PRE-REPAIR INSPECTION REQUEST - SLG25A vs SKQ5373X (OI) on D.O.A.: 24/10/2019

From: Subramaniam, Divyashni

assignments@lkkauto.com, Admin A

Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subra

Sent: 11/4/2019 11:22:33 AM

Attachments:

Hi.

To:

Please refer to the enclosed request from Lim Tan Motor Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thank you.

Best Regards

Divyashni Subramaniam

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

<u>Divyashni.Subramaniam@aig.com</u> | <u>www.aig.sg</u>

From: venus@ltm.sg [mailto:venus@ltm.sg] Sent: Monday, November 04, 2019 10:13 AM

To: Parthiban, Theerthan

Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Hor, Yinrul; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam,

Divyashni; venus@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKQ5373X AND SLG25A ON 24.10.2019

WITHOUT PREJUDICE

Dear Theerthan

We selected Kenneth Kong LKK Auto Consultants Pte Ltd.

Thank you and regards,

Venus Lee

Accident Claims Department

From: Parthiban, Theerthan

Sent: Fri, 1 Nov 2019 10:54:37 +0000

To: venus@ltm.sg

Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh,

Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKQ5373X AND SLG25A ON 24.10.2019

Without Prejudice

Your Reference: SLG25A Our Reference: SKQ5373X

Dear Sir/Madam.

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
. , ,	3

Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Theerthan R Parthiban (Troy)

Senior Claims Examiner, Auto

Singapore Claims Operations I AIG Shared Services

Tel: 8001206556 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: venus [mailto:venus@ltm.sg]

Sent: Friday, November 01, 2019 11:13 AM

To: AIG SGP, Claims-Survey

Cc: 'Mandy

Subject: [EXTERNAL] RE: Survey Request - Our Client: SLG25A Your Insured: SKQ5373X D.O.A: 24/10/2019

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLG25A** to submit a claim against your insured, **SKQ5373X** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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From: Theerthan.Parthiban@aig.com

To. venus@iun.sg

Cc: Andy-SY.Fong@aig.com ,Winnie-LW.Fan@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,Yinrul.Hor@aig.com ,ShengYang.Lim@aig.com ,Asshweenjeetkaur.Mithoosingh@aig.com ,Theerthan.Parthiban@aig.com ,Divyashni.Subramaniam@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKQ5373X AND SLG25A ON 24.10.2019

Date: Fri, 1 Nov. 2019 10:54:37 +0000

Without Prejudice

Your Reference: SLG25A Our Reference: SKQ5373X

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Thank you

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner Auto

Singapore Claims Operations I AIG Shared Services

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To: AIG SGP, Claims-Survey

Cc: 'Mandy

Subject: [EXTERNAL] RE: Survey Request - Our Client: SLG25A Your Insured: SKQ5373X D.O.A: 24/10/2019

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WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of SLG25A to submit a claim against your insured, SKQ5373X which we understand that you are insurer at the material time

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose
Thank you and regards,
Venus Lee Accident Claims Department
Lim Tan Motor Pte Ltd www.LTM.sg +65 6452 0893 (Office) +65 6458 9127 (Facsimile) +65 9792 1329 (Mobile) Like us in Facebook!! www.facebook.com/LTMsg www.facebook.com/LTM.Performance.Singapore