

INS. CASE OWNER:

SALIHA

CC3/AIG19019489/Eka3

ASSIGNMENT

Surveyor:

STEVE

DOI: 18/11/2019

Date / Time: 04.11.2019

Registered in Merimen: 04.11.2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SJC 1000J

Claim No.: 4876959806SG

Name of Insured: JOSEPH CHAN WAI MENG

Policy No.: 2100291135-07

Insured Tel No.: HP: +65-81800028

Make / Model: AUDI S5 SB 3.0 TFSI QU 8T

Excess Sec II : S\$ D.O.A: 01.11.2019

Place of Accident: MARYMOUNT RD

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.: (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SKK 636C

INSRS:
WSP: Performance
Tel: Motors
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
	SKK 636C - X	Non-Reporting ltr (1st):	
	SJC 1000J - CC3/AIG19019332/Alt3; DOA:01.11.19	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
23/12/19 Eh archua.	File pass to type mandate. + to seek mandate again, once report type.	After call ltr to OI:	4/12/19 Eh archua.
		Documentation Check List:	Handler Type
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	S\$ 3,686.40	3 days Reduction:	52 %
FINAL SETTLEMENT	Date/Time: 19/12/2020	Confirm with: Caroline	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: 28		
Repair Cost:	S\$ 3,944.45		
Loss of Rental (LOR):	S\$ - (- days)		
Loss of Use (LOU):	S\$ 180 (\$ 60 x 3 days)		
Loss of Income (LOI):	S\$ - (\$ - x - days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	S\$ 2.00		
Medical:	S\$ -		
Disbursement:	S\$ - (e.g. Tow/ Independent)		
Legal Cost	S\$ -		
Total:	S\$ 4,126.45	Global Sum S\$:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$ 4,126.45	Name 1:	PERFORMANCE MOTORS LIMITED
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

COPY SENT

1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: \$320

ASS. REC. BY: SteveREF: A19

ASSIGNMENT

From _____ Date: 18.11.2019

Estimated Cost: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MVTo Inspect Vehicle No: SKK 636Cat Workshop n/s Performanceof 303 Alexandra Road

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: Hon - 9116 5700

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 118 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

mp

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKK 636C Yr Regn: 25/5/17Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: BMW X1C.C. 1499Colour: Blue

A/C: Insured / Std / NI / NA

Sp. Reading: 42225

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

WBAH 5120705H48618Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

225/50R18☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

R/Bal. 5 mmL/Bal. 5 mmD.O.A. 11/11/19

Survey held at

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

Rear

R/Bal. 5 mmL/Bal. 5 mmD.O.A. 18/11/19Performance Motors

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MV- 116KCP1P \$3,686.40 / Red \$4,008.60 / 52%

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Rep. Format: _____

Lump Sum / L.B. / C: _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

____ \$ + RS. ____ \$

Photos

Office

TOTAL

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401539W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

309, Alexandra Road
Sime Darby Performance Centre
Singapore 159942
Fax: 64747770

280, Wangong Arang Road
East Coast Centre
Singapore 438180
Fax: 63448773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

04 NOV 2019

ESTIMATE

1414727

Estimate No. : b1 53310
Date Estimated : 04/11/2019
Prepared By : Han Kwan Yong

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Sim Kian Hwee Dennis
18 Springside View

Singapore 786249

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKK636C	WBAHS120705H48618	25/05/2017	X1 sDrive18i	0

DESCRIPTION

To replace rear bumper & attachments including to knock out tail panel and dented area caused by the accident

VALUE

2,125.00

To respray rear bumper and tail panel

1,923.00

To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.

177.00

To check electrical wiring systems and lightings at the rear section for proper function.

177.00

Sundries

80.00

Total Labour 1: 4,482.00

DESCRIPTION

REAR LH BUMPER MOUNT

QTY

PRIC

VALUE

REAR RH BUMPER MOUNT

1

161.40

161.40

RR BUMPER CARRIER

1

161.40

161.40

MOUNTING SMART OPENER

1

496.35

496.35

REAR TRIM UNDERRIDE PROTECTION (X.L)

1

45.55

45.55

RR BUMPER LH CORNER MOUNTING

1

109.70

109.70

RR BUMPER RH CORNER MOUNTING

1

142.65

142.65

REAR BUMPER PANEL PRIMED

1

142.65

142.65

REAR BUMPER MIDDLE TRIM PANE

1

903.40

903.40

REAR BUMPER TRIM BOTTOM (LINES)

1

265.65

265.65

EXPANDING RIVET BLACK

1

232.45

232.45

ULTRASONIC SENSOR BLACK

36

1.40

42.00

DECOUPING RING PDC TORQUE CONVERTER

2

249.95

499.90

Total Parts : 3,213.30

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401533W GST Reg. No. M2-0020081-X
Toll-Free Number (1800-2285263)



361, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

188, Tampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796628 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 53310
Date Estimated : 04/11/2019
Prepared By : Han Kwan Yong

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKK636C	WBAHS120705H48618	25/05/2017	X1 sDrive18i	0

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

File No. _____ Claim No. _____

Filed Time: 18/11/19, 4.00pm Excess \$: _____

Surveyor's Name: Steve (LKK) Sign: _____

Surveyor's Tel: 83228813 Authorised Yes / No _____

Authorised Date: _____ Time: _____

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No _____ PML Yes / No _____

Surveyor's E-mail: _____

No. of Working Days Recommend: _____

W/L Minda
3 days
P/P
Ry Bel spy

Labour 1	:	4,482.00
Parts	:	3,213.30
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	538.67
Grand Total	:	8,233.97

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 53310
Date Estimated : 04/11/2019
Prepared By : Han Kwan Yong

Page No. : 3 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKK636C	WBAHS120705H48618	25/05/2017	X1 sDrive18i	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197451555W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

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Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 53310**
Date Estimated : **04/11/2019**
Prepared By : **Han Kwan Yong**

Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKK636C	WBAHS120705H48618	25/05/2017	X1 sDrive18i	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.8(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
 - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right, the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
 - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pmi.com.sg

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 719E

Vehicle Details

Vehicle No.: SKK636C
Vehicle to be Exported: No
Intended Deregistration Date: 18 Nov 2019
Vehicle Make: B.M.W.
Vehicle Model: X1 SDRIVE18I AT LED NAV
Primary Colour: Blue
Manufacturing Year: 2017
Engine No.: F925H446B38A15A
Chassis No.: WBAHS120705H48618
Maximum Power Output: 100.0 kW (134 bhp)
Open Market Value: \$30,855.00
Original Registration Date: 25 May 2017
First Registration Date: 25 May 2017
Transfer Count: 0
Actual ARF Paid: \$30,197.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 24 May 2027
PARF Rebate Amount: \$22,647.00

Intended COE Rebate Details

COE Expiry Date: 24 May 2027
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$53,001.00
COE Rebate Amount: \$39,836.00
Total Rebate Amount: \$62,483.00

The information contained herein is correct as at 18 Nov 2019

OK

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 4 December 2019 11:11 AM
To: JOSEPH.WM.CHAN@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SJC1000J (AIG) / SKK636C / OTHERS ALONG/ AT MARYMOUNT ON 01/11/2019

Our Ref: CC3/AIG19019489/Eka3

JOSEPH CHAN WAI MENG
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJC1000J (AIG) / SKK636C / OTHERS ALONG/ AT MARYMOUNT ON 01/11/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Nov 2019 18:55	Cim Dtl Modified	Claimant's Name: -> SIM KIAN HWEE DENNIS. Claimant's ID: -> S7405719E.	[A] HOW MEI KWAN
2	04 Nov 2019 18:55	Cim Veh Model Changed	(206197) BMW X1 SDRIVE18I 1.5 LED NAV (A).	[A] HOW MEI KWAN
3	04 Nov 2019 18:55	Cim Created	Reg No: SKK636C. Acct Date: 2019/11/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: United Overseas Insurance Ltd (HQ). Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
4	04 Nov 2019 18:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Nov 2019 18:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/13	[A] HOW MEI KWAN
6	04 Nov 2019 18:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Nov 2019 18:55	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	04 Nov 2019 18:55	Label Added	(23):Express.	[A] HOW MEI KWAN
9	04 Nov 2019 18:55	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	06 Nov 2019 13:08	Video Downloaded	Downloaded OI VIDEO	[A] Khanchna Pothuraj
11	19 Nov 2019 17:40	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE	[A] HOW MEI KWAN
12	18 Dec 2019 10:06	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/11/13	[A] Khanchna Pothuraj
13	18 Dec 2019 10:07	Adj Mandate Request	Cur.Reg:4126.45:Three vehicle chain collision, Insured vehicle is last (BOLA 28- liability down)	[A] Khanchna Pothuraj
14	26 Dec 2019 15:09	Adj Mandate Request Cancelled		[A] Khanchna Pothuraj
15	26 Dec 2019 15:17	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	26 Dec 2019 15:17	Cim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	26 Dec 2019 15:17	Cim Dtl Modified	JPJ Reg. Date: -> 2017/05/25.	[A] JOANNE LEE KHANG MIN
18	26 Dec 2019 15:17	Cim Details Notified		[A] JOANNE LEE KHANG MIN
19	30 Dec 2019 08:46	Adj Mandate Request	Cur.Reg:4126.45:Three vehicle chain collision, Insured vehicle is last (BOLA 28- liability down)	[A] Khanchna Pothuraj

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2335844	05 Nov 2019 13:27:53	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKK636C	SJC1000J	11.77
2335850	05 Nov 2019 13:29:49	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKK636C	Abu Kassim, Noor Mariesa	xx.xx
2380272	18 Dec 2019 10:06:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKK636C	SJC1000J	11.77

LKK Auto Consultants Pte Ltd (Co. Reg. No: 189607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : Syed-Yusoff, SalihaYour Ref : 4876959806SG
Our Ref : CC3/AIG19019489/EKA3
Date : 18 Dec 2019**"WITHOUT PREJUDICE"****ACCIDENT INVOLVING SJC1000J & SKK636C ON 01/11/2019**

Refer to the above accident.

The accident occurred when it is a three vehicle chain collision, Insured vehicle is last (BOLA 28- liability down). We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SJC1000J) and third party claimant (vehicle no. SKK636C).

Summary of offer made to workshop Performance Motors Limited is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 7,695.370	\$ 3,944.45
Loss of Use (3days x \$80)	\$ 240.00	\$ 180.00 (3 days x \$60)
LTA Search	\$ 2.00	\$ 2.00
Total	\$ 7,937.30	4,126.45

Amount of claim at **Liability 100%** \$ 4,126.45

Enclose herewith the relevant supporting documents for your perusal.

** 3 days recommendation for repair

For your approval please.

Regards,
Khanchna Pothuraj
LKK Auto Consultants Pte Ltd

Khanchna (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Thursday, 19 December 2019 10:03 AM
To: Khanchna (LKK Auto)
Subject: FW: Mandate Request from LKK Auto Consultants Pte Ltd - SKK636C

Dear Khanchna,

Kindly submit the w/p report instead of IA.

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

IMPORTANT NOTICE:

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From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Wednesday, December 18, 2019 10:20 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] Mandate Request from LKK Auto Consultants Pte Ltd - SKK636C

This message is from an external sender; be cautious with links and attachments.

Dear PIC,

There is a mandate request from LKK Auto Consultants Pte Ltd

Khanchna (LKK Auto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 19 February 2020 6:03 PM
To: Khanchna (LKK Auto); Mei Kwan (LKKAuto)
Subject: Fw: OFFER- SKK636C & SJC1000J ON 01/11/2019 *** LKK REF: CC3/AIG19019489/ka3

Dear Sirs

We have instructions to accept your offer of settlement.

Please process the payment soon.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 18 February 2020 6:21 PM
To: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Subject: Fw: OFFER- SKK636C & SJC1000J ON 01/11/2019 *** LKK REF: CC3/AIG19019489/ka3

Dear Han

Please assist to check with the customer (BMW X1) if he is agreeable with the revised LOU of \$180 (\$60/day x 3 days) as previously you have submitted \$240 (\$80/day x 3 days).

Thank you.

Regards,
Caroline

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Tuesday, 18 February 2020 10:06 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: 甯琨 @ <admin-a@lkkauto.com>
Subject: OFFER- SKK636C & SJC1000J ON 01/11/2019 *** LKK REF: CC3/AIG19019489/ka3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (W/GST)	\$ 3,944.45
2. Loss of Use (3 days x \$60)	\$ 180.00

3. LTA Search Fee	\$ 2.00
Total	\$ 4,126.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SKK636C (4876959806SG)
[SJC1000J]**

TP

SIM KIAN HWEE DENNIS

Nov 1 2019 7:00AM

[JOSEPH CHAN WAI MENG]

Performance Motors Limited

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 22/01/2020 08:40 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4126.45) - SKK636C - Claim Handler: Syed-Yusoff, Saliha

Approved:4126.45:COR-\$3944.45 LOU- \$180 (3 X \$60) LTA-\$2.00 **Mandate approval is subject to final repair bill & ATA

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Nov 2019 Edit Reg		18 Nov 2019 00:00 Edit Adj Rpt	S\$3,686.40 Edit Estimates	S\$3,686.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	JOSEPH CHAN WAI MENG, ID: S7046562J								
Main Claimant:	SIM KIAN HWEE DENNIS, ID: S7405719E								
Vehicle Reg. No.:	SKK636C	Date of Loss:	01/11/2019 07:00 - :59 [29 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4876959806SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SJC1000J	Policy No. (Claimant):	DHOM120042081900						
		Excess:							
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	United Overseas Insurance Ltd (HQ) - Tel: 64909318								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 13/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (22/01/2020): Alert - Adj Mandate Approved (S\$4126.45) - SKK636C - Claim Handler: Syed-Yusoff,... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKK636C (4876959806SG)
[SJC1000J]
TP
SIM KIAN HWEE DENNIS
Nov 1 2019 7:00AM
[JOSEPH CHAN WAI MENG]
Performance Motors Limited

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print			
1	05/11/19 13:29	OI VIDEO															Load MP4			
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown															Edit			
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	18/12/19 10:06	Adjuster Immediate Advice															Load HTM			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	04/12/19 18:55	General View															Load JPG			
2	04/12/19 18:55	General View															Load JPG			
3	04/12/19 18:55	General View															Load JPG			
4	04/12/19 18:55	General View															Load JPG			
5	04/12/19 18:55	General View															Load JPG			
6	04/12/19 18:55	Odometer Reading															Load JPG			
7	04/12/19 18:55	Chassis Number															Load JPG			
8	04/12/19 18:55	General View															Load JPG			
9	04/12/19 18:55	General View															Load JPG			
10	04/12/19 18:55	General View															Load JPG			
11	04/12/19 18:55	General View															Load JPG			
12	04/12/19 18:55	General View															Load JPG			
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26	04/12/19 18:55	General View															Load JPG			
27	04/12/19 18:55	General View															Load JPG			
28	04/12/19 18:55	General View															Load JPG			
29	04/12/19 18:55	General View															Load JPG			
30	04/12/19 18:55	General View															Load JPG			
31	04/12/19 18:55	Reinspection Photo															Load JPG			
32	04/12/19 18:55	Reinspection Photo															Load JPG			
33	04/12/19 18:55	Reinspection Photo															Load JPG			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
34	04/12/19 18:55	Reinspection Photo		<input checked="" type="checkbox"/>
			Load JPG	
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/11/19 18:55	TP ESTIMATE + TP GIA REPORT		
2	20/11/19 09:08	TP ESTIMATE - MARKED		
3	04/12/19 11:12	EMAIL TO OI		
4	18/12/19 09:54	TP ESTIMATE MARKED (FINAL)		
5	26/12/19 15:25	GIA SEARCH		
6	20/02/20 14:47	WORKSHOP INVOICE		
7	20/02/20 14:47	AUTHORISATION TO ACT FORM		
8	20/02/20 14:47	Release Voucher		
9	20/02/20 14:47	LOD		
10	20/02/20 14:47			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	05/11/19 13:28	OI GIA REPORT		
2	18/12/19 08:55	Letter of Demand from Third Party		
			Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJC1000J (Insd veh)	Model:	BMW X1 SDRIVE18I 1.5 LED
	SKK636C (TP veh)		NAV (A)
Date of Accident:	01/11/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	8,233.97
Final Repair Cost	:	\$	3,944.45
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,126.45

3.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____
 28
 BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ 100 _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:	\$ 4,126.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

20 Feb

2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
 Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19019489/EKA3Q2

Date: 20/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SKK636C

Insured Vehicle No : SJC1000J

Date of Loss: 01/11/2019

Nature of Claim: TP

Claim No: 4876959806SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKK636C

Make & Model: BMW X1 SDRIVE18i, 1.5 LED NAV (A)

Engine No: F925H446B38A15A

Reg. Date: 25/05/2017 (Man. Year: 2017)

Chassis No: WBAHS120705H48618

Colour: Blue

Odometer: 42225 km

Engine Capacity: 1499 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R18

Rear Tyre Size: 225/50 R18

Front Left Side: Bridgestone 5 mm

Rear Left Side: Bridgestone 5 mm

Front Right Side: Bridgestone 5 mm

Rear Right Side: Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,293.30	1,602.40	1,690.90	51.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,402.00	2,084.00	2,318.00	52.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,695.30	3,686.40	4,008.90	52.10
+ GST 7.00/7.00% (S\$)	538.67	258.05	280.62	52.09
Nett Amount (S\$)	8,233.97	3,944.45	4,289.52	52.10
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,126.45		

INSPECTION

Date of Assignment: 18/11/2019

Date Inspected: 18/11/2019 Inspected At:

Performance Motors Limited
(Alexandra)

303 Alexandra Road, Sime Darby

Performance Centre

Singapore 159941

Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*REAR LH BUMPER MOUNT	Not Necessary	161.40 FS	*- FS
3	1		*REAR RH BUMPER MOUNT	Not Necessary	161.40 FS	*- FS
4	1		*RR BUMPER CARRIER	Not Necessary	496.35 FS	*- FS
5	1		*MOUNTING SMART OPENER	Not Necessary	45.55 FS	*- FS
6	1		*REAR TRIM UNDERRIDE PROTECTION	Cut	109.70 FS	*109.70 FS
7	1		*RR BUMPER LH CORNER MOUNTING	Not Necessary	142.65 FS	*- FS
8	1		*RR BUMPER RH CORNER MOUNTING	Not Necessary	142.65 FS	*- FS
9	1		*REAR BUMPER PANEL PRIMED	Dented	903.40 FS	*903.40 FS
10	1		*REAR BUMPER MIDDLE TRIM PANE	Cut	265.65 FS	*265.65 FS
11	1		*REAR BUMPER TRIM BOTTOM (LINES)	Cut	232.45 FS	*232.45 FS
12	1		*EXPANDING RIVET BLACK (30 PCS)	Necessary (8 PCS ONLY)	42.00 FS	*11.20 FS
13	2		*ULTRASONIC SENSOR BLACK	Not Necessary	499.90 FS	*- FS
14	2		*DECOUPING RING PDC TORQUE CONVERTER	Not Necessary	10.20 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	3,293.30	1,602.40
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE REAR BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT TAIL PANEL AND DENTED AREA CAUSED BY THE ACCIDENT	New	2,125.00	850.00
2	TO RESPRAY REAR BUMPER AND TAIL PANEL	New	1,923.00	934.00
3	TO REMOVE OLD PDC ASSEMBLY ,REPLACE DAMAGED PARTS AND RECONNECT TO NEW BUMPER INCLUDING CONDUCT CHECKS FOR PROPER FUNCTION	New	177.00	150.00
4	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
Gross Labour Cost (S\$)			4,402.00	2,084.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >