Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Thursday, 9 January, 2020 2:57 PM

To: Syed-Yusoff, Saliha **Cc:** Admin A; Vic (LKKAuto)

Subject: FW: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim - LKK REF

CC3/AIG19019431/Qhb3

Attachments: SecureMessageAtt.html; SHC4971K (front cctv).mp4; SHC4971K (rear cctv).mp4

Dear Saliha.

We refer further to the below email.

We noted that this is a **midnight case** and TP had provided to us a copy of their video footage (front and back – uploaded in merimen).

Based on the footages, we observed that the Insured vehicle was overtaking the TP taxi at the time and may have likely hit the rear left hand side portion of the taxi.

Kindly let us have your view on the matter.

Thank you.



"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 9 January, 2020 2:52 PM

To: Chua, Tienzhu (SG)

Cc: Quek, Joyceline-CH; Rumli, Sharizah; Paramchand, Varsha; Syed-Yusoff, Saliha; Admin A; Vic (LKKAuto)

Subject: RE: - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim

Dear All,

We refer further to the below email.

Please be informed that we had spoken to the Insured Mdm Chew and was informed of the TP claim. Also advised her that we received a copy of TP video footage (uploaded in merimen) and informed her of the breakdown of the TP claim (LOR/I) in which still subject to our principal's approval/instruction.

The Insured noted the information and might call back AIG.

Thank you.



"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Chua, Tienzhu (SG) [mailto:Tienzhu.Chua1@aig.com]

Sent: Thursday, 9 January, 2020 2:06 PM

To: Vic (LKKAuto)

Cc: Quek, Joyceline-CH; Rumli, Sharizah; Paramchand, Varsha; Syed-Yusoff, Saliha **Subject:** - SID 13910894 / OC 2794826269SG / Insured enquiry on TP claim





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