

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 22 January, 2020 9:44 AM
To: Syed-Yusoff, Saliha
Cc: Admin A; Vic (LKKAuto)
Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3

Dear Saliha,

We refer to your below email and the contents were noted.

We will check and will get back for an update.

Meanwhile, we would like to amend that the damages to TP vehicle was on the rear right and not on the left as per below email.

Thank you.



«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]
Sent: Wednesday, 22 January, 2020 9:29 AM
To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3

Dear Vic,

Having reviewed the matter, I'm quite doubtful if the damage was indeed caused by OI. From the video, there's no visible jerking motion as our insured's vehicle came to close to TP. OI could have possibly grazed onto TP's rear side while making a lane change but could it caused such damage to the bumper assy?

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, January 9, 2020 2:57 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] BLOCKED ATTACHMENT: FW: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF CC3/AIG19019431/Qhb3

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Dear Saliha,

We refer further to the below email.

We noted that this is a **midnight case** and TP had provided to us a copy of their video footage (front and back – uploaded in merimen).

Based on the footages, we observed that the Insured vehicle was overtaking the TP taxi at the time and may have likely hit the rear left hand side portion of the taxi.

Kindly let us have your view on the matter.

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)

Sent: Thursday, 9 January, 2020 2:52 PM

To: Chua, Tienzhu (SG)

Cc: Quek, Joyceline-CH; Rumli, Sharizah; Paramchand, Varsha; Syed-Yusoff, Saliha; Admin A; Vic (LKKAUTO)

Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim

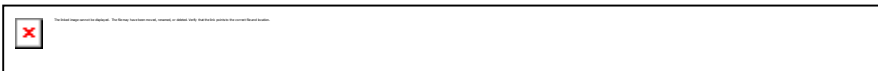
Dear All,

We refer further to the below email.

Please be informed that we had spoken to the Insured Mdm Chew and was informed of the TP claim. Also advised her that we received a copy of TP video footage (uploaded in merimen) and informed her of the breakdown of the TP claim (LOR/I) in which still subject to our principal's approval/instruction.

The Insured noted the information and might call back AIG.

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Chua, Tienzhu (SG) [<mailto:Tienzhu.Chua1@aig.com>]

Sent: Thursday, 9 January, 2020 2:06 PM

To: Vic (LKKAuto)

Cc: Quek, Joyceline-CH; Rumli, Sharizah; Paramchand, Varsha; Syed-Yusoff, Saliha

Subject: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim



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