

## Khanchna (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, September 8, 2020 5:12 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: MANDATE REQUEST - Third Party Claim - SG Car SLK4366T DOA 01.11.2019 against Lonpac insured YN1773B. Our Ref: CC4/LPC19019497/Aka3 [External Confidential]

### Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Monday, 7 September 2020 2:57 pm  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** MANDATE REQUEST - Third Party Claim - SG Car SLK4366T DOA 01.11.2019 against Lonpac insured YN1773B.  
Our Ref: CC4/LPC19019497/Aka3

**LPC ref: Please advice**  
**LKK REF: CC4/LPC19019497/Aka3**

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 04/11/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident video from Third party (as attached) shows Insured vehicle encroach into TP's path and traffic police outcome is not in our Insured's favour. We are of the view that liability is down against our Insured.

Summary to offer to third party repairer “ALLSWELL MOTOR TRADERS” as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 16,059.63	\$ 6,669.10
2. Loss of Rental (11 days x \$120) (w/gst)	\$ 1,412.40	\$ 1,177.00 ( 11 days x \$100) (w/GST)
3. GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing	\$ 45.00	\$ 45.00
<b>Total</b>	<b>\$ 17,519.03</b>	<b><u>\$ 7,893.10</u></b>

\*\*7 days recommendation for repair + 1 Sunday + 3 PRS = 11 days

**The above is for your approval.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** 7 November 2019 2:23 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Third Party Claim - SG Car SLK4366T DOA 01.11.2019 against Lonpac insured YN1773B. Our Ref: TBA

**‘WITHOUT PREJUDICE’**  
**SAVE AS TO COSTS**

**LPC ref: TBA**

**LKK REF: CC4/LPC19019497/Aka3**

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured’s accident report for our necessary action.

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Monday, 4 November 2019 11:39 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Third Party Claim - SG Car SLK4366T DOA 01.11.2019 against Lonpac insured YN1773B. Our Ref: TBA

Dear Li Li,

Thank you for the assignment.

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, 4 November 2019 10:53 AM

**To:** OOI, Ben <[ben@allswellmotor.com.sg](mailto:ben@allswellmotor.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** account5 leasing <[account5@allswellmotor.com.sg](mailto:account5@allswellmotor.com.sg)>

**Subject:** RE: Third Party Claim - SG Car SLK4366T DOA 01.11.2019 against Lonpac insured YN1773B. Our Ref: TBA

Without Prejudice

Dear Ben

Our Insured has not reported the accident. Please liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Nivitha

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



**From:** OOI, Ben [<mailto:ben@allswellmotor.com.sg>]

**Sent:** Monday, 4 November 2019 10:45 AM

**To:** MT\_Claim\_SG

**Cc:** account5 leasing

**Subject:** Re: Third Party Claim - SG Car SLK4366T DOA 01.11.2019 against Lonpac insured YN1773B.

Dear Lonpac,

SAS report attached..

Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

Mobile: +65 9147 8545

Email: [ben@allswellmotor.com.sg](mailto:ben@allswellmotor.com.sg)

On Mon, Nov 4, 2019 at 10:42 AM OOI, Ben <[ben@allswellmotor.com.sg](mailto:ben@allswellmotor.com.sg)> wrote:

Dear Lonpac,

Please be informed we wanna do a direct settlement for this vehicle if applicable

Please note that we are not the owner of this vehicle SLR3674Z instead the workshop to do the repair for our client's vehicle.

Please expedite your survey as soon as possible. The vehicle is at 25 Defu Lane 9. Singapore 539266

Thanks in advance

Truly  
OOI, Ben

Allswell Motor Traders  
25, Defu Lane 9  
Singapore 539266  
Office: +65 6679 1146  
Mobile: +65 9147 8545  
Email: [ben@allswellmotor.com.sg](mailto:ben@allswellmotor.com.sg)



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[www.avg.com](http://www.avg.com)