ASS. REC. BY:		ASSIGNM	ENT (Office)	53 Special Instruction:	
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at Workshop m/s	Performana			Tel: 63 190174	
of 303 Alexand					
Policy No:			Claim No:	5N MIAD 205205	
Sum Insured:			Excess:		
Make of Veh:				D.O.A. 1.11.20	19
(Client's Record) CA / REV / REI		"re"	Comb	H.O.D. Endorsemen	
Date/Time: 5/1.14	1 4.25 p.m	Person Contacted:	(anoline	Vehicle IN OUT	/
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3.

## Nivitha (LKK Auto)

From:

Tang Hock Lye <hocklye.tang@sg.cntaiping.com>

Sent:

Tuesday, 5 November 2019 3:25 PM

To:

assignments@lkkauto.com

Subject:

FW: OUR REF: SNM19D205205-SJN1577D-CML- REQUEST FOR DIRECT SETTLEMENT - SLR3909Y & SJN1577D ON 01/11/2019; New Assignment

Dear LKK

We refer to above matter.

Please conduct Pre repair survey of third party vehicle SLR3909Y.

Thank you.

Best Regards Ben Tang Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Monday, November 4, 2019 3:52 PM

To: Tang Hock Lye <hocklye.tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>

Subject: Re: OUR REF: SNM19D205205-SJN1577D-CML- REQUEST FOR DIRECT SETTLEMENT - SLR3909Y & SJN1577D

ON 01/11/2019

Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

5. XING QUO QIANG

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

From: Tang Hock Lye < hocklye.tang@sg.cntaiping.com>

Sent: Monday, 4 November 2019 3:29 PM To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Jeffrey Tay <<u>Jeffrey.Tay@sg.cntaiping.com</u>>; Chee So Chow

<sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D205205-SJN1577D-CML- REQUEST FOR DIRECT SETTLEMENT - SLR3909Y & SJN1577D ON 01/11/2019

## WITHOUT PREJUDICE

Dear Caroline

We refer to your email of 04.11.19.

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG	
2. Kelvin Ang	7. SIMON HO	
3. SEE CHEW SENG	8. CHUA WEIJIE	
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA	
5. XING QUO QIANG	10. HENRY NG	

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Best Regards Ben Tang Executive Claims Department

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From: Claims Dept of CTI

Sent: Monday, November 4, 2019 2:51 PM

To: Tang Hock Lye < hocklye.tang@sg.cntaiping.com >; Jeffrey Tay < Jeffrey.Tay@sg.cntaiping.com >; Chee So Chow

<sochow.chee@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>

Subject: OUR REF: SNM19D205205-SJN1577D-CML- REQUEST FOR DIRECT SETTLEMENT - SLR3909Y & SJN1577D ON

01/11/2019

Dear Ben,

Please conduct PRS for SLR3909Y.

Note: officer in charge - Ben Tang 63896175.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Saturday, 2 November, 2019 11:54 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SLR3909Y & SJN1577D ON 01/11/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

i'hank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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## Summer Lee (LKK Auto)

From:

Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent:

Friday, 14 August, 2020 3:25 PM

To:

'Tang Hock Lye'; 'assignments@lkkauto.com'; 'SUR'

Subject:

RE: OUR REF: SNM19D205205-SJN1577D-CML- REQUEST FOR DIRECT SETTLEMENT

- SLR3909Y & SJN1577D ON 01/11/2019; New Assignment

Dear Hock Lve,

Please be informed that according to the repairer, owner revert to reporting only.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Hock Lye < hocklye.tang@sg.cntaiping.com>

Sent: Tuesday, 5 November, 2019 3:25 PM

To: assignments@lkkauto.com

Subject: FW: OUR REF: SNM19D205205-SJN1577D-CML- REQUEST FOR DIRECT SETTLEMENT - SLR3909Y & SJN1577D

ON 01/11/2019; New Assignment

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ON 01/11/2019

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DID: 6319 0174 Fax: 6479 4601

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Sent: Monday, 4 November 2019 3:29 PM To: PBSP <pml-pbsp@simedarby.com.sg>

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ON 01/11/2019

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<sochow.chee@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>

Subject: OUR REF: SNM19D205205-SJN1577D-CML- REQUEST FOR DIRECT SETTLEMENT - SLR3909Y & SJN1577D ON

01/11/2019

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Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

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