

Shiau Chan (LKKAuto)

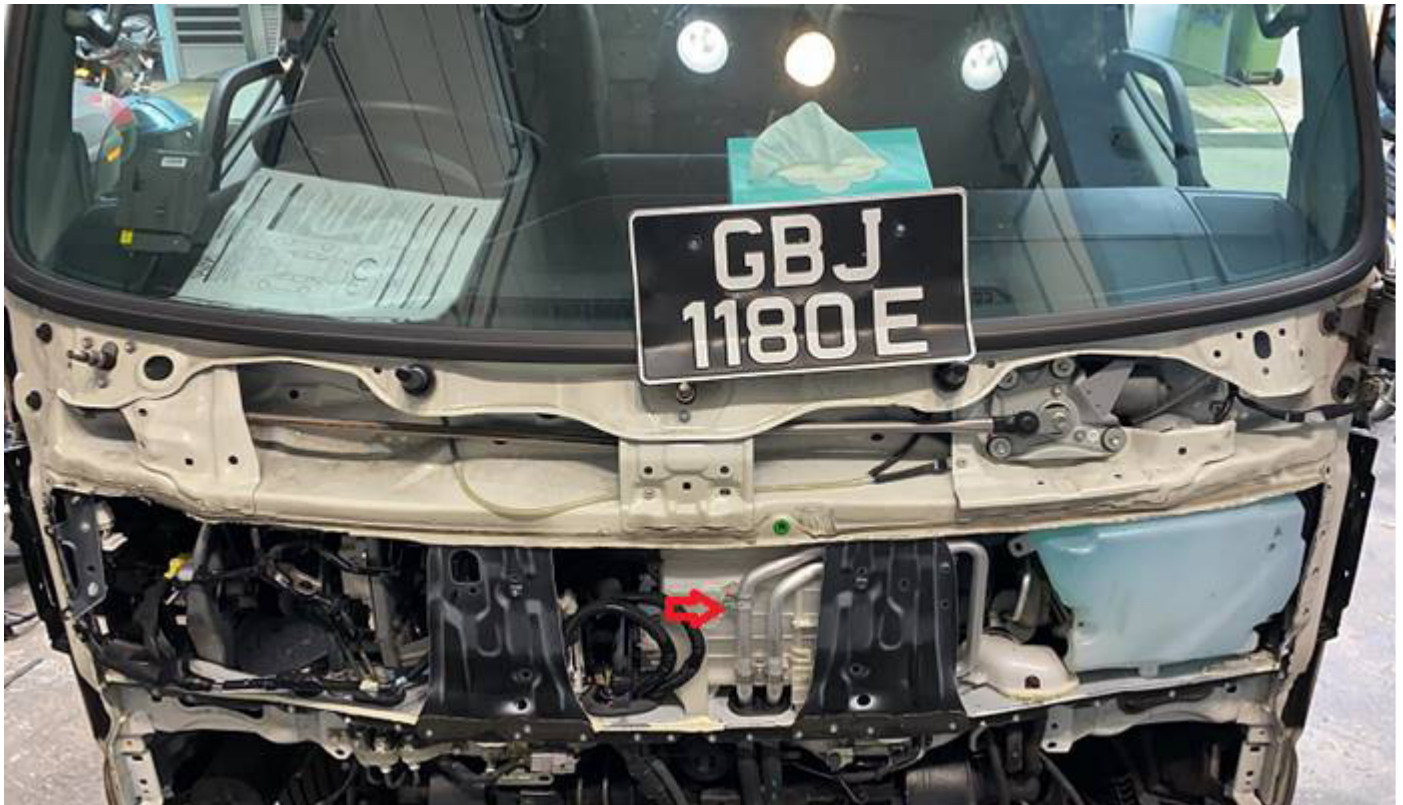
From: Shiau Chan (LKKAuto)
Sent: Wednesday, 13 November 2019 4:12 PM
To: Motorsurvey; Denise Tay (LKKAuto)
Cc: assignments; SUR
Subject: RE: OD survey assignment for GBJ 1180 E - DOA : 03/11/2019 Our Ref: NSV1900546/PC
Attachments: CSAWA19019580R1tf3.pdf; GBJ1180 SUPP 2.pdf

Dear Kin,

Enclosed herewith latest preliminary advice of GBJ 1180E.

Kindly approve on supplementary and check items.

Item damaged of HEATING AND AIR CONDITIONING COOLER UNIT COMPLETE is consistent to the accident as it is situated behind the front panel. Due to the impact it caused the front panel to bent and cause physical damage (crack) to the heating cooler unit.





Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin <Kin.Wong@awac.com> **On Behalf Of** Motorsurvey

Sent: Wednesday, 13 November 2019 10:28 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBJ 1180 E - DOA : 03/11/2019 Our Ref: NSV1900546/PC

Dear Denise

We noticed this may be a wear and tear item. Can we confirm this is not damaged due to wear and tear?

Thank you.

Regards,

Kin Wong (Mr.)

Asia-Pacific Claims Group

Allied World Assurance Company, Ltd.

60 Anson Road #08-01

Singapore 079914

T: +65 6423 0894

F: +65 6423 0864

E: kin.wong@awac.com

W: www.awac.com

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, 12 November 2019 5:59 PM
To: Motorsurvey <Motorsurvey@awac.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBJ 1180 E - DOA : 03/11/2019 Our Ref: NSV1900546/PC

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **GBJ 1180E** with supplementary

Please let us have your approval on supplementary.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin <Kin.Wong@awac.com> **On Behalf Of** Motorsurvey
Sent: Monday, 11 November 2019 5:17 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBJ 1180 E - DOA : 03/11/2019 Our Ref: NSV1900546/PC

Dear Denise

Please proceed to authorize \$2,767.50, checked item of \$1,138.50 to be confirmed upon dismantling.

Excess of \$500 applies.

Thank you.

Regards,

Kin Wong (Mr.)

Asia-Pacific Claims Group

Allied World Assurance Company, Ltd.

60 Anson Road #08-01

Singapore 079914

T: +65 6423 0894

F: +65 6423 0864

E: kin.wong@awac.com

W: www.awac.com

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 11 November 2019 2:40 PM
To: Motorsurvey <Motorsurvey@awac.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: OD survey assignment for GBJ 1180 E - DOA : 03/11/2019 Our Ref: NSV1900546/PC

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **GBJ 1180E**

Repair on part by part

Please let us have your authorization.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 6 November 2019 10:08 AM

To: 'Motorsurvey' <Motorsurvey@awac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBJ 1180 E - DOA : 03/11/2019 Our Ref: NSV1900546/PC

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin <Kin.Wong@awac.com> **On Behalf Of** Motorsurvey

Sent: Tuesday, 5 November, 2019 3:47 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: 'motor@wahhong.sg' <motor@wahhong.sg>

Subject: OD survey assignment for GBJ 1180 E - DOA : 03/11/2019 Our Ref: NSV1900546/PC

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	GBJ 1180 E		
Policy Number	:	AVCP SB0094641900	Account Code:	A466SD2
Policy Excess	:	\$ 500	(Allied World waived \$ 0) (Insured to pay \$ 500)	
Voluntary Excess	:	\$ na	(No waiver)	

Sum Insured	:	Market Value with COE & PARF
Make / Model	:	TOYOTA DYNA 150 5MT
Name of Workshop	:	WAH HONG MOTORS & CREDIT PTE LTD
Contact Number	:	67737377
Person to Contact	:	Mr Melvin Wee
Estimated Cost of repairs	:	NA
(x)	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)	
(x)	Please revert with your preliminary survey report with photographs	

Regards,

Claims Division

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, Ltd or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.