

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 15 October 2020 12:31 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Bryan Ang (LKKAuto); Admin A
Subject: RE: URGENT / LAST ATTEMPT Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3
Attachments: Height measurement report.pdf; SLQ 39H.JPG

Without Prejudice

Dear Sir/ Madam,

Please be informed that our principal had further reviewed the matter and based on the height measurement report as attached, the results show there was no possible contact between the rear right portion of your client's vehicle and the front and rear left portion of our insured.

Both damages are not corresponding to their respective heights and inconsistent to their nature of contract.

Overall, our investigation results showed that the damage to the taxi was not caused by our insured. Attached our insured report for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 6 October 2020 3:30 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: URGENT / LAST ATTEMPT Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Dear Bryan,

Thanks for your prompt reply.

Are you able to provide any proof to support your ground as our video footage and the sound of impact proved the impact. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]
Sent: Tuesday, 6 October 2020 2:48 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Jasper Chua (LKK Auto)
Subject: RE: URGENT / LAST ATTEMPT Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured)
Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Dear Lee Gek

I get back to you. From what I know, our investigation showed that the damage to your taxi was not caused by our insured.

Best Regards,
Bryan Ang
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 6 October 2020 12:34 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: URGENT / LAST ATTEMPT Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Dear Bryan,

Kindly assist to see if this case can be resolved without litigation. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Thursday, 30 July 2020 12:00 PM
To: Jasper Chua (LKK Auto)
Cc: Bryan Ang (LKKAuto)
Subject: URGENT / LAST ATTEMPT Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

**URGENT
LAST ATTEMPT**

Dear Jasper,

Please let us have your offer by **7th August 2020**, otherwise we will seek our management's instructions to pursue the case through legal recourse since your insured claimed no involvement. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Friday, 3 July 2020 5:16 PM
To: Jasper Chua (LKK Auto)
Subject: URGENT / FINAL REMINDER Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured)
Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

**URGENT
FINAL REMINDER**

Dear Jasper,

Please let us have your offer by **13th July 2020**, otherwise we shall have no option but to escalate the matter. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Friday, 22 May, 2020 10:02 AM
To: Jasper Chua (LKK Auto)
Subject: URGENT / 2nd REMINDER Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured)
Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

**URGENT
2nd REMINDER**

Dear Jasper,

Please let us have your offer by **29th May 2020**. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: Thursday, March 26, 2020 12:22 PM

To: Vic

Subject: URGENT / REMINDER Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

**URGENT
REMINDER**

Dear Vic,

The sound of impact from the video footage would prove the involvement.

Please let us have your offer by **2nd April 2020**. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: Friday, December 27, 2019 10:53 AM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Dear Vic,

We attach our front and rear video footages for your perusal.

Please let us know by **6th January 2020** if your principal is prepared to settle our claim, otherwise we will seek legal redress. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 17/12/2019 10:34

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAUTO)

Subject: RE: LOD Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

Our Insured Driver reported that he was not aware of this accident (please see attached statement).

As such, we would like to request for any evidence for our further action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 26 November, 2019 4:41 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: CS A Team; Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg - LKK REF CC3/AIG19019431/Qhb3

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

Please be informed that we had spoken to our Insured and we were informed that no report has been lodge yet as he was **not aware** of this accident.

As such, we would like to request for any evidence available for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Tuesday, 26 November, 2019 4:22 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 31/10/2019 involving SHC 4971K & SLQ 39H (AIG's insured) Our Ref: TAX/10/19/2110/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2080.90
Loss of Rental	\$702.46 (6.5 days x \$108.07)
Loss of Income	\$390.00 (6.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$3180.36

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA reports
- 4) Police report (for hit & run)
- 5) Accident vehicle laid-up report
- 6) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

