

Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 12 March 2021 12:24 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [Payment Status]-Your Ref: 19/19/19/VP05/022596 // LKK Ref: CC4/LPC19019517/T1da3s2 [External General]

Lonpac External - General

Dear Hsiao Tong

Beside the documents below, you may want to ask the TP workshop to provide their bank a/c for GIRO payment.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI
Sent: Tuesday, 2 March 2021 10:49 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Payment Status]-Your Ref: 19/19/19/VP05/022596 // LKK Ref: CC4/LPC19019517/T1da3s2 [External General]

Lonpac External - General

Dear Hsiao Tong

Then they need to ask the claimant to re-sign the DV and submit fresh warrant to act/letter of authorisation.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 27 February 2021 1:20 PM

To: ONG LI LI

Cc: MT_Claim_SG ; Admin A

Subject: RE: [Payment Status]-Your Ref: 19/19/19/VP05/022596 // LKK Ref: CC4/LPC19019517/T1da3s2 [External General]

Hi Lili,

Kindly refer to the attached email below from third party for your reference.

Third party repairer informed us that they have checked with the owner at 3 Tech Park Cres, 638129, but they did not receive any cheque.

Furthermore, third party repairer requested to pay directly to third party owner "Bok Seng Logistics Pte Ltd" as Sin Sheng Engineering Services was closed down business since June 2020.

Kindly assist on this. Thanks.

Re: Accident Involving SJD9668A with SKR1995Y on 01/11/2019 Our Ref: 19/19/19/VP05/022596



sinsheng engineering services <sinsheng1981@gmail.com>

Fri 26/2/2021 10:39 AM

To: Hsiao Tong (LKKAuto)

Cc: Admin A; Bryan Ang (LKKAuto)



Hi Hsiao Tong,

Kindly inform we had check with the owner for ex-premises at 3 Tech Park Cres, 638129 Singapore that no any cheque they receive for Sin Sheng Engineering Services till today.

Please assist inform the TP insurer re-issue a cheque direct pay to the vehicle owner "Bok Seng Logistics Pte Ltd" because Sin Sheng Engineering Services was closed down business since June 2020.

Thank You

Regards

Pei Jin

Sin Sheng Engineering Services

Tel: 8126 8587

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, 20 January 2021 10:35 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Payment Status]-Your Ref: 19/19/19/VP05/022596 // LKK Ref: CC4/LPC19019517/T1da3s2 [External General]

Lonpac External - General

Dear Hsiao Tong

Please ask them to collect from this address:-

NO. 3 TECH PARK CRESCENT
TUAS TECH PARK
SINGAPORE 638129

Thank you.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 20 January 2021 10:23 AM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Payment Status]-Your Ref: 19/19/19/VP05/022596 // LKK Ref: CC4/LPC19019517/T1da3s2 [External General]

Hi Lili,

Third party had informed us that they did not receive the cheque as they had moved to No.8 Tuas Avenue 18, Singapore 638892.

Kindly assist to reissue a new fresh cheque and send to the following address: -

Sin Sheng Engineering Services
No 8 Tuas Ave 18
Singapore 638892

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 1 December 2020 10:01 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Payment Status]-Your Ref: 19/19/19/VP05/022596 // LKK Ref: CC4/LPC19019517/T1da3s2 [External General]

Hi Lili,

Noted with thanks.

We will inform third party accordingly.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 1 December 2020 9:59 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Payment Status]-Your Ref: 19/19/19/VP05/022596 // LKK Ref: CC4/LPC19019517/T1da3s2 [External General]

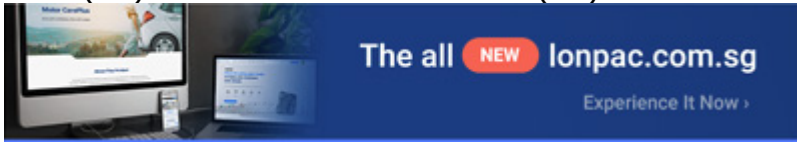
Lonpac External - General

Dear Hsiao Tong

Our cheque no. 210334 dated 4/9/2020 for \$5,237.00 was already sent out few months ago to the following address:-

SIN SHENG ENGINEERING SERVICES
NO. 3 TECH PARK CRESCENT
TUAS TECH PARK
SINGAPORE 638129

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 1 December 2020 9:11 AM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Payment Status]-Your Ref: 19/19/19/VP05/022596 // LKK Ref: CC4/LPC19019517/T1da3s2

Hi Lili,

We refer to the above matter.

We have submitted payment package on 20/08/2020 to your good office via email.

Kindly advise payment status as third party is asking. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)