## **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 26.11.2019

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

#### ACCIDENT INVOLVING VEHICLES: SMH 7217A / SLP 5755X AND OTHER ON 03.11.2019

We are the authorized repair workshop for the owner of motor vehicle no: SMH 7217A, which was involved in the captioned accident with your insured vehicle no: SLP 5755X. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

		 13,884.00
3)	GIA Search Fee	\$ 2.00
2)	Loss of Use (4 days X S\$100)	\$ 400.00
1)	Cost of Repair (inclusive of GST)	\$ 13,482.00

We enclosed herewith the following documents to support the claims:

a) Final Repair Invoice b) GIA Search Result

c) Letter of Authorisation, etc... d) GIA Report

e) Police Report f) I/C & Driving Licence

g) Insurance Certificate h) Vehicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you. Yours faithfully,

Jason Tang (jason@fastechauto.com.sg) For Fastech Auto Pte Ltd

China Tailing Insurance (Sing apore) Pte Ltd.  China Tailing Insurance (Sing apore) Pte Ltd.  ACCIDENT INVOLVING VEHICLE NO. SMH 7217 A. & SLP575.  & others  ALONG PIE Changi Before Islan Euros.  ON 03/11/19.  No. Tay Wee Kiat  (NRIC No./ROC No.) S88772496.  BIK 941 \$105-477 Jaiony West St 41 \$240941  where of vehicle no. SMH 7217A in consideration of M/s FASTECH AUTO  TE LTD repairing my/our vehicle SMH7217A at my/our instruction and hereby  thorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
(NRIC No./ROC No.) S2777496.  BIK 941 \$405-477 July West St 91 \$4094 I  where of vehicle no. SMH 7217A in consideration of M/s FASTECH AUTO  TELTD repairing my/our vehicle SMH7217A at my/our instruction and hereby
(NRIC No./ROC No.) S2777496.  BIK 941 \$405-477 July West St 91 \$4094 I  where of vehicle no. SMH 7217A in consideration of M/s FASTECH AUTO  TELTD repairing my/our vehicle SMH7217A at my/our instruction and hereby
wher of vehicle no. SMH7217A in consideration of M/s FASTECH AUTO  TELTD repairing my/our vehicle SMH7217A at my/our instruction and hereby
TE LTD repairing my/our vehicle SHH7217A at my/our instruction and hereby
TE LTD repairing my/our vehicle SHH7217A at my/our instruction and hereby
A wise M/s EASTECH AUTO PTE LTD to demand claim settlement whatever
nount settled/payable by the Insurance Company and/or third party or to commence legal
oceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of u
c. and to their appointing solicitor to act for me/us in respect of the said accident/claim at
claimed and/or settled shall belong to them absolutely.
We further agree and undertake to indemnify them against the above-mentioned claim co
hich may arisen therewith.
1=.+
ame of Owner: Tay Wee Kint
ame of Owner: Tay Wee kint

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

11 09 2020 -

Date

# MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3042411900

Claim No : SNM19D205222C02/5

Claimant : TAY WEE KIAT

Amount : \$\$13,684.00

DOLLARS THIRTEEN THOUSAND SIX HUNDRED EIGHTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMH 7217A Insured Vehicle No. : SLP 5755X

Date of Loss

: 03/11/2019

Place of Accident

: PIE CHANGI BEFORE JALAN EUNOS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name Driver Name

: NASRUN BIN MIZZY : NASRUN BIN MIZZY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

General Damages Cost of Repair/Excess Loss of Use/Rental/Earning		S\$ S\$ S\$	13,482.0
GIA/Police Reports/ Investigation Results/Search Medical Reports/Expenses Survey Fees/P.T. Fees Cost including Disbursement	Fees	S\$ S\$ S\$ S\$	2.00
TOTAL		-=== - S\$	13,684.00

Claimant Name:	Tay Wee kiat	NRIC No : 388772996
Signature :	Vicat -	II 40 2020

## TAX INVOICE

## **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice: 21481

China Taiping Insurance Singapore Pte Ltd

3 Anson Road Date :26.11.2019 #16-00 Springleaf Tower Vehicle No :SMH 7217A Singapore 079909 Make/Model :HONDA VEZEL

Chassis/Eng# :

Attn: Motor Claim Department Accident Date : 03.11.2019

Claim No

Reference : 1119 -21481

S\$

Policy No :

Amount

To proceed on lump sum repair

12600.00

E. & O. E. Total: S\$ 12600.00

GST @ 7%: S\$ 882.00

Amount Due: \$\$ 13482.00

for FASTECH AUTO PTE LTD



## GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-19-180703

Date of Request:

03/11/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

**Enquiry Date** 

03/11/2019

**Enquiry By** 

Tang Kok Wee, Allan

Vehicle No.

SLP5755X

ccident Date

03/11/2019

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Ingues Tel Ne
SI DETECT	P5755X China Taiping Insurance (Singapore) Pte. Ltd.		Insurer Tel. No.
OLI 0700X		09/06/2019-08/06/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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## **GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## TAX INVOICE

Our Ref No:

GR-19-180703

Date of Request:

03/11/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

**Enquiry Date** 

03/11/2019

**Enquiry By** 

Tang Kok Wee, Allan

P Vehicle No.

SLP5755X

ccident Date

03/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	1.07
Total Amount Due (GST Inclusive)	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI19019427/Udb3

**13 NOVEMBER 2019** 

NASRUN BIN MIZZY 540 JURONG WEST AVE 1 #02-1102 SINGAPORE 640540

Dear Sir/Madam,

#### ACCIDENT INVOLVING SLP 5755X / SMH 7217A / OTHERS ON 03/11/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792 FAX: 6741 4108

EMAIL: jiale@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

## Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 26 August 2020 4:49 PM

To: Jia Le (LKK Auto); Admin A

Cc: Claims Dept of CTI; Tan Kah Leong; Alfred Toh; Hsiao Tong (LKKAuto)

Subject: RE: OUR REF: SNM19D205222-SLP5755X-TKL- Accident Involving SLP5755X (OI:

CTI - TBA) and SMH7217A (TP: LKK REF - CC6/CTI19019427/Udb3) on 03.11.2019

LKK REF - CC6/CTI19019427/Udb3 CTI REF - SNM19D205222C02/5(tkl)

**Dear Sirs** 

We refer to your emails pertaining to the above matter.

Please proceed to offer as follow:

**Cost of repairs** \$13,482.00

Loss of Use 1496cc (\$50.00 x 4 days) \$ 200.00 & up to \$240.00

LTA/GIA Search fee \$ 2.00

Total \$13,684.00 & up to \$13,724.00

\_\_\_\_\_

Aside to Kah Leong, please assist to update reserves. (C2 & C3)

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

#### **Best Regards**

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
<a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com> Sent: Wednesday, August 26, 2020 2:03 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D205222-SLP5755X-TKL- Accident Involving SLP5755X (OI: CTI-TBA) and SMH7217A

(TP: LKK REF - CC6/CTI19019427/Udb3) on 03.11.2019

Dear Kah Leong,

We have seek mandate on 31/01/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 31 January 2020 4:30 PM

To: Tan Kah Leong

Cc: Alfred Toh; Claims Dept of CTI

Subject: RE: OUR REF: SNM19D205222-SLP5755X-TKL- Accident Involving SLP5755X (OI: CTI-TBA) and SMH7217A

(TP: LKK REF - CC6/CTI19019427/Udb3) on 03.11.2019

Your ref: **\$NM19D205222** 

Our ref: CC6/CTI19019427/Udb3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SLP 5755X(OI) & SMH 7217A(TP) ON 03/11/2019

We refer to the above matter.

The said chain collision involved 6 vehicles whereby our insured was the 3<sup>rd</sup> vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be on hold for the time being.

We seek your approval to offer Third Party repairer "FASTECH AUTO PTE LTD" at \$13,764.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$69,039.09	\$ 13,482.00
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 280.00 (4days x \$70.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$69,441.09	\$ 13,764.00

Enclosed here with all the relevant documents for your perusal.

### For your approval/instruction please.

# "Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

**Chan Jia Le** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [mailto:KahLeong.Tan@sg.cntaiping.com]

Sent: Wednesday, 6 November 2019 11:36 AM

**To:** Shu Pei (LKKAuto); Jia Le (LKK Auto) **Cc:** Alfred Toh; Claims Dept of CTI

Subject: RE: OUR REF: SNM19D205222-SLP5755X-TKL- Accident Involving SLP5755X (OI: CTI-TBA) and SMH7217A

(TP: LKK REF - CC6/CTI19019427/Udb3) on 03.11.2019

#### **Without Prejudice**

Dear Shu Pei,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Please keep us posted for our next course of action.

Thank you.

Regards

#### Tan Kah Leong

Assistant Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

<sup>\*\*09</sup> days recommendation for repair.

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Wednesday, November 6, 2019 11:13 AM

**To:** Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>; Shu Pei

(LKKAuto) <<u>shupei@lkkauto.com</u>>; Jia Le (LKK Auto) <<u>JiaLe@lkkauto.com</u>>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: OUR REF: SNM19D205222-SLP5755X-TKL- Accident Involving SLP5755X (OI: CTI-TBA) and SMH7217A (TP:

LKK REF - CC6/CTI19019427/Udb3) on 03.11.2019

Dear Kah Leong,

Please revert LKK.

Note: officer in charge - Kah Leong.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 5 November, 2019 5:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto)

<JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLP5755X (OI: CTI-TBA) and SMH7217A (TP: LKK REF-

CC6/CTI19019427/Udb3) on 03.11.2019

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMH 7217A at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

## Thank you

Best Regards,

Shu Pei| Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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