



新盛机械工程服务

SIN SHENG ENGINEERING SERVICES

REGISTRATION NO : 312029/00D

No 8 Tuas Ave 18, Singapore 638892

Tel : 6863 9595 Fax : 6863 6477 Email : sinsheng1981@gmail.com

9-Apr-20

LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1, #02-25  
Paya Ubi Industrial Park  
Singapore 408933

Fax: 6741 4108

Tel: 6256 3561

Our ref: SSES/L2020/0122

Your ref: 19/19/19/VP05/022596

Attn: Jia Le

Dear Sir/Mdm,

**VEHICLE: SJD9668A (DoA: 01/11/2019)**

We refer to the above and append herewith our costings for your perusal: -

Final Repair Bill	:	4,815.00
Loss of Use: 7 days @ S\$ 120/day (including 2 day for PRI)	:	840.00
Survey Fee	:	N/A
Third Party Vehicle Insurance Search Fee	:	2.00
Total	:	<u><u>5,657.00</u></u>

Thank You

Yours faithfully

**Pei Jin**

**OPERATIONS EXECUTIVE**

Encl

### AUTHORIZATION TO ACT

I, BOK SENG LOGISTICS PTE LTD ("The Third Party Claimant") of  
NO 5 TUAS AVE 3, SINGAPORE 639405 (address),  
being the owner of SJD9668A (vehicle no.) hereby authorize  
SIN SHENG ENGINEERING SERVICES ("the workshop") to act for me  
with respect to my claim for repair cost and / or rental and / or loss of use ("claim") for my  
vehicle bearing registration no. SJD9668A that was damaged pursuant to the accident  
which occurred on 01/11/2019 along SIGLAP HILL  
involving vehicle's SJD9668A / SKR1995Y ("the  
accident")

I further authorize the workshop to settle my above mentioned claim in a manner they deem  
fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability in so far as the driver/owner/insurers of  
the other vehicle is concerned.

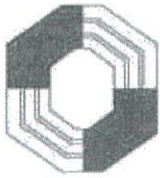
Dated this 09 day of APR (month) 2020 (year)

BOK SENG LOGISTICS PTE LTD  
NO. 5 TUAS AVENUE 3  
SINGAPORE 639405  
CO REGN. NO. 193305010H  
TEL: 6416 1999 FAX: 6881 0325  
CPO4/01

Signed by "the Third Party claimant"



Signed by "the workshop"



# LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/022596  
DATE : 07 AUGUST 2020


## DISCHARGE VOUCHER

I/We, BOK SENG LOGISTICS PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SKR 1995Y the sum of Singapore Dollar Five Thousand Two Hundred and Thirty Seven Only (\$5,237.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJD 9668A and SKR 1995Y on 01 NOVEMBER 2019 along SIGLAP HILL.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CHUA BEE LAY AND/OR PECK ZI XIN, ISAAC**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **SIN SHENG ENGINEERING SERVICES**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
..... 11/8/20  
Signature of vehicle owner/Date

**BOK SENG LOGISTICS PTE LTD**  
NO. 5 TUAS AVENUE 3  
SINGAPORE 639405  
CO REGN. NO. 199305010H  
TEL: 6416 1999 FAX: 6861 0325  
CPO4/01

**BOK SENG LOGISTICS PTE LTD**  
.....  
Name of vehicle owner /Date

# SIN SHENG ENGINEERING SERVICES

NO 8, TUAS AVE 18,  
(Level 3), SINGAPORE 638892  
Tel No. : 6863-9595 Fax No. : 6863-6477  
E-Mail : sinsheng1981@gmail.com  
Tax Reg. No. : M90010014J Buss. Reg. No. : 312029/00D

Bok Seng Logistics Pte Ltd  
No 5 Tuas Ave 3  
Singapore 639405

Attention : Motor Claim Department  
Contact : 6416 1975 Fax No. : 6861 3508

## Tax Invoice : TI002996

Date : 09/04/2020  
Vehicle Num. : SJD9668A  
Make/Model : HONDA FIT 1.3A-2008  
Chassis/Eng# : GE61019020/L13A4021810  
Accident Date : 01/11/2019  
Claim No. : 19/19/19/VP05/022596  
Reference : SKR1995Y  
Policy No. : D18MPC0001414\_01

	Amount S\$
LUMP SUM REPAIR	4,500.00



SIN SHENG ENGINEERING SERVICES

M9-0010014-J

Total S\$ :	4,500.00
GST @ 7% S\$ :	315.00
Amount Due S\$ :	4,815.00
=====	

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-181305

Date of Request: 04/11/2019

Your Ref No:

Online Purchase

Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129

Dear Sir/Madam,

Enquiry Date 04/11/2019  
Enquiry By Ms Hoh Pei Jin  
TP Vehicle No. SKR1995Y  
Accident Date 01/11/2019

SJD9668A (DOA:01/11/2019)  
Owner : Bok Seng

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Jia Le (LKK Auto)

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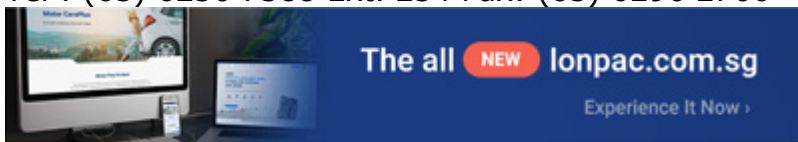
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 7 August 2020 2:45 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: re : SKR 1995 Y - ACCIDENT ON 1ST NOV 2019 Our Ref: 19/19/19/VP05/022596 [External General]

### Lonpac External - General

Hi Jia Le

Ok, please proceed with your recommendation since you have already engaged Insured on the settlement.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Friday, 7 August 2020 2:43 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: re : SKR 1995 Y - ACCIDENT ON 1ST NOV 2019 Our Ref: 19/19/19/VP05/022596 [External General]

Dear Li Li,

Our surveyor comments that the Market Value is \$44K and LTA is \$32,566. However, we cannot find the LTA document at that time.

We enclosed herewith the LTA document enquiry by today.

Market Value: \$44,000  
LTA Rebate : \$29,656  
Net Value : \$14,344

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, 7 August 2020 1:53 PM

**To:** Jia Le (LKK Auto)

**Cc:** MT\_Claim\_SG

**Subject:** RE: re : SKR 1995 Y - ACCIDENT ON 1ST NOV 2019 Our Ref: 19/19/19/VP05/022596 [External General]

## **Lonpac External - General**

Hi Jia Le

Pls reply.

Regards,

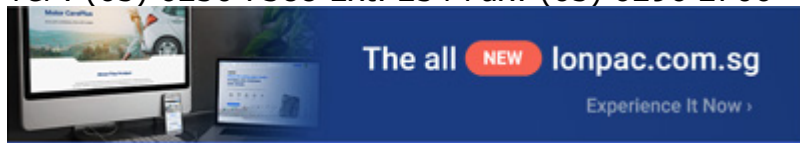
Ong Li Li

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**From:** ONG LI LI

**Sent:** Thursday, 6 August 2020 2:17 PM

**To:** 'Jia Le (LKK Auto)' <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: re : SKR 1995 Y - ACCIDENT ON 1ST NOV 2019 Our Ref: 19/19/19/VP05/022596 [External General]

## **Lonpac External - General**

Dear Jia Le

What is the economical repair value of this TP vehicle?

Regards,

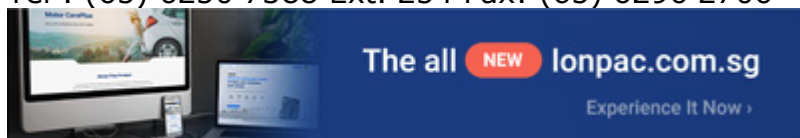
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Jia Le (LKK Auto) [<mailto:Jiale@lkkauto.com>]

**Sent:** Wednesday, 5 August 2020 1:35 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: re : SKR 1995 Y - ACCIDENT ON 1ST NOV 2019 Our Ref: 19/19/19/VP05/022596 [External General]

Lonpac Ref: **19/19/19/VP05/022596**

LKK Ref: CC4/LPC19019517/T1da3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 05/11/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured vehicle turning radius is quite big which resulted the right front of his vehicle encroached into third party's lane causing collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**SIN SHENG ENGINEERING SERVICES**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 9,104.46	\$ 4,815.00
2. Loss of Use (7days x \$120.00)	\$ 840.00	\$ 420.00 (7days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 9,946.46</b>	<b>\$ 5,237.00</b>

\*\*05days recommendation for repair + 1sunday + 1PRS = 7days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jia Le (LKK Auto)

**Sent:** Tuesday, 26 May 2020 4:42 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG

**Subject:** RE: re : SKR 1995 Y - ACCIDENT ON 1ST NOV 2019 Our Ref: 19/19/19/VP05/022596 [External General]

Dear Li Li,

We have informed insured that the liability is not in her favour.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Tuesday, 3 December 2019 5:16 PM

**To:** Amanda Chua; MT\_Claim\_SG; Jia Le (LKK Auto); Mei Kwan (LKKAuto)

**Subject:** RE: re : SKR 1995 Y - ACCIDENT ON 1ST NOV 2019 Our Ref: 19/19/19/VP05/022596 [External General]

## **Lonpac External - General**

Dear Amanda

We acknowledge receipt of your email and video footage.

We are forwarding your email to our appointed surveyor, LKK Auto Consultants Pte Ltd to assess the liability.

Dear Jia Le (LKK)

Please review and update us of your findings before any settlement.

Regards,

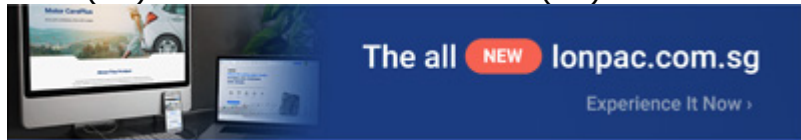
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Amanda Chua [<mailto:amanda.tgsbv@hotmail.com>]

**Sent:** Tuesday, 3 December 2019 4:50 PM

**To:** ONG LI LI; MT\_Claim\_SG

**Subject:** Re: re : SKR 1995 Y - ACCIDENT ON 1ST NOV 2019 Our Ref: 19/19/19/VP05/022596 [External General]

dear Li Li

i have send you 2 videos on the accident of above under DROPBOX LINK

showing is the other party who is at fault  
please confirm you have received same

<https://www.dropbox.com/sh/14fewnig1sq7nm8/AABudIhzbOyAUrCx1aGLiKh8a?dl=0>

rgds

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Tuesday, November 19, 2019 11:58 AM

**To:** Amanda Chua <[amanda.tgsbv@hotmail.com](mailto:amanda.tgsbv@hotmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: re : SKR 1995 Y - ACCIDENT ON 1ST NOV 2019 Our Ref: 19/19/19/VP05/022596 [External General]

## Lonpac External - General

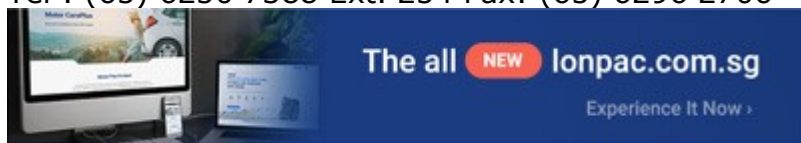
Dear Amanda

We refer to our telephone conversation a while ago.

For your own damage claim, we have already authorised repairs and you may follow up with your workshop, Cycle & Carriage if they have submitted your uninsured loss claim against the third party.

As for the third party claim against you, we have also appointed surveyor, LKK Auto Consultants Pte Ltd to look into the claim. They will be assessing the quantum & liability.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Amanda Chua [<mailto:amanda.tgsbv@hotmail.com>]

**Sent:** Monday, 18 November 2019 7:53 PM

**To:** MT\_Claim\_SG

**Subject:** re : SKR 1995 Y - ACCIDENT ON 1ST NOV 2019

Dear Miss Ong

further to your letter dated 4th november

please kindly update the progress of the claim against 3rd party SJD9668A

rgds/amanda chua bee lay  
tel - 97936009