

Surveyor:

MARCUS

DOI: 06/11/2019

Date / Time : 04.11.2019

Registered in Merimen: 05.11.2019

Pre-assign / CCU / FTE:



Insured Vehicle No. : GBD 1948P
 Name of Insured : PAN PACIFIC VAN & TRUCK LEASING PTE LTD
 Insured Tel No. : _____ HP: _____
 Excess Sec II :SS _____ D.O.A : 02/11/2019 12:35
 Is driver the owner? (YES / NO) Nature of Accident : _____

Claim No. : MFL2019D0001367
 Policy No. : D19MFL0005549
 Make / Model : FIAT DOBLO CARGO MAXI-1.6 MJ (A)
 Place of Accident : KPE MCE 4.3KM TOWARDS CITY

Ex

If NO, Driver Name / Age : AZIM NADIM JAHAM

Driver Tel No. : +65-83553124 (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SDW 6588M

GBD 1948P

SKP 1728M



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS: OI



INSRS:
WSP: Abwin Service
Tel:
Liability:
RMKS: TP



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	SKP 1728M - NA/INC16010996/Y; DOA: 12.6.16 - CC4/AIG16011052/Aha3q2; DOA: 12.6.16	
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

Handwritten notes:
 24/11/19 - III ✓ DS.
 13/11/19 - File → Marcus.
 14/11/19 - File → type mandale
 24/1/2020 - DV sent
 24/2/2020 - File → MK to close

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:	
Repair Cost:	\$S _____	(_____ days) Reduction:	% _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: <u>24/1/2020</u>	Confirm with: <u>Genne</u>	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No.:	<u>28 C3e 9022nd</u>	If NO or B 28, Ass. Lia: <u>0%</u>
Repair Cost:	\$S <u>3317.00</u>			
Loss of Rental (LOR):	\$S _____	(<u>3</u> days) <u>x \$ 110</u>		
Loss of Use (LOU):	\$S _____	(\$ - x - days)		
Loss of Income (LOI):	\$S _____	(\$ - x - days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search:	\$S <u>7.45</u>			
Medical:	\$S _____			
Disbursement:	\$S _____	(e.g. Tow/ Independent)		
Legal Cost:	\$S _____			
Total:	\$S <u>3654.45</u>	Global Sum \$S: <u>3650.00</u>		
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	\$S <u>3650.00</u>	Name 1: <u>Abwin Service Pte Ltd</u>		
Payee 2: (Strike if N.A.)	\$S _____	Name 2:		
Payee 3: (Strike if N.A.)	\$S _____	Name 3:		

Handwritten notes:
 24/01/2020
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format:
 3) Survey fee: \$350.00

ASS. RECD BY

REP: III

ASSIGNMENT

From: _____ Date: 6/11/2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKP 1728M

at Workshop m/s: Abwin service

at NO 8 Kari Bukit Muz 4 #07 48

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 11-3000.00 Owner mainly

Veh No: SKP1728M Yr Regn: 8, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA /

Make: Subaru XV c.c. 1600

Colour: Blue A/C: Insured / Std / NI / NA

Sp Reading: 148571 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JFIAP3KCS EG 146099

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / 6/Rim / STD A/Rim or

Tyre Size: F: _____ R: 225/55-R17

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 47k.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lim Sum: 20 % 3 Val: Yes or No

CA / REV / REP: 24 HRS rep'

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or henkook

Front	<u>6</u>	mm	Rear	<u>6</u>	mm
R/Bal.	<u>6</u>	mm	R/Bal.	<u>6</u>	mm
L/Bal.	<u>6</u>	mm	L/Bal.	<u>6</u>	mm

D.O.A. 2/11/19 D.O.I. 6/11/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>LTA 39648 4yrs 9mths 2028500</u>
<u>13/11/19</u>	<u>1/5 @ 3100 Confirmed with AH rep. please check with Abwin (Genuine for Doc)</u>
	<u>(Reel # 3003 / 49%)</u>

Date/Time, File Pass in? : Preli. Report

1) : Final Report

Date/Time, File Return in? _____

3) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: Site Insp (\$) _____

Interview (\$) _____

Tech. Invs (\$) _____

Wheel stud (\$) _____

Survey Fee: _____

Transportation _____

Photos _____

Other _____

TOTAL _____

ABWIN SERVICE PTE LTD

8 KAKI BUKIT AVENUE 4 - GATE 2
 #07-48 PREMIER @ KAKI BUKIT SINGAPORE 415875
 Tel: 67139400 Fax: 67139415
 Email: servicecentre@abwinm9.com Website: www.abwinm9.com
 Company Reg. No: 201318685G GST Reg. No: 201318685G



not added
4/5 #3100
4 days Tel: 62563561
6/11/19
Take the Authority

U/L: HSIAO TONG

ESTIMATED COST: HQQ000154

TO : INDIA INTERNATIONAL INSURANCE PTE LTD
ATTN : MOTOR CLAIM DEPARTMENT

SKP1728M
ASTIQUE DESIGN PTE LTD
 37 DEFU LANE 9
 DEFU INDUSTRIAL ESTATE
 SINGAPORE 539277
 CONTACT NO : 86662780

DATE : 05-NOV-2019
 MAKE : SUBARU
 MODEL : SUBARU XV 1.6I AWD CVT
 CHASSIS NO : JF1GP3KC5EG146099
 ENGINE NO : FB161256871
 SERVICE ADVISOR : GERINE
 PAGE : 1 OF 2

QTY DESCRIPTION REPAIR AMOUNT (SGD) SURVEYOR APP (SGD)

LIST ITEM

1	REAR BUMPER	0.5 414.00	✓
1	REAR BUMPER SIDE RETAINER LH	1 14.40	✓
1	REAR BUMPER SIDE RETAINER RH	1 14.40	X
1	REAR BUMPER REINFORCEMENT	but 218.70	2
1	REAR BUMPER BRACKET LH	1 22.40	X
1	REAR BUMPER BRACKET RH	1 22.40	X
1	TAILGATE	10/2el 910.20	✓
1	TAILGATE LOCK	1 200.30	X
1	REAR END PANEL	but 388.20	2
Sub Total		2,205.00	0.00

SPECIAL NETT

10	REAR BUMPER CLIPS	10 50.00	✓
1	REAR END PANEL SEALANT	1 50.00	2
1	REAR WINDSCREEN SEALANT	1 50.00	40
2	REVERSE SENSOR	2 500.00	X
1	TAILGATE SEALANT	1 50.00	X
Sub Total		700.00	0.00

LABOUR

1	TO CONDUCT PANEL BEATING AND STRAIGHTEN PARTS ON DAMAGED AREAS	800.00	600
1	TO SPRAY PAINT ON AFFECTED AREAS	800.00	600
1	TO DISMANTLE, REPLACE AND/OR REPAIR REAR TAILGATE COMPONENTS	150.00	60
1	TO DISMANTLE AND REPLACE REAR WINDSCREEN COMPONENTS	150.00	120
1	TO DISMANTLE, REPLACE AND/OR REPAIR REVERSE SENSOR & TESTING	100.00	50

2-2739.1
2%
2191.28

SW-140
Koku-1550
3881.28
3125.

ABWIN SERVICE PTE LTD

8 KAKI BUKIT AVENUE 4 - GATE 2
 #07-48-PREMIER @ KAKI BUKIT SINGAPORE 415875
 Tel: 67139400 Fax: 67139415
 Email: servicecentre@abwinm9.com Website: www.abwinm9.com
 Company Reg. No: 201318685G GST Reg. No: 201318685G

**ESTIMATED COST: HQQ000154**

TO : INDIA INTERNATIONAL INSURANCE PTE LTD
ATTN : MOTOR CLAIM DEPARTMENT

DATE : 05-NOV-2019
 MAKE : SUBARU
 MODEL : SUBARU XV 1.6I AWD CVT
 CHASSIS NO : JF1GP3KC5EG146099
 ENGINE NO : FB161256871
 SERVICE ADVISOR : GERINE
 PAGE : 2 OF 2

SKP1728M
ASTIQUE DESIGN PTE LTD
 37 DEFU LANE 9
 DEFU INDUSTRIAL ESTATE
 SINGAPORE 539277
 CONTACT NO : 86662780

QTY	DESCRIPTION	REPAIR AMOUNT (SGD)	SURVEYOR APP (SGD)
1	TO APPLY UNDERCOATING FOR RUST PROOFING	150.00	40
1	TO DISMANTLE & REFIX INTERIOR UPHOLSTERY	120.00	60
1	TO CHECK WIRING	120.00	20
Sub Total		2,390.00	0.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

SUB-TOTAL	5,295.00	0.00
GST - 7 %	370.65	0.00
TOTAL	5,665.65	0.00

ABWIN SERVICE PTE LTD

Prepared By

ABWIN SERVICE PTE LTD

8 KAKI BUKIT AVENUE 4 - GATE 2
 #07-48 PREMIER @ KAKI BUKIT SINGAPORE 415875
 Tel: 67139400 Fax: 67139415
 Email: servicecentre@abwinm9.com Website: www.abwinm9.com
 Company Reg. No: 201318685G GST Reg. No: 201318685G



SUPPLEMENTARY: HQQ000163

TO : INDIA INTERNATIONAL INSURANCE PTE LTD
ATTN : MOTOR CLAIM DEPARTMENT

DATE : 12-NOV-2019
 MAKE : SUBARU
 MODEL : SUBARU XV 1.6I AWD CVT
 CHASSIS NO : JF1GP3KC5EG146099
 ENGINE NO : FB161256871
 SERVICE ADVISOR : GERINE
 PAGE : 1 OF 1

SKP1728M
ASTIQUE DESIGN PTE LTD
 37 DEFU LANE 9
 DEFU INDUSTRIAL ESTATE
 SINGAPORE 539277
 CONTACT NO : 86662780

QTY	DESCRIPTION	REPAIR AMOUNT (SGD)	SURVEYOR APP (SGD)
LIST ITEM			
1	REAR CENTRE FOG LAMP	one 120.00	/
1	EXHAUST HEAT SHIELD	Sub 80.00	/
1	EXHAUST SILENCER	77 608.00	/
	Sub Total	808.00	0.00

202

SUB-TOTAL	808.00	0.00
GST - 7 %	56.56	0.00
TOTAL	864.56	0.00

ABWIN SERVICE PTE LTD

Prepared By

6103

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
 Owner ID: 694E

Vehicle Details

Vehicle No.: SKP1728M
 Vehicle to be Exported: No
 Intended Deregistration Date: 06 Nov 2019
 Vehicle Make: SUBARU
 Vehicle Model: SUBARU XV 1.6I AWD CVT
 Primary Colour: Grey
 Manufacturing Year: 2014
 Engine No.: FB161256871
 Chassis No.: JF1GP3KC5EG146099
 Maximum Power Output: 84.0 kW (112 bhp)
 Open Market Value: \$17,458.00
 Original Registration Date: 21 Aug 2014
 First Registration Date: 21 Aug 2014
 Transfer Count: 1
 Actual ARF Paid: \$12,458.00 6228

Intended PARF Rebate Details

PARF Eligibility: Yes
 PARF Eligibility Expiry Date: 20 Aug 2024
 PARF Rebate Amount: \$8,720.00

Intended COE Rebate Details

COE Expiry Date: 20 Aug 2024
 COE Category: A - Car up to 1600cc & 97kW (130bhp)
 COE Period(Years): 10
 QP Paid: \$64,600.00
 COE Rebate Amount: \$30,928.00
Total Rebate Amount: \$39,648.00

The information contained herein is correct as at 06 Nov 2019

OK



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\$58 until it's SOLD!

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2012 Volkswagen Scirocco 1.4 TSI At \$38.8K.



Tastefully Done Up Scirocco 1.4 TSI For Sale! Immaculate Condition!
Direct Owner StarAd

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Sort by Date Posted 20 results/page

5 vehicles

Subaru XV

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Subaru XV		Any	Any	2015	Any	Any	Any	Available
	Subaru XV	1.6A	\$54,666	\$9,230 /yr	25-Feb-2015	1,600 cc	77,000 km	SUV	Available
	Excellent Condition! Excellent Unit With Clean Interior And Original Paintwork. Flexible Loan Schemes Available! High Trade In For Your...								
	Posted: 05-Nov-2019 Tags: 2015 Subaru XV, 2015 subaru xv, Subaru XV, subaru xv, Subaru, XV, xv, Used Subaru								
	Subaru XV	1.6A	\$60,800	\$9,960 /yr	29-May-2015	1,600 cc	59,000 km	SUV	Available
	Low Monthly From \$9xx Only! Well Known Boxer Engine Vehicle For Sale! Fully Serviced And Maintained By Agent (Motor Image). Fre...								
	Posted: 04-Nov-2019 Tags: 2015 Subaru XV, 2015 subaru xv, Subaru XV, subaru xv, Subaru, XV, xv, Used Subaru								
	Subaru XV	1.6A	\$56,800	\$9,540 /yr	16-Mar-2015	1,600 cc	60,000 km	SUV	Available
	1 Owner, Full Loan Available, In House Financing And Bank Loan Available! Attractive Trade In Price, All Our Car Go Thought 120 Point...								
	Motor Universe Credit Pte Ltd								
	Posted: 02-Nov-2019 Tags: 2015 Subaru XV, 2015 subaru xv, Subaru XV, subaru xv, Subaru, XV, xv, Used Subaru								
	Subaru XV	1.6A	\$54,800	\$9,320 /yr	13-Feb-2015	1,600 cc	84,000 km	SUV	Available
	A Careful 1 Owner Unit With Well Maintained Interior And Exterior! A Classy SUV Black Car With Nice Matching Brown Leather Seats. Sm...								
	Posted: 30-Oct-2019 Tags: 2015 Subaru XV, 2015 subaru xv, Subaru XV, subaru xv, Subaru, XV, xv, Used Subaru								
	STI Carbon Fibre Look Safety Belt Cushion Cover								
	STI Carbon Fibre Look Safety Belt Cushion Cover								
	More info about this product								
	Subaru XV	1.6A	\$55,800	\$9,440 /yr	27-Feb-2015	1,600 cc	59,000 km	SUV	Available
	Lowest Price Tag Need No Compare With Other Yet Low Maintenance, Reliable Japan Unit Need No Introduce. Agent Maintain, Good Bu...								
	AL Autocar Pte Ltd								
	Posted: 24-Oct-2019 Tags: 2015 Subaru XV, 2015 subaru xv, Subaru XV, subaru xv, Subaru, XV, xv, Used Subaru								

Save this search criteria, to get email alerts whenever a match is found.

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

For old advertisements, view Expired ads

20 results/page

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14513/P

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 4 November 2019 5:28 PM
To: Gerine; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Dhanya B.Purushothaman
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019
Attachments: SAS2696372.pdf; LTA TP SEARCH FEE 20191104-111925.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKP1728M and let us have your report urgently.

This claim will be handled by Ms Dhanya.

*Kindly upload this survey request email to merimen.

Thank You.

P: Gerine
T: 5.39p.m
V: Out
E. ✓

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Gerine [mailto:gerine@abwinm9.com]
Sent: 04 November, 2019 4:53 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Gabriel,

Thank you for your email.

Kindly arrange LKK Auto Consultants Pte Ltd to survey the vehicle.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Monday, 4 November, 2019 4:44 PM

To: Gerine <gerine@abwinm9.com>

Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Gerine [mailto:gerine@abwinm9.com]

Sent: 04 November, 2019 4:33 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by **Astique Design Pte Ltd**, the registered owner of vehicle no. **SKP1948M** to claim damages against you in connection with a road traffic accident involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019 at around 1235hrs along KPE MCE 4.3km towards City.

Please arrange for your surveyor to conduct the Pre-repair inspection at our premises:

Workshop Location:

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Thank you and regards,
Gerine Cheng
Claims Department

DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 8 November 2019 7:44 AM
To: CS A Team; Admin A
Subject: FW: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Sent: Thursday, 7 November 2019 6:37 PM
To: Gerine <gerine@abwinm9.com>
Cc: Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Gerine,

Approved in Merimen.

Agreed to do a Direct settlement, kindly revert with quantum advice.

Best Regards

Dhanya

Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6073 Fax: 6224 4174
Ext:215



From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: Thursday, 7 November, 2019 11:26 AM
To: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Cc: Motor Claim - III <motorclaim@iii.com.sg>; sur@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Ms Dhanya,

We refer to my previous email dated on 4 November 2019. LKK has completed the PRI. Kindly confirm on the liability soonest.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Monday, 4 November, 2019 5:28 PM
To: Gerine <gerine@abwinm9.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKP1728M and let us have your report urgently.

This claim will be handled by Ms Dhanya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: 04 November, 2019 4:53 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Gabriel,

Thank you for your email.

Kindly arrange LKK Auto Consultants Pte Ltd to survey the vehicle.

Thank you and regards,

Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Monday, 4 November, 2019 4:44 PM
To: Gerine <gerine@abwinm9.com>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: 04 November, 2019 4:33 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by **Astique Design Pte Ltd**, the registered owner of vehicle no. **SKP1948M** to claim damages against you in connection with a road traffic accident involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019 at around 1235hrs along KPE MCE 4.3km towards City.

Please arrange for your surveyor to conduct the Pre-repair Inspection at our premises:

Workshop Location:
Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.
Print this email only if it is absolutely necessary and help in preservation of environment.
India International Insurance Pte Ltd.
Registration No. 198703792-K

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Registration No. 198703792-K

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Hsiao Tong (LKKAuto)

From: Gerine <gerine@abwinm9.com>
Sent: Tuesday, 19 November 2019 10:14 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: LOD - Accident Involving SKP1728M & GBD1948P on 02/11/2019// LKK REF: CC4/III19019513/Upa3
Attachments: SAS2697954 (WITH ADDENDUM).PDF; FONG MOTOR INV - PO01621 - SKP1728M.pdf; LETTER OF AUTHORISATION.pdf; LETTER OF DEMAND.pdf; LTA TP SEARCH FEE 20191104-111925.pdf; Proforma Invoice.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm

ACCIDENT ON 02-Nov-2019 INVOLVING SKP1728M & GBD1948P, SDW6588M AT KPE MCE 4.3KM TOWARDS CITY

We are the authorised repair workshop for the owner of vehicle SKP1728M, which was involved in the captioned accident with your insured's vehicle.

The vehicle owner has requested and authorised us to assist him/her in presenting their claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driver GBD1948P, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$3,317.00
2. 3 days Car Rental x \$180.00	\$540.00
3. TP/GIA Search Fees	\$7.45
TOTAL	\$3,864.45

We enclose the following documents to support the claims:-

- Repair Bill
- GIA Report
- TP/GIA Search
- Car Rental Bill
- Signed LOA

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, 14 November, 2019 8:55 AM
To: gerine@abwinm9.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019// LKK REF: CC4/III19019513/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$3,100.00**(before GST) with **04 repair days**.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Sent: Thursday, 7 November 2019 6:37 PM
To: Gerine <gerine@abwinm9.com>
Cc: Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Gerine,

Approved in Merimen.

Agreed to do a Direct settlement, kindly revert with quantum advice.

Best Regards

Dhanya

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

54 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 8073 Fax: 6224 4174

Extn:215



From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: Thursday, 7 November, 2019 11:26 AM
To: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Cc: Motor Claim - III <motorclaim@iii.com.sg>; sur@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Ms Dhanya,

We refer to my previous email dated on 4 November 2019. LKK has completed the PRI. Kindly confirm on the liability soonest.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Monday, 4 November, 2019 5:28 PM
To: Gerine <gerine@abwinm9.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKP1728M and let us have your report urgently.

This claim will be handled by Ms Dhanya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: 04 November, 2019 4:53 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Gabriel,

Thank you for your email.

Kindly arrange LKK Auto Consultants Pte Ltd to survey the vehicle.

Thank you and regards,
Gerine Cheng
Claims Department
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Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Monday, 4 November, 2019 4:44 PM
To: Gerine <gerine@abwinm9.com>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



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Singapore 049711
Tel: 6347 6100, Ext – 248

From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: 04 November, 2019 4:33 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by **Astique Design Pte Ltd**, the registered owner of vehicle no. **SKP1948M** to claim damages against you in connection with a road traffic accident involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019 at around 1235hrs along KPE MCE 4.3km towards City.

Please arrange for your surveyor to conduct the Pre-repair Inspection at our premises:

Workshop Location:

Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Registration No. 198703792-K

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Nov 2019 11:38	Cim Dtl Modified	Claimant's Name: -> ASTIQUE DESIGN PTE LTD. Claimant's ID: -> 200615694E.	[A] HOW MEI KWAN
2	05 Nov 2019 11:38	Cim Veh Model Changed	(205031) SUBARU XV 1.6 I-S AWD CVT (A).	[A] HOW MEI KWAN
3	05 Nov 2019 11:38	Cim Created	Reg No: SKP1728M. Acct Date: 2019/11/02. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Abwin Service Pte Ltd (HQ)	[A] HOW MEI KWAN
4	05 Nov 2019 11:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Nov 2019 11:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/14	[A] HOW MEI KWAN
6	05 Nov 2019 11:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Nov 2019 11:39	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	05 Nov 2019 11:39	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	05 Nov 2019 11:39	Label Added	(30651):Vehicle Not In.	[A] HOW MEI KWAN
10	07 Nov 2019 16:50	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 28) Remarks:# vehicles chain collision. Insured was 2nd car.	[A] CHEW HSIAO TONG
11	07 Nov 2019 18:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/14. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari NagaraJan
12	07 Nov 2019 18:26	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari NagaraJan
13	11 Nov 2019 19:31	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
14	11 Nov 2019 19:31	Cim Dtl Modified	Insured ID: -> 201511635R.	[A] HOW MEI KWAN
15	20 Nov 2019 14:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	20 Nov 2019 14:21	Cim Dtl Modified	JPJ Reg. Date: -> 2014/08/21.	[A] JOANNE LEE KHANG MIN
17	20 Nov 2019 14:21	Cim Details Notified		[A] JOANNE LEE KHANG MIN
18	22 Nov 2019 08:21	Adj Mandate Request	Cur.Req:3624.45:PODS Liability: 100% *Quantum: (a)CORw/GST: \$3,317.00 + (b)LO R(3days x \$100.00): \$300.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$3,624.45 *Vehicle Model: Subaru XV (1600cc) *4 recommendation repair days *For your approval please	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2351388	20 Nov 2019 14:21:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKP1728M	GBD1948P	11.77

Claim Audit

AUDIT TRAIL				By
No.	On	Audit	Remarks	
1	05 Nov 2019 11:38	Cim Dtl Modified	Claimant's Name: -> ASTIQUE DESIGN PTE LTD, Claimant's ID: -> 200615694E.	[A] HOW MEI KWAN
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4	05 Nov 2019 11:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Nov 2019 11:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/14	[A] HOW MEI KWAN
6	05 Nov 2019 11:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Nov 2019 11:39	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	05 Nov 2019 11:39	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	05 Nov 2019 11:39	Label Added	(30651):Vehicle Not In.	[A] HOW MEI KWAN
10	07 Nov 2019 16:50	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 28) Remarks:# vehicles chain collision, Insured was 2nd car.	[A] CHEW HSIAO TONG
11	07 Nov 2019 18:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/14, Mandate Remarks: Agreed to do direct settlement, Revert with your quantum advice	[1] Sundari Nagarajan
12	07 Nov 2019 18:26	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice	[1] Sundari Nagarajan
13	11 Nov 2019 19:31	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
14	11 Nov 2019 19:31	Cim Dtl Modified	Insured ID: -> 201511635R.	[A] HOW MEI KWAN
15	20 Nov 2019 14:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	20 Nov 2019 14:21	Cim Dtl Modified	JPJ Reg. Date: -> 2014/08/21.	[A] JOANNE LEE KHANG MIN
17	20 Nov 2019 14:21	Cim Details Notified		[A] JOANNE LEE KHANG MIN
18	22 Nov 2019 08:21	Adj Mandate Request	Cur.Req:3624.45:PODS Liability: 100% *Quantum: (a)CORW/GST: \$3,317.00 + (b)LOR(3days x \$100.00): \$300.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$3,624.45 *Vehicle Model: Subaru XV (1600cc) *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
19	22 Nov 2019 14:12	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/11/14, Mandate Remarks: Request TP WS to issue Tax invoice for Repairs in III's favour	[1] Sundari Nagarajan
20	22 Nov 2019 14:12	Adj Mandate Set	Approved:3624.45:Request TP WS to issue Tax invoice for Repairs in III's favour	[1] Sundari Nagarajan
21	06 Jan 2020 08:15	Adj Mandate Request	Cur.Req:3684.45:For LOR, 3rd party counter proposed \$120/day x 3days = \$360.00. For your further mandate	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2351388	20 Nov 2019 14:21:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SKP1728M	GBD1948P	11.77

Print Received Message

This mail is associated with :

***SKP1728M (MFL2019D0001367)
[GBD1948P]**

TP

ASTIQUE DESIGN PTE LTD
Nov 2 2019 12:00PM
[PAN PACIFIC VAN & TRUCK LEASING PTE LTD]
Abwin Service Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 07/01/2020 09:30 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3684.45) - SKP1728M - Claim Handler: Bhargari Purushothaman Dhanya

Approved:3684.45:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAuto)

From: Gerine <gerine@abwinm9.com>
Sent: Thursday, 23 January 2020 1:54 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; 'Abby Lim'
Subject: RE: LOD - Accident Involving SKP1728M & GBD1948P on 02/11/2019// LKK REF: CC4/III19019513/Upa3

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to your offer dated 22 January 2020.

We are prepared to accept your settlement offer of \$3,650.00.

Please send us the DV soonest.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 22 January, 2020 3:40 PM
To: Gerine <gerine@abwinm9.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - Accident Involving SKP1728M & GBD1948P on 02/11/2019// LKK REF: CC4/III19019513/Upa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to improve our offer at a global sum of **\$3,650.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gerine <gerine@abwinm9.com>

Sent: Wednesday, 4 December 2019 6:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident Involving SKP1728M & GBD1948P on 02/11/2019// LKK REF: CC4/III19019513/Upa3

WITHOUT PREJUDICE

Der Hsiao Tong,

We refer to the above matter.

We would like to counter propose settlement as follow:

1. Cost of Repair (w/GST)	\$ 3,317.00	Agreed
2. Loss of Rental (3days x \$120.00)	\$ 360.00	As per rental benchmark rates for 1600cc
3. LTA/GIA Search Fee	\$ 7.45	Agreed
Total	\$ 3,684.45	

Please confirm.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 30 November, 2019 9:26 AM

To: Gerine <gerine@abwinm9.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident Involving SKP1728M & GBD1948P on 02/11/2019// LKK REF: CC4/III19019513/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,317.00
2. Loss of Rental (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,624.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gerine <gerine@abwinm9.com>

Sent: Tuesday, 19 November 2019 10:14 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: LOD - Accident Involving SKP1728M & GBD1948P on 02/11/2019// LKK REF: CC4/III19019513/Upa3

WITHOUT PREJUDICE

Dear Sir/Mdm

ACCIDENT ON 02-Nov-2019 INVOLVING SKP1728M & GBD1948P, SDW6588M AT KPE MCE 4.3KM TOWARDS CITY

We are the authorised repair workshop for the owner of vehicle SKP1728M, which was involved in the captioned accident with your insured's vehicle.

The vehicle owner has requested and authorised us to assist him/her in presenting their claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driver GBD1948P, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$3,317.00
-------------------	------------

2. 3 days Car Rental x \$180.00	\$540.00
3. TP/GIA Search Fees	\$7.45
TOTAL	\$3,864.45

We enclose the following documents to support the claims:-

- Repair Bill
- GIA Report
- TP/GIA Search
- Car Rental Bill
- Signed LOA

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Thank you and regards,
 Gerine Cheng
 Claims Department
 DID +65 6713 9416
 Mobile +65 9234 6445
 Abwin Service Pte Ltd
 T +65 6713 9400 | F +65 6713 9415
 No. 8 Kaki Bukit Avenue 4
 #07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 14 November, 2019 8:55 AM
To: gerine@abwinm9.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019// LKK REF: CC4/III19019513/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$3,100.00**(before GST) with **04 repair days**.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Sent: Thursday, 7 November 2019 6:37 PM

To: Gerine <gerine@abwinm9.com>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Gerine,

Approved in Merimen.

Agreed to do a Direct settlement, kindly revert with quantum advice.

Best Regards

Dhanya

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6073 Fax: 6224 4174

Extn:215



From: Gerine [<mailto:gerine@abwinm9.com>]

Sent: Thursday, 7 November, 2019 11:26 AM

To: Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; sur@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Ms Dhanya,

We refer to my previous email dated on 4 November 2019. LKK has completed the PRI. Kindly confirm on the liability soonest.

Thank you and regards,

Gerine Cheng

Claims Department

DID +65 6713 9416

Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Monday, 4 November, 2019 5:28 PM
To: Gerine <gerine@abwinm9.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKP1728M and let us have your report urgently.

This claim will be handled by Ms Dhanya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: 04 November, 2019 4:53 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Gabriel,

Thank you for your email.

Kindly arrange LKK Auto Consultants Pte Ltd to survey the vehicle.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Monday, 4 November, 2019 4:44 PM
To: Gerine <gerine@abwinm9.com>
Subject: RE: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: 04 November, 2019 4:33 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: PRI - Accident Involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by **Astique Design Pte Ltd**, the registered owner of vehicle no. **SKP1948M** to claim damages against you in connection with a road traffic accident involving SKP1728M, GBD1948P & SDW6588M on 02/11/2019 at around 1235hrs along KPE MCE 4.3km towards City.

Please arrange for your surveyor to conduct the Pre-repair Inspection at our premises:

Workshop Location:

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Nov 2019 Edit Reg		04 Nov 2019 00:00 Edit Adj Rpt	S\$3,100.00 Edit Estimates	S\$3,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	PAN PACIFIC VAN & TRUCK LEASING PTE LTD , Co. Reg. No.: 201511635R								
Main Claimant:	ASTIQUE DESIGN PTE LTD , Co. Reg. No.: 200615694E								
Vehicle Reg. No.:	SKP1728M	Date of Loss:	02/11/2019 12:00 - :59 [62 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MFL2019D0001367	Policy/Cover Note No.:	D19MFL0005549						
Vehicle Reg. No. (Insured):	GBD1948P	Policy No. (Claimant):	5096275101-01						
		Excess:							
Repairer:	Abwin Service Pte Ltd (HQ) No. 8 Kaki Bukit Avenue 4, #07-48 Premier@Kaki Bukit Gate 2, 415875 Kaki Bukit - Tel: 6713 9400								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Bhargari Purushothaman Dhanya]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 14/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (07/01/2020): Alert - Adj Mandate Approved (S\$3684.45) - SKP1728M - Claim Handler: Bhargari Pu... • III_SG (22/11/2019): Alert - Adj Mandate Approved (S\$3624.45) - SKP1728M - Claim Handler: Bhargari Pu... • III_SG (07/11/2019): Alert - Adj Mandate Approved (S\$0.00) - SKP1728M - Claim Handler: Bhargari Purus... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKP1728M (MFL2019D0001367)
 [GBD1948P]
 TP
 ASTIQUE DESIGN PTE LTD
 Nov 2 2019 12:00PM
 [PAN PACIFIC VAN & TRUCK LEASING PTE LTD]
 Abwin Service Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/11/19 08:19	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
3	22/11/19 08:19	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
4	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
5	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
6	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
7	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
8	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
9	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
10	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
11	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
12	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
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31	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
32	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
33	22/11/19 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
34	22/11/19 08:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	22/11/19 08:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	22/11/19 08:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	22/11/19 08:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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40	22/11/19 08:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	22/11/19 08:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	22/11/19 08:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	22/11/19 08:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	22/11/19 08:20	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
45	22/11/19 08:20	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
46	22/11/19 08:20	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
47	22/11/19 08:20	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
48	22/11/19 08:20	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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51	22/11/19 08:20	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
52	22/11/19 08:20	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
53	22/11/19 08:20	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
54	22/11/19 08:20	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
55	22/11/19 08:20	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/11/19 11:40	TP GIA REPORT		Load PDF
2	05/11/19 11:40	EMAIL FROM III DD 04.11.2019		Load PDF
3	05/11/19 11:40	LTA SEARCH		Load PDF
4	12/11/19 10:05	TP ESTIMATE - MARKED		Load PDF
5	22/11/19 08:17	LOD		Load PDF
6	22/11/19 08:17	LTA SEARCH FEE.		Load PDF
7	25/02/20 12:35	WORKSHOP INVOICE		Load PDF
8	25/02/20 12:35	AUTHORISATION TO ACT FORM		Load PDF
9	25/02/20 12:35	DISCHARGE VOUCHER		Load PDF
10	25/02/20 12:35	RENTAL RECEIPT		Load PDF

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	06/11/19 08:52	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19019513/UPA3Q2

Date: 25/02/2020

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D19MFL0005549
Claimant Vehicle No :	SKP1728M	Insured Vehicle No :	GBD1948P
Date of Loss:	02/11/2019	Nature of Claim:	TP
		Claim No:	MFL2019D0001367

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKP1728M	Engine No:	FB161256871
Make & Model:	SUBARU XV, 1.6 I-S AWD CVT (A)	Chassis No:	JF1GP3KC5EG146099
Reg. Date:	21/08/2014 (Man. Year: 2014)	Odometer:	148571 km
Colour:	Blue		
Engine Capacity:	1600 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/55 R17	Rear Tyre Size:	225/55 R17
Front Left Side:	Hankook 6 mm	Rear Left Side:	Hankook 6 mm
Front Right Side:	Hankook 6 mm	Rear Right Side:	Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,713.00	2,331.28	1,381.72	37.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,390.00	1,550.00	840.00	35.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,103.00	3,881.28	2,221.72	36.40
Approved Total (Overridden) (S\$)		3,100.00		
(S\$)	6,103.00	3,100.00	3,003.00	49.21
+ GST 7.00/7.00% (S\$)	427.21	217.00	210.21	49.21
Nett Amount (S\$)	6,530.21	3,317.00	3,213.21	49.21
+ Car Rental (3.0 x S\$110.00/day) (S\$)		330.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,654.45		
Global Sum Settlement (S\$)		3,650.00		

INSPECTION

Date of Assignment:	04/11/2019	
Date Inspected:	06/11/2019 Inspected At:	Abwin Service Pte Ltd (HQ) No. 8 Kaki Bukit Avenue 4, #07-48

Premier@Kaki Bukit Gate 2
Singapore 415875

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 21 Nov 2019)
Parts: 144	SUBARU XV 1.8 I-S AWD CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKP1728M)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	414.00 F	*414.00 FL
2	1		*REAR BUMPER SIDE RETAINER LH	Not Necessary	14.40 F	*- FL
3	1		*REAR BUMPER SIDE RETAINER RH	Not Necessary	14.40 F	*- FL
4	1		*REAR BUMPER REINFORCEMENT	Bent	218.70 F	*218.70 FL
5	1		*REAR BUMPER BRACKET LH	Not Necessary	22.40 F	*- FL
6	1		*REAR BUMPER BRACKET RH	Not Necessary	22.40 F	*- FL
7	1		*TAILGATE	Dented / Bent	910.20 F	*910.20 FL
8	1		*TAILGATE LOCK	Not Necessary	200.30 F	*- FL
9	1		*REAR END PANEL	Bent	388.20 F	*388.20 FL
10	10		*REAR BUMPER CLIPS	Necessary	50.00 FS	*50.00 FS
11	1		*REAR END PANEL SEALANT	Necessary	50.00 FS	*50.00 FS
12	1		*REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*40.00 FS
13	2		*REVERSE SENSOR	Serviceable	500.00 FS	*- FS
14	1		*TAILGATE SEALANT	Repeated	50.00 FS	*- FS
15	1		*REAR CENTRE FOG LAMP	Cracked	120.00 F	*120.00 FL
16	1		*EXHAUST HEAT SHIELD	Bent	80.00 F	*80.00 FL
17	1		*EXHAUST SILENCER	Dented	608.00 F	*608.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	3,713.00	2,879.10
- List Item Discount on L Items 0.00/20.00% (S\$)	0.00	547.82
Total Parts (S\$)	3,713.00	2,331.28

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CONDUCT PANEL BEATING AND STRAIGHTEN PARTS ON DAMAGED AREAS	New	800.00	600.00
2	TO SPRAY PAINT ON AFFECTED AREAS	New	800.00	600.00
3	TO DISMANTLE ,REPLACE AND /OR REPAIR REAR TAILGATE COMPONENTS	New	150.00	60.00
4	TO DISMANTLE AND REPLACE REAR WINDSCREEN COMPONENTS	New	150.00	120.00
5	TO DISMANTLE ,REPLACE AND /OR REPAIR REVERSE SENSOR & TESTING	New	100.00	50.00
6	TO APPLY UNDERCOATING FOR RUST PROOFING	New	150.00	40.00
7	TO DISMANTLE & REFIX INTERIOR UPHOLSTERY	New	120.00	60.00
8	TO CHECK WIRING	New	120.00	20.00
Gross Labour Cost (S\$)			2,390.00	1,550.00

Report was unsubmitted during this print-out.

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