
**Policy No.** : 1800121522  
**Endorsement No.** :  
**Issued Date** : 12 Oct 2018

## ABOUT THE COVER

**Make/Model** : AUDI A4 Sedan 2.0 TFSI S tronic  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Person of Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2018  
**Insuring with COE/PARF** : Yes

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition  
**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

**Section 1**  
 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

**Section 2**  
 Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

KOH ENG HWEE (XU YONGHUI) - \$1600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



*Mobile*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

Staffery Lim





AIG Asia Pacific Insurance Pte. Ltd  
AIG Building  
78 Shenton Way  
#07-16

### MOTOR ACCIDENT INTERVIEW FORM

NAME : Koh Eng Hwee  
VEHICLE NUMBER : SME 7188R  
DATE/ TIME OF ACCIDENT : 5th Nov 2019, 12.43pm afternoon  
PLACE OF ACCIDENT : Opposite 'Kopitiam Square' along 10 Sengkang Square  
THIRD PARTY VEHICLE (IF ANY) : SSR 329P

.....  
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Started my journey from compassone and was going to  
drive home "Jewel @ buangkok".

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Head to rear.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No passenger.

  
NAME: Koh Eng Hwee

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

## UNDERTAKING

I, Koh Eng Hwee, (NRIC No. S7805301/A), hereby confirm that the Singapore Accident Statement lodged by me on 5th Nov 2019 at 2.42 pm hours pertaining to the accident involving motor car Reg. No: SME7188R, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:



Name of Insured / Driver

:

Koh Eng Hwee

Nric No.

:

S7805301/A

Date

:

05/11/19

Signature

:



Name of Policyholder

:

Same as above

Nric No.

:

Date

:



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 18251**

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/OD/1319/2019/NS |
| Date       | : | 5-Nov-19           |

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

|                   |   |                                                    |
|-------------------|---|----------------------------------------------------|
| Owner's Name      | : | Mr Koh Eng Hwee (Xu Yonghui)                       |
| Address           | : | 83 Compassvale Bow<br>#09-11<br>Singapore 544684   |
| Telephone         | : | HP +65 97465028                                    |
| Type of Claim     | : | Own Damage Claims                                  |
| Policy No.        | : | 1800121522                                         |
| Vehicle No        | : | <b>SME 7188 R</b>                                  |
| Model Code        | : | Audi A4 SEDAN 2.0 TFSI 8W                          |
| Model / Year      | : | 11/10/2018                                         |
| Engine No         | : | CVK 067193                                         |
| Chassis No        | : | WAUZZZF45JA219394                                  |
| Mileage           | : | -                                                  |
| Date In           | : | -                                                  |
| Estimated By      | : | Johnny Boo / Allan Wu                              |
| Accident Date     | : | 5-Nov-19                                           |
| Place of Accident | : | Opposite Kopitiam Square Along 10 Sengakang Square |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SME 7188 R

| S/n                         | Nature of Jobs                                                                                                                             | Estimated Charges           | Surveyor's Recommendations |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|----------------------------|
| 1                           | To remove, check and reinstall front wire harness for headlights, outside temperature sensor, headlight washer assy and front parking aid. | S/N S 480.00 ✓              | ✓                          |
| 2                           | To dismantle and renew front bumper, bonnet and both headlights. Re-organise crash management components. Reinstall all parts removed.     | S <del>2,800.00</del>       | 1250 1500 <i>sls</i>       |
| 3                           | To respray front bumper and bonnet.                                                                                                        | S <del>2,000.00</del>       | 1100 ✓                     |
| 4                           | To carry out diagnostic check.                                                                                                             | S/N S 192.00 ✓              | ✓                          |
| <b>TOTAL LABOUR CHARGES</b> |                                                                                                                                            | <b>: <u>\$ 5,472.00</u></b> |                            |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SME 7188 R**

| S/N                          | Parts Description                                      |     |    | Damaged Parts & Prices |           |
|------------------------------|--------------------------------------------------------|-----|----|------------------------|-----------|
|                              |                                                        |     |    | S/Nett                 | Remarks   |
| 1                            | FRONT BUMPER <i>Replaced</i>                           |     | \$ | 1,999.00               | ✓ 1599.20 |
| 2                            | FRONT BUMPER FIXING PARTS <i>new</i>                   |     | \$ | 258.00                 | +         |
| 3                            | FRONT BUMPER GRILLE - CENTRE <i>crushed</i>            |     | \$ | 178.00                 | ✓ 143.40  |
| 4                            | FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i> |     | \$ | 191.00                 | +         |
| 5                            | RADIATOR GRILLE <i>crushed</i>                         |     | \$ | 1,227.00               | ✓ 981.60  |
| 6                            | FRONT BUMPER AIR GUIDE GRILLE - LH / RH <i>new</i>     | 2   | \$ | 246.00                 | +         |
| 7                            | CAUTION SIGN STICKER <i>2 new</i>                      | NEC | \$ | 13.00                  | ✓ 9.76    |
| 8                            | AIRCON STICKER <i>2 new</i>                            | NEC | \$ | 7.00                   | ✓ 5.12    |
| 9                            | FRONT BUMPER CARRIER <i>Best</i>                       |     | \$ | 733.00                 | ✓ 586     |
| 10                           | FRONT BUMPER COVER <i>crushed</i>                      |     | \$ | 116.00                 | ✓ 93.40   |
| 11                           | FRONT BUMPER FOAM FILLER PIECE <i>deformed</i>         |     | \$ | 113.00                 | ✓ 93.40   |
| 12                           | LOCK CARRIER BRACKET <i>crushed</i>                    |     | \$ | 125.00                 | ✓ 100     |
| 13                           | FRONT BUMPER SUPPORT - LH / RH <i>crushed</i>          | 2   | \$ | 52.00                  | ✓ 40.64   |
| 14                           | HORN - LH HIGH TONE <i>2 new</i>                       |     | \$ | 37.00                  | +         |
| 15                           | HORN - RH LOW TONE <i>2 new</i>                        |     | \$ | 262.00                 | +         |
| 16                           | SPRING SHACKLE - LH / RH <i>new</i>                    | 2   | \$ | 52.00                  | +         |
| 17                           | FRONT PARKING AID SENSOR - INNER / OUTER <i>new</i>    | 2   | \$ | 462.00                 | +         |
| 18                           | FRONT PARKING AID SEAL RING <i>new</i>                 | 4   | \$ | 12.00                  | +         |
| 19                           | BONNET <i>Dented</i>                                   |     | \$ | 2,554.00               | ✓ 2043    |
| 20                           | BONNET ATTACHMENT PARTS <i>Not New</i>                 |     | \$ | 111.00                 | ✓ X       |
| <b>SUB TOTAL SPARE PARTS</b> |                                                        |     | :  | <b>\$ 8,748.00</b>     |           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SME 7188 R

| S/N                  | Parts Description                 |              |     |    | Damaged Parts & Prices |                  |
|----------------------|-----------------------------------|--------------|-----|----|------------------------|------------------|
|                      |                                   |              |     |    | S/Nett                 | Remarks          |
| 21                   | BONNET LID HINGE - LH / RH        | mean         | 2   | \$ | 554.00                 | +                |
| 22                   | BONNET IMPACT PROTECTION - CENTRE | }            |     | \$ | 25.00                  | ✓ 19.76          |
| 23                   | BONNET IMPACT PROTECTION - RH     |              |     | \$ | 25.00                  | ✓ 19.76          |
| 24                   | BONNET IMPACT PROTECTION - LH     |              |     | \$ | 25.00                  | ✓ 19.92          |
| 25                   | BONNET GAS FILLED STRUT           | Not in       | 2   | \$ | 217.00                 | +                |
| 26                   | BONNET STRIKER - LH / RH          | Not in       | 2   | \$ | 92.00                  | ? X              |
| 27                   | BONNET LID LOCK                   | Not in       | 2   | \$ | 391.00                 | ? X              |
| 28                   | BONNET BOWDEN CABLE - CENTRE      | Not in       |     | \$ | 53.00                  | ? X              |
| 29                   | BONNET BOWDEN CABLE               | Not in       |     | \$ | 53.00                  | ? X              |
| 30                   | BONNET RELEASE LEVER              | Not in       |     | \$ | 12.00                  | ? X              |
| 31                   | LED HEADLIGHT - LH / RH           | LH at, RH? ✓ | 2   | \$ | 14,174.00              | ? 7087 11,339.20 |
| 32                   | LIFT CYLINDER - LH / RH           | mean         | 2   | \$ | 384.00                 | +                |
| 33                   | RADIATOR AIR GUIDE - LH / RH      | }            | 2   | \$ | 50.00                  | +                |
| 34                   | RADIATOR INNER DUCT - LH / RH     |              | 2   | \$ | 22.00                  | +                |
| 35                   | RADIATOR UPPER AIR GUIDE          | Not in       |     | \$ | 15.00                  | ? X              |
| 36                   | AIR INTAKE AIR DUCT               | Not in       |     | \$ | 19.00                  | ? X              |
| 37                   | AIR INTAKE AIR GUIDE              | Not in       |     | \$ | 48.00                  | ? X              |
| 38                   | AIR INTAKE AIR FILTER             | mean         |     | \$ | 339.00                 | +                |
| 39                   | AIR INTAKE AIR MASS METRE         | mean         |     | \$ | 533.00                 | +                |
| 40                   | AIR INTAKE HOSE                   | mean         |     | \$ | 85.00                  | X                |
| 41                   | FRONT NO PLATE                    | Not in       | S/N | \$ | 40.00                  | ✓ 40             |
| 42                   | SUNDRIES                          | Not in       |     | \$ | 300.00                 | ? 68.50          |
| TOTAL SPARE PARTS    |                                   |              |     | :  | \$ 26,204.00           |                  |
| TOTAL LABOUR CHARGES |                                   |              |     |    | \$ 5,472.00            |                  |
| GRAND TOTAL          |                                   |              |     |    | \$ 31,676.00           | 35,824           |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian King  
Surveyed Date : 06/11/19  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorized, 05 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 7188 R

| S/N                   | Parts Description                               | Qty | Unit | Damaged Parts & Prices |         |
|-----------------------|-------------------------------------------------|-----|------|------------------------|---------|
|                       |                                                 |     |      | S/Nett                 | Remarks |
| ✓ 1                   | FRONT BUMPER - Deformed                         |     | \$   | 1,999.00               | ✓       |
| 2                     | FRONT BUMPER FIXING PARTS new                   |     | \$   | 258.00                 | +       |
| ✓ 3                   | FRONT BUMPER GRILLE - CENTRE - cracked          |     | \$   | 178.00                 | ✓       |
| 4                     | FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE new |     | \$   | 191.00                 | +       |
| sk-air 11/11<br>- 5   | RADIATOR GRILLE - cracked                       |     | \$   | 1,227.00               | ✓       |
| 6                     | FRONT BUMPER AIR GUIDE GRILLE - LH / RH new     | 2   | \$   | 246.00                 | +       |
| ✓ 7                   | CAUTION SIGN STICKER 2 new                      | NEC | \$   | 13.00                  | ✓       |
| ✓ 8                   | AIRCON STICKER 1 new                            | NEC | \$   | 7.00                   | ✓       |
| ✓ 9                   | FRONT BUMPER CARRIER - Bent                     |     | \$   | 733.00                 | ✓       |
| 10                    | FRONT BUMPER COVER ?                            |     | \$   | 116.00                 | ?       |
| ✓ 11                  | FRONT BUMPER FOAM FILLER PIECE - Deformed       |     | \$   | 113.00                 | ✓       |
| 12                    | LOCK CARRIER BRACKET ?                          |     | \$   | 125.00                 | ?       |
| 13                    | FRONT BUMPER SUPPORT - LH / RH ? cm /           | 2   | \$   | 52.00                  | ?       |
| 14                    | HORN - LH HIGH TONE 2 new                       |     | \$   | 37.00                  | +       |
| 15                    | HORN - RH LOW TONE 1 new                        |     | \$   | 262.00                 | +       |
| 16                    | SPRING SHACKLE - LH / RH new                    | 2   | \$   | 52.00                  | +       |
| 17                    | FRONT PARKING AID SENSOR - INNER / OUTER new    | 2   | \$   | 462.00                 | +       |
| 18                    | FRONT PARKING AID SEAL RING , new               | 4   | \$   | 12.00                  | +       |
| ✓ 19                  | BONNET Deformed                                 |     | \$   | 2,554.00               | ✓       |
| 20                    | BONNET ATTACHMENT PARTS ?                       |     | \$   | 111.00                 | ?       |
| SUB TOTAL SPARE PARTS |                                                 |     | :    | <u>\$ 8,748.00</u>     |         |



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

## Material List for Accident Vehicle Regn No. SME 7188 R

| S/N | Parts Description                         | Damaged Parts & Prices |              | Remarks |
|-----|-------------------------------------------|------------------------|--------------|---------|
|     |                                           | S/Nett                 |              |         |
| 21  | BONNET LID HINGE - LH / RH <i>new</i>     | 2                      | \$ 554.00    | +       |
| 22  | BONNET IMPACT PROTECTION - CENTRE         |                        | \$ 25.00     | ✓       |
| 23  | BONNET IMPACT PROTECTION - RH <i>new</i>  |                        | \$ 25.00     | ✓       |
| 24  | BONNET IMPACT PROTECTION - LH <i>new</i>  |                        | \$ 25.00     | ✓       |
| 25  | BONNET GAS FILLED STRUT <i>new</i>        | 2                      | \$ 217.00    | +       |
| 26  | BONNET STRIKER - LH / RH ?                | 2                      | \$ 92.00     | ?       |
| 27  | BONNET LID LOCK ?                         | 2                      | \$ 391.00    | ?       |
| 28  | BONNET BOWDEN CABLE - CENTRE <i>new</i>   |                        | \$ 53.00     | ?       |
| 29  | BONNET BOWDEN CABLE ?                     |                        | \$ 53.00     | ?       |
| 30  | BONNET RELEASE LEVER ?                    |                        | \$ 12.00     | ?       |
| 31  | LED HEADLIGHT - LH / RH <i>LH at, RH?</i> | 2                      | \$ 14,174.00 | ?       |
| 32  | LIFT CYLINDER - LH / RH <i>new</i>        | 2                      | \$ 384.00    | +       |
| 33  | RADIATOR AIR GUIDE - LH / RH              | 2                      | \$ 50.00     | +       |
| 34  | RADIATOR INNER DUCT - LH / RH <i>new</i>  | 2                      | \$ 22.00     | +       |
| 35  | RADIATOR UPPER AIR GUIDE ?                |                        | \$ 15.00     | ?       |
| 36  | AIR INTAKE AIR DUCT ?                     |                        | \$ 19.00     | ?       |
| 37  | AIR INTAKE AIR GUIDE ?                    |                        | \$ 48.00     | ?       |
| 38  | AIR INTAKE AIR FILTER <i>new</i>          |                        | \$ 339.00    | +       |
| 39  | AIR INTAKE AIR MASS METRE <i>new</i>      |                        | \$ 533.00    | +       |
| 40  | AIR INTAKE HOSE <i>new</i>                |                        | \$ 85.00     | X       |
| 41  | FRONT NO PLATE <i>Dented</i>              | S/N                    | \$ 40.00     | ✓       |
| 42  | SUNDRIES ?                                |                        | \$ 300.00    | ?       |

TOTAL SPARE PARTS

: \$ 26,204.00

TOTAL LABOUR CHARGES

\$ 5,472.00

GRAND TOTAL

\$ 31,676.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

11/11

7087 - spoken to LKR 14/11 34 CPM

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 18251**

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/OD/1319/2019/NS |
| Date       | : | 5-Nov-19           |

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

*Hi Adrian*

*5 days - ok - jb - 20 Jan 20*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

|                   |   |                                                    |
|-------------------|---|----------------------------------------------------|
| Owner's Name      | : | Mr Koh Eng Hwee (Xu Yonghui)                       |
| Address           | : | 83 Compassvale Bow<br>#09-11<br>Singapore 544684   |
| Telephone         | : | HP +65 97465028                                    |
| Type of Claim     | : | Own Damage Claims                                  |
| Policy No.        | : | 1800121522                                         |
| Vehicle No        | : | <b>SME 7188 R</b>                                  |
| Model Code        | : | Audi A4 SEDAN 2.0 TFSI 8W                          |
| Model / Year      | : | 11/10/2018                                         |
| Engine No         | : | CVK 067193                                         |
| Chassis No        | : | WAUZZZF45JA219394                                  |
| Mileage           | : | -                                                  |
| Date In           | : | -                                                  |
| Estimated By      | : | Johnny Boo / Allan Wu                              |
| Accident Date     | : | 5-Nov-19                                           |
| Place of Accident | : | Opposite Kopitiam Square Along 10 Sengakang Square |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SME 7188 R

| S/n                         | Nature of Jobs                                                                                                                             | Estimated Charges    | Surveyor's Recommendations |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------------|
| 1                           | To remove, check and reinstall front wire harness for headlights, outside temperature sensor, headlight washer assy and front parking aid. | S/N \$ 480.00        | \$ 480.00                  |
| 2                           | To dismantle and renew front bumper, bonnet and both headlights. Re-organise crash management components. Reinstall all parts removed.     | \$ 2,800.00          | \$ 1,500.00                |
| 3                           | To respray front bumper and bonnet.                                                                                                        | \$ 2,000.00          | \$ 1,100.00                |
| 3                           | Added labour charge -see attached                                                                                                          | \$ 3,300.00          | \$ 2,700.00                |
| 4                           | To carry out diagnostic check.                                                                                                             | S/N \$ 192.00        | \$ 192.00                  |
| <b>TOTAL LABOUR CHARGES</b> |                                                                                                                                            | <b>: \$ 8,772.00</b> | <b>\$ 5,972.00</b>         |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SME 7188 R**

| S/N                          | Parts Description                           | <u>Damaged Parts &amp; Prices</u> |                    |
|------------------------------|---------------------------------------------|-----------------------------------|--------------------|
|                              |                                             | S/Nett                            | Remarks            |
| 1                            | FRONT BUMPER                                | \$ 1,999.00                       | \$ 1,599.20        |
| 2                            | FRONT BUMPER FIXING PARTS                   | \$ 258.00                         |                    |
| 3                            | FRONT BUMPER GRILLE - CENTRE                | \$ 178.00                         | \$ 142.40          |
| 4                            | FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE | \$ 191.00                         |                    |
| 5                            | RADIATOR GRILLE                             | \$ 1,227.00                       | \$ 981.60          |
| 6                            | FRONT BUMPER AIR GUIDE GRILLE - LH / RH     | 2 \$ 246.00                       |                    |
| 7                            | CAUTION SIGN STICKER                        | NEC \$ 13.00                      | \$ 9.76            |
| 8                            | AIRCON STICKER                              | NEC \$ 7.00                       | \$ 5.12            |
| 9                            | FRONT BUMPER CARRIER                        | \$ 733.00                         | \$ 586.00          |
| 10                           | FRONT BUMPER COVER                          | \$ 116.00                         | \$ 92.40           |
| 11                           | FRONT BUMPER FOAM FILLER PIECE              | \$ 113.00                         | \$ 92.40           |
| 12                           | LOCK CARRIER BRACKET                        | \$ 125.00                         | \$ 100.00          |
| 13                           | FRONT BUMPER SUPPORT - LH / RH              | 2 \$ 52.00                        | \$ 40.64           |
| 14                           | HORN - LH HIGH TONE                         | \$ 37.00                          |                    |
| 15                           | HORN - RH LOW TONE                          | \$ 262.00                         |                    |
| 16                           | SPRING SHACKLE - LH / RH                    | 2 \$ 52.00                        |                    |
| 17                           | FRONT PARKING AID SENSOR - INNER / OUTER    | 2 \$ 462.00                       |                    |
| 18                           | FRONT PARKING AID SEAL RING                 | 4 \$ 12.00                        |                    |
| 19                           | BONNET                                      | \$ 2,554.00                       | \$ 2,043.00        |
| 20                           | BONNET ATTACHMENT PARTS                     | \$ 111.00                         |                    |
| <b>SUB TOTAL SPARE PARTS</b> |                                             | <b>\$ 8,748.00</b>                | <b>\$ 5,692.52</b> |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SME 7188 R**

| S/N                         | Parts Description                 | Damaged Parts & Prices |                     |
|-----------------------------|-----------------------------------|------------------------|---------------------|
|                             |                                   | S/Nett                 | Remarks             |
|                             |                                   |                        | \$ 5,692.52         |
| 21                          | BONNET LID HINGE - LH / RH        | 2 \$ 554.00            |                     |
| 22                          | BONNET IMPACT PROTECTION - CENTRE | \$ 25.00               | \$ 19.76            |
| 23                          | BONNET IMPACT PROTECTION - RH     | \$ 25.00               | \$ 19.76            |
| 24                          | BONNET IMPACT PROTECTION - LH     | \$ 25.00               | \$ 19.92            |
| 25                          | BONNET GAS FILLED STRUT           | 2 \$ 217.00            |                     |
| 26                          | BONNET STRIKER - LH / RH          | 2 \$ 92.00             |                     |
| 27                          | BONNET LID LOCK                   | 2 \$ 391.00            |                     |
| 28                          | BONNET BOWDEN CABLE - CENTRE      | \$ 53.00               |                     |
| 29                          | BONNET BOWDEN CABLE               | \$ 53.00               |                     |
| 30                          | BONNET RELEASE LEVER              | \$ 12.00               |                     |
| 31                          | LED HEADLIGHT - LH / RH           | 2 \$ 14,174.00         | \$ 11,339.20        |
| 32                          | LIFT CYLINDER - LH / RH           | 2 \$ 384.00            |                     |
| 33                          | RADIATOR AIR GUIDE - LH / RH      | 2 \$ 50.00             |                     |
| 34                          | RADIATOR INNER DUCT - LH / RH     | 2 \$ 22.00             |                     |
| 35                          | RADIATOR UPPER AIR GUIDE          | \$ 15.00               |                     |
| 36                          | AIR INTAKE AIR DUCT               | \$ 19.00               |                     |
| 37                          | AIR INTAKE AIR GUIDE              | \$ 48.00               |                     |
| 38                          | AIR INTAKE AIR FILTER             | \$ 339.00              |                     |
| 39                          | AIR INTAKE AIR MASS METRE         | \$ 533.00              |                     |
| 40                          | AIR INTAKE HOSE                   | \$ 85.00               |                     |
| 41                          | FRONT NO PLATE                    | S/N \$ 40.00           | \$ 40.00            |
| 41a                         | Added parts - see attached        | \$ 848.00              | \$ 678.00           |
| 42                          | SUNDRIES                          | \$ 300.00              | \$ 68.52            |
| <b>TOTAL SPARE PARTS</b>    |                                   | <b>\$ 27,052.00</b>    | <b>\$ 17,877.68</b> |
| <b>TOTAL LABOUR CHARGES</b> |                                   | <b>\$ 8,772.00</b>     | <b>\$ 5,972.00</b>  |
| <b>GRAND TOTAL</b>          |                                   | <b>\$ 35,824.00</b>    | <b>\$ 23,849.68</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

| <b>AIG Asia Pacific Insurance Pte Ltd</b><br>78 Shenton Way<br>#07-16 AIG Building<br>Singapore 079120<br><b>Attn: Mr. Adrian Ling - Motor Claims Dept</b><br><b>Tel: 6841 0055 - Fax: 6256 4315</b> |                                                                                                                                        | <b>Estimate No.</b><br><b>Date</b><br><b>Service Advisor</b><br><b>Pages</b><br><b>Regn No</b><br><b>Model No</b> | PA/OD/1319/2019/NS<br>20-Nov-19<br>Glory Tan<br>1 of 1<br>SME 7188 R<br>Audi A4 SEDAN 2.0 TFSI 8W |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| Quantity                                                                                                                                                                                             | Description                                                                                                                            | Unit Price                                                                                                        | Amount                                                                                            |
| <b><u>Parts</u></b>                                                                                                                                                                                  |                                                                                                                                        |                                                                                                                   |                                                                                                   |
| 1                                                                                                                                                                                                    | Aircon condenser                                                                                                                       | \$ 568.00                                                                                                         | \$ 454.00                                                                                         |
| 2                                                                                                                                                                                                    | Window slow seal chrome trim front LHS                                                                                                 | \$ 280.00                                                                                                         | \$ 224.00                                                                                         |
|                                                                                                                                                                                                      |                                                                                                                                        | <b>\$ 848.00</b>                                                                                                  | <b>\$ 678.00</b>                                                                                  |
| <b><u>LABORS</u></b>                                                                                                                                                                                 |                                                                                                                                        |                                                                                                                   |                                                                                                   |
| 1                                                                                                                                                                                                    | To remove and renew aircond condenser. Check electrical fans and control unit. Pressure cooling system. To carry out vacuum and regas. | S/N \$ 1,200.00                                                                                                   | \$ 1,200.00                                                                                       |
| 2                                                                                                                                                                                                    | To dislodge and reinstall front lock carrier and align to position.                                                                    | \$ 2,100.00                                                                                                       | \$ 1,500.00                                                                                       |
|                                                                                                                                                                                                      | Labours total                                                                                                                          | \$ 3,300.00                                                                                                       | \$ 2,700.00                                                                                       |
|                                                                                                                                                                                                      | Parts total                                                                                                                            | \$ 848.00                                                                                                         | \$ 678.00                                                                                         |
|                                                                                                                                                                                                      | <b>TOTAL</b>                                                                                                                           | <b>\$ 4,148.00</b>                                                                                                | <b>\$ 3,378.00</b>                                                                                |

BT  
cut

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/00/1319/2019/NS

Date

20-Nov-19

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SME 7188 R

Model No

Audi A4 SEDAN 2.0 TFSI 8W

### Quantity Description

Unit Price

Amount

#### Parts

|   |                                                   |                  |            |
|---|---------------------------------------------------|------------------|------------|
| 1 | Aircon condenser <i>59</i>                        | \$ 568.00        | <i>454</i> |
| 2 | Window slow seal chrome trim front LHS <i>ant</i> | \$ 280.00        | <i>334</i> |
|   |                                                   | <u>\$ 848.00</u> |            |

#### LABORS

|   |                                                                                                                                        |                                      |
|---|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| 1 | To remove and renew aircond condenser. Check electrical fans and control unit. Pressure cooling system. To carry out vacuum and regas. | S/N \$ 1,200.00 <i>✓</i>             |
| 2 | To dislodge and reinstall front lock carrier and align to position.                                                                    | \$ <del>2,100.00</del> <i>1500 X</i> |

|               |                           |
|---------------|---------------------------|
| Labours total | <u>\$ 3,300.00</u>        |
| Parts total   | <u>\$ 848.00</u>          |
| <b>TOTAL</b>  | <u><b>\$ 4,148.00</b></u> |

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



# Premium Automobiles Pte Ltd

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SME 7188 R**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1319/2019/NH

From  
Telephone +65 -  
Telefax +65 -  
Mobile +65 -  
Our Dept  
Email

11-Mar-2020

Date  
Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SME 7188 R – Audi A4 SEDAN 2.0 TFSI**

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SME 7188 R**, claimant,  
**Mr. Koh Eng Hwee**, please find the related document per attached.

1. A copy of the Original invoice no. 85014975 – S\$ 22,202.16
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SME 7188 R

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408899  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                                        |                                                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85014975<br><br>Date : 10/03/2020<br><br>Order : SME7188R<br><br>Term : 30 | Account: A0006 (T 0)<br><br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                   |                            |                    |                |
|---------------------------------------------------|----------------------------|--------------------|----------------|
| Regn No: SME7188R (V 39281)                       | Regn Date: 11/10/2018      | Mileage: 14672     | WIP No.: 18251 |
| Model: A4 SEDAN 2.0 TFSI 8WZADG (NAV,             | Chassis: WAUZZZF45JA219394 | Engine: CVK 067193 | Dept: U        |
| You have been assisted by :- UB-Tony Foong ( 33 ) |                            |                    |                |

|   |                 | Details                                                                                                                                               | Qty      | Unit Price | Amount    |
|---|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|-----------|
| S | SUBLET          | M:<br>TO SUPPLY VEHICLE NUMBER PLATE                                                                                                                  | 40.00    | 1.00       | 40.00     |
| Q | EXC             | M: 8888<br>Insurance Excess/Liability                                                                                                                 | -1600.00 | 1.00       | -1,600.00 |
| S | BODYWORK        | M:<br>TO REMOVE,CHECK AND REINSTALL FRONT WIRE<br>HARNES FOR HEADLIGHTS,OUTSIDE TEMPERATURE<br>SENSOR,HEADLIGHT WASHER ASSY AND FRONT<br>PARKING AID. | 480.00   | 1.00       | 480.00    |
| S | BODYWORK        | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER,BONNET<br>AND BOTH HEADLIGHTS.REORGANISE CRASH<br>MANAGEMENT COMPONENTS.REINSTALL ALL<br>PARTS REMOVED      | 1500.00  | 1.00       | 1,500.00  |
| S | BODYWORK        | M:<br>TO RESPRAY FRONT BUMPER AND BONNET                                                                                                              | 1100.00  | 1.00       | 1,100.00  |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                   | 192.00   | 1.00       | 192.00    |
| S | BODYWORK        | M:<br>TO REMOVE AND RENEW AIRCON CONDENSER.<br>CHECK ELECTRICAL FANS AND CONTROL UNIT.<br>PRESSURISE COOLING SYSTEM.TO CARRY OUT<br>VACUUM AND REGAS  | 1200.00  | 1.00       | 1,200.00  |
| X | ABW0807065D GRU | (SK)COVER Less 020%                                                                                                                                   | 1.00     | 1999.00    | 1,599.20  |
| X | ABW0807683 9B9  | GRILLE(LAST) Less 020%                                                                                                                                | 1.00     | 178.00     | 142.40    |
| X | ABW0853651A 3FE | (A)(SK)GRILLE 8/11/1 Less 020%                                                                                                                        | 1.00     | 1227.00    | 981.60    |
| X | ABK0010520A     | STICKER Less 020%                                                                                                                                     | 1.00     | 12.20      | 9.76      |
| X | ABW0010515A     | STICKER Less 020%                                                                                                                                     | 1.00     | 6.40       | 5.12      |
| X | ABW0807113      | BRACKET Less 020%                                                                                                                                     | 1.00     | 732.50     | 586.00    |
| X | ABW0807081      | COVER(SHARE) AP Less 020%                                                                                                                             | 1.00     | 115.50     | 92.40     |
| X | ABW0807550A     | FOAM INSER(SHARE) Less 020%                                                                                                                           | 1.00     | 113.00     | 90.40     |
| X | ABW0807771      | BRACKET(SHARE) AP Less 020%                                                                                                                           | 1.00     | 125.00     | 100.00    |
| X | ABW0807333      | SUPPORT AP Less 020%                                                                                                                                  | 1.00     | 25.40      | 20.32     |
| X | ABW0807334      | SUPPORT AP Less 020%                                                                                                                                  | 1.00     | 25.40      | 20.32     |

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6386 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 2 11:38

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                            |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85014975<br>Date : 10/03/2020<br>Order : SME7188R<br>Term : 30 | Account: A0006 (T Q)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
| Regn No: SME7188R (V 39281)                                                                                                   | Regn Date: 11/10/2018                                                      | Mileage: 14672                                                                                                                                 |
| Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV,                                                                                         | Chassis: WAUZZZF45JA219394                                                 | Engine: CVK 067193                                                                                                                             |
| WIP No.: 18251                                                                                                                |                                                                            |                                                                                                                                                |
| Dept: U                                                                                                                       |                                                                            |                                                                                                                                                |
| You have been assisted by :- UB-Tony Foong ( 33 )                                                                             |                                                                            |                                                                                                                                                |

|   |                 | Details               | Qty       | Unit Price | Amount  |
|---|-----------------|-----------------------|-----------|------------|---------|
| X | AM 91093901     | POP-RIVET             | Less 020% | 4.00       | 0.70    |
| X | A8W0823029A     | HOOD                  | Less 020% | 1.00       | 2554.00 |
| X | A8W0823124      | PROTECTION            | Less 020% | 1.00       | 24.70   |
| X | A8W0823126      | PROTECTION            | Less 020% | 1.00       | 24.70   |
| X | A8W0823125      | (SK)PROTECTION        | Less 020% | 1.00       | 24.90   |
| X | A8W0823529E     | BOWD CABLE AP         | Less 020% | 1.00       | 52.10   |
| X | A8W0941773A     | (A) (SK)HEADLIGHT 8/1 | Less 020% | 1.00       | 7087.00 |
| X | A8W0941774A     | HEADLIGHT AP          | Less 020% | 1.00       | 7087.00 |
| X | A8W0121673A     | AIR DUCT AP           | Less 020% | 1.00       | 10.40   |
| X | A8W0121674A     | AIR DUCT AP           | Less 020% | 1.00       | 10.40   |
| X | A8W0816421J     | CONDENSER AP          | Less 020% | 1.00       | 567.50  |
| X | A7H0820896      | SEAL RING AP          | Less 020% | 1.00       | 2.50    |
| X | A4E0260749A     | WASHER AP             | Less 020% | 1.00       | 3.60    |
| X | A3D0260749C     | WASHER AP             | Less 020% | 1.00       | 4.00    |
| X | AM 91071702     | (A) (SK)BOLT 20/11/19 | Less 020% | 1.00       | 2.10    |
| X | A8W0853283E 2ZZ | WINDOW SLO AP         | Less 020% | 1.00       | 280.00  |

Parts 17,837.68  
Labour 0.00  
Sublet 4,512.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 20,749.68

7% GST 1,452.48

Grand Total 22,202.16



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SME 7188 R**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1319/2019/TG  
26 November 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 SEDAN 2.0 TFSI 8 W  
**Vehicle Chassis No.** : WAUZZZF45JA219394  
**Vehicle Regn No.** : **SME 7188 R**  
**Vehicle Mileage** : 14672 KM  
**Vehicle Owner** : Mr. Koh Eng Hwee (Xu YongHui)  
**Certificate No** : **1800121522**  
**Own Damage Excess** : \$ 1712.00 (Inclusive GST)  
**Accident Date** : 05/11/2019  
**Place** : Opposite Kopitiam Square Along 10 Sengkang Square  
**Repair Cost** : \$ 22,202.16  
**WIP No.** : 18251  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : 0830am  
**Date** : 26/11/2019

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |                   |               |                                                   |                                                      |                                                |            |                                                                 |
|--------------------------|-------------------|---------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified          | Est Submitted | Adj Assigned                                      | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
| Main                     | 06 Nov 2019 14:04 |               | 06 Nov 2019 13:24<br><a href="#">Edit Adj Rpt</a> | <b>\$22,349.68</b><br><a href="#">Edit Estimates</a> | <b>\$22,349.68</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

|      |           |               |           |                          |
|------|-----------|---------------|-----------|--------------------------|
| Main | Reference | Claim Details | Documents | <a href="#">Show All</a> |
|------|-----------|---------------|-----------|--------------------------|

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

|                   |                                                                                                                    |                        |                                                                              |  |
|-------------------|--------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|--|
| Insured:          | KOH ENG HWEE (XU YONGHUI), ID: S7805301A, Tel: +6597465028, Email: TRONTHINK1@HOTMAIL.COM                          |                        |                                                                              |  |
| Vehicle Reg. No.: | SME7188R                                                                                                           | Date of Loss:          | 05/11/2019 12:00 - :59<br>[12 Months and 25 Days From LTA Reg Date (Man Yr)] |  |
| Claim Type:       | OD / 1732302884SG                                                                                                  | Policy/Cover Note No.: | 1800121522 (Comprehensive)                                                   |  |
|                   |                                                                                                                    | Excess:                | \$1,600.00                                                                   |  |
| Repairer:         | Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911                              |                        |                                                                              |  |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com |                        |                                                                              |  |
| Adjuster:         | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/11/2019]     |                        |                                                                              |  |
| Driver/Custodian: | KOH ENG HWEE (XU YONGHUI) (41 / Male) , NRIC: S7805301A, Tel: +6597465028 Email: TRONTHINK1@HOTMAIL.COM            |                        |                                                                              |  |

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- AIG\_SG (18/02/2020): Alert - Adj Mandate Approved (\$22349.68) - SME7188R - Claim Handler: Chan, Yoke...
- AIG\_SG (21/11/2019): Alert - Adj Mandate Maintained - SME7188R - Claim Handler: Chan, Yoke Shi
- AIG\_SG (08/11/2019): Alert - Adj Mandate Approved (\$17048.00) - SME7188R - Claim Handler: Chan, Yoke...
- AIG\_SG (07/11/2019): SME7188R / OD / 05/11/2019 / Coverage & Excess update

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |



## Claim Documents

\*SME7188R (1732302884SG)  
 OD  
 Nov 5 2019 12:45PM  
 [KOH ENG HWEE (XU YONGHUI)]  
 Premium Automobiles Pte Ltd

| <a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a> |                 |                                   | <a href="#">View</a> <a href="#">View in Browser</a>                                           |                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| <b>Assessment Reports</b>                                                                                                                                   |                 |                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                                                                                                                                                          | Finalized On    | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                      | Print                               |
| 1                                                                                                                                                           | 06/11/19 16:15  | Adjuster Immediate Advice         |  Load HTM   | <input checked="" type="checkbox"/> |
| 2                                                                                                                                                           | 21/11/19 12:42  | Adjuster Immediate Advice         |  Load HTM   | <input checked="" type="checkbox"/> |
| <b>Photos/Images</b>                                                                                                                                        |                 |                                   | 3 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                                                                                                                                                          | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                      | Print                               |
| 1                                                                                                                                                           | 06/11/19 14:07  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 2                                                                                                                                                           | 06/11/19 14:07  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 3                                                                                                                                                           | 06/11/19 14:07  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 4                                                                                                                                                           | 06/11/19 14:07  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 5                                                                                                                                                           | 06/11/19 14:07  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 6                                                                                                                                                           | 06/11/19 14:07  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 7                                                                                                                                                           | 06/11/19 14:07  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 8                                                                                                                                                           | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 9                                                                                                                                                           | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 10                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 11                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 12                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 13                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 14                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 15                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 16                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 17                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 18                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 19                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 20                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 21                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 22                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 23                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 24                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 25                                                                                                                                                          | 06/11/19 14:07  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 26                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 27                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 28                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 29                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 30                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 31                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 32                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 33                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 34                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 35                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 36                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 37                                                                                                                                                          | 21/11/19 12:27  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |

| Assessment Reports |                 |                                   | 1 per page ▼ |       |
|--------------------|-----------------|-----------------------------------|--------------|-------|
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail    | Print |
| 38                 | 21/11/19 12:27  | Reinspection Photo                |              |       |
| 39                 | 21/11/19 12:27  | Reinspection Photo                |              |       |
| 40                 | 21/11/19 12:27  | Reinspection Photo                |              |       |
| 41                 | 21/11/19 12:27  | Reinspection Photo                |              |       |
| 42                 | 21/11/19 12:27  | Reinspection Photo                |              |       |
| 43                 | 21/11/19 12:27  | Reinspection Photo                |              |       |
| 44                 | 21/11/19 12:27  | Reinspection Photo                |              |       |
| 45                 | 21/11/19 12:27  | Reinspection Photo                |              |       |
| 46                 | 21/11/19 12:27  | Reinspection Photo                |              |       |
| 47                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 48                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 49                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 50                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 51                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 52                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 53                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 54                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 55                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 56                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 57                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 58                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 59                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 60                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 61                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 62                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 63                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 64                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 65                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 66                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 67                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 68                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 69                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 70                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 71                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 72                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 73                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 74                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 75                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 76                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| 77                 | 22/01/20 09:46  | Reinspection Photo                |              |       |
| Documentation      |                 |                                   | 1 per page ▼ |       |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail    | Print |
| 1                  | 06/11/19 14:19  | Singapore Accident Statement      |              |       |
| 2                  | 06/11/19 14:19  | Certificate of Insurance          |              |       |
| 3                  | 06/11/19 14:19  | Insured's Driving License         |              |       |
| 4                  | 06/11/19 14:20  | INTERVIEW FORM AND UNDERTAKING    |              |       |
| 5                  | 06/11/19 14:20  | MARK ESTIMATE                     |              |       |
| 6                  | 21/11/19 12:37  | SUPPLEMENTARY                     |              |       |
| 7                  | 23/01/20 17:06  | FINAL MARKING                     |              |       |
| 8                  | 12/03/20 15:59  | Supplementary                     |              |       |
| 9                  | 12/03/20 15:59  | WORKSHOP INVOICE                  |              |       |
| 10                 | 12/03/20 15:59  | DISCHARGE VOUCHER                 |              |       |

## Linked Accident Report Documents



View View in Browser ▼

| Assessment Reports |                |                                   | 1 per page ▼                                                                                   | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 06/12/19 19:27 | Accident Statement                |  Load HTM   |                                     |
| 2                  | 06/12/19 19:28 | Accident Statement                |  Load HTM   |                                     |
| 3                  | 06/12/19 19:30 | Accident Statement                |  Load HTM   |                                     |
| 4                  | 06/12/19 19:31 | Accident Statement                |  Load HTM   |                                     |
| Photos/Images      |                |                                   | 3 per page ▼                                                                                   | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 05/11/19 15:28 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
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| 14                 | 05/11/19 15:28 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 15                 | 05/11/19 15:28 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 16                 | 05/11/19 15:28 | Accident Photo                    |  Load JPG  | <input checked="" type="checkbox"/> |
| Documentation      |                |                                   | 1 per page ▼                                                                                   | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 05/11/19 15:42 | Sketch Plan                       |  Load JPG | <input checked="" type="checkbox"/> |
| 2                  | 05/11/19 15:42 | Sketch Plan #2                    |  Load JPG | <input checked="" type="checkbox"/> |

## Documents Checklist

|                                                                                                                                                                                                                                                                                                                    |       |      |       |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| <b>DOCUMENTS CHECKLIST</b>                                                                                                                                                                                                                                                                                         | Reset | Save | Print |
| There are no document checklists configured.                                                                                                                                                                                                                                                                       |       |      |       |
| <p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid #ccc; height: 150px; margin-top: 10px;"></div> <p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p> |       |      |       |

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19019602/AVF3N2

Date: 12/03/2020

### REFERENCE

Insured/Claimant: KOH ENG HWEE (XU YONGHUI)

Policy No: 1800121522

Date of Loss: 05/11/2019

Nature of Claim: OD Claim No: 1732302884SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SME7188R

Make &amp; Model: AUDI A4, 2.0 MU TFSI (8E) (A)

Engine No: CVK067193

Reg. Date: 11/10/2018 (Man. Year: 2018)

Chassis No: WAUZZZF45JA219394

Colour: White

Odometer: 14403 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$135,000.00

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60R16

Rear Tyre Size: 205/60R16

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's       | Adjuster's       | Difference       | Diff %       |
|-------------------------------------|------------------|------------------|------------------|--------------|
| Parts                               | 26,882.00        | 17,877.68        | 9,004.32         | 33.50        |
| Miscellaneous Items                 | 0.00             | 0.00             | 0.00             |              |
| Labour                              | 8,772.00         | 4,472.00         | 4,300.00         | 49.02        |
| Paintwork Labour                    | 0.00             | 0.00             | 0.00             |              |
| Towing                              | 0.00             | 0.00             | 0.00             |              |
| <b>Calculated Gross Total (S\$)</b> | <b>35,654.00</b> | <b>22,349.68</b> | <b>13,304.32</b> | <b>37.32</b> |
| <b>- Excess (S\$)</b>               | <b>1,600.00</b>  | <b>1,600.00</b>  | <b>0.00</b>      | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>34,054.00</b> | <b>20,749.68</b> | <b>13,304.32</b> | <b>39.07</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>2,383.78</b>  | <b>1,452.48</b>  | <b>931.30</b>    | <b>39.07</b> |
| <b>Nett Amount (S\$)</b>            | <b>36,437.78</b> | <b>22,202.16</b> | <b>14,235.62</b> | <b>39.07</b> |

### INSPECTION

Date of Assignment: 06/11/2019

Date Inspected: 06/11/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. | Particulars                                | Condition           | Repairer's   | Amount        |
|-----|-----|----------|--------------------------------------------|---------------------|--------------|---------------|
| 1   | 1   |          | *FRONT BUMPER                              | Deformed            | 1,999.00 FS  | *1,599.20 FS  |
| 2   | 1   |          | *FRONT BUMPER FIXING PARTS                 | Not Necessary       | 258.00 FS    | *- FS         |
| 3   | 1   |          | *FRONT BUMPER GRILLE-CENTRE                | Cracked             | 178.00 FS    | *142.40 FS    |
| 4   | 1   |          | *FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE | Not Necessary       | 191.00 FS    | *- FS         |
| 5   | 1   |          | *RADIATOR GRILLE                           | Cracked             | 1,227.00 FS  | *981.60 FS    |
| 6   | 2   |          | *FRONT BUMPER AIR GUIDE GRILLE-LH/RH       | Not Necessary       | 246.00 FS    | *- FS         |
| 7   | 1   |          | *CAUTION SIGN STICKER                      | Necessary           | 13.00 FS     | *9.76 FS      |
| 8   | 1   |          | *AIRCON STICKER                            | Necessary           | 7.00 FS      | *5.12 FS      |
| 9   | 1   |          | *FRONT BUMPER CARRIER                      | Bent                | 733.00 FS    | *586.00 FS    |
| 10  | 1   |          | *FRONT BUMPER COVER                        | Cracked             | 116.00 FS    | *92.40 FS     |
| 11  | 1   |          | *FRONT BUMPER FOAM FILLER PIECE            | Deformed            | 113.00 FS    | *92.40 FS     |
| 12  | 1   |          | *LOCK CARRIER BRACKET                      | Cracked             | 125.00 FS    | *100.00 FS    |
| 13  | 2   |          | *FRONT BUMPER SUPPORT-LH/RH                | Damaged             | 52.00 FS     | *40.64 FS     |
| 14  | 1   |          | *HORN-LH HIGH TONE                         | Not Necessary       | 37.00 FS     | *- FS         |
| 15  | 1   |          | *HORN-RH LOW TONE                          | Not Necessary       | 262.00 FS    | *- FS         |
| 16  | 2   |          | *SPRING SHACKLE-LH/RH                      | Not Necessary       | 52.00 FS     | *- FS         |
| 17  | 2   |          | *FRONT PARKING AID SENSOR-INNER/OUTER      | Not Necessary       | 462.00 FS    | *- FS         |
| 18  | 4   |          | *FRONT PARKING AID SEAL RING               | Not Necessary       | 12.00 FS     | *- FS         |
| 19  | 1   |          | *BONNET                                    | Dented              | 2,554.00 FS  | *2,043.00 FS  |
| 20  | 2   |          | *BONNET LID HINGE-LH/RH                    | Not Necessary       | 554.00 FS    | *- FS         |
| 21  | 1   |          | *BONNET IMPACT PROTECTION-CENTRE           | Necessary           | 25.00 FS     | *19.76 FS     |
| 22  | 1   |          | *BONNET IMPACT PROTECTION-RH               | Necessary           | 25.00 FS     | *19.76 FS     |
| 23  | 1   |          | *BONNET IMPACT PROTECTION-LH               | Necessary           | 25.00 FS     | *19.92 FS     |
| 24  | 2   |          | *BONNET GAS FILLED STRUT                   | Not Necessary       | 217.00 FS    | *- FS         |
| 25  | 2   |          | *BONNET STRIKER-LH/RH                      | Not Necessary       | 92.00 FS     | *- FS         |
| 26  | 2   |          | *BONNET LID LOCK                           | Not Necessary       | 391.00 FS    | *- FS         |
| 27  | 1   |          | *BONNET BOWDEN CABLE-CENTRE                | Not Necessary       | 53.00 FS     | *- FS         |
| 28  | 1   |          | *BONNET BOWDEN CABLE                       | Not Necessary       | 53.00 FS     | *- FS         |
| 29  | 1   |          | *BONNET RELEASE LEVER                      | Not Necessary       | 12.00 FS     | *- FS         |
| 30  | 2   |          | *LED HEADLIGHT-LH/RH                       | N/s Cut/O/s Cracked | 14,174.00 FS | *11,339.20 FS |
| 31  | 2   |          | *LIFT CYLINDER-LH/RH                       | Not Necessary       | 384.00 FS    | *- FS         |
| 32  | 2   |          | *RADIATOR AIR GUIDE-LH/RH                  | Not Necessary       | 50.00 FS     | *- FS         |
| 33  | 2   |          | *RADIATOR INNER DUCT-LH/RH                 | Not Necessary       | 22.00 FS     | *- FS         |
| 34  | 1   |          | *RADIATOR UPPER AIR GUIDE                  | Not Necessary       | 15.00 FS     | *- FS         |
| 35  | 1   |          | *AIR INTAKE AIR DUCT                       | Not Necessary       | 19.00 FS     | *- FS         |
| 36  | 1   |          | *AIR INTAKE AIR GUIDE                      | Not Necessary       | 48.00 FS     | *- FS         |
| 37  | 1   |          | *AIR INTAKE AIR FILTER                     | Not Necessary       | 339.00 FS    | *- FS         |
| 38  | 1   |          | *AIR INTAKE AIR MASS METRE                 | Not Necessary       | 533.00 FS    | *- FS         |
| 39  | 1   |          | *AIR INTAKE HOSE                           | Not Necessary       | 85.00 FS     | *- FS         |
| 40  | 1   |          | *FRONT NO PLATE                            | Dented              | 40.00 FS     | *40.00 FS     |
| 41  | 1   |          | *SUNDRIES                                  | Necessary           | 300.00 FS    | *68.52 FS     |
| 42  | 1   |          | *AIRCON CONDENSER                          | Bent                | 454.00 FS    | *454.00 FS    |
| 43  | 1   |          | *WINDOW SLOW SEAL CHROME TRIM FRONT LHS    | Cut                 | 224.00 FS    | *224.00 FS    |
| 44  | 1   |          | *BONNET ATTACHMENT PARTS                   | Not Necessary       | 111.00 FS    | *- FS         |

F=Franchise part. S=SpcNett.

Total Parts (S\$) 26,882.00 17,877.68

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                                                            | Lab.Type | Repairer's | Amount   |
|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------|----------|------------|----------|
| <u>Labour Items</u>     |                                                                                                                                        |          |            |          |
| 1                       | TO REMOVE AND RENEW AIRCOND CONDENSER.CHECK ELECTRICAL FANS AND CONTROL UNIT.PRESSURE COOLING SYSTEM.TO CARRY OUT VACUUM AND REGAS     | New      | 1,200.00   | 1,200.00 |
| 2                       | TO DISLODGE AND REINSTALL FRONT LOCK CARRIER AND ALIGN TO POSITION                                                                     | New      | 2,100.00   | -        |
| 3                       | TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID | New      | 480.00     | 480.00   |
| 4                       | TO DISMANTLE AND RENEW FRONT BUMPER,BONNET AND BOTH HEADLIGHTS.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED     | New      | 2,800.00   | 1,500.00 |
| 5                       | TO RESPRAY FRONT BUMPER AND BONNET                                                                                                     | New      | 2,000.00   | 1,100.00 |
| 6                       | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                          | New      | 192.00     | 192.00   |
| Gross Labour Cost (S\$) |                                                                                                                                        |          | 8,772.00   | 4,472.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >