

INS. CASE OWNER: CC 6/1500 9234/4ka392-1

Surveyor: Marcus DOI: 4/6/15 Date / Time: 4/6/15 Registered in Merimen: 4/6/15

Pre-assign / CCU / FTE



Insured Vehicle No. SJD 4244Y

Name of Insured OLIVIA HWAI

Insured Tel No. HP: 28/5/15

Excess Sec II :55 D.O.A: 28/5/15

Is driver the owner? (YES / NO) Nature of Accident

If NO, Driver Name / Age :

Driver Tel No. : (V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SJV 34467



INSRS: TAN
WSP: LIM
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time

28/11/14
KuanChing

File pass to Mei, claim to close.

STAGE DATE / PIC

Non-Reporting 1st (1st):
Non-Reporting 1st (2nd):
Non-Reporting 1st (Final):
Notification 1st (if non-pickup):
Call OE:
After call 1st to OE: 6/11/14 email only

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)		
After call 1st to OE	✓	
Authorization To Act	✓	
Release Voucher	✓	
Final Repair Bill	✓	
Car Rental Invoice	✓	
Towing Invoice		
LTA / GIA	✓	
Medical Bill		
PIR		
Mandate/Reject Instruction		
LOD	✓	
Payment Breakdown Form		
Post-Repair Photos		
Others		

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L15 SS 1,800 (2 days) Reduction: % Final ☐ Call ☐

FINAL SETTLEMENT Date/Time: 25/11/14 Confirm with: John Sun

Email ☒ Call ☐

Final Liability: % 100 (C/L) (Agreed / Assessed) BOLA S/N No. : 24

If NO or B 28, Ass. Lia :

Repair Cost: 21/11/14 SS 1,926.00

INS. CASE OWNER:

C26 /AIG1500

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO Insured Liability:

% Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
11/6/15	FOR CSO ONLY:	Finalisation:	
11/6/15	Is driver the owner? (YES / NO)	Email AIG for OI GIA:	
	If NO, Driver Name / Age:	Apt letter to OI:	
	Driver's Own Vehicle Number:	Call OI:	
	Insurance Company:	After call ltr to OI:	
		Type Report:	
19/6/15	EMAIL VENDOR UNUSUAL	Prepare Invoice:	
	- Clarify with OI/O how long has he been working in Spore.	Others:	
	- does OI/O possess a Spore Driving License.	Documentation Check List:	Handler Typist
30/6/15 @ 9:58am	Spoke to OI/O. OI/O confirmed accident details.	OI Apt Ltr:	
	Informed OI/O of TP claims and aware that his rep will be affected. (Have NOT send letter)	Authorisation To Act:	
	- OI/O have been working in Spore since 2010.	Release Voucher:	
	- OI/O does NOT possess a Spore Driving License. (Confirm)	Final Repair Bill:	
	- OI/O does not have any video recording.	Car Rental Invoice:	
30/6/15	EMAIL AIG FOR POLICY COVERAGE INFO.	LTA / GIA:	
	SEND OVER.	Medical Bill:	
		Approval Email:	
		Payment Breakdown Form:	
		Others:	
	AS AUNTAIN SO TO - the unless to have evidence		
16/6/16	email to AIG to reject claim		
16/6/16	email to workshop without claim.		
17/6	Email to workshop to reject claim.		

FINAL SETTLEMENT	Date:	Confirm with	
Repair Cost:	SS	Final Liability:	50
Loss of Rental:	SS	(days)	
Loss of Use:	SS	(\$ x days)	

BOLA S/N No.:

If NO or B 28, Ass. Lia:

1) Claim Status: Normal/Reject/Private Settle

reject claim

B28 + B20.

AlGAsia Insured's Veh No : SJD4244Y

Date of Accident : 28 May 2015



TAN LIM MOTOR PTE LTD

51 Defu Lane 10 Singapore 539216
Tel : 68585151 (24 Hours) Fax : 68580877
GST Regn. No. : M2-8922054-2

Mr E 1 Asia Holdings Pte Ltd

Date : 29 May 2015

Reg: Marcus
04/06/15 10476

Estimate To Repair SJV3446T - Mercedes Benz E200K

Chassis No : WDB2110412B118893

S/No	Quantity	Description	Amount
		<u>LIST ITEMS</u>	
01	1 pc	rear bumper <i>DD/K10</i>	\$ 1,650.00
02	1 pc	rear bumper side chrome moulding <i>new</i>	\$ 158.00
03	1 pc	rear bumper centre chrome moulding <i>new</i>	\$ 224.00
04	1 pc	o/s rear bumper parking sensor outer <i>new</i>	\$ 40.00
05	1 pc	rear bumper reinforcement <i>new</i>	\$ 680.00
06	1 pc	rear bumper centre inner frame <i>new</i>	\$ 260.00
07	2 ps	rear bumper bottom brackets @ \$32.00 <i>new</i>	\$ 64.00
08	2 ps	rear bumper inforcement stays @ \$99.00 <i>new</i>	\$ 198.00
			\$ 3,274.00
		Less 10 %	\$ 327.40
			\$ 2,946.60
		<u>LABOUR & MISC. CHARGES</u>	
01		To reinstall of rear bumper parking sensor.	\$ 30.00
02		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 500.00
03		Putty and spray painting of the affected portion.	\$ 500.00
			\$ 1,030.00
		Total	\$ 3,976.60

Not Authorized
LPR
2 dy
h/s
Take photo
4/6/15

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before and after spray painting
- To display damaged parts, during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "No-Moral Prejudice" basis
- No illegal modification is allowed
- Supplemental items must be resurveyed and is subject to the approval from insurance Company

Signature: *[Signature]*
Date: *[Date]*

Text size: 1

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Company
Owner ID: 200904462M

Vehicle Details

Vehicle No: SJV3446T
Vehicle to be Exported: Yes
Intended De-registration Date: 29 May 2015
Vehicle Make: MERCEDES BENZ
Vehicle Model: E200K
Primary Colour: Black
Manufacturing Year: 2007
Engine No: Z7195630872232
Chassis No: WDB2110412B118893

Maximum Power Output: 135.0 kW (181 bhp)

Open Market Value: \$49,525.00
Original Registration Date: 17 Jul 2007
First Registration Date: 17 Jul 2007
Transfer Count: 2
Actual ARF Paid: \$54,478.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 16 Jul 2017
PARF Rebate Amount: \$32,688.00

Intended COE Rebate Details

COE Expiry Date: 16 Jul 2017
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$19,351.00
COE Rebate Amount: \$4,120.00

Total Rebate Amount: \$36,808.00

The information contained herein is correct as at 29 May 2015.

OK

Land Transport Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.
Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 8.0 SP3 and above - 1024 X 768 resolution
Copyright © 2015 LTA | [Privacy Statement](#) | [Terms of Use](#) | [Disclaimer](#) | [Rate the Website](#) | [Rate the e-Service](#)

↳ 2015 case

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 4 November 2019 1:46 PM
To: 'Tan, Bennie-WZ'
Cc: Admin A
Subject: Rejection Appeal - AIG REF: TP / 9449587144SG [Accident between SJD4244Y (AIG-OI) & SJV3446T on 28/05/2015]
Attachments: GIA decision.pdf

↳ pending physical file

AIG REF: **TP** / 9449587144SG

Dear Mr. Bennie,

We refer to the above matter and attachment herein.

Based on the GIA decision (as attached), it has been decided that the liability is down against our Insured as per BOLA 24.

As such, the third party requests for amicable settlement for their claim against Insured at 100% basis.

Please let us have your approval on whether we can proceed to settle the third party's claim on 100% liability.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 6 November 2019 10:56 AM
To: Tan, Bennie-WZ
Cc: Admin A
Subject: RE: Rejection Appeal - AIG REF: TP / 9449587144SG [Accident between SJD4244Y (AIG-OI) & SJV3446T on 28/05/2015]
Attachments: Email from AIG to LKK.pdf

AIG REF: **TP** / 9449587144SG

Dear Mr. Bennie,

Please ignore my e-mail that was sent earlier.

We have taken note of your e-mail (as attached) on the policy issue and will proceed to handle the matter at best.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Wednesday, 6 November 2019 10:32 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Rejection Appeal - AIG REF: TP / 9449587144SG [Accident between SJD4244Y (AIG-OI) & SJV3446T on 28/05/2015]

AIG REF: **TP** / 9449587144SG

Dear Mr. Bennie,

Please be informed that we have spoken to Insured driver earlier and Insured driver confirmed that she does not have a driving license.

Insured driver has been working in Singapore since 2010.

Please let us have your instructions.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

Khanchna (LKK Auto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 5 November 2019 2:08 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Rejection Appeal - AIG REF: TP / 9449587144SG [Accident between SJD4244Y (AIG-OI) & SJV3446T on 28/05/2015]

Hi Khanchna

Further to my email dated 25/10/19.

Please handle the matter at best since GIA arbitration is against OI. (Attached is self explanatory)

From: Cynthia Chan [<mailto:cynthia.chan@gia.org.sg>]
Sent: Friday, 25 October 2019 4:25 PM
To: Johnson Chua <johnson.chua@timotor.com.sg>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: 'Patricia Tan - Tan Lim Motor Pte Ltd' <pt@timotor.com.sg>; AIG - Khoo Kay Eng <Kay-Eng.Khoo@aig.com>; ARC Bola <ARC.Bola@gia.org.sg>
Subject: DELIBERATION : M2019/00010 - Acct involving SJV3446T & SJD4244Y on 28.05.2015 | TLM Ref : TP046052015 | AIG Ref: 9449587144SG-003

Dear All

The Panel of Adjudicators has deliberated and decided that the decision is in favour of IP, Tan Lim Motor.

As there is no contrary evidence to prove otherwise, BOLA Scenario 24 is applicable. Liability apportionment shall be 0/100 (IP/RP).

The below BOLA Fee chargeable in the month of October 2019 to the respective parties, will be deducted by Merimen via GIRO.
Tan Lim Motor - S\$0.00
AIG - S\$500.00

Thank you.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Monday, November 04, 2019 1:46 PM
To: Tan, Bennie-WZ
Cc: Admin A
Subject: [EXTERNAL] Rejection Appeal - AIG REF: TP / 9449587144SG [Accident between SJD4244Y (AIG-OI) & SJV3446T on 28/05/2015]

 This message is from an external sender; be cautious with links and attachments.

AIG REF: **TP** / 9449587144SG

Dear Mr. Bennie,

We refer to the above matter and attachment herein.

Based on the GIA decision (as attached), it has been decided that the liability is down against our Insured as per BOLA 24.

As such, the third party requests for amicable settlement for their claim against Insured at 100% basis.

Please let us have your approval on whether we can proceed to settle the third party's claim on 100% liability.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 15 November 2019 10:02 AM
To: 'Johnson Chua'
Cc: Admin A
Subject: RE: DELIBERATION : M2019/00010 - Acct involving SJV3446T & SJD4244Y on 28.05.2015 | TLM Ref : TP046052015 | AIG Ref: 9449587144SG-003

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 1,926.00
2. Loss of Rental (2 days x \$120.00) (w/GST)	\$ 256.80
3. LTA/GIA Search Fee	\$ 5.35
TOTAL	\$ 2,188.15

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Wednesday, 6 November 2019 12:17 PM
To: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: DELIBERATION : M2019/00010 - Acct involving SJV3446T & SJD4244Y on 28.05.2015 | TLM Ref : TP046052015 | AIG Ref: 9449587144SG-003

WITHOUT PREJUDICE

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suriamuthy, Visaline [<mailto:Visaline.Suriamuthy@aig.com>]

Sent: Monday, 1 February, 2016 3:36 PM

To: Bevan Lim (LKK Auto)

Cc: Joy Irene (LKK Auto); Vic

Subject: RE: ACCIDENT INVOLVING VEHICLES SJD 4244Y AND SJV 3446T ON 28.05.15

Hi Bevan,

Proceed to settle 50/50, if they insist, ask them to provide evidence. Bola can be NA as well, since one party says reverse and another one did not mention about reverse.

Kindly inform OI as well.

Regards,

Visaline Suriamuthy

AIG

Express Claims Adjuster

Claims Operations | AIG Shared Services

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Monday, February 01, 2016 11:37 AM

To: Suriamuthy, Visaline

Cc: Joy Irene (LKK Auto); Vic; Bevan Lim (LKK Auto)

Subject: RE: ACCIDENT INVOLVING VEHICLES SJD 4244Y AND SJV 3446T ON 28.05.15

Dear Visaline,

Further to our email below.

We have offered TP equal liability and the offer was rejected by TP and TP counter proposed to settle at 50% and insisted based on BOLA 24 scenario is applicable if there is no evidence present.

Kindly let us have your instruction/approval for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: bevanlim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bevan Lim (LKK Auto)

Sent: Tuesday, 17 November, 2015 9:27 AM

To: 'Suriamuthy, Visaline'

Cc: Joy Irene (LKK Auto); Vic

Subject: RE: ACCIDENT INVOLVING VEHICLES SJD 4244Y AND SJV 3446T ON 28.05.15

Importance: High

Dear Visaline,

We refer to your email below.

OID have submitted us a document that he left Singapore in January. Attached email for your reference.

Based on both parties report, it conflicting version as OID alleged that TP reversed and he was moving out. Neither one have evidence to provide. As per BOLA scenario 24(a) both reversing vehicle and coming our vehicle from the lot at the same time should exercise greater caution.

In view of the above, we opined equal liability unless TP can provide us with evidence for our review.

For your instruction/Comments if any.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: bevanlim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suriamuthy, Visaline [<mailto:Visaline.Suriamuthy@aig.com>]

Sent: Monday, 16 November, 2015 2:27 PM

To: Bevan Lim (LKK Auto)

Subject: RE: ACCIDENT INVOLVING VEHICLES SJD 4244Y AND SJV 3446T ON 28.05.15

Hi bevan,

How about the liability?

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Monday, November 16, 2015 2:06 PM

To: Suriamuthy, Visaline

Cc: SSAUTOEXPRESSCLAIMS - Singapore; Admin A; Joy Irene (LKK Auto); Vic

Subject: RE: ACCIDENT INVOLVING VEHICLES SJD 4244Y AND SJV 3446T ON 28.05.15

Importance: High

Dear Visaline,

We refer to your email below.

OID mentioned that they have submitted all the documents to your good office.

Please note that OID is a holder of an EP Pass and their exit and entry to Singapore is by scanning their passport and IC. No stamps made on their passport.

Kindly advise if we can proceed with direct settlement.

Thank you

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: bevanlim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suriamuthy, Visaline [<mailto:Visaline.Suriamuthy@aig.com>]

Sent: Sunday, 15 November, 2015 8:08 AM

To: Bevan Lim (LKK Auto)

Cc: SSAUTOEXPRESSCLAIMS - Singapore; Admin A; Joy Irene (LKK Auto); Vic

Subject: RE: ACCIDENT INVOLVING VEHICLES SJD 4244Y AND SJV 3446T ON 28.05.15

Dear Bevan

Kindly obtain OID's passport last entry to Singapore showing his.

Kindly hold the TP claim.

Revert to me with the passport for further instruction.

Regards,

Visaline Suriamuthy

AIG

Claims Adjuster | Express Auto Claims

Claims | AIG Asia Pacific Insurance Pte Ltd

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Thursday, November 12, 2015 10:28 AM

To: Suriamuthy, Visaline

Cc: SSAUTOEXPRESSCLAIMS - Singapore; Admin A; Joy Irene (LKK Auto); Vic

Subject: RE: ACCIDENT INVOLVING VEHICLES SJD 4244Y AND SJV 3446T ON 28.05.15

Importance: High

Dear Sir/madam,

We refer to our email below.

Kindly advise if we can proceed with Settlement if there is not issue on policy.

Let us have your instruction's on an urgent basis as TP repairer is chasing for settlement.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: bevanlim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic

Sent: Tuesday, 30 June, 2015 3:47 PM

To: Suriamuthy, Visaline

Cc: SSAUTOEXPRESSCLAIMS - Singapore; Admin A; Vic; Kathy Lai

Subject: ACCIDENT INVOLVING VEHICLES SJD 4244Y AND SJV 3446T ON 28.05.15

Your Ref: 94495871445G

Our Ref: CC6/AIG15009234/Ura3

Dear Visaline,

ACCIDENT INVOLVING VEHICLES SJD 4244Y AND SJV 3446T ON 28.05.15

We refer to the above matter.

Our insured driver is a foreigner holding a Work Pass and was in Singapore since 2010. He confirmed to us that he is not holding a Singapore Driving Licence. Please refer to the attached OI GIA Report with OID Work Pass and International D/L.

Kindly advise if any issue on the policy before any settlement.

Thank you.

Best Regards,

Vic Alpeh

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International

Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



Johnson Chua

johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: Cynthia Chan [<mailto:cynthia.chan@gia.org.sg>]

Sent: Friday, 25 October 2019 4:25 PM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: 'Patricia Tan - Tan Lim Motor Pte Ltd' <pt@tlmotor.com.sg>; AIG - Khoo Kay Eng <Kay-Eng.Khoo@aig.com>; ARC Bola <ARCBola@gia.org.sg>

Subject: DELIBERATION : M2019/00010 - Acct involving SJV3446T & SJD4244Y on 28.05.2015 | TLM Ref : TP046052015 | AIG Ref: 94495871445G-003

Dear All

The Panel of Adjudicators has deliberated and decided that the decision is in favour of IP, Tan Lim Motor.

As there is no contrary evidence to prove otherwise, BOLA Scenario 24 is applicable. Liability apportionment shall be 0/100 (IP/RP).

The below BOLA Fee chargeable in the month of October 2019 to the respective parties, will be deducted by Merimen via GIRO.

Tan Lim Motor – S\$0.00

AIG – S\$500.00

Thank you.

Best Regards,

Cynthia Chan
Executive, Technical



cynthia.chan@gia.org.sg | www.gia.org.sg

DID: +65 6202 9895 | **Tel:** +65 6221 8788

General Insurance Association of Singapore (GIA)

180 Cecil Street, #15-01, Bangkok Bank Building, Singapore 069546

UEN No: S66SS0020G

Follow GIA Singapore on

Claim Documents

*SJV3446T (9449587144SG)
[SJD4244Y]

TP

E1 ASIA HOLDINGS PTE LTD

May 28 2015 5:00PM

[Olivia Hwai Fang Loh Mrs Olivia Hwai Fang Loh Ing]
Tan Lim Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page 1 <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images			3 per page 3 <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/06/15 12:40	Odometer Reading		Load JPG <input checked="" type="checkbox"/>
2	05/06/15 12:40	Chassis Number		Load JPG <input checked="" type="checkbox"/>
3	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
4	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
5	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
6	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
7	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
8	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
9	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
10	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
11	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
12	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
13	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
14	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
15	05/06/15 12:40	General View		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page 1 <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/06/15 15:02	TP ESTIMATE		Load PDF
2	08/06/15 15:02	TP GIA REPORT		Load PDF
3	07/04/16 11:36	Email from AIG maintain 50% 7.4.16		Load PDF
4	16/06/16 11:31	Email from AIG to reject claim 16.6.16		Load PDF
5	16/06/16 11:31	Email to wkshop to withdraw claim 16.6.16		Load PDF
6	17/06/16 08:50	Email to wkshop, reject claim 17.6.16		Load PDF
7	04/11/19 13:39	GIA decision		Load PDF
8	06/11/19 12:15	EMAIL TO OI		Load PDF
9	10/12/19 15:35	WORKSHOP INVOICE		Load PDF
10	10/12/19 15:35	AUTHORISATION TO ACT FORM		Load PDF
11	10/12/19 15:35	Release Voucher		Load PDF
12	10/12/19 15:35	RENTAL RECEIPT		Load PDF
13	10/12/19 15:35	LTA SEARCH		Load PDF
14	10/12/19 15:35	LOD		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	09/06/15 14:22	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SJD4244Y (Insd veh)	Model:	MERCEDES-BENZ E200K
	SJV3446T (TP veh)		1.8 (A)
Date of Accident:	28/05/2015		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,254.96
Final Repair Cost	:	\$	1,926.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	256.80 2 days
LTA / GIA Search Fee	:	\$	5.35
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,188.15
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Tan Lim Motor Pte Ltd	:	\$ 2,188.15
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

10 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG15009234/UKA3Q2-1

Date: 10/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100069088
Claimant SJV3446T **Insured Vehicle No :** SJD4244Y
Vehicle No : SJV3446T **Nature of Claim:** TP **Claim No:** 9449587144SG
Date of Loss: 28/05/2015

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJV3446T**
 Make & Model: MERCEDES-BENZ E200K, 1.8 (A) Engine No: 27195630872232
 Reg. Date: 17/07/2007 (Man. Year: 2007) Chassis No: WDB2110412B118893
 Colour: Black Odometer: 281096 km
 Engine Capacity: 1796 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R17 Rear Tyre Size: 245/45 R17
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,946.60	1,828.80	1,117.80	37.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,030.00	430.00	600.00	58.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,976.60	2,258.80	1,717.80	43.20
Approved Total (Overridden) (S\$)		1,800.00		
(S\$)	3,976.60	1,800.00	2,176.60	54.74
+ GST 7.00/7.00% (S\$)	278.36	126.00	152.36	54.73
Nett Amount (S\$)	4,254.96	1,926.00	2,328.96	54.74
+ Car Rental (2.0 x S\$120.00/day + 7.00% GST) (S\$)		256.80		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		2,188.15		

INSPECTION

Date of Assignment: 04/06/2015
 Date Inspected: 04/06/2015 Inspected At: Tan Lim Motor Pte Ltd (Defu)
 51 Defu Lane 10
 Singapore 539216
 Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented / Cracked	1,650.00 FL	*1,650.00 FL
2	1		*REAR BUMPER SIDE CHROME MOULDING	Necessary	158.00 FL	*158.00 FL
3	1		*REAR BUMPER CENTRE CHROME MOULDING	Necessary	224.00 FL	*224.00 FL
4	1		*O/S REAR BUMPER PARKING SENSOR OUTER	Not Necessary	40.00 FL	*- FL
5	1		*REAR BUMPER REINFORCEMENT	Not Necessary	680.00 FL	*- FL
6	1		*REAR BUMPER CENTRE INNER FRAME	Not Necessary	260.00 FL	*- FL
7	2		*REAR BUMPER BOTTOM BRACKETS	Not Necessary	64.00 FL	*- FL
8	2		*REAR BUMPER INFORCEMENT STAYS	Not Necessary	198.00 FL	*- FL

F=Franchise part, L=ListItemDisc.

Sub Total (\$\$)	3,274.00	2,032.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	327.40	203.20
Total Parts (\$\$)	2,946.60	1,828.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REINSTALL REAR BUMPER PARKING SENSOR	New	30.00	30.00
2	PANEL BEATING,KNOCKING AND STRAIGHTEN THE NECESSARY PORTIO,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	500.00	200.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	500.00	200.00
Gross Labour Cost (\$\$)			1,030.00	430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >