

Asher Sng (LKKAuto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>
Sent: Tuesday, 26 November 2019 4:07 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/10/19/1085 - ACCIDENT ON 31/10/19 INVOLVING SG3030G AND SMN4209L ALONG YISHUN AVE 2 BEF BS:59073 (OPP YISHUN STN)
Attachments: BUS 10 19 1085 INV.pdf; BUS 10 19 1085 LTA.pdf; BUS 10 19 1085 SAS.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: PROCESSING

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG3030G. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,852.00
Loss of Use	\$825.00 (3 days x \$275.00)
LTA search fee	\$7.00
Total	\$3,684.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV191100138
Date : 12.11.2019
Vehicle No. : SG3030G
Your Ref No. : BUS/10/19/1085
Our Ref No. : 24104120
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
STICKER SG LOVE	1.00	\$ 75.00	0.00	\$ 0.00	\$ 75.00
STICKER SMRT	1.00	\$ 75.00	0.00	\$ 0.00	\$ 75.00
Sub-Total					\$ 150.00
Labour					
TO REPAIR LH PORTION FRONT TO REAR	1.00	\$1590.00	0.00	\$ 0.00	\$ 1590.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$1112.00	0.00	\$ 0.00	\$ 1112.00
GRAND TOTAL					\$ 2,852.00

Remark :

Make/Model : Volvo B5LH DHB
Accident Date : 31.10.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 01 Nov 2019 / 15:24:13

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SMN4209L

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH
BINTE ABDUL HALIL

Business Transaction Reference No.: 20191101152413710662

Search Date / Time: 31 Oct 2019 20:01:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

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