



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19019431/Qhb3

06 November, 2019

Chew Kar Lay
21 Toh Guan Road East
#01-21/22
Singapore 608609

Dear Sirs,

**ACCIDENT INVOLVING SLQ 39H AND SHC 4971K ON 31/10/2019 ALONG/ AT
PETIR ROAD TOWARDS DAIRY FARM ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19019431/Qhb3

19 November 2019

By Registered Mail
First Reminder

Chew Kar Lay

21 Toh Guan Road East
#01-21/22
Singapore 608609

Dear Sir/Madam,

**ACCIDENT INVOLVING SLQ 39H AND SHC 4971K ON 31/10/2019 ALONG/ AT
PETIR ROAD TOWARDS DAIRY FARM ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 06/11/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (**by 05/12/2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan
Claims

Tel : 6841 2096

Fax: 6741 4108

Email : vicalpeh@lkkauto.com

c.c *Claims Manager*
AIG Asia Pacific Insurance Pte. Ltd
(Motor Claims Dept)

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 15 October 2020 12:31 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Bryan Ang (LKKAuto); Admin A
Subject: RE: URGENT / LAST ATTEMPT Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3
Attachments: Height measurement report.pdf; SLQ 39H.JPG

Without Prejudice

Dear Sir/ Madam,

Please be informed that our principal had further reviewed the matter and based on the height measurement report as attached, the results show there was no possible contact between the rear right portion of your client's vehicle and the front and rear left portion of our insured.

Both damages are not corresponding to their respective heights and inconsistent to their nature of contract.

Overall, our investigation results showed that the damage to the taxi was not caused by our insured. Attached our insured report for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 6 October 2020 3:30 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: URGENT / LAST ATTEMPT Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Dear Bryan,

Thanks for your prompt reply.

Are you able to provide any proof to support your ground as our video footage and the sound of impact proved the impact. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]
Sent: Tuesday, 6 October 2020 2:48 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Jasper Chua (LKK Auto)
Subject: RE: URGENT / LAST ATTEMPT Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured)
Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Dear Lee Gek

I get back to you. From what I know, our investigation showed that the damage to your taxi was not caused by our insured.

Best Regards,
Bryan Ang
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 6 October 2020 12:34 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: URGENT / LAST ATTEMPT Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Dear Bryan,

Kindly assist to see if this case can be resolved without litigation. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Thursday, 30 July 2020 12:00 PM
To: Jasper Chua (LKK Auto)
Cc: Bryan Ang (LKKAuto)
Subject: URGENT / LAST ATTEMPT Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

**URGENT
LAST ATTEMPT**

Dear Jasper,

Please let us have your offer by **7th August 2020**, otherwise we will seek our management's instructions to pursue the case through legal recourse since your insured claimed no involvement. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Friday, 3 July 2020 5:16 PM
To: Jasper Chua (LKK Auto)
Subject: URGENT / FINAL REMINDER Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured)
Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

**URGENT
FINAL REMINDER**

Dear Jasper,

Please let us have your offer by **13th July 2020**, otherwise we shall have no option but to escalate the matter. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Friday, 22 May, 2020 10:02 AM
To: Jasper Chua (LKK Auto)
Subject: URGENT / 2nd REMINDER Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured)
Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

**URGENT
2nd REMINDER**

Dear Jasper,

Please let us have your offer by **29th May 2020**. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: Thursday, March 26, 2020 12:22 PM

To: Vic

Subject: URGENT / REMINDER Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

**URGENT
REMINDER**

Dear Vic,

The sound of impact from the video footage would prove the involvement.

Please let us have your offer by **2nd April 2020**. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: Friday, December 27, 2019 10:53 AM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Dear Vic,

We attach our front and rear video footages for your perusal.

Please let us know by **6th January 2020** if your principal is prepared to settle our claim, otherwise we will seek legal redress. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 17/12/2019 10:34

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAUTO)

Subject: RE: LOD Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

Our Insured Driver reported that he was not aware of this accident (please see attached statement).

As such, we would like to request for any evidence for our further action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Tuesday, 26 November, 2019 4:41 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: CS A Team; Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

Please be informed that we had spoken to our Insured and we were informed that no report has been lodge yet as he was **not aware** of this accident.

As such, we would like to request for any evidence available for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Tuesday, 26 November, 2019 4:22 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2080.90
Loss of Rental	\$702.46 (6.5 days x \$108.07)
Loss of Income	\$390.00 (6.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$3180.36

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA reports
- 4) Police report (for hit & run)
- 5) Accident vehicle laid-up report
- 6) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Jasper Chua (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 12 October 2020 11:46 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto); Bryan Ang (LKKAuto)
Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3 - TP: SHC 4971K

Dear Jasper,

Usually we will not give the entire set.. just some extraction from the report especially the height portion

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Monday, October 12, 2020 11:44 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: [EXTERNAL] RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3 - TP: SHC 4971K

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Dear Saliha,

Thank you for the email.

Kindly advise whether we are able to send a copy of the height measurement report to third party workshop.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Monday, 12 October 2020 9:57 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3 - TP: SHC 4971K

Dear Jasper,

Please proceed with rejection and upload the report onto merimen.

Kind Regards,

Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

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From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Tuesday, October 6, 2020 3:13 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: [EXTERNAL] RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3 - TP: SHC 4971K

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Dear Saliha,

We refer to the matter above.

Attached height measurement report from our technical investigator.

The conclusion comes in as there was no possible contact between the rear right portion of the Taxi and the front and rear left portion of the Porsche. Both damages are not corresponding to their respective heights and inconsistent to their nature of contract.

Overall, our investigation results showed that the damage to the taxi was not caused by our insured.

Kindly have your rejection approval and advise whether we are able to send a copy of the height measurement report to third party workshop.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto)

Sent: Thursday, 23 January, 2020 11:30 AM

To: Syed-Yusoff, Saliha; Vic (LKKAuto); Naz (LKKAuto)

Cc: Investigation

Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3 - TP: SHC 4971K

Dear Naz

As discussed, please carry out the needful and revert with the findings in due course.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Thursday, 23 January 2020 8:55 AM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Investigation <investigation@lkkauto.com>

Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3 - TP: SHC 4971K

Importance: High

Dear Bryan,

Please proceed with the necessary arrangement.

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
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From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Wednesday, January 22, 2020 6:00 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Investigation <investigation@lkkauto.com>

Subject: [EXTERNAL] BLOCKED ATTACHMENT: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3 - TP: SHC 4971K

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Please be aware that SPAM and other malicious email often have a forged sender to make it appear to be sent from someone on your contact list or otherwise trust.

Dear Saliha

From the video provided, there does not seem to be any impact on the TP taxi. Since there were scratch marks on the left side of insured vehicle's rear bumper as seen from the reporting photos, which insured stated that was pre-existing when he got the vehicle, we can do a height measurement to verify whether the damage to TP taxi was caused by insured vehicle.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 22 January 2020 9:52 AM

To: Investigation <investigation@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

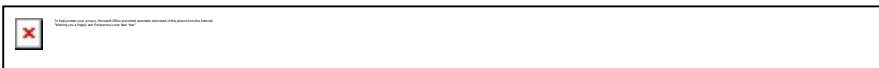
Subject: FW: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3 - TP: SHC 4971K

Dear Investigation Team,

Need your opinion on the attached TP video footage.

Kindly advise if there is any collision/impact between both vehicles.

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Wednesday, 22 January, 2020 9:44 AM

To: Syed-Yusoff, Saliha

Cc: Admin A; Vic (LKKAUTO)

Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3

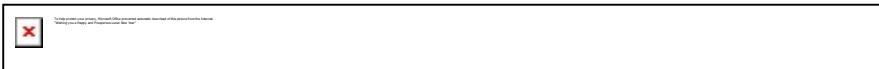
Dear Saliha,

We refer to your below email and the contents were noted.

We will check and will get back for an update.

Meanwhile, we would like to amend that the damages to TP vehicle was on the rear right and not on the left as per below email.

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Wednesday, 22 January, 2020 9:29 AM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3

Dear Vic,

Having reviewed the matter, I'm quite doubtful if the damage was indeed caused by OI. From the video, there's no visible jerking motion as our insured's vehicle came to close to TP. OI could have possibly grazed onto TP's rear side while making a lane change but could it caused such damage to the bumper assy?

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, January 9, 2020 2:57 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] BLOCKED ATTACHMENT: FW: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3

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Dear Saliha,

We refer further to the below email.

We noted that this is a **midnight case** and TP had provided to us a copy of their video footage (front and back – uploaded in merimen).

Based on the footages, we observed that the Insured vehicle was overtaking the TP taxi at the time and may have likely hit the rear left hand side portion of the taxi.

Kindly let us have your view on the matter.

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 9 January, 2020 2:52 PM

To: Chua, Tienzhu (SG)

Cc: Quek, Joyceline-CH; Rumli, Sharizah; Paramchand, Varsha; Syed-Yusoff, Saliha; Admin A; Vic (LKKAuto)

Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim

Dear All,

We refer further to the below email.

Please be informed that we had spoken to the Insured Mdm Chew and was informed of the TP claim. Also advised her that we received a copy of TP video footage (uploaded in merimen) and informed her of the breakdown of the TP claim (LOR/I) in which still subject to our principal's approval/instruction.

The Insured noted the information and might call back AIG.

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chua, Tienzhu (SG) [<mailto:Tienzhu.Chua1@aig.com>]

Sent: Thursday, 9 January, 2020 2:06 PM

To: Vic (LKKAuto)

Cc: Quek, Joyceline-CH; Rumli, Sharizah; Paramchand, Varsha; Syed-Yusoff, Saliha

Subject: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim



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