

Proforma Inv: CAS/20/PI0036

FAX: 6509 9501

Email: contact@casgarage.sg

23.03.2020

Our Ref: SMD 7717U

Your Ref: SJF 8233S

#### M/s AIG Asia Pacific Insurance Pte Ltd

AIG Building 78 Shenton Way #07-16 Singapore 079120

Dear Sir/Mdm

#### ACCIDENT INVOLVING SMD 7717U AND SJF 8233S ALONG UPPER THOMSON ON 25.10.2019

Please refer to the above mentioned accident.

We are writing in on the behalf of

MOHAMED ABDUL MALIK BIN MOHD MUSTAN

the registered owner of motor vehicle number

**SMD 7717U** 

which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number SJF 8233S As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for:

1.	Cost of Repair (Recommended By LKK Adrian)	\$ 5,500.00
2.	Loss of Use (5 days x \$80)	\$ 400.00
3.	GIA Fees	\$ 29.00

#### TOTAL AMOUNT

\$ 5,929.00

We enclsoed hereby the following documents for your consideration:

- (A) Final Repair Bill
- (B) Letter of Authority
- (C) GIA Search Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

CAS GARAGE PTE LTD

DEN 204828067M

1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,

SINGAPORE 417883

Ms Nicote Chong Administrator Mobile: 65 97916119

Email: nicole@casgarage.sg



FAX: 6509 9501

Email: contact@casgarage.sg

## LETTER OF AUTHORITY AND INDEMNITY

ACCII	DENT	INV	OLVING	G VE	HICLE	NO.	SMD	77174	AND_	SJF	82338
AT/AI	LONG_		Upp -	THOMSON	ko (	YISHUH)	BEFOR	E MARY MO	ANT LANE	<u> </u>	
ON_	25	DAY_	lo	MO	NTH_	2019	_YEAR				
a) b)	vehicles. You are	further a	authorized	to appoint	solicitor	s on my/o	ır behalf a	and give the s	olicitors full	1 instruc	pair to the said
c)	insurers You hav insurers	including e my/our on such t	if necessar full author erms as yo	ry, to comn ority to insou deem fit.	nence lega truct my/e Upon set	al proceedin our solicito tlement of	ngs in Cour ors to nego my claim,	t in my/our natitiate a settlem	me against the ent with the ized to sign a	ne third p third p any Disc	party and/or his charge Vouche
d)	Upon res	solving m ursement	y/our clains for acting	n, you are a	uthorized	l to agree w	ith my/our	solicitors on t	he amount of	f their p	professional cos n my/our behal
e)		ent that,	I/we am/a	re required co-operatio		at my/our	solicitors'	office or to a	tend court in	n conne	ection to my/ou
f)	If for wirecovera undertak	hatever r ble under e to pay	easons, my the policy the full ar	y/our insur y of insurar	ers reject ace or ma our repai	ke any offer r bill and	r to pay le survey fee:	ss than the am	ount claimed	d by you	nd/or any loses u, I/we agree to bly incurred or
g)				nd the abov							
Dated	this	<u>s</u> d	lay	10	_ month	n	year				
Signati	ure		: Ma	Ath							
Name			: MOHA	MED AB	DUL MA	UK BIN I	MOHD	Company	Stamp		
NRIC/	ROC No	).	: 5178	17848		M	ISTAN				
Addres	SS		: BLK	912 Hou	GANG	ST 91					
			# 03	- 42							

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>CAS GARAGE PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,750.00</u> (Repair Cost), <u>S\$150.00</u> (Loss of Use/Rental), <u>S\$29.00</u> (Disbursement) for vehicle no. <u>SMD 7717U</u> that was damaged pursuant to the accident which occurred on <u>25/10/2019</u> (date) along <u>UPPER THOMSON ROAD</u>, <u>APPROCHING MARYMOUNT LN</u> (location) involving vehicle no/s <u>SJF 8233S</u>. This is pursuant to the inspection conducted on <u>05/11/2019</u> (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner MOHAMED ABDUL MALIK BIN MOHD MUSTAN ("the third party claimant") of vehicle no. SMD 7717U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMD 7717U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_\_\_ (day) of \_\_\_\_\_\_ (month) 20\_\_\_\_\_ (year)

CAS GARAGE PTE LTD

UEN 2018280671M

1 KAKI BUKIT AVENUE AND AND AUTOBAY, SINGAPORE 417883

Signed by appointed surveyor

Signed by "the workshop" (with chop)



**INVOICE** 

AIG ASIA PACIFIC INSURANCE PTE LTD

Invoice Date 25 Mar 2020

Invoice Number TI-20-0039-1175TP

Reference SMD 7717U HYUNDAI ELANTRA CAS GARAGE PTE LTD 1 KAKI BUKIT AVENUE 6 #02-22 AUTOBAY SINGAPORE 417883

Description	Quantity	Unit Price	Tax	Amount SGD
LUMP SUM REPAIR COST (RECOMMENDED BY LKK ADRIAN)	1.00	5,500.00	No Tax	5,500.00
			Subtotal	5,500.00
		Т	OTAL SGD	5,500.00

Due Date: 25 Mar 2020

# **PAYMENT ADVICE**

To: CAS GARAGE PTE LTD

1 KAKI BUKIT AVENUE 6

#02-22 AUTOBAY
SINGAPORE 417883

Customer

AIG ASIA PACIFIC INSURANCE

PTE LTD

**Invoice Number** 

TI-20-0039-1175TP

Amount Due

5,500.00

Due Date

25 Mar 2020

**Amount Enclosed** 

Enter the amount you are paying above



#### GENERAL INSURANCE ASSOCIATION OF SINGAPORE **RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-19-179196

Date of Request:

31/10/2019

Your Ref No:

WALK IN GERALD

CAS GARAGE PTE LTD

NO.1, KAKI BUKIT AVE 6, #02-22 AUTOBAY

SINGAPORE 417883

Dear Sir/Madam,

Your Vehicle No:

SMD7717U

Date of Accident:

25/10/2019

Place of Accident:

**UPP THOMSON RD** 

Involving Vehicle No: SJF8233S

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

[] GIRO [X] Cash [] Cheque



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-19-179197

Date of Request:

31/10/2019

Your Ref No:

WALK IN GERALD

CAS GARAGE PTE LTD

NO.1, KAKI BUKIT AVE 6, #02-22 AUTOBAY

SINGAPORE 417883

Dear Sir/Madam,

Date of Accident:

25/10/2019

Vehicle No:

SMD7717U

Place of Accident:

UPP THOMSON RD (YISHUN) BEFORE MARYMOUNT LANE

Involving Vehicle No: SJF8233S

With reference to your application for the accident report, we have attached the following accident reports as requested:

***************************************	your approachers for the decident report, the many and the second	.5				
DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)		
SJF8233S	UPP THOMSON RD (YISHUN) BEFORE MARYMOUNT LANE	14.00	1	13.08		
GST Amount	SST Amount					
Total Amount Di	otal Amount Due (GST Inclusive)					

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[] GIRO [X] Cash [] Cheque



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/AIG19019447/Adb3

24 DECEMBER 2019

CAROL FONG KIM MUN 643 YISHUN STREET 61 #12-278

SINGAPORE 760643

Dear Sir/Madam,

ACCIDENT INVOLVING SJF 8233S AND SMD 7717U ON 25/10/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMD 7717U against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 03/01/2020, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792

FAX: 6741 4108

Email: jiale@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept) 4/26/2021 Merimen e-Claims

### **Claim Audit**

Ξ	AUDIT	TRAIL		
No		Audit	Remarks	By
1	04 Nov 2019 15:26		Claimant's Name: -> MOHAMED ABDUL MALIK BIN MOHD M. Claimant's ID: -> S1785487I.	[A] Lau Shu Pei
2	2019	Clm Veh Model Changed	(200329) HYUNDAI ELANTRA 1.6 (A).	[A] Lau Shu Pei
3	04 Nov 2019 15:26	Clm Created	Reg No: SMD7717U. Acct Date: 2019/10/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Cas Garage Pte Ltd (HQ)	[A] Lau Shu Pei
4	04 Nov 2019 15:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	2019 15:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/13	[A] Lau Shu Pei
6	04 Nov 2019 15:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	04 Nov 2019 15:26	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrato
8	04 Nov 2019 15:27	Label Added	(19):Fastlane.	[A] Lau Shu Pei
9	04 Nov 2019 15:27	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
10	16:28	Video Downloaded	Downloaded TP REAR VIDEO	[A] CHEW HSIAO TONG
11	02 Feb 2021 15:31	Video Downloaded	Downloaded TP FRONT VIDEO	[A] Jaslin Kok Chin Yi
12	09:31		Downloaded TP FRONT VIDEO	[A] Jaslin Kok Chin Yi
13	03 Mar 2021 15:29	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	03 Mar 2021 15:29	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	03 Mar 2021 15:29	Clm Dtl Modified	JPJ Reg. Date: -> 2018/09/03.	[A] JOANNE LEE KHANG MIN
16	03 Mar 2021 15:29	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	10:38	Mandate Request	$\label{local-control}                                    $	[A] Jaslin Kok Chin Yi
18	2021 11:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/13	[I] MdNoor, Norsiah
19	26 Mar 2021 11:23	Adj Mandate Set	Approved:2979.00.	[I] MdNoor, Norsiah

Date From	Date To	Audit Type None	<b>∨</b> Go
Date Hom	Date 10	- Addit Type None	

#### **ACTIVITY**

No record

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2336227	05 Nov 2019 15:28:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMD7717U	SJF8233S	11.77
2655660	21 Dec 2020 15:56:31	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMD7717U	Jaslin Kok Chin Yi	xx.xx
2655661	21 Dec 2020 15:56:32	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SMD7717U	Jaslin Kok Chin Yi	xx.xx

4/26/2021

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2674576	03 Mar 2021 15:29:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	SMD7717U	SJF8233S	11.00