

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 11 March 2020 12:29 PM
To: Veron Chen (LKKAUTO); Adrian Ling (LKKAUTO); Admin A
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SME7188R - OD AIG - SURVEYED 6 NOV 19
Attachments: SAftersales20031112360.pdf

Dear Veron,

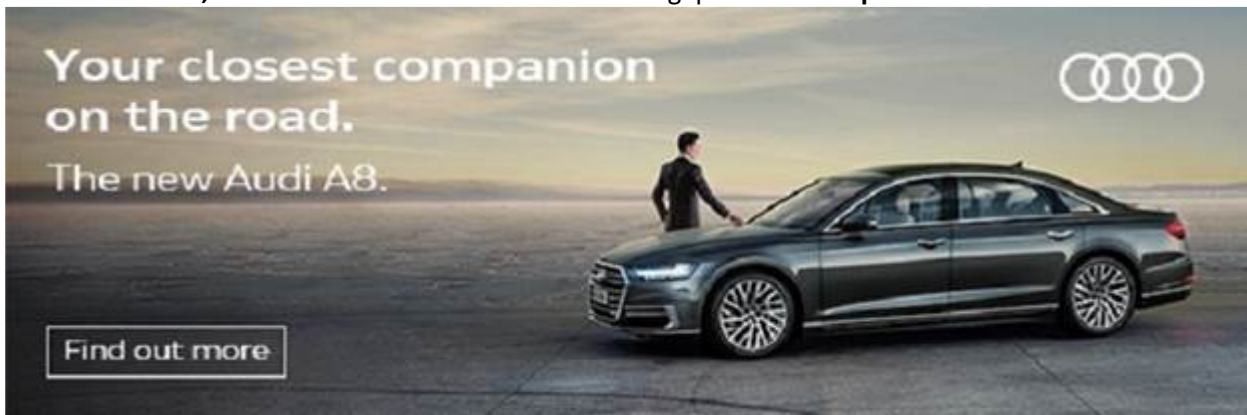
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia
Claims Administrator

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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 22 January, 2020 12:20 PM
To: (boojohnny@gmail.com) <boojohnny@gmail.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FW: FINAL REVISION - SME7188R - OD AIG - SURVEYED 6 NOV 19

Dear Carrine,

Please kindly assist.

AIG question:

Check replace condenser does not need to remove lock carrier so why there is supplementary labour to remove & refit lock carrier?

Even if need to do so why 3 days need to just remove and refit?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 20 January 2020 5:09 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SME7188R - OD AIG - SURVEYED 6 NOV 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$23,849.68 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb