

Birruur

Steve

REF: MSIG CC3/MSG 19019577/ENV32

ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured: SLM 89729

Policy No. 29114756

Claims No. 610465

Sum Insured:

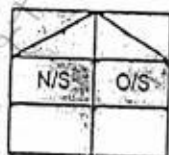
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SMB 188C

Yr Regn: 24/11/11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz Citaro 0530

C.C. 6374

Colour: Multi-colour

A/C: Insured / Std / NI / NA

Sp. Reading: 531671

T/Radio: Insured / Std / NI / NA

Eng/No:

CiNo: WEB 62898 323122710

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

275/70R22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

1/11/19

D.O.I.

5/11/19

Survey held at

SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SMB 188C-X

6/11/19 Email GWA to MSIG

7/11/19 Finalize confirm \$884, 1 day (Cathrin) (Red 2104.78, 70% (No LS)

11/11/19 Send preli revised via merimen

RECEIVED 11 NOV 2019

Date/Time, File Pass to?

☐

: Proll. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

11/11 typet

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

: S + RS, SI

: Pricable

: Others

Report Format :

merimen

Lump Sum / I.B.I. (\$

884/2

TOTAL

8/11/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|--|---------|---------------|------------|---|
| Main | 05 Nov 2019 | | 08 Nov 2019 17:31 Edit Adj Rpt | | | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|---|------------------------|---|--------------------------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by insurer] | | | | | | | | | |
| Insured: | GRAB RENTALS PTE LTD , Co. Reg. No.: 201617200G | | | | | | | | |
| Main Claimant: | SMRT BUSES LTD , Co. Reg. No.: 198202292D | | | | | | | | |
| Vehicle Reg. No.: | SMB188C | Date of Loss: | 01/11/2019 10:00 - :59 [95 Months and 8 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 610465 | Policy/Cover Note No.: | 29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020 | | | | | | |
| Vehicle Reg. No. (Insured): | SLM8972G | Policy No. (Claimant): | | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628 | | | | | | | | |
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Imm.Advice due 09/11/2019] | | | | | | | | |
| Driver/Custodian (Insured): | SEOW HWA CHUAN (), NRIC: S1685477H, Tel: +6586862886 Email: | | | | | | | | |
| Adj Asg. Remarks: | Liab: unclear. Direct Survey by LKK Auto Consultants on 5/11/2019. | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 11 Nov 2019

Preliminary Advice

| | | | |
|--------------------|---|-------------------------|--------------|
| Insured Vehicle No | : SLM8972G | Accident Date | : 01/11/2019 |
| TP Vehicle No | : SMB188C | Assignment Date | : 08/11/2019 |
| Make | : MERCEDES-BENZ CITARO O530 | Est. Duration of Repair | : 1.00 |
| Date of Inspection | : 05/11/2019 | | |
| Inspection At | : SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

| | | |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 3,008.78 |
| Revised Amount | :S\$ | 884.00 |
| Check Items (Estimated) | :S\$ | 0.00 |
| Total | :S\$ | 884.00 |

| | | |
|-----------------|------|--|
| Lump Sum Repair | :S\$ | |
|-----------------|------|--|

Total Loss Consideration

| | | |
|--------------------|------|--|
| New for Old Value | :S\$ | |
| Pre-Accident Value | :S\$ | |
| COE / PARF Rebate | :S\$ | |
| Salvage Value | :S\$ | |
| Margin for Repair | :S\$ | |

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 6 November 2019 10:55 AM
To: SUR; 'motorsurvey'
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 1/11/2019, SMB 188C (TP VEHICLE), SLM 8972G (OI VEHICLE)
Attachments: ESTIMATE.pdf, GIA.pdf

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SMB 188C at M/s SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 5/11/2019

Enclosed herewith a copy of TP's GIA and estimated cost of repair.

Kindly create claim in merimen for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|---|
| Date Of Report | 02/11/2019 08:22 |
| Date Of Accident | 01/11/2019 10:15 |
| Exact Location Of Accident | AT BS:02049-BRAS BASAH RD-RAFFLES HOTEL |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|-----------------|
| Vehicle Registration Number | SMB188C |
| Insured/Policyholder | |
| Name Of Registered Owner | SMRT BUSES LTD |
| Co Reg No | 198202292D |
| Email Address | NOEMAIL |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-80000000 |

Vehicle Particulars

| | |
|--|---------------|
| Manufacturer | MERCEDES-BENZ |
| Model | CITARO 0530 |
| Exact Purpose for which vehicle was being used at time of accident | |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | BUS |

Insurance Company

| | |
|---------------------------|--------------------------------|
| Name of Insurance Company | MS FIRST CAPITAL INSURANCE LTD |
| Type Of Coverage | THIRD PARTY |
| Fleet Policy | YES |
| Policy Number | D-19093203MFBP |
| Cover Note Number | |

Driver

| | |
|----------------------|--------------------------------|
| Name of Driver | MUHAMMAD RIMAL BIN ABDUL MALEK |
| NRIC No | S8410534A |
| Date Of Birth | 26/04/1984 |
| Occupation | OUTDOOR |
| Date Of Driving Pass | 03/11/2014 |
| Driving Experience | 4 YEARS AND 11 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-80000000 |
| Fax Number | |
| Contact Number | |
| EMail Address | NOEMAIL |

Address NO ADDRESS

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 6

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

While my bus SMB188C was travelling along Bras Basah Rd (Aft BS:02049, Raffles Hotel), a private car (SLM8972G) tried to overtake my bus from the left and the right rear body of car had hit the left front body of my bus. No injuries reported. Damages: S857 - left front bumper and left front signal light cover scratches. Private car - Right rear body scratches. I exchange details with 3rd party and continue service. That's all.

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PENDING DOWNLOAD

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLM8972G

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver SEOW HWA CHUAN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

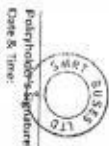
No. Of Passenger (Including Driver)

IMPORTANT NOTICE

SKETCH PLAN

SMB/188C
PNX-6.
Bus/11/19/1002

1. Please report exactly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The liability and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GSA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the signature of this report to the Insurer, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that:
 - (a) My Insurer, my workshop and the General Insurance Association of Singapore (GIA) may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the Insurer's lawyers/law firms, the Motor-Party Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claim;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claim (including the making of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purpose").
 - (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurer's lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purpose; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purpose;
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
 - (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Stamp
Name:
NRC/PSA No.:



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT: At 8:50 PM on Hwy 88 and Rd 101, a 1995 Ford

On 01 November 2019, I was conducting

On 01 November 2019, I was conducting

DECLARATION: I, SEAN
 I/we declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
[If driver is not the policyholder]
Date & Time:

Receiving Centre Personnel's Signature
Name: _____
AMC/PHN No.: _____

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars | |
|-------------------------------|-------------------|
| Owner ID Type: | Company |
| Owner ID: | 292D |
| Vehicle Details | |
| Vehicle No.: | SMB188C |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 05 Nov 2019 |
| Vehicle Make: | MERCEDES BENZ |
| Vehicle Model: | CITARO O530 |
| Primary Colour: | Multicolor |
| Manufacturing Year: | 2011 |
| Engine No.: | 90292600910229 |
| Chassis No.: | WEB62808323122710 |
| Maximum Power Output: | - |
| Open Market Value: | \$293,562.00 |
| Original Registration Date: | 24 Nov 2011 |
| First Registration Date: | 24 Nov 2011 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$0.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | No |
| PARF Eligibility Expiry Date: | - |
| PARF Rebate Amount: | \$0.00 |
| Intended COE Rebate Details | |
| COE Rebate Amount: | \$0.00 |
| Total Rebate Amount: | \$0.00 |

The information contained herein is correct as at 05 Nov 2019

OK



SMRT Accident Vehicle Repair Estimates

| |
|---|
| SMRT Automotive Services Pte Ltd |
| 60 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63685592 |
| Estimator Telephone Number : 68662623 |
| Accident Reporting Number : 68662672 |

Date Generated : 04/11/2019

User ID : BoonChewTay

Section D - Details of Repair Estimates

Part 1 - Labour Works

| Job Scope | Quotation from AR | Adjusted by Surveyor, if applicable |
|---|-------------------|-------------------------------------|
| TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. | \$795.00 | 530 |
| Total Labour | \$795.00 | |

Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | \$446.00 | 354 |
| Total Spray Painting & Panel Beating | \$446.00 | |

Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|-------------------|--------------------|-------------------------------------|
| Total Other Costs | | |

Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|------------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
| 6005902 | BODY LH | 6288600172 | BUMPER FRONT LH FOR MB CITARO O530 | 1.00 | \$1,767.78 | 100.00 | \$0.00 | Repair | X R |
| Total | | | | | \$1,767.78 | | \$0.00 | | |

Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|-----------|----------|---------------|--------------|------------------|-----------|----------------|
| Total | | | | | | | | | |

KK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To notify damage done during resurvey
- Parts to be replaced subject to confirmation

And hereby signed on a "Without Prejudice" basis

- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

| |
|---|
| SMRT Automotive Services Pte Ltd |
| 60 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63655592 |
| Estimator Telephone Number : 68652623 |
| Accident Reporting Number : 68662672 |


Date Generated : 04/11/2019

User ID : BoonChewTay

Section A - Accident Details

| | |
|------------------------------------|---|
| Registration Number | SMB188C |
| Case Reference Number | BUS/11/19/1002 |
| Registration Date | 24/11/2011 |
| Company Type | SMRT Buses Ltd |
| Make | MERCEDES |
| Model | MBOCS30 |
| Name of Driver | Muhammad Rimal Bin Abdul Malek |
| Type of Accident | Side Swipe |
| Accident Date and Time | 1/11/2019 10:15 AM |
| Accident Reported Date and Time | 1/11/2019 4:20 PM |
| Is Surveyor Required? | No |
| Survey by | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time | |
| Replacement Vehicle Issued? | No |
| Job Card Number | |
| Special Instruction to ARC, if any | SMB188C-LEFT FRONT PORTION SLM8972G (TP) INSURED WITH MSIG |
| Prepared Date and Time | 4/11/2019 5:10 PM |
| Chassis Number | WE662808323122710 |
| Mileage | |
| Work Shop | |
| Repair Completion Date and Time | |

Section B - Summary of Repair Estimates

| Summary of Repair Estimates | | |
|------------------------------|---|-------------------------------------|
| | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost | \$795.00 | \$0.00 |
| Total Spray Cost | \$446.00 | \$0.00 |
| Total Spare Part Cost | \$0.00 | \$0.00 |
| Total Other Cost | \$0.00 | \$0.00 |
| TOTAL COST | \$1,241.00 | \$0.00 |
| Lump Sum Total | \$0.00 | \$0.00 |
| Number of Repair Days | 2.0 | |
| Prepared / Adjusted By | Boon Chew Tay | |
| ARC / Surveyor Sign Off Date | 04/11/2019 5:13 PM | |
| Signature |  | |
| Remarks | | |

Section C - Quotation and Accident Invoice Details

| | | | |
|------------------|--|----------------|--|
| Quotation Number | | Invoice Number | |
| Quotation Date | | Invoice Date | |
| Invoice Amount | | Prepared Date | |

5/11/19, 12:00pm

Steve (CLKK) with Partial

1 day

L/S

Ry AL sm



SMRT Accident Vehicle Repair Estimates

| |
|---|
| SMRT Automotive Services Pte Ltd |
| 60 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63655592 |
| Estimator Telephone Number : 68652623 |
| Accident Reporting Number : 68662672 |

Date Generated : 04/11/2019

User ID : BoonChewTay

Section D - Details of Repair Estimates

Part 1 - Labour Works

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. | \$795.00 | |
| Total Labour | \$795.00 | 530 |

Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | \$446.00 | |
| Total Spray Painting & Panel Beating | \$446.00 | 354 |

Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|-------------------|--------------------|-------------------------------------|
| Total Other Costs | | |

Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|--------------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
| 6008902 | BODY LH | 628680172 | BUMPER FRONT, LH, FOR MB CITARO Q530 | 1.00 | \$1,767.78 | 100.00 | \$0.00 | Repair | X R |
| Total | | | | | \$1,767.78 | | \$0.00 | | |

Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|-----------|----------|-----------------|--------------|------------------|-----------|----------------|
| Total | | | | | | | | | |

3008.78

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|--|--|--|------------|---|
| Main | 05 Nov 2019 | | 08 Nov 2019 17:31 Edit Adj Rpt | S\$884.00 Edit Estimates | S\$884.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|--|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by insurer] | | | | | | | | | |
| Insured: | GRAB RENTALS PTE LTD , Co. Reg. No.: 201617200G | | | | | | | | |
| Main Claimant: | SMRT BUSES LTD , Co. Reg. No.: 198202292D | | | | | | | | |
| Vehicle Reg. No.: | SMB188C | Date of Loss: | 01/11/2019 10:00 - :59 [95 Months and 8 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 610465 | Policy/Cover Note No.: | 29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020 | | | | | | |
| Vehicle Reg. No. (Insured): | SLM8972G | Policy No. (Claimant): | | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628 | | | | | | | | |
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 08/12/2019] | | | | | | | | |
| Driver/Custodian (Insured): | SEOW HWA CHUAN (), NRIC: S1685477H, Tel: +6586862886 Email: | | | | | | | | |
| Adj Asg. Remarks: | Liab: unclear. Direct Survey by LKK Auto Consultants on 5/11/2019. | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

***SMB188C (610465)**
[SLM8972G]
TP
SMRT BUSES LTD
Nov 1 2019 10:00AM
[GRAB RENTALS PTE LTD]
SMRT Automotive Services Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser ▾

| Assessment Reports | | | | 1 per page ▾ | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|--|--------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 11/11/19 15:33 | Adjuster Immediate Advice | | Load HTM | |

| Photos/Images | | | | 3 per page ▾ | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|--|--------------|-------------------------------------|
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 11/11/19 15:27 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 2 | 11/11/19 15:27 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 11/11/19 15:27 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 4 | 11/11/19 15:27 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 5 | 11/11/19 15:27 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 6 | 11/11/19 15:27 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 7 | 11/11/19 15:27 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 8 | 11/11/19 15:27 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 9 | 11/11/19 15:27 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 10 | 11/11/19 15:27 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 11 | 11/11/19 15:28 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |
| 12 | 11/11/19 15:28 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |
| 13 | 11/11/19 15:28 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |
| 14 | 11/11/19 15:28 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |
| 15 | 11/11/19 15:28 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |
| 16 | 11/11/19 15:28 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |
| 17 | 11/11/19 15:28 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |
| 18 | 11/11/19 15:28 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |
| 19 | 11/11/19 15:28 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |

| Documentation | | | | 1 per page ▾ | <input checked="" type="checkbox"/> |
|---------------|----------------|--|--|--------------|-------------------------------------|
| No | Finalized On | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | | Thumbnail | Print |
| 1 | 09/11/19 16:00 | Status of Driving Licence From: SC - Reg. No: SLM8972G, Claimant: GRAB RENTALS PTE LTD | | Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | | Reset | Save | Print |
|--|--|-------|------|-------|
| There are no document checklists configured. | | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19019577/EVF3S2
Date: 11/11/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 29114756
Claimant Vehicle No : SMB188C **Insured Vehicle No :** SLM8972G
Date of Loss: 01/11/2019 Nature of Claim: TP Claim No: 610465

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMB188C**
Make & Model: MERCEDES-BENZ CITARO O530, 6.4 D AT TURBO Engine No: 90292600910229
ABS (A)
Reg. Date: 24/11/2011 (Man. Year: 2011) Chassis No: WEB62808323122710
Colour: Multi-colour Odometer: 531671 km
Engine Capacity: 6374 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)
Front Left Side: Bridgestone 5 mm Rear Left Side: Bridgestone 5/5 mm
Front Right Side: Bridgestone 5 mm Rear Right Side: Bridgestone 5/5 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--------------------------|-----------------|---------------|-----------------|--------------|
| Parts | 1,767.78 | 0.00 | 1,767.78 | 100.00 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,241.00 | 884.00 | 357.00 | 28.77 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Nett Amount (S\$) | 3,008.78 | 884.00 | 2,124.78 | 70.62 |

INSPECTION

Date of Assignment: 08/11/2019
Date Inspected: 05/11/2019 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705
Estimated Period of Repair: 1.0 days

Adjuster: CHEN TSUE YEE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | | | |
|----------------------|--|--|--|
| Part Source: | (Last Synchronised: 11 Nov 2019) | | |
| Parts: | N/A | MERCEDES-BENZ CITARO O530 6.4 D AT TURBO ABS (A) (Model not available in database) | |
| Labour: | Repairer's | (Price-denominated Standard List) | |
| Print Code: | (Unsubmitted, no print-code for SMB188C) | | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|--------------------------|-----|----------|--|-----------|------------|----------------------|
| 1 | 1 | | *BUMPER: FRONT, LH, FOR MB CITARO O530 | Repair | 1,767.78 F | *- F |
| | | | | | | |
| Total Parts (S\$) | | | | | | 1,767.78 0.00 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|---|----------|-----------------|---------------|
| Labour Items | | | | |
| 1 | TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. | New | 795.00 | 530.00 |
| 2 | PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS. | New | 446.00 | 354.00 |
| Gross Labour Cost (\$\$) | | | 1,241.00 | 884.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >