

INS. CASE OWNER: LOH CHEE HENG

CC3/AIG19019525/Eea3

LKK:

IDAC:

ASSIGNMENT

Surveyor: STEVE

DOI: 04.11.2019

Date / Time: 04.11.2019

Registered in Merimen: 05.11.2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SMN 4209L

Claim No.: 3663926664SG

Name of Insured: Ng Zhe Xi

Policy No.:

Insured Tel No.: HP: 93731769

Make / Model:

Excess Sec II : \$5 D.O.A: 31.10.2019 20:00

Place of Accident:

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SG 3030G



INSRS: WSP: SMRT, WL

Tel:

Liability:

RMKS:



INSRS: WSP:

Tel:

Liability:

RMKS:



INSRS: WSP:

Tel:

Liability:

RMKS:



INSRS: WSP:

Tel:

Liability:

RMKS:

Date/Time	SG 3030G - X	SMN 4209L - X	STAGE	DATE / PIC
12.11.2019	OINR. To send out first letter. File pass to Su Li.		Non-Reporting ltr (1st):	
4/12/19 -	✓ OI GIA Rec'd		Non-Reporting ltr (2nd):	
	LIABILITY UNCLEAR: REQUEST TP VIDEO.		Non-Reporting ltr (Final):	
	EMAX WSP TO REQUEST FOR EVIDENCE.		Notification ltr (if non-pickup):	
	- DV NOV indicate LOR/LOU.		Call OI: 11.12.19	
			After call ltr to OI:	
			Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup)	
			After call ltr to OI:	
			Authorisation To Act:	
			Release Voucher:	
			Final Repair Bill:	
			Car Rental Invoice:	
			Towing Invoice:	
			LTA / GIA:	
			Medical Bill:	
			PIR:	
			Mandate/Reject Instruction:	
			LOD:	
			Payment Breakdown Form:	
			Post-Repair Photos:	
			Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: CTV

Repair Cost: P/P \$5,285.00 (3 days) Reduction: 20 % Email ☒ Call ☐

FINAL SETTLEMENT Date/Time: 02.03.20 Confirm with: PPT/LOE Email ☒ Call ☐

Final Liability: 100 % 50 (Agreed / Assessed) BOLA S/N No.: 190

Repair Cost: \$2,855.00 \$51,426.00 01. MOVE OUT FROM BUS STOP. TP NO+M4 UN.

Loss of Rental (LOR): - \$5 - (days)

Loss of Use (LOU): \$150.00 (\$250 x 3 days)

Loss of Income (LOI): - \$5 - (5 x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search \$7.00 \$51.00

Medical: - \$5 -

Disbursement: - \$5 - (e.g. Tow/ Independent)

Legal Cost: - \$5 -

Total: \$3,409.00 \$51,808.00 Global Sum \$5:

FINAL PAYMENT Date/Time: 02.03.20 Confirm with: PPT/LOE Email ☒ Call ☐

Payee 1: \$51,808.00 Name 1: SMRT Buses LTD

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

Surge

Sten

REF: AIG

19325 / 102

ASSIGNMENT

Front: _____ Date: _____
 Estimated Cost: _____
QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR. Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SG 30306 Yr Regn: 1/2/19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make: Volvo BSLH

c.c 5132

Colour Multi-Colour

A/C: Insured / Std / NI / NA

Sp.Reading 41780

T/Radio: Insured / Std / NI / NA

Eng/No: _____

CiNo: YV3T14226KA193060

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD / Rlm or

Tyre Size: F: _____

R: 275 / 70R225

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

TOYO / YOKO or

F10029

Front

Rear

R/Bal. S mm

R/Bal. S mm

L/Bal. S mm

L/Bal. S mm

D.O.A. 3/10/19

D.O.I. 4/11/19

Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / NI / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP: +2,850 (RSD: +700 20%)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

Phone

Others

Report Format :

Lump Sum / I.B.I. (\$

TOTAL



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63665592
Estimator Telephone Number : 66662623
Accident Reporting Number : 6862672

Date Generated : 04/11/2019

User ID : BoonChewTay

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION FRONT TO REAR	\$2,120.00	1590
Total Labour	\$2,120.00	

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$1,282.00	1112
Total Spray Painting & Panel Beating	\$1,282.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			STICKER SQ LOVE	1.00	\$75.00	0.00	\$75.00	Replace	✓ RC
			STICKER SMRT	1.00	\$75.00	0.00	\$75.00	Replace	✓ RC
Total					\$150.00		\$150.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 07/11/2019

User ID : CatherineLee

Section A - Accident Details

Registration Number	SG3030G
Case Reference Number	BU5/10/19/1085
Registration Date	1/2/2019
Company Type	SMRT Buses Ltd
Make	BSLH
Model	VOLVO - BSLH AUTO
Name of Driver	Cheong Chee Seng
Type of Accident	Head To Side
Accident Date and Time	31/10/2019 8:00 PM
Accident Reported Date and Time	1/11/2019 2:53 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle Is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24104120
Special Instruction to ARC, if any	SG3030G-LEFT FRONT PORTION SMN4209L (TP) INSURED WITH AIG
Prepared Date and Time	2/11/2019 10:36 AM
Chassis Number	YV3T1U226KA193060
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,120.00	\$1,590.00
Total Spray Cost	\$1,282.00	\$1,112.00
Total Spare Part Cost	\$150.00	\$150.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$3,552.00	\$2,852.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Boon Chew Tay	STEVE CHEN
ARC / Surveyor Sign Off Date	02/11/2019 10:54 AM	05/11/2019 10:09 AM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

LKK Auto Consultants hence notify

the Requirer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 07/11/2018

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION FRONT TO REAR	\$2,120.00	\$1,590.00
Total Labour	\$2,120.00	\$1,590.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$1,282.00	\$1,112.00
Total Spray Painting & Panel Beating	\$1,282.00	\$1,112.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			STICKER SG LOVE	1.00	\$75.00	0.00	\$75.00	Replace	Replace
			STICKER SMRT	1.00	\$75.00	0.00	\$75.00	Replace	Replace
Total					\$150.00		\$150.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63655592
Estimator Telephone Number : 68852623
Accident Reporting Number : 99562072

Date Generated : 04/11/2019

User ID : BoonChewTay

Section A - Accident Details

Registration Number	9030300
Cash Reference Number	8US10181085
Registration Date	12/2019
Company Type	SMRT Buses Ltd
Make	ISLH
Model	VOLVO - B5LH AUTO
Name of Driver	Cheng Chua Sang
Type of Accident	Head To Side
Accident Date and Time	31/10/2018 8:00 PM
Accident Reported Date and Time	1/11/2018 2:53 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24104120
Special Instruction to ARC, if any	9030300-LEFT FRONT PORTION SINHAJONG (TP) INSURED WITH AIG
Prepared Date and Time	2/11/2018 10:36 AM
Chassis Number	YV3T1U220KA193062
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$7,170.00	\$0.00
Total Spray Cost	\$1,282.50	\$0.00
Total Spares Part Cost	\$149.00	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$8,591.50	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	
Prepared / Adjusted By	Boon Chew Tay	
ARC - Surveyor Sign/Off Date	02/11/2018 10:54 AM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

4/11/19, 2.30pm
Steve (LKK) wL Ng/L
L/S
Ry AL spy
3 chys



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
30 Woodlands Industrial Park #4, Singapore 737708	
FAX Number : 63685592	
Estimator Telephone Number : 68662833	
Accident Reporting Number : 88862672	

Date Generated : 04/11/2018

User ID : BoonChewTay

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION FRONT TO REAR	\$2,129.00	1590
Total Labour	\$2,129.00	

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$1,282.00	1112
Total Spray Painting & Panel Beating	\$1,282.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Partion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			STICKER SO LOVE	1.00	\$75.00	0.00	\$75.00	Replace	✓ AR
			STICKER SMART	1.00	\$75.00	0.00	\$75.00	Replace	✓ AR
Total					\$150.00		\$150.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Partion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	292D
Vehicle Details	
Vehicle No.:	SG3030G
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Nov 2019
Vehicle Make:	VOLVO
Vehicle Model:	B5LH AUTO
Primary Colour:	Multicolor
Manufacturing Year:	2018
Engine No.:	D5330077
Chassis No.:	YV3T1U226KA193060
Maximum Power Output:	-
Open Market Value:	\$580,000.00
Original Registration Date:	01 Feb 2019
First Registration Date:	01 Feb 2019
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 04 Nov 2019

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19019525/Eca3

13 November, 2019

Ng Zhe Xi
682C Edgedale Plains
#15-725
Singapore 823682

Dear Sirs,

**ACCIDENT INVOLVING SMN 4209L AND SG 3030G ON 31/10/2019 ALONG
/AT YISHUN AVE 2 BEF BS:59073 (OPP YISHUN STN)**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Asher Sng
Claims
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Saturday, 7 December 2019 2:54 PM
To: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: OUR REF:BUS/10/19/1085 - ACCIDENT ON 31/10/19 INVOLVING SG3030G AND SMN4209L ALONG YISHUN AVE 2 BEF BS:59073 (OPP YISHUN STN)
Attachments: SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : Loh, Chee-Heng

Your Ref : 3663926664SG
Our Ref : CC3/AIG19019525/EEA3
Date : 12 Dec 2019

"WITHOUT PREJUDICE"**ACCIDENT INVOLVING SMN4209L & SG3030G ON 31/10/2019**

Refer to the above accident.

The accident occurred when insured move out from the bus stop and third party moving in. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SMN4209L) and third party claimant (vehicle no. SG3030G).

Summary of offer made to workshop SMRT Automotive Services Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs	\$ 3,552.00	\$ 2,852.00
Loss of Use (3days x \$275)	\$ 825.00	\$ 750.00
Sub Total	\$ 3,602.00	
	50%	\$ 1,801.00
LTA Search Fee	\$ 7.00	\$ 7.00

Amount of claim at **Liability 50%** \$ 1,808.00

Our surveyor recommended 3days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,
Asher Sng Rong Yi
LKK Auto Consultants Pte Ltd

Print Received Message

This mail is associated with :

***SG3030G (3663926664SG)**
[SMN4209L]

TP
SMRT BUSES LTD
Oct 31 2019 8:00PM
[NG ZHE XI]
SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 13/12/2019 14:32 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1808.00) - SG3030G - Claim Handler: Loh, Chee-Heng

Approved:1808.00.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Nov 2019 Edit Reg		04 Nov 2019 00:00 Edit Adj Rpt	\$52,852.00 Edit Estimates	\$52,852.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	NG ZHE XI, ID: -								
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SG3030G	Date of Loss:	31/10/2019 20:00 - :59 [8 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3663926664SG	Policy/Cover Note No.:	1900147299 (Comprehensive) Coverage: 08/08/2019 - 07/08/2021						
Vehicle Reg. No. (Insured):	SMN4209L	Policy No. (Claimant):	D-19093203MFBP						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 14/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (13/12/2019): Alert - Adj Mandate Approved (\$51808.00) - SG3030G - Claim Handler: Loh, Chee-He... - AIG_SG (06/11/2019): Request To Upload TP GIA Report - AIG_SG (06/11/2019): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SG3030G (3663926664SG)
[SMN4209L]
TP
SMRT BUSES LTD
Oct 31 2019 8:00PM
[NG ZHE XI]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser v	
Letters/Correspondences			1 per page v ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Thumbnail Print Edit
Assessment Reports			1 per page v ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
1	12/12/19 14:30	Adjuster Immediate Advice		Thumbnail Print Load HTM
Photos/Images			3 per page v ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	07/11/19 19:53	General View		Load JPG ☒
2	07/11/19 19:53	General View		Load JPG ☒
3	07/11/19 19:53	General View		Load JPG ☒
4	07/11/19 19:53	General View		Load JPG ☒
5	07/11/19 19:53	General View		Load JPG ☒
6	07/11/19 19:53	General View		Load JPG ☒
7	07/11/19 19:53	General View		Load JPG ☒
8	07/11/19 19:53	General View		Load JPG ☒
9	07/11/19 19:53	General View		Load JPG ☒
10	07/11/19 19:53	General View		Load JPG ☒
11	07/11/19 19:53	General View		Load JPG ☒
12	07/11/19 19:53	General View		Load JPG ☒
13	07/11/19 19:53	General View		Load JPG ☒
14	07/11/19 19:53	General View		Load JPG ☒
15	07/11/19 19:53	General View		Load JPG ☒
16	07/11/19 19:53	General View		Load JPG ☒
17	07/11/19 19:53	General View		Load JPG ☒
18	07/11/19 19:53	General View		Load JPG ☒
19	07/11/19 19:53	General View		Load JPG ☒
20	07/11/19 19:53	General View		Load JPG ☒
21	07/11/19 19:53	General View		Load JPG ☒
22	07/11/19 19:53	General View		Load JPG ☒
23	07/11/19 19:53	General View		Load JPG ☒
24	07/11/19 19:53	General View		Load JPG ☒
25	07/11/19 19:53	Odometer Reading		Load JPG ☒
26	07/11/19 19:53	Chassis Number		Load JPG ☒
27	07/11/19 19:53	General View		Load JPG ☒
28	07/11/19 19:54	After Repair Photo		Load JPG ☒
29	07/11/19 19:54	After Repair Photo		Load JPG ☒
30	07/11/19 19:54	After Repair Photo		Load JPG ☒
31	07/11/19 19:54	After Repair Photo		Load JPG ☒
32	07/11/19 19:54	After Repair Photo		Load JPG ☒
33	07/11/19 19:54	After Repair Photo		Load JPG ☒
34	07/11/19 19:54	After Repair Photo		Load JPG ☒
35	07/11/19 19:54	After Repair Photo		Load JPG ☒
36	07/11/19 19:54	After Repair Photo		Load JPG ☒

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
37	07/11/19 19:54	After Repair Photo		Load JPG	☒
38	07/11/19 19:54	After Repair Photo		Load JPG	☒
39	07/11/19 19:54	After Repair Photo		Load JPG	☒
40	07/11/19 19:54	After Repair Photo		Load JPG	☒
41	07/11/19 19:54	After Repair Photo		Load JPG	☒
42	07/11/19 19:54	After Repair Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/11/19 20:03	TP ESTIMATE-MARKED		Load PDF	
2	12/11/19 10:03	TP GIA REPORT		Load PDF	
3	13/11/19 10:30	Non reporting letter		Load PDF	
4	11/12/19 09:46	LETTER TO OI		Load PDF	
5	12/12/19 14:26	TP LOD		Load PDF	
6	12/12/19 14:33	TP ESTIMATE - MARKED		Load PDF	
7	05/03/20 09:17	WORKSHOP INVOICE		Load PDF	
8	05/03/20 09:17	AUTHORISATION TO ACT FORM		Load PDF	
9	05/03/20 09:17	Release Voucher		Load PDF	
10	05/03/20 09:17	LTA SEARCH		Load PDF	
11	05/03/20 09:17	LOD		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMN4209L (Insd veh)	Model:	VOLVO B5LH 5.1 D (A)
	SG3030G (TP veh)		
Date of Accident:	31/10/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	3,552.00
Final Repair Cost	:	\$	1,426.00
Loss of Use	:	\$	375.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,808.00

3.00 days at \$250.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 50 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 1,808.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

05 Mar

2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19019525/EEA3Q2

Date: 05/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900147299
 Claimant: SG3030G Insured Vehicle No: SMN4209L
 Vehicle No: SG3030G
 Date of Loss: 31/10/2019 Nature of Claim: TP Claim No: 3663926664SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SG3030G
 Make & Model: VOLVO B5LH, 5.1 D (A) Engine No: D5330077
 Reg. Date: 01/02/2019 (Man. Year: 2018) Chassis No: YV3T1U226KA193060
 Colour: Multi-colour Odometer: 41780 km
 Engine Capacity: 5132 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5
 Front Left Side: Firenza 5 mm Rear Left Side: Firenza 5 mm
 Front Right Side: Firenza 5 mm Rear Right Side: Firenza 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	150.00	150.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,402.00	2,702.00	700.00	20.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	3,552.00	2,852.00	700.00	19.71
+ Loss of Use (3.0 x S\$250.00/day) (\$\$)		750.00		
		(S\$) 3,602.00		
Liab Amount (50.00%) (\$\$)		1,801.00		
+ Doc/Search Fee (\$\$)		7.00		
Nett Liability (\$\$)		1,808.00		

INSPECTION

Date of Assignment: 04/11/2019
 Date Inspected: 04/11/2019 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*STICKER SG LOVE	Necessary	75.00 FS	*75.00 FS
2	1		*STICKER SMRT	Necessary	75.00 FS	*75.00 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					150.00	150.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR LH PORTION FRONT TO REAR	New	2,120.00	1,590.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	1,282.00	1,112.00
Gross Labour Cost (S\$)			3,402.00	2,702.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >