

ASS. REC. BY:

REF:

C8/MS4/19019546/Ded302

Special Instruction:

Surveyor: Bryan

## ASSIGNMENT (Office)

From (Person): Crystal Lee

of

MS19

Date/Time: 5/11/19 @ 10:41 am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SH 8455 B

Insured:

SLJ 16694

at Workshop m/s

Chunni Motor

Tel:

65425119

of

AMK Autopoint #01-05/06

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 2/11/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:14 am 05/11/19

Person Contacted:

Lynn

Vehicle ☒ IN / OUT

Date/Time	Action/Instruction	Estimate
	SH 8455B - C03/CTI/19016042/Klebb	DOA: 7/9/2019
12/11/19	@ 13:49 pm revised PA to Koh Ming Shao	
	via merimer.	

ASSIGNED BY:

SLIP:

# ASSIGNMENT

COR April 2024

SH 84553

Regn 2016 April

From:

Date:

Estimated Cost:

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Make:

Hyundai I40

C.C.

1685

To Inspect Vehicle No:

Colour:

Blue

A/C:

Insured / Std / NI / NA

at Workshop m/s

Sp. Reading

483706

T/Radio:

Insured / Std / NI / NA

of

Eng/No:

D4FDEU430299

Insured:

C/No:

KMHLB41UMGU087842

Policy No:

Gen. Cond: Good / Fair / Poor / Burnt

Claims No:

Steering: In order / Jammed / Leaked / Burnt or

Sum Insured:

Excess:

Brake: In order / Jammed / Leaked / Burnt or

(Client's Record)

Modi: Nil / S/Rim / STD A/Rim or

Make of Veh:

Tyre Size:

F:

205/60 R 16

R:

— " —

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Westeke

Bal or Market Value:

Front

Rear

IDAC Accident Report:

Consistent? : Yes or No

R/Bal.

S mm

R/Bal.

S mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

S mm

L/Bal.

S mm

Est. Repairs:

7

days

Res.: Yes or No

D.O.A.

02/11/2019

D.O.I.

05/11/2019

Lum Sum:

20

%

3 Val.: Yes or No

Survey held at

Chunni AMC

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Des. of Damages : Frl / Rear / O/S / N/S / U/C / Rooftop or

N/S Front

Date:

Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MSIG SL5 1669 U

Bryan Confirmed L/S \$ 7,400/- @ 7 days with Boss.  
( \$ 16,605.72 Red - 69% )

Date/Time, File Pass to?

11/12/19

1)

Typ. 14

Date/Time, File Return to?

2)

☐

: Prel. Report

☒

: Final Report

Days Of Repair:

7

Resurvey No. of Trip:

2

Survey Fee:

200

Transportation:

S + RS. \$

Photos

Others

TOTAL

211

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

Report Form:

Comp. Sum / MPB: \$

\$ 7,400/- 45

## Nivitha (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Tuesday, 5 November 2019 10:41 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** 04112019170626.pdf

### Accident involving veh no: SH8455B & SLJ1669U (GRAB) on 02.11.19

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Helene Phua  
**Sent:** Tuesday, 5 November, 2019 10:00 AM  
**To:** Crystal Lee <crystal\_lee@sg.msig-asia.com>; Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Subject:** FW: Accident involving veh no: SH8455B & SLJ1669U (GRAB) on 02.11.19

*Have a great week ahead!*

Helene Phua  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



**MSIG**



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**From:** Helene Phua  
**Sent:** Tuesday, 5 November, 2019 9:59 AM  
**To:** 'Chunni Motor' <[chunnimotor@gmail.com](mailto:chunnimotor@gmail.com)>  
**Cc:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>  
**Subject:** RE: Accident involving veh no: SH8455B & SLJ1669U (GRAB) on 02.11.19

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

*Have a great week ahead!*

**Helene Phua**  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



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**From:** Chunni Motor [<mailto:chunnimotor@gmail.com>]  
**Sent:** Tuesday, 5 November, 2019 8:36 AM  
**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>  
**Cc:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>  
**Subject:** Re: Accident involving veh no: SH8455B & SLJ1669U (GRAB) on 02.11.19

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Sir,

We appoint LKK Auto Consultants P/L.

Thank you

Regards,

Chunni Motor Work P/L

On Mon, Nov 4, 2019 at 6:00 PM Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)> wrote:

Hi,

We refer to your email dated 04/11/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

*Have a great week ahead!*

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Chunni Motor [<mailto:chunnimotor@gmail.com>]

**Sent:** Monday, 4 November 2019 5:19 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>

**Subject:** Accident involving veh no: SH 8455B & SLJ 1669U on 02.11.19

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EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

**Kindly survey at AMK Autopoint, Soon Hock Motor, #01-05/06.**

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.

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**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Koh Ming Shao

Date: 12 Nov 2019

## Preliminary Advice

Insured Vehicle No	: SLJ1669U	Accident Date	: 02/11/2019
TP Vehicle No	: SH8455B	Assignment Date	: 06/11/2019
Make	: HYUNDAI I40	Est. Duration of Repair	: 7 days
Date of Inspection	: 05/11/2019		
Inspection At	: Soon Hock Motor Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 AMK Autopoint Singapore 568047		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,005.72
Revised Amount	:S\$	9,288.36
Check Items (Estimated)	:S\$	0.00
Total	:S\$	9,288.36

Lump Sum Repair	:S\$
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### Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.



MCD61514534 / ComfortDelGro Engineering Pte Ltd - Loyang  
 ENTRY DATE & TIME: 04/11/2019 09:43  
 SUBMITTED BY: Janet Lim Slang Gek

## SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date Of Report 04/11/2019 09:43  
 Date Of Accident 02/11/2019 13:20  
 Exact Location Of Accident T JUNCTION OF UPPER THOMSON RD AND THOMSON RIDGE  
 Country/State of Loss SINGAPORE

## DETAILS OF OWN VEHICLE

Vehicle Registration Number SH8455B  
 Insured/Policyholder  
 Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD  
 Co Reg No 199303821R  
 Email Address FLEETSAFETY@CDGTAXI.COM.SG  
 Mobile Phone No  
 Alternative Phone No OFFICE-65508768

## Vehicle Particulars

Manufacturer HYUNDAI  
 Model I40

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

## Insurance Company

Name of Insurance Company INDIA INTERNATIONAL INSURANCE PTE LTD  
 Type Of Coverage THIRD PARTY FIRE AND/OR THEFT  
 Fleet Policy YES  
 Policy Number MCOM0015

Cover Note Number

## Driver

Name of Driver LIM CHYE YEW  
 NRIC No S1649968D  
 Date Of Birth 01/09/1964  
 Occupation OUTDOOR  
 Date Of Driving Pass 13/03/2003  
 Driving Experience 16 YEARS AND 7 MONTHS  
 Gender MALE  
 Mobile Number (LOCAL) +65-96707668  
 Fax Number  
 Contact Number  
 Email Address NOEMAIL

Address BLK 356 TAMPINES ST 33  
#08-628  
Post Code 520356  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured OTHER - TAXI DRIVER  
Vehicle Registration Number of Driver's Own Vehicle -  
Vehicle -  
Insurance Company of Driver's Own Vehicle -

### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
Weather Conditions CLEAR  
Road Surface DRY

### Other Information

Was any foreign vehicle involved in this accident? NO  
Number of vehicles (including own vehicle) involved in the accident 2  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 3

Passenger 1  
NAME: -  
GENDER: MALE  
Passenger 2  
NAME: -  
GENDER: FEMALE

### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

### Circumstances of Accident

REFER ATTACHED \* TYPE OF ACCIDENT :- HEAD TO SIDE

### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? YES  
Remarks/ Reasons:  
Was there any audio recorded? NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLJ1669U  
Vehicle Make/Model/Colour TOYOTA  
Details Of Properties  
Vehicle Category PRIVATE CAR  
Name of Driver UNKNOWN  
NRIC/Passport Number  
Contact Number  
Address

Postcode

Insurance Company Name

Nature Of Damage

FRONT RH

No. Of Passenger (Including Driver)

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

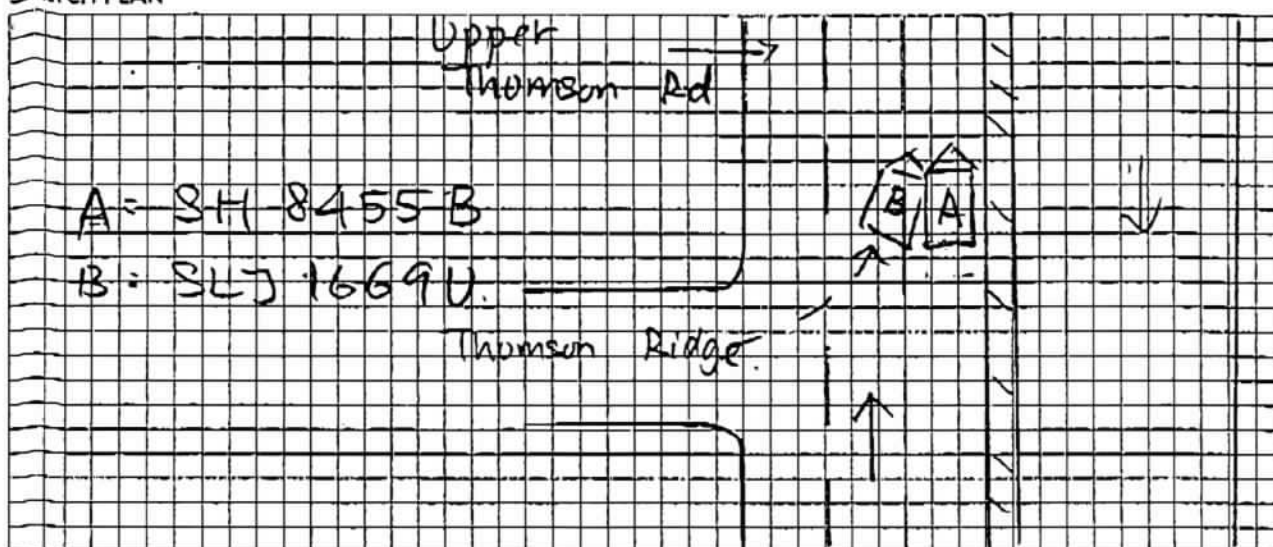
COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Lake Wei Yieng  
NRIC/FIN No.:

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 2/11/19 at about 13:20 hrs, I was driving straight along Upper Thomson Road with a couple passenger onboard.

Suddenly veh B come out from minor road then cut into my lane. Due to this, Veh B front right portion hit & grazed onto the left portion of my car. Scene photo taken to support my claims. No injury at the point of accident.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Loke Wei Yieng  
NRIC/FIN No.:

**CHUNNI MOTOR WORK PTE LTD****REPAIR ESTIMATE\***

VEHICLE NO : SH 8455B

DATE : 4.11.2019

MAKE :

TEL : 6542 5119

MODEL : HYUNDAI i40

FAX : 6542 6039

MSIG

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Bumper Cover <i>distorted</i> / <i>1st</i>			\$ 1,052.20	✓
	Front Bumper Bracket (LH) <i>src</i>			\$ 24.60	X
	Headlamp Support Top Cover <i>new</i>			\$ 222.60	X
	Headlamp Support Panel Assy <i>broken</i>			\$ 907.40	✓
	Headlamp (LH) <i>mainly broken</i>			\$ 1,388.00	✓
	Front Fender (LH) <i>Distorted</i>			\$ 566.30	✓
	Front Fender Shield (LH) <i>distorted</i>			\$ 174.90	✓
	Air Cleaner Bottom Assy <i>new</i>			\$ 325.00	X
	Front Door (LH) <i>Distorted</i>			\$ 2,256.40	✓
	Front Wheel Rim (LH) <i>distorted</i>			\$ 325.30	✓
	Front Wheel Hub Cap (LH/RH) <i>1st / cnt</i> <i>N/S</i> <i>o/s new</i>	\$	107.10	\$ 214.20	✓
	Front Wheel Bearing <i>new</i> <i>N/S distorted</i> <i>o/s new</i>	\$	540.50	\$ 1,081.00	✓
	Front Shock Absorber (Assy) (LH/RH) <i>new</i> <i>3 distorted</i> <i>o/s new</i>	\$	342.20	\$ 684.40	✓
	Front Shock Absorber Mounting (LH/RH) <i>new</i>	\$	108.80	\$ 217.60	X
	Front Drive Shaft (LH) <i>new</i>			\$ 1,030.80	X
	Rack & Pinion Assy <i>new</i>			\$ 969.60	X
	STG Tie End <i>distorted</i>			\$ 62.60	✓
	Front Suspension Lower Arm (LH/RH) <i>new</i> <i>distorted</i> <i>o/s new</i>	\$	529.30	\$ 1,058.60	✓
	Knuckle Arm (LH/RH) <i>new</i> <i>distorted</i> <i>o/s new</i>	\$	552.00	\$ 1,104.00	✓
	Engine Crossmember <i>new</i> <i>o/s new</i>			\$ 2,094.40	X
	ABS Sensor, LH <i>new</i>			\$ 234.00	X
	Wiring-Engine <i>new</i>			\$ 3,326.00	X
	Electric Power Steering <i>new</i>			\$ 3,641.00	X
			8804.20		
			7043.36		
	SUB TOTAL			\$ 22,960.90	
	LESS 20%			\$ 4,592.18	
	DISCOUNTED TOTAL			\$ 18,368.72	
	Front Door Comfort Logo (LH) <i>new</i>			\$ 75.00	Nett ✓
	Rear Door Comfort delgro & Apps Sticker (LH) <i>new</i>			\$ 80.00	Nett ✓
	Front Tyre (LH/RH) <i>src</i>	\$	216.00	\$ 432.00	Nett X
			155.00	\$ 587.00	

SH 8455B

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	<b>Labour Charge</b>			
	Panel Beating			\$ 1,500.00
	Spray Painting Charge			\$ 1,250.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 100.00
	Towing Charge			\$ 50.00
	Remove/Refix Undercarriage (FRT)			\$ 200.00
	FRT Wheel Alignment			\$ 120.00
	Remove/Refix Aircon & Refill Gas		2090.00	\$ 150.00
	Trnasfer of Door			\$ 120.00
	Remove/Refix Dashboard			\$ 450.00
	Remove/Refix Fuse Box			\$ 180.00
	Re-set Frt Power Window System			\$ 200.00
	Re-set Frt ABS System			\$ 200.00
	Diagnostic & Resetting To Erase Fault Code			\$ 480.00
	<b>TOTAL LABOUR</b>			<b>\$ 5,050.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 24,005.72</b>
	05/11/2019 @ 3:15pm NA Andre 4 hours 7 days. I yan LKK Auto		928836 4/57400/-	
		<div>LKK Auto Consultants hence notify the Repairer of the following:<ul style="list-style-type: none"><li>• To resurvey before/after spray painting</li><li>• To display damaged part(s) during resurvey</li><li>• Parts prices are subject to confirmation</li><li>• Third party survey is on a "Without Prejudice" basis</li><li>• No illegal modification(s) is allowed</li><li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li></ul>Acknowledged by Repairer Signature: Date:</div>		
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

NAME  
ADDRESS

Home Tel.:

VIN:

Registration: SH 8455 B

Technician:

Mileage: 483706

Time Printed 5.11.19 2:13 PM

HYUNDAI I40

Front : Left

Actual	BEFORE	Specified Range
-0°29'		-3°00' 3°00'
3°53'		-0°19' 5°41'
3°46'		-1°30' 1°30'
10°31'		
10°02'		

Camber  
Caster  
Toe  
SAI  
Included Angle  
Turning Angle Diff.

Front : Right

Actual	BEFORE	Specified Range
-0°17'		-3°00' 3°00'
4°14'		-0°19' 5°41'
-0°20'		-1°30' 1°30'
15°25'		
15°08'		

Front

Cross Camber  
Cross Caster  
Cross SAI  
Total Toe  
Cross Turn Diff.

Actual	BEFORE	Specified Range
-0°12'		-3°00' 3°00'
-0°22'		-3°00' 3°00'
-4°54'		-3°00' 3°00'
3°27'		-3°00' 3°00'

Rear : Left

Actual	BEFORE	Specified Range
-2°05'		-3°30' 2°30'
0°12'		-1°30' 1°30'

Camber  
Toe

Rear : Right

Actual	BEFORE	Specified Range
-2°09'		-3°30' 2°30'
0°05'		-1°30' 1°30'

Rear

Cross Camber  
Total Toe  
Thrust Angle

Actual	BEFORE	Specified Range
0°04'		-3°00' 3°00'
0°16'		-3°00' 3°00'
0°04'		-3°00' 3°00'



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

























































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Nov 2019		06 Nov 2019 11:47 <a href="#">Edit Adj Rpt</a>	<b>\$7,400.00</b> <a href="#">Edit Estimates</a>	<b>\$7,400.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SH8455B	Date of Loss:	02/11/2019 15:00 - :59 [42 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 610448	Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020						
Vehicle Reg. No. (Insured):	SLJ1669U	Policy No. (Claimant):							
		Excess:							
Repairer:	Soon Hock Motor Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 AMK Autopoint, 568047 Ang Mo Kio - Tel: 64836016								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Koh Ming Shao - 6594 2546]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 06/12/2019]								
Driver/Custodian (Insured):	CHUA SENG KOON (), NRIC: S1231351I, Tel: +6591777008 Email:								
Adj Asg. Remarks:	(MANUAL ASSIGN). on WP. OI:Grab. Liab: unclear. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Ms Lynn or Ms Irene at 65425119 or 6542 7162.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SH8455B (610448)  
[SLJ1669U]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Nov 2 2019 3:00PM  
[GRAB RENTALS PTE LTD]  
Soon Hock Motor Pte Ltd

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	06/11/19 10:15	<b>Accident Statement</b> From: SC - Reg. No: SLJ1669U, Claimant: GRAB RENTALS PTE LTD		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/11/19 13:49	<b>Adjuster Immediate Advice</b>		Load HTM	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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2	06/11/19 10:15	ESTIMATE REPAIR From:SC - Reg. No: SLJ1669U, Claimant: GRAB RENTALS PTE LTD	 Load PDF	
3	06/11/19 11:17	Agree on SJE	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	06/11/19 11:44	email - manual assign	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19019546/DSD3E2

Date: 17/12/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29114756

Claimant Vehicle No : SH8455B

Insured Vehicle No : SLJ1669U

Date of Loss: 02/11/2019

Nature of Claim: TP Claim No: 610448

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SH8455B

Make &amp; Model: HYUNDAI I40, 1.7 D (A)

Engine No: D4FDEU430299

Reg. Date: 28/04/2016 (Man. Year: 2016)

Chassis No: KMHLB41UMGU087842

Colour: Blue

Odometer: 483706 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: West Lake 5 mm

Rear Left Side: West Lake 5 mm

Front Right Side: West Lake 5 mm

Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,955.72	7,198.36	11,757.36	62.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,050.00	2,090.00	2,960.00	58.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>24,005.72</b>	<b>9,288.36</b>	<b>14,717.36</b>	<b>61.31</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>7,400.00</b>		
<b>(S\$)</b>	<b>24,005.72</b>	<b>7,400.00</b>	<b>16,605.72</b>	<b>69.17</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,680.40</b>	<b>518.00</b>	<b>1,162.40</b>	<b>69.17</b>
<b>Nett Amount (S\$)</b>	<b>25,686.12</b>	<b>7,918.00</b>	<b>17,768.12</b>	<b>69.17</b>

## INSPECTION

Date of Assignment: 06/11/2019

Date Inspected: 05/11/2019 Inspected At:

 Blk 10 Ang Mo Kio Industrial Park 2A,  
 #01-05/06 AMK Autopoint  
 Singapore 568047  
 Repairer : CHUNNI MOTOR WORK  
 PTE LTD

Estimated Period of Repair: 7.0 days

Adjuster: BRYAN TANI

Manager: Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 17 Dec 2019)
<b>Parts:</b>	143	HYUNDAI I40 1.7 D (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SH8455B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Distorted / Bent	1,052.20 FL	*1,052.20 FL
2	1		*FRONT BUMPER BRACKET (LH)	Serviceable	24.60 FL	*- FL
3	1		*HEADLAMP SUPPORT TOP COVER	Not Necessary	222.60 FL	*- FL
4	1		*HEADLAMP SUPPORT PANEL ASSY	Broken	907.40 FL	*907.40 FL
5	1		*HEADLAMP (LH)	Mounting Broken	1,388.00 FL	*1,388.00 FL
6	1		*FRONT FENDER (LH)	Dented	566.30 FL	*566.30 FL
7	1		*FRONT FENDER SHIELD (LH)	Deformed	174.90 FL	*174.90 FL
8	1		*AIR CLEANER BOTTOM ASSY	Not Necessary	325.00 FL	*- FL
9	1		*FRONT DOOR (LH)	Dented	2,256.40 FL	*2,256.40 FL
10	1		*FRONT WHEEL RIM (LH)	Distorted	325.30 FL	*325.30 FL
11	1		*FRONT WHEEL HUB CAP (LH/RH)	N/S Bent/Cut / O/SNotNecessary	214.20 FL	*107.10 FL
12	1		*FRONT WHEEL BEARING	N/S Distorted/O/SNot Necessary	1,081.00 FL	*540.50 FL
13	1		*FRONT SHOCK ABSORBER (ASSY) (LH/RH)	N/S Distorted/O/S NotNecessary	684.40 FL	*342.20 FL
14	2		*FRONT SHOCK ABSORBER MOUNTING (LH/RH)	Not Necessary	217.60 FL	*- FL
15	1		*FRONT DRIVE SHAFT (LH)	Not Necessary	1,030.80 FL	*- FL
16	1		*RACK & PINION ASSY	Not Necessary	969.60 FL	*- FL
17	1		*STG TIE END	Distorted	62.60 FL	*62.60 FL
18	1		*FRONT SUSPENSION LOWER ARM (LH/RH)	N/S Distorted/O/S NotNecessary	1,058.60 FL	*529.30 FL
19	1		*KNUCKLE ARM (LH/RH)	N/S Distorted/O/S NotNecessary	1,104.00 FL	*552.00 FL
20	1		*ENGINE CROSSMEMBER	Not Necessary	2,094.40 FL	*- FL
21	1		*ABS SENSOR, LH	Not Necessary	234.00 FL	*- FL
22	1		*WIRING-ENGINE	Not Necessary	3,326.00 FL	*- FL
23	1		*ELECTRIC POWER STEERING	Not Necessary	3,641.00 FL	*- FL
24	1		*FRONT DOOR COMFORT LOGO (LH)	Necessary	75.00 FS	*75.00 FS
25	1		*REAR DOOR COMFORTDELGRO & APPS STICKER (LH)	Necessary	80.00 FS	*80.00 FS
26	2		*FRONT TYRE (LH/RH)	Serviceable	432.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>23,547.90</b>	<b>8,959.20</b>
<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>4,592.18</b>	<b>1,760.84</b>
<b>Total Parts (S\$)</b>	<b>18,955.72</b>	<b>7,198.36</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	1,500.00	800.00
2	SPRAY PAINTING CHARGE	New	1,250.00	800.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	100.00	40.00
5	TOWING CHARGE	New	50.00	0.00
6	REMOVE / REFIX UNDERCARRIAGE (FRT)	New	200.00	150.00
7	FRT WHEEL ALIGNMENT	New	120.00	60.00
8	REMOVE / REFIX AIRCON & REFILL GAS	New	150.00	0.00
9	TRANSFER OF DOOR	New	120.00	60.00
10	REMOVE / REFIX DASHBOARD	New	450.00	0.00
11	REMOVE / REFIX FUSE BOX	New	180.00	0.00
12	RE-SET FRT POWER WINDOW SYSTEM }	New	200.00	150.00
13	RE-SET FRT ABS SYSTEM }	New	200.00	0.00
14	DIAGNOSTIC & RESETTING TO ERASE FAULT CODE }	New	480.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>5,050.00</b>	<b>2,090.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >