

## Vic (LKKAUTO)

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**From:** ARC Ken <kenguan@automotiverepaircentre.com.sg>  
**Sent:** Thursday, 19 December, 2019 2:01 PM  
**To:** Vic (LKKAUTO)  
**Cc:** 'ARC Raymond'; 'ARC ShuJuan'; Admin A  
**Subject:** RE: SMA3202E - TP Claim SJN2922J \*\*\* LKK REF: CC6/CTI19019423/Qha3  
**Attachments:** Discharge Voucher.pdf

Dear Vic

We will be **mailing** the original signed hard copy to you today.

Attached is the soft copy for reference. Thank you.

With best regards,  
Ken Ng

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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Friday, 13 December 2019 4:10 PM  
**To:** kenguan@automotiverepaircentre.com.sg  
**Cc:** 'ARC Raymond' <raymond@automotiverepaircentre.com.sg>; 'ARC ShuJuan' <shujuan@automotiverepaircentre.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: SMA3202E - TP Claim SJN2922J \*\*\* LKK REF: CC6/CTI19019423/Qha3

Without Prejudice

Dear Ken,

We refer to your below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we propose a global sum of **\$635.00 (all in)** to settle your client's claim.

If agreeable, kindly let the owner sign the attached DV and **forward back to us (LKK) the original signed hard copy** for payment processing.

The above amount is to be made payable to **AUTOMOTIVE REPAIR CENTRE PTE LTD.**

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Thursday, 21 November, 2019 9:10 AM

**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)

**Cc:** 'ARC Raymond'; 'ARC ShuJuan'; Admin A; Vic (LKKAuto)

**Subject:** RE: SMA3202E - TP Claim SJN2922J \*\*\* LKK REF: CC6/CTI19019423/Qha3

Without Prejudice

Dear Ken,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** ARC Ken [<mailto:kenguan@automotiverepaircentre.com.sg>]

**Sent:** Wednesday, 20 November, 2019 12:30 PM

**To:** Vic (LKKAuto)

**Cc:** 'ARC Raymond'; 'ARC ShuJuan'

**Subject:** RE: SMA3202E - TP Claim SJN2922J \*\*\* LKK REF: CC6/CTI19019423/ha3

Dear Vic

Please find attached LOD, LOA, Invoices and other supporting documents for the claim.

We await your offer and DV if required.

With best regards,  
Ken Ng

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Monday, 11 November 2019 3:29 PM  
**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)  
**Cc:** 'ARC Raymond' <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; 'ARC ShuJuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: SMA3202E - TP Claim SJN2922J \*\*\* LKK REF: CC6/CTI19019423/ha3

WITHOUT PREJUDICE

Dear Ken,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Consultants  
Pte Ltd

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**From:** ARC Ken [<mailto:kenguan@automotiverepaircentre.com.sg>]  
**Sent:** Monday, 11 November, 2019 9:10 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** 'ARC Raymond'; 'ARC ShuJuan'; Vic (LKKAUTO); Admin A; assignments  
**Subject:** RE: SMA3202E - TP Claim SJN2922J \*\*\* LKK REF: CC6/CTI19019423/ha3

Dear Mei Kwan

Just to followup if there is any update on this case?

With best regards,  
Ken Ng

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 4 November 2019 2:00 PM  
**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)  
**Cc:** ARC Raymond <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; ARC ShuJuan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SMA3202E - TP Claim SJN2922J \*\*\* LKK REF: CC6/CTI19019423/ha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly take note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

***Meanwhile, please arrange for TP survey.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** ARC Ken <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Monday, 4 November, 2019 1:50 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>  
**Cc:** ARC Raymond <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; ARC ShuJuan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** RE: SMA3202E - TP Claim SJN2922J

Dear Sir/Mdm

May I know the status of this claim?

With best regards,  
Ken Ng

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**From:** ARC Ken <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Friday, 1 November 2019 9:28 AM  
**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>  
**Subject:** RE: SMA3202E - TP Claim SJN2922J

Hi Shu Pei,

Has your insured reported?  
And is the liability clear?

With best regards,  
Ken Ng

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 29 October 2019 11:55 AM  
**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'ARC Raymond' <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; 'ARC ShuJuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** RE: SMA3202E - TP Claim SJN2922J

Dear Ken,

Thank you for the email.

Dear Shu Pei,

Please assist.

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ARC Ken [<mailto:kenguan@automotiverepaircentre.com.sg>]  
**Sent:** Tuesday, 29 October 2019 11:50 AM  
**To:** LKK Assignment <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; LKK Admin-D <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** ARC Raymond <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; ARC ShuJuan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** SMA3202E - TP Claim SJN2922J

Dear Officer In-Charge,

My client's vehicle **SMA3202E** wants to make a Third Party claim against **SJN2922J** (insured by **China Taiping**) .

- Attached are the Singapore Accident Statement and our Repair Estimates.
- Please let us know the claim handler as we would like to know the liability details.

Vehicle is not at our workshop. Survey to be arranged once liability is confirmed.

Thank you for your attention.

With best regards,  
Ken Ng

Automotive Repair Centre Pte Ltd  
38 Woodlands Industrial Park E1  
#05-18, Singapore 757700  
Tel: 64688834 Fax: 64622278



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