

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 19 March 2021 5:19 PM
To: Mandy Lim
Cc: Admin A; 'venus'; 'motor claims Dept'; 'admin'
Subject: RE: REMINDER Claim Submission for SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019
Attachments: DV_SLG25A.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mandy Lim <Mandy@ltm.sg>
Sent: Thursday, 18 March 2021 3:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>; 'motor claims Dept' <motorclaims@ltm.sg>; 'admin' <admin@ltm.sg>
Subject: RE: REMINDER Claim Submission for SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

WITHOUT PREJUDICE

Dear Hsiao Tong,

Our client is agreeable.

Pls forward DV soon.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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+65 6458 9127 (Facsimile)

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, March 16, 2021 8:37 AM

To: Mandy Lim

Cc: Admin A; 'venus'; motor claims Dept; admin

Subject: RE: REMINDER Claim Submission for SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

Thank you for your email.

We are prepared to improve our offer at a global sum of **\$1,550.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mandy Lim <Mandy@ltm.sg>

Sent: Monday, 15 March 2021 12:50 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>; motor claims Dept <motorclaims@ltm.sg>; admin <admin@ltm.sg>

Subject: RE: REMINDER Claim Submission for SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

Importance: High

WITHOUT PREJUDICE

Dear Hsiao Tong,

In reference to the above claim, our client disagreed with the loss of use.

Base on the benchmark, our client car's capacity is 2.0. Please seek your principal mandate to improve to \$100 per day.

Hope to hear from you real soon.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, January 6, 2021 5:16 PM

To: Mandy Lim

Cc: Admin A; 'venus'

Subject: RE: REMINDER Claim Submission for SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

Without Prejudice

Hi Mandy,

Thank you for your email.

We propose settlement at a global sum of **\$1,420.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mandy Lim <Mandy@ltm.sg>

Sent: Wednesday, 6 January 2021 2:52 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>; 'AIG SGP, CCU Referral' <AIGSGPCCUReferral@aig.com>

Subject: RE: REMINDER Claim Submission for SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

VERY URGENT

Hi Hsiao Tong,

Happy New Year 2012 !

Understand you are taking over the matter from Khanchna.

With our several reminders, please look into the matter and revert with an offer urgently.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, December 18, 2020 1:28 PM

To: Mandy Lim; 'venus'

Cc: Admin A; 'motor claims Dept'; venus

Subject: RE: REMINDER Claim Submission for SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

WITHOUT PREJUDICE

Dear Mandy,

We will try to revert asap.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mandy Lim <Mandy@ltm.sg>

Sent: 18 December 2020 1:11 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; 'venus' <venus@ltm.sg>; 'AIG SGP, CCU Referral'

<AIGSGPCCUReferral@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; 'motor claims Dept' <motorclaims@ltm.sg>; venus <venus@ltm.sg>

Subject: RE: REMINDER Claim Submission for SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

VERY URGENT

Hi Khanchna,

The above matter refers.

Our client's LOD was submitted since 6 July 2020 followed by reminder 30 July 2020.

From the factual evidence (video footage) clearly without any doubt exonerates our client of any liability. Almost past 6 months and there's no reply for the offer settlement.

Our client had patiently waited for this long and was very disappointed with the present status.

To avoid unnecessary litigation costs, please send reminder to your Principle urgently for their mandate with the next few days from the date hereof.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Mandy [<mailto:mandy@ltn.sg>]

Sent: Thursday, July 30, 2020 11:04 AM

To: 'Khanchna (LKK Auto)'; 'venus'; 'AIG SGP, CCU Referral'

Cc: 'Admin A'; 'motor claims Dept'; Roslee

Subject: RE: Claim Submission for SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

WITHOUT PREJUDICE

Dear Khanchna,

The above matter refers.

Please seek mandate from your principal and revert with an offer soonest.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Mandy [<mailto:mandy@ltm.sg>]

Sent: Monday, 6 July, 2020 1:06 PM

To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>; 'venus' <venus@ltm.sg>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'motor claims Dept' <motorclaims@ltm.sg>; Roslee <roslee@ltm.sg>

Subject: RE: Claim Submission for SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

Importance: High

WITHOUT PREJUDICE

Dear Khanchna,

In reference to your email dated 5th Dec 2019, we hereby now enclosed our client's Letter of Demand for your necessary assessment.

Please seek mandate from your principal and revert with an offer soonest.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Thursday, 5 December, 2019 10:55 AM

To: venus <venus@ltm.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Mandy' <mandy@ltm.sg>

Subject: RE: Accident between SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: venus <venus@ltm.sg>

Sent: Thursday, 5 December 2019 10:25 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Mandy' <mandy@ltm.sg>

Subject: RE: Accident between SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

Hi Khanchna

The video enclosed through what's app.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, November 29, 2019 11:46 AM

To: edmund@LTM.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: Accident between SLG 25A (TP-LTM) & SKQ 5373X (AIG-CC4/AIG19019437/kb3) on 24/10/2019

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear for this matter.

Kindly let us have a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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