

Surveyor:

KENNETH

DOI:

ASSIGNMENT

04/11/2019

Date / Time : 04.11.2019

Registered in Merimen: 04.11.2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SJY 8617T

Claim No. : 70346235799G

Name of Insured : UNIQUE TOURIST SERVICE PTE LTD

Policy No. : 0100778992

Insured Tel No. : HP: _____

Make / Model : HYUNDAI SANTA FE

Excess Sec II :S\$

D.O.A : 02.11.2019

Place of Accident : LOEWEN ROAD

Is driver the owner? (YES / NO)

Nature of Accident : _____

If NO, Driver Name / Age : MORRISON ORIEL ANNA

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Driver Tel No. : +65-98324556

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SLN 6420R

INSRS:
WSP: ESTEEM PML
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	STAGE	DATE / PIC
	SLN 6420R - X	
	SJY 8617T - CC6/AIG15001458/Kua3q2: DOA: 21.1.15	
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
10/01/20	After call ltr to OI: 10/01/20 - vic	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: P/P	S\$ 2,852.99 (6 days) Reduction: 56 %	Confirm by:
FINAL SETTLEMENT	Date/Time: 24/03/20	Confirm with: CHAN KIAN MENG
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : NIL	Email: [] Call: []
Repair Cost: (w/loss)	S\$ 3,052.70	If NO or B 28, Ass. Lia : (OLD HIT TP)
Loss of Rental (LOR):	S\$ 499.70 (6 days) x \$79.95 (GIA rate)	
Loss of Use (LOU):	S\$ - (\$ x days)	
Loss of Income (LOI):	S\$ - (\$ x days)	
LOR only [] LOU only [] LOR + LOU [] LOR + LOI []	(Tick only one)	
GIA/LTA Search:	S\$ 7.45	
Medical:	S\$ -	
Disbursement:	S\$ - (e.g. Tow/ Independent)	
Legal Cost:	S\$ -	
Total:	S\$ 3,539.85	Global Sum S\$: -
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	S\$ 3,539.85	Name 1: ESTEEM PERFORMANCE PTE LTD
Payee 2: (Strike if N.A.)	S\$ -	Name 2: -
Payee 3: (Strike if N.A.)	S\$ -	Name 3: -

24/03/2020

ASS. REC. BY:

REF:

AIG/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

Estem

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06

days

Res.:

Yes or No

Lum Sum:

1-B-1%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLN 6420R

Yr Regn:

05, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota

c.c.

1798

Colour:

M. Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

133463

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTD KB 3FU 803 557980

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / RIM or

Tyre Size:

F:

195/65R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Front

R/Bal.

7

mm

Rear

R/Bal.

6

mm

L/Bal.

7

mm

L/Bal.

6

mm

D.O.A.

2/4/19

D.O.I.

4/11/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to

P/L & 2,852.99

CRD: 43,656.81 (56%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS - SI

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

Esteem Performance Pte Ltd
385 Sin Ming Drive, Vicom Vehicle
Inspection Centre (575718)

Insurer Reference:
Repairer Reference: 020417
Date calculated: 02/11/2019 4:48 PM

Full Report
Registration: SLN6420R
Printed: 04/11/2019 12:55 PM

Summary Information

Claim			
Location:	Singapore (SG)	Work Provider:	AIG Asia Pacific Insurance Pte Ltd
Printed by:	Carmen SG	Currency:	SGD
Claim Reference:		Date of Incident:	02/11/19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle	
Manufacturer:	TOYOTA
Model:	PRIUS IV
Sub Model:	BASE MODEL
Model Sheet Number:	70 P5 01
Registration:	SLN6420R
VIN number:	
Odometer:	

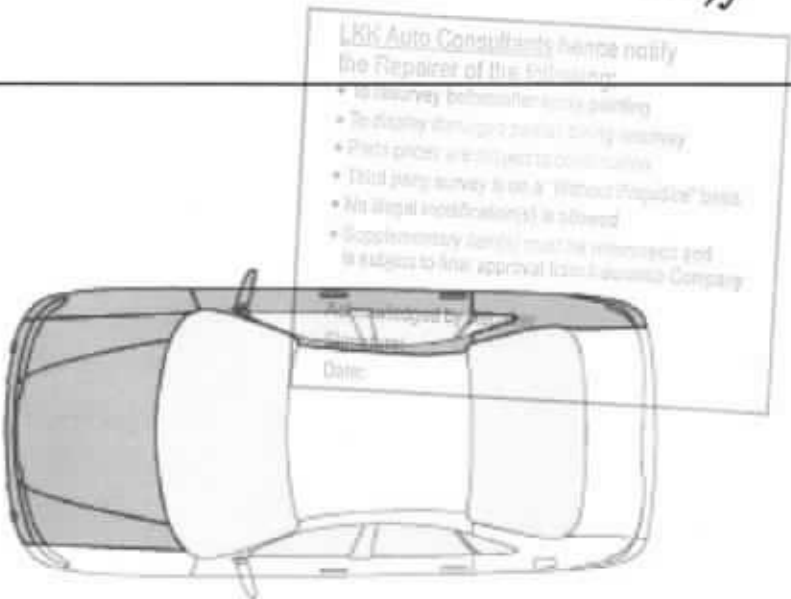
Not Authorised
Repair B4 paint
6 days

Vehicle Condition

Vehicle Status
Pre-Accident Damage:
Date of Inspection:

Damage Areas

All ☐
Underbody ☐



Labour

Time Base 10 WU/h **Price = 50.00 SGD/h**

Code	Description	WU	Price SGD
B010	R + R FRONT BUMPER	6.0	30.00 X
B040)	R + R RIGHT HEADLAMP (BUMPER REMOVED) DOES NOT INCLUDE: ADJUST HEADLAMP	1.0	5.00 X
NO NUMBER	ADJUST HEADLAMPS	2.0	10.00 X
B100	R + R RIGHT FRONT WING (BUMPER AND HEADLAMP REMOVED) INCLUDES: WHEELHOUSE LINER AND REQUIRED ATTACHED PARTS R + R	5.0	25.00 X
750101	R + R RIGHT FRONT WING BADGE	5.0	25.00 /
B270	RENEW R/R SIDE PANEL	62.0	310.00 X
B210	RENEW R/F DOOR	30.0	150.00 /
B210	R + R RIGHT FRONT DOOR WINDOW FRAME SEAL	2.0	10.00 /
B210	RENEW R/R DOOR	26.0	130.00 /
B210	R + R R/R DOOR WINDOW FRAME SEAL	2.0	10.00 /
B410	R + R REAR BUMPER	5.0	25.00 X
B100	R + R R/SILL TRIM	3.0	15.00 X
B450	R + R REAR SEAT CUSHION CPL	2.0	10.00 X
0283	FRONT BUMPER REPAIR	5 20.0*	100.00 X
0742	R/F WING REPAIR	10 20.0*	100.00 50-
2186	R/SILL PANELLING REPAIR	10 20.0*	100.00 X
B402	R/R SIDE PANEL REPAIR	10.0	50.00 /
	Labour Cost	Hrs	WU
	Panel / Mechanical Labour	21.10	211.0
	Total of Labour		1,055.00

Paint

Code	Description	WU	Price SGD
	RIGHT FRONT DOOR NEW PART PAINTING	15.0	
	R/R DOOR NEW PART PAINTING	14.0	
	R/R SIDE PANEL NEW PART PAINTING	21.0	
	FRONT BUMPER SURFACE PAINT PLAST.	9.0	
	R/F WING SURFACE PAINT	5.0	
	R/F DOOR OUT HANDLE SURFACE PAINT PLAST.	3.0	
	R/SILL PANELLING SURFACE PAINT PLAST.	6.0	

Paint Material Per Part

Code	Description	Price SGD
1482	RIGHT FRONT DOOR NEW PART PAINTING	35.06
1782	R/R DOOR NEW PART PAINTING	31.03
3482	R/R SIDE PANEL NEW PART PAINTING	23.60
0283	FRONT BUMPER SURFACE PAINT PLAST.	36.02
0742	R/F WING SURFACE PAINT	7.39
1566	R/F DOOR OUT HANDLE SURFACE PAINT PLAST.	0.52
2186	R/SILL PANELLING SURFACE PAINT PLAST.	15.66

Labour Cost - Paint

Factor
Time Paint
Preparation Main Work Metal
Preparation Comp. Work Plastic
Total

50.00 SGD/h

Hrs WU Price SGD

~~64.0~~
~~73.0~~
1.70 17.0 85.00
0.30 3.0 15.00
9.30 93.0 465.00
~~8.40~~ ~~84.0~~ 420.00 ✓

10 WU/h

Material Cost - Paint

New Part Painting
Surface-/Blend Paint
Surface Painting Plastic
Material-constant Metal
Material-constant Plastic
Total
ROYAL PAINTING

Price SGD

~~60.09~~ 89.69
7.39
52.20
18.10
9.00
176.38
13.00
160.00 ✓

Spare Parts

				prices as at 2015-06-01/01	
Code	Description	Part Number	Supplier	Price SGD	
0812	R/F WING BADGE	75374 47140		<i>M</i> 44.17	✓
1482	RIGHT FRONT DOOR	67001 47152		<i>By/way</i> 1,226.70	✓
1488	R/UPPER DOOR HINGE	68710 12151		<i>M</i> 78.34	✓
1496	R/LOWER DOOR HINGE	68730 12120		<i>M</i> 78.34	✓
1506	R/F DOOR CHECK	68610 47040		<i>M</i> 156.79	✓
1510	R/F DOOR SEAL	67861 47050		<i>M</i> 198.49	✓
1578	R/F DOOR LOCK	69030 47100		<i>M</i> 428.40	✓
1598	R/F WINDOW CHANNEL	68141 47050		<i>MV</i> 122.95	✓
1738	R/DOOR MIRROR ASSY	87910 47450		<i>M</i> 1,374.20	✓
1746	R/DOOR MIRROR COVER	87915 47070A0		<i>M</i> 87.40	✓
1782	R/R DOOR	67003 47210		<i>By/way</i> 1,181.75	✓
1788	R/R UPPER DOOR HINGE	68750 20122		<i>M</i> 78.34	✓
1796	R/R LOWER DOOR HINGE	68770 52031		<i>M</i> 78.34	✓
1806	R/R DOOR CHECK	68630 47050		<i>M</i> 156.79	✓
1810	R/R DOOR SEAL	67871 47051		<i>Vec</i> 178.40	✓
1878	R/R DOOR LOCK	69050 52250		<i>M</i> 411.70	✓
1898	R/R WINDOW CHANNEL	68142 47050		<i>Vec</i> 111.61	✓
3482	R/R SIDE PANEL	61601 47150		<i>M</i> 883.60	✓
				Savings	0.00
				Subtotal	6,876.31
				Subtotal Discount(+30.00%)	-2,062.89
				Total	4,813.42

f: OEM Parts
n: Non-OEM Parts
u: Used parts

Final Calculation

	SGD	SGD
Parts	6,876.31	
Total Discount(+30.00%)	-2,062.89	
Total Parts		4,813.42
Labour Time Base 10 WU/h		
Total 211.0 WU X 50.00 SGD/h	425 1,055.00	
Total of Labour		1,055.00
Paint Work Time Base 10 WU/h		
Labour Cost 93.0 WU X 50.00 SGD/h	420 465.00	
Material Cost	166.38 176.38	
Total Paint Including Material		641.38
Repair Cost Excludes GST		6,509.80
GST (+7.0%)		455.69
Repair Cost Included GST		6,965.49

Comments

* - USER SUPPLIED DATA
NN - NO MANUFACTURERS CODE EXISTS
) - WU PARTIAL INCL IN OTHER POSITIONS

Assessment Note

No assessment notes entered.

Kh

Esteem Performance Pte Ltd
385 Sin Ming Drive, Vicom Vehicle
Inspection Centre (575718)

Insurer Reference:
Repairer Reference: 020417
Date calculated: 24/11/2019 4:19 PM

Full Report
Registration: SLN6420R
Printed: 24/11/2019 4:19 PM

Summary Information

Claim			
Location:	Singapore (SG)	Work Provider:	AIG Asia Pacific Insurance Pte Ltd
Printed by:	Carmen SG	Currency:	SGD
Claim Reference:		Date of Incident:	02/11/19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

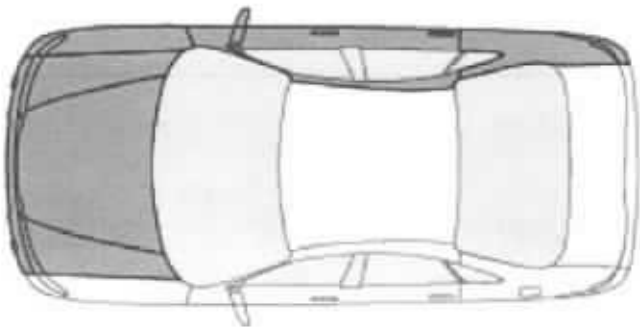
Vehicle	
Manufacturer:	TOYOTA
Model:	PRIUS IV
Sub Model:	BASE MODEL
Model Sheet Number:	70 P5 01
Registration:	SLN6420R
VIN number:	
Odometer:	

Vehicle Condition

Vehicle Status
Pre-Accident Damage:
Date of Inspection:

Damage Areas

All ☐
Underbody ☐



Labour

Time Base 10 WU/h **Price = 50.00 SGD/h**

Code	Description	WU	Price SGD
750101	R + R RIGHT FRONT WING BADGE	5.0	25.00
B210	RENEW R/F DOOR	30.0	150.00
B210	R + R RIGHT FRONT DOOR WINDOW FRAME SEAL	2.0	10.00
B210	RENEW R/R DOOR	26.0	130.00
B210	R + R R/R DOOR WINDOW FRAME SEAL	2.0	10.00
0283	FRONT BUMPER REPAIR	5.0*	25.00 X
0742	R/F WING REPAIR	10.0*	50.00
1488	R/UPPER DOOR HINGE REPAIR	5.0*	25.00 X
1496	R/LOWER DOOR HINGE REPAIR	5.0*	25.00 X
1788	R/R UPPER DOOR HINGE REPAIR	5.0*	25.00 X
1796	R/R LOWER DOOR HINGE REPAIR	5.0*	25.00 X
3482	R/R SIDE PANEL REPAIR	10.0*	50.00 ✓
Labour Cost		Hrs	WU
Panel / Mechanical Labour		11.00	110.0
Total of Labour			550.00

415.00

Paint

Paint Work		SYSTEM AZT	Time Basis 10 WU/h
Code	Description	WU	Price SGD
	RIGHT FRONT DOOR NEW PART PAINTING	15.0	
	R/R DOOR NEW PART PAINTING	14.0	
	R/R SIDE PANEL REPAIR PAINTING <50%	12.0	
	FRONT BUMPER SURFACE PAINT PLAST.	9.0	
	R/F WING SURFACE PAINT	5.0	
	R/F DOOR OUT HANDLE SURFACE PAINT PLAST.	3.0	
	R/SILL PANELLING SURFACE PAINT PLAST.	6.0	

Paint Material Per Part

Code	Description	Price SGD
1482	RIGHT FRONT DOOR NEW PART PAINTING	35.06
1782	R/R DOOR NEW PART PAINTING	31.03
3482	R/R SIDE PANEL REPAIR PAINTING <50%	13.50
0283	FRONT BUMPER SURFACE PAINT PLAST.	36.02
0742	R/F WING SURFACE PAINT	7.39
1566	R/F DOOR OUT HANDLE SURFACE PAINT PLAST.	0.52
2186	R/SILL PANELLING SURFACE PAINT PLAST.	15.66

Labour Cost - Paint

Factor	50.00 SGD/h	Hrs	WU	Price SGD
Time Paint			64.0	
Preparation Main Work Metal		1.70	17.0	85.00
Preparation Comp. Work Plastic		0.30	3.0	15.00
Total	10 WU/h	8.40	84.0	420.00

SLN 6420R

Material Cost - Paint	Price SGD
New Part Painting	66.09
Repair Painting	13.50
Surface-/Blend Paint	7.39
Surface Painting Plastic	52.20
Material-constant Metal	18.10
Material-constant Plastic	9.00
Total	166.28

Spare Parts

Code	Description	Part Number	Supplier	prices as at 2015-06-01/01	Price SGD
0812	R/F WING BADGE	75374 47140			44.17
1482	RIGHT FRONT DOOR	67001 47152			1,226.70
1782	R/R DOOR	67003 47210			1,181.75
1810	R/R DOOR SEAL	67871 47051			178.40
f: OEM Parts	Savings				0.00
n: Non-OEM Parts	Subtotal				2,631.02
u: Used parts	Subtotal Discount(+30.00%)				-789.31
	Total				1,841.71

Final Calculation

	SGD	SGD
Parts	2,631.02	
Total Discount(+30.00%)	-789.31	
Total Parts		1,841.71 ✓
Labour Time Base 10 WU/h		
Total 110.0 WU X 50.00 SGD/h	550.00	
Total of Labour		550.00 425
Paint Work Time Base 10 WU/h		
Labour Cost 84.0 WU X 50.00 SGD/h	420.00	
Material Cost	166.28	
Total Paint Including Material		586.28 ✓
Repair Cost Excludes GST	2852.99	2,977.99
GST (+7.0%)		208.46
Repair Cost Included GST		3,186.45

Comments

* - USER SUPPLIED DATA
 NN - NO MANUFACTURERS CODE EXISTS
) - WU PARTIAL INCL IN OTHER POSITIONS

Assessment Note

No assessment notes entered.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:
Date:

Audatex System Using Manufacturer Times

Page 3 of 3

PRINT DATE 24/11/2019

PRE-REPAIR INSPECTION REQUEST – SLN6420R vs SJY8617T (OI) on D.O.A.: 02/11/2019

From: Subramaniam, Divyashni
To: assignments@lkkauto.com, Admin A
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairidina, Chan, Yoke Shi, Hor, Yinnui, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam
Sent: 11/4/2019 9:42:12 AM
Attachments:  ITNET-00000-191102-000831 (1).pdf

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thank you.

Best Regards,

Divyashni Subramaniam
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Jenny chong (mailto:jenny@esteemperf.com.sg)
Sent: Saturday, November 02, 2019 12:31 PM
To: AIG SGP, Claims-Survey
Cc: carmen lim; serence etc
Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLN6420R

This message is from an external sender: be cautious with links and attachments.

Dear Sir/Madam,
Accident involving SLN6420R & SJY8617T on 02.11.2019

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SLN 6420 R

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718

Tel : 8799 0066
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer **LKK Auto Consultants Pte Ltd- KENNETH** to survey the car.

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division
Esteem Performance Pte Ltd

P: 6484 1221
F: 6484 7829
E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)
385 Sin Ming Drive Vicom Inspection Centre (Showroom)

Vik lu

www.estimatesperformance.com



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Print Received Message

This mail is associated with :

***SLN6420R (7034623579SG)**
[SJY8617T]

TP

GRAB RENTALS PTE LTD

Nov 2 2019 12:00AM

[UNIQUE TOURIST SERVICE PTE LTD]
Esteem Performance Pte Ltd - Sin Ming

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 23/03/2020 10:15 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3539.85) - SLN6420R - Claim Handler: Chan, Kian-Meng

Approved:3539.85.

...CLAIM SUBFOLDER...(Pending for Survey Report)
Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Nov 2019 Edit Reg		04 Nov 2019 00:00 Edit Adj Rpt	\$2,852.99 Edit Estimates	\$2,852.99 View Rpt		Pending for Survey Report Cancel Case

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:

UNIQUE TOURIST SERVICE PTE LTD, Co. Reg. No.: 197401067R

Main Claimant:

GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G

Vehicle Reg. No.:

SLN6420R

Date of Loss:

02/11/2019 00:00 - :59
[29 Months and 21 Days From LTA Reg Date (Man Yr)]

Claim Type:

TP / 7034623579SG

Policy/Cover Note No.:

(Comprehensive)

Vehicle Reg. No. (Insured):

SJY8617T

Policy No. (Claimant):

A29114756MKF

Excess:

Repairer:

Esteem Performance Pte Ltd - Sin Ming (HQ) 385 Sin Ming Drive, 575718 Sin Ming - Tel:

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng]
Kianmeng.Chan1@aig.com

Claimant's Insurer:

MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 13/11/2019]

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (23/03/2020): Alert - Adj Mandate Approved (\$3539.85) - SLN6420R - Claim Handler: Chan, Kian-...
- AIG_SG (05/11/2019): TP GIA report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLN6420R (7034623579SG)
[SJY8617T]
TP
GRAB RENTALS PTE LTD
Nov 2 2019 12:00AM
[UNIQUE TOURIST SERVICE PTE LTD]
Esteem Performance Pte Ltd - Sin Ming

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	05/02/20 17:14	Video - Accident TP VIDEO FOOTAGE												1	Load MP4					
Letters/Correspondences															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	10/01/20 14:23	Adjuster Immediate Advice												1	Load HTM					
Photos/Images															3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	10/01/20 13:19	Odometer Reading												1	Load JPG	☒				
2	10/01/20 13:19	Chassis Number												1	Load JPG	☒				
3	10/01/20 13:19	General View												1	Load JPG	☒				
4	10/01/20 13:19	General View												1	Load JPG	☒				
5	10/01/20 13:19	General View												1	Load JPG	☒				
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18	10/01/20 13:21	Reinspection Photo												1	Load JPG	☒				
19	10/01/20 13:21	Reinspection Photo												1	Load JPG	☒				
20	10/01/20 13:21	Reinspection Photo												1	Load JPG	☒				
Documentation															1 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	04/11/19 16:26	ACKNOWLEDGEMENT EMAIL TO AIG DD 04.11.2019												1	Load PDF					
2	04/11/19 16:26	EMAIL FROM AIG DD 04.11.2019												1	Load PDF					
3	04/11/19 16:26	LTA SEARCH												1	Load PDF					
4	06/11/19 13:37	TP ESTIMATE - MARKED												1	Load PDF					
5	06/11/19 13:37	TP GIA REPORT												1	Load PDF					
6	10/01/20 13:48	EMAIL TO OI												1	Load PDF					
7	10/01/20 13:48	LETTER TO OI												1	Load PDF					
8	10/01/20 14:07	TP ESTIMATE - FINALIZED												1	Load PDF					
9	10/01/20 14:10	TP LOD												1	Load PDF					
10	25/03/20 11:07	EMAIL FROM TP												1	Load PDF					
11	26/03/20 16:40	Release Voucher												1	Load PDF					
12	01/04/20 09:34	WORKSHOP INVOICE												1	Load PDF					

Video				1 per page	☒
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13	01/04/20 09:34	LKK Auto Consultants Pte Ltd (HQ)			Load PDF
14	01/04/20 09:34	AUTHORISATION TO ACT FORM			
15	01/04/20 09:34	RENTAL RECEIPT			Load PDF
16	01/04/20 09:34	LTA SEARCH			Load PDF
16	01/04/20 09:34	LOD			Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	05/11/19 14:33	OI GIA REPORT			Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	SJY8617T (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID
	SLN6420R (TP veh)		CVT (A)
Date of Accident:	02/11/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	6,965.49
Final Repair Cost	:	\$	3,052.70
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	479.70
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,539.85
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____100_____(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	:	\$ 3,539.85
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

01 Apr
2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19019466/KHA3Q2

Date: 01/04/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SLN6420R

Insured Vehicle No : SJY8617T

Date of Loss: 02/11/2019

Nature of Claim: TP

Claim No: 7034623579SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLN6420R

Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Engine No: 2ZRS045967

Reg. Date: 12/05/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU803557980

Colour: Metallic Silver

Odometer: 133463 km

Engine Capacity: 1798 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R16

Rear Tyre Size:

195/65 R16

Front Left Side: Rovel 7 mm

Rear Left Side:

Rovel 6 mm

Front Right Side: Rovel 7 mm

Rear Right Side:

Rovel 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,813.42	1,841.71	2,971.71	61.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,696.38	1,011.28	685.10	40.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,509.80	2,852.99	3,656.81	56.17
+ GST 7.00/7.00% (S\$)	455.69	199.71	255.98	56.17
Nett Amount (S\$)	6,965.49	3,052.70	3,912.79	56.17
+ Car Rental (6.0 x S\$79.95/day) (S\$)		479.70		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,539.85		

INSPECTION

Date of Assignment: 04/11/2019

Date Inspected: 04/11/2019 Inspected At:

Esteem Performance Pte Ltd - Sin
Ming (HQ)
385 Sin Ming Drive
Singapore 575718

Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*R/F WING BADGE	Necessary	44.17 FL	*44.17 FL
2	1		*RIGHT FRONT DOOR	Bent / Warped	1,226.70 FL	*1,226.70 FL
3	1		*R/UPPER DOOR HINGE	Repair	78.34 FL	*- FL
4	1		*R/LOWER DOOR HINGE	Repair	78.34 FL	*- FL
5	1		*R/F DOOR CHECK	Serviceable	156.79 FL	*- FL
6	1		*R/F DOOR SEAL	Serviceable	198.49 FL	*- FL
7	1		*R/F DOOR LOCK	Repair	428.40 FL	*- FL
8	1		*R/F WINDOW CHANNEL	Not Necessary	122.95 FL	*- FL
9	1		*R/DOOR MIRROR ASSY	Serviceable	1,374.20 FL	*- FL
10	1		*R/DOOR MIRROR COVER	Serviceable	87.40 FL	*- FL
11	1		*R/R DOOR	Bent / Warped	1,181.75 FL	*1,181.75 FL
12	1		*R/R UPPER DOOR HINGE	Repair	78.34 FL	*- FL
13	1		*R/R LOWER DOOR HINGE	Repair	78.34 FL	*- FL
14	1		*R/R DOOR CHECK	Serviceable	156.79 FL	*- FL
15	1		*R/R DOOR SEAL	Necessary	178.40 FL	*178.40 FL
16	1		*R/R DOOR LOCK	Repair	411.70 FL	*- FL
17	1		*R/R WINDOW CHANNEL	Serviceable	111.61 FL	*- FL
18	1		*R/R SIDE PANEL	Repair	883.60 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	6,876.31	2,631.02
- List Item Discount on L Items 30.00/30.00% (S\$)	2,062.89	789.31
Total Parts (S\$)	4,813.42	1,841.71

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	211.0 WU X 50.00 SGD/H	New	1,055.00	425.00
2	LABOUR COST 93.0 WU X 50.00 SGD/H	New	465.00	420.00
3	MATERIAL COST	New	176.38	166.28
Gross Labour Cost (S\$)			1,696.38	1,011.28

Report was unsubmitted during this print-out.

< END OF ESTIMATES >