

ASS. REC. BY:

REF: CS/FWD 4019419 / UT f302 Special Instruction:

SURVEYOR: MARCUS

ASSIGNMENT (Office)

From (Person): Glen Bay of FWD Date/Time: 4.11.19 11.42am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: 533 99314 Insured:

at Workshop m/s Ethos Protect Tel: 66547750/51

of 30 Bukit Bator Crescent

Policy No: PNPV2018-00013117 Claim No: 1201900033583

Sum Insured: Excess: \$1500.00

Make of Veh: D.O.A. 31/10/2019

(Client's Record)

CA / (REV) REP. / REV 24 HRS

Date/Time: 4.11.19 1.07pm Person Contacted: Jimmy H.O.D. Endorsement:

Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate / Inspection: 22 Tompase Street 92
	533 99314 - CS5 / CTI 2019 / JBS2 DOA - 14/02/2017
5/11/19 @ 14:15	mandate request
5/11/19 @ 16:23	mandate approval by clara Li
5/11/19 @ 4:31pm	email authorise repair to Jimmy \$1500 excess

ASS. REC. BY:

REF:

FWD CS/FWD19019419/443

ASSIGNMENT

From: _____ Date: 5.11.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SJJ 9931H

at Workshop m/s Ethos Protect

of 22 Tampine Street 92

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

1500

(Client's Record)

Make of Veh:

Audi Q7

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

137k.

IDAC Accident Report:

Consistent? : Yes or No

PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

131

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

mp'

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SJJ 9931H

Yr Regn:

28/6/14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA /

Make:

Audi Q7

c.c

2995

Colour:

white

A/C:

Insured / Std / NI / NA

Sp. Reading

79374

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZ4L6ED017405

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

275/45 R20

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

3/10/19

D.O.I.

5/11/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

MS Body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

27/11/19 Cont. mtd Final by 6640 with Tony. (Red: 4970! 42%)

RECEIVED 21 DEC 2019

Date/Time, File Pass to?



Preli. Report

27/12/19



Final Report

Date/Time, File Return to?

21

Days Of Repair:

5

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



West end (\$

Survey Fee:

250

Transportation:

90

S + RS

50

Photos

Covers

11

TOTAL

361

Rep. Form:

OD

Lump Sum / U/C:

6640

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Nov 2019 Sendback Est	04 Nov 2019 11:25 S\$11,610.00	04 Nov 2019 11:42 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: PEK SEK KIAT, ID: 57347769G									
Vehicle Reg. No.:	SJJ9931H	Date of Loss:	31/10/2019 19:00 - :59 [64 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1201900033583	Policy/Cover Note No.:	PNPV2018-00013117 (Comprehensive)						
		Excess:	S\$1,500.00						
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 13/11/2019]								
Driver/Custodian:	LEE YEN SIANG (44 / Female), NRIC: S7524573D, Tel: +6597435717 Email: skovimail@yahoo.com								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 5 November 2019 4:31 PM
To: jimmy.gohkl@ethozgroup.com
Cc: SUR
Subject: SJJ 9931H / OD / FWD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SJJ 9931H (Excess \$1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eileen Bay

Date: 05 Nov 2019

Preliminary Advice

Vehicle No	: SJJ9931H	Accident Date	: 31/10/2019
Make	: AUDI Q7	Policy No.	: PNPV2018-00013117
Assignment Date	: 04/11/2019	Excess	: S\$1,500.00
Date of Inspection	: 05/11/2019	Est. Duration of Repair	: 5.00
Inspection At	: ETHOZ PROTECT PTE LTD (BUKIT BATOK) 30 BUKIT BATOK CRESCENT SINGAPORE 658075		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,610.00
Revised Amount	:S\$	6,560.00
Check Items (Estimated)	:S\$	685.00
Total	:S\$	7,245.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	137,000.00
COE / PARF Rebate	:S\$	112,150.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,850.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

View Received Message

This mail is associated with :

SJJ9931H (1201900033583)

OD

Oct 31 2019 7:00PM

[PEK SEK KIAT]

ETHOZ Protect Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 05/11/2019 16:23 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (\$7245.00) - SJJ9931H - Claim Handler: Eileen Bay

Approved:7245.00.

DOCUMENTS SUMMARY

There are no documents.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 769G

Vehicle Details

Vehicle No.: SJJ9931H
Vehicle to be Exported: No
Intended Deregistration Date: 05 Nov 2019
Vehicle Make: AUDI
Vehicle Model: Q7 3.0 TFSI QU (333 BHP)
Primary Colour: White
Manufacturing Year: 2013
Engine No.: CJT175802
Chassis No.: WAUZZZ4L6ED017405
Maximum Power Output: 245.0 kW (328 bhp)
Open Market Value: \$80,420.00
Original Registration Date: 28 Jun 2014
First Registration Date: 28 Jun 2014
Transfer Count: 2
Actual ARF Paid: \$116,756.00 58378

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 27 Jun 2024
PARF Rebate Amount: \$81,729.00

Intended COE Rebate Details

COE Expiry Date: 27 Jun 2024
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$65,501.00
COE Rebate Amount: \$30,421.00
Total Rebate Amount: \$112,150.00

The information contained herein is correct as at 05 Nov 2019

OK



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q7 Price Range Depreciation 2014 Vehicle Type Submit

Advanced Search

Home > Used Cars > Direct Owners > Audi Q7 3.0A TFSI Quattro S-Line

Audi Q7 3.0A TFSI Quattro S-Line

Overview Financial Insurance Accessories Similar Research Photos Map

DIRECT OWNER

Price	\$131,000		
Depreciation	\$18,530 /yr View models with similar depre	Reg Date	30-May-2014 (4yrs 6mths 24days COE left)
Mileage	41,000 km (7.5k /yr)	Manufactured	2014
Road Tax	\$2,380 /yr	Transmission	Auto
Dereg Value	\$95,993 as of today (change)	OMV	\$67,055
COE	\$68,103	ARF	\$92,699
Engine Cap	2,995 cc	Power	200.0 kW (268 bhp)
Curb Weight	2,250 kg	No. of Owners	1
Type of Vehicle	SUV		

Features

3.0L V6 TFSI Engine, 8 Speed Tiptronic Transmission, 8 SRS Airbags, Adaptive Air Suspension, Quattro All Wheel Drive, S-Line Trims, Auto Headlights. [View specs of the Audi Q7 \(2006-2015\)](#)

Accessories

Auto Bi-Xenon Headlights, Audi Drive Select, Climate Control W/Rear Aircon, Memory/Electric Seats, Electric Tailgate, Factory Fitted Audio.

Description

1 Owner. Mileage 40,000km, Purchased And Maintained At The Audi Dealership. Last Service June 2019. No Dealers Please.

Category

PARF Car, Direct Owner Sale, Low Mileage Car

Status

Available

Resources



Car Valuation - Free
Find out the market value of your existing car for free. [Get started](#)



Vehicle Evaluation
Afraid of lemons? Request to have this car evaluated professionally. [Find out more](#)



Shortlist Compare Add note
Report Error More Actions

Seller Information

Contact Person(s) Ho
Contact No. 97733646
Enquiry ☒ Contact Seller

ESSENTIAL TRANSACTION FORMS

- Indemnity form
- Sales agreement
- Receipt
- Hand-over form
- Ownership Transfer



GET HELP WITH
PAPERWORK

SGCARMART
CONNECT

sgCarMart Connect handles your transaction paperwork - send us your completed Sales Agreement, and we'll help with **Car Loans, Insurance, Payments & Ownership Transfer**. FREE for all sgCarMart Advertised Vehicles.

[Upload your Sales Agreement](#)

[Read our 8 Step Guide for Direct Buyers & Sellers](#)

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/11/2019 18:22
Date Of Accident	31/10/2019 19:20
Exact Location Of Accident	UPPER SERANGOON RD TWDS POTONG PASIR
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJJ9931H
Insured/Policyholder	
Name Of Registered Owner	PEK SEK KIAT
NRIC No	S7347769G
Email Address	SKOVIMAIL@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97435717
Alternative Phone No	OFFICE-97435717

Vehicle Particulars

Manufacturer	AUDI
Model	Q7 3.0 TFSI QU (333 BHP)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00013117
Cover Note Number	05/10/2018-27/12/2019

Driver

Name of Driver	LEE YEN SIANG
NRIC No	S7524573D
Date Of Birth	18/08/1975
Occupation	INDOOR
Date Of Driving Pass	26/07/2000
Driving Experience	19 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97435717
Fax Number	
Contact Number	OFFICE-97435717

Address	3N LIMAU GARDEN
Postcode	466052
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	ANG MO KIO NORTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 51 ANG MO KIO AVE 9 , POSTCODE: 569784 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4849999 - FAX NO: 62181399
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	SD CARD WITH TRAFFIC POLICE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBJ8229D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature:
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No: _____

SKETCH PLAN

(A) - SJJ9931H

(B) - FBJ8229D



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO POLICE REPORT. T/201910312/2166.

You had been advised by workshop that in the event that you wish to claim against your own policy (OD claim), there is a **Fourteen (14) days clause** whereby the claim must be made within the stipulated timeframe from the day of occurrence.

☐	Reporting Only
☒	Claim OD
☐	Claim TP
☐	Claim OD / TP at other workshop

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Person's Signature
Name:
NRIC/Passport No.:



SINGAPORE POLICE FORCE



T/20191031/2160

1 of 3

Police Station Of Origin:
Ang Mo Kio North N.P.C
51 Ang Mo Kio Avenue 9 SINGAPORE
569784
Tel No: 1800-4849999

Report No. T/20191031/2160

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 31/10/2019 22:02	Vide Report No.:	Station Diary No.: 87
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Informant's Particulars			
Name of Informant: LEE YEN SIANG		Address: 3N LIMAU GARDEN SINGAPORE 466052	
ID Type / ID No.: NRIC NO / S7524573D		Contact No.: Home/Office: Mobile: 91687287	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Female	Age: 44	Date of Birth: 18/08/1975	Type of Informant: Driver
Race: Chinese		Language:	Institution / School Name:
Occupation: mARKETING mANAGER		Driving Licence Information: Class: 3 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 31/10/2019 19:20	Type of Location: Straight Road
Location: Along Road 1 UPPER SERANGOON ROAD Near to Blk 1 LORONG LEW LIAN				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBJ8229D					Slightly Damaged	0
SJJ9931H	Car				Seriously Damaged	0



**SINGAPORE
POLICE FORCE**



T/20191031/2160

2 of 3

Police Station Of Origin:
Ang Mo Kio North N.P.C
51 Ang Mo Kio Avenue 9 SINGAPORE
569784
Tel No: 1800-4849999

Report No. T/20191031/2160

CONTINUATION OF REPORT

Brief Details.

On 31/10/2019 at about 7 pm plus, I was driving my vehicle SJJ9931H along Upper Serangoon Road towards Potong Pasir near to Block 1 Lorong Liew Lian. I was at the extreme right lane and wanted to turn into Serangoon Central. As there was a lot of car in-front of me. I checked my left blind spot and the traffic on the left was clear. I slowly filter left and suddenly, one motorcycle FBJ8229D hit onto my side mirror. I got out of my car and saw the motorcycle and the rider on the road. I then called for ambulance for assistance. Shortly, ambulance came and conveyed the rider to hospital.. Traffic Police came to the scene and asked to lodge a traffic police report reference F/20191031/0151.



**SINGAPORE
POLICE FORCE**



T/20191031/2160

3 of 3

Police Station Of Origin:
Ang Mo Kio North N.P.C
51 Ang Mo Kio Avenue 9 SINGAPORE
569784
Tel No: 1800-4849999

Report No. T/20191031/2160

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
F /
SI QUEK CHAW YUEN

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / GIT /
Sr Staff Sgt NORAMEERA BINTE MOHAMED
HUSSEIN
Contact No.: 65476236

Authentication Stamp
NP168

Signature Of Informant:

Date/Time:
31/10/2019 22:02

Classification Of Case:



CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2018-00013117 (Comprehensive - Executive Plan)

Car plate number: SJJ9931H

Car chassis number: WAUZZZ4L6ED017405

Engine number: CJT175802

Your name (As the policyholder): Pek Sek Kiat

Coverage start date: 05/10/2018

Coverage end date: 27/12/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

Finance company: Standard Chartered Bank (Singapore) Limited

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 20/06/2019

Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please immediately inform us at +65-6871-8868
or email us at contact.sg@fwd.com if any details
in this Certificate of Insurance need to be changed.

The following are maximum limits per Accident as defined in the contract.

Emergency assistance	Yes
Third party liability:	
Death or injury to a third party	No Limit
Damage to a third party's property	S\$5,000,000
Legal costs	S\$3,000
Loss or damage by fire or theft	Market value
Accidental loss or damage to	
Your car	Market value
Your car's accessories	S\$1,000
Personal belongings	S\$1,000
Excess	
Standard excess	S\$1,500 ✓
Young driver excess	S\$2,500
Windscreen replacement excess	S\$100
Lifetime NCD guarantee	Not Applicable
Towing	S\$400
Safe travel after an accident	S\$60 per occupant
Daily transport allowance	S\$60 per day for 8 days
Replacement keys and locks	S\$500
Personal accident sum insured	
For the driver	S\$50,000
For each passenger	S\$20,000
Guardian angel benefit	S\$375,000
Extended workmanship guarantee (for repairs done by FWD Premium Workshops)	Yes
New car replacement (if Your Car is written off while less than one year old)	Yes
Car repairs at FWD premium workshops	Yes



INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00013117	Date of Loss:	31/10/2019
Vehicle Reg. No.:	SJJ9931H	Driveable?	
Driver Age/Info:	44 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	YES	Third Party Involved?	YES
Insured/Claimant:	PEK SEK KIAT		
Driver:	LEE YEN SIANG		
Make/Model:	AUDI Q7, 3.0 TDI QUATTRO (A)	Vehicle Reg. Date:	28/06/2014
Vehicle Colour:	WHITE		
Engine No:	CJT175802	Chassis No:	WAUZZZ4L6ED017405
Odometer:	79363 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	6		
Description of Accident/Loss	REFER TO POLICE REPORT		
Remarks:	VEHICLE WITH OWNER!		
Present Location:	ETHOZ PROTECT PTE LTD (TAMPINES)		

Handwritten notes:
 not a third party
 this is before party
 5/11/19
 p/p

COST OF CLAIMS

	Amount
Parts	8,950.00
Miscellaneous Items	0.00
Labour	2,660.00
Paintwork Labour	0.00
Towing	0.00
Calculated Gross Total (S\$)	11,610.00
- Excess (S\$)	1,500.00
(S\$)	10,110.00
+ GST 7.00% (S\$)	707.70
Nett Amount (S\$)	10,817.70

This claim is handled by: JIMMY GOH - 9040 4688

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 Nov 2019)
 Parts: M1-SUV AUDI Q7 3.0 TDI QUATTRO (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SJJ9931H)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT FENDER LH <i>20/cent</i>	✓0.00	✓0.00	*780.00 F <i>✓</i>
2	1		*FRONT FENDER EMBLEM LH V6T <i>rec</i>	0.00	✓0.00	*80.00 F <i>✓</i>
3	1		*FRONT FENDER INNER SHIELD LH <i>11</i>	0.00	0.00	*180.00 F <i>X</i>
4	10		*FRONT FENDER INNER SHIELD CLIPS <i>11</i>	0.00	0.00	*40.00 F <i>X</i>
5	1		*FRONT A PILLAR LH <i>11</i>	0.00	0.00	- <i>X</i>
			REPAIR			
6	1		*FRONT DOOR PILLAR LH <i>11</i>	0.00	0.00	- <i>X</i>
			REPAIR			
7	1		*WING MIRROR ASSY LH <i>520</i>	0.00	✓0.00	*820.00 F <i>✓</i>
8	1		*WING MIRROR SIGNAL LAMP LH <i>520</i>	0.00	✓0.00	*125.00 F <i>✓</i>
9	1		*WING MIRROR GLASS LH <i>520</i>	0.00	✓0.00	*170.00 F <i>✓</i>
10	1		*WING MIRROR COVER LH <i>520</i>	0.00	✓0.00	*220.00 F <i>✓</i>
11	1		*FRONT DOOR LH <i>3.500/cent</i>	0.00	✓0.00	*1,750.00 F <i>✓</i>
12	1		*FRONT DOOR UPPER HINGE LH <i>11</i>	0.00	0.00	*150.00 F <i>X</i>
13	1		*FRONT DOOR LOWER HINGE LH <i>11</i>	0.00	0.00	*150.00 F <i>X</i>
14	1		*FRONT DOOR CHECKER LH <i>11</i>	0.00	0.00	*105.00 F <i>X</i>
15	1		*FRONT DOOR WEATHER STRIP LH <i>rec</i>	0.00	✓0.00	*180.00 F <i>✓</i>
16	1		*FRONT DOOR LOCK LH <i>11</i>	0.00	0.00	*295.00 F <i>X</i>
17	1		*FRONT DOOR OUTER LOWER GARNISH LH <i>22/cent</i>	0.00	✓0.00	*330.00 F <i>✓</i>
18	1		*FRONT DOOR FRAME UPPER CHROME MOULDING LH <i>520</i>	0.00	✓0.00	*260.00 F <i>✓</i>
19	1		*FRONT WINDOW GLASS OUTER CHROME MOULDING LH <i>520</i>	0.00	✓0.00	*285.00 F <i>✓</i>
20	1		*FRONT WINDOW GLASS LH <i>520</i>	0.00	0.00	*280.00 F <i>X</i>
21	1		*FRONT WINDOW GLASS RUN CHANNEL LH <i>11</i>	0.00	0.00	*300.00 F <i>X</i>
22	1		*FRONT POWER WINDOW MOTOR LH <i>11</i>	0.00	0.00	*210.00 F <i>X</i>
23	1		*FRONT POWER WINDOW REGULATOR LH <i>11</i>	0.00	0.00	*290.00 F <i>X</i>
24	1		*REAR DOOR LH <i>11</i>	0.00	0.00	*1,950.00 F <i>X</i>

F=Franchise part.

Total Parts (S\$) **8,950.00**

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

1-5000
1-1530
6640.

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	LABOUR TO FACILITATE REPAIR	New 520	1,000.00
2	TO REMOVE & INSTALL LHF DOOR COMPONENTS	New 60	100.00
3	TO REST & RE-PROGRAM LHF POWER WINDOW	New 50	250.00
4	TO APPLY ANTI RUST COATING ON AFFECTED AREAS	New 11 X	80.00
5	TO CHECK & RECONNECT ALL NECESSARY WIRINGS	New ✓	30.00
6	TO SPRAY PAINT ON AFFECTED AREAS	New 900	1,200.00
Gross Labour Cost (S\$)			2,660.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

1560

ETHOZ PROTECT PTE LTD

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>
Company Registration No. 199005791M

REPAIR DETAILS**Reference****Part Source:** MRM-SG **Version:** 1.0 (Last Synchronised: 25 Nov 2019)**Parts:** M1-SUV AUDI Q7 3.0 TDI QUATTRO (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ETHOZ Protect Pte Ltd/SJJ9931H/25/11/2019 08:59**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT FENDER OUTER LOWER GARNISH LH ^{ADD} De/LH	0.00	0.00	*80.00 F
Total Parts (S\$)						80.00

F=Franchise part.

ETHOZ Protect Pte Ltd/SJJ9931H/25/11/2019 08:59. Not valid without Reference section.
Generated using Merimen e-Claims IEAS



INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2013-00013117	Date of Loss:	31/10/2019
Vehicle Reg. No.:	SJJ9931H	Driveable?	
Driver Age/Info:	44 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	YES	Third Party Involved?	YES
Insured/Claimant:	PEK SEK KAT		
Driver:	LEE YEN SIANG		
Make/Model:	AUDI Q7, 3.0 TDI QUATTRO (A)	Vehicle Reg. Date:	28/08/2014
Vehicle Colour:	WHITE		
Engine No:	CJT175802	Chassis No:	WAUZZZ4L8ED017405
Odometer:	79363 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	6		
Description of Accident/Loss	REFER TO POLICE REPORT		
Remarks:	VEHICLE WITH OWNER		
Present Location:	ETHOZ PROTECT PTE LTD (TAMPINES)		

no. of claim when
 this is the 3rd party
 5 day
 31/10/19
 p/pes

COST OF CLAIMS	Amount
Parts	8,950.00
Miscellaneous Items	0.00
Labour	2,680.00
Paintwork Labour	0.00
Towing	0.00
Calculated Gross Total (S\$)	11,690.00
- Excess (S\$)	1,500.00
(S\$)	10,190.00
+ GST 7.00% (S\$)	707.70
Nett Amount (S\$)	10,897.70

This claim is handled by: JIMMY GOH - 9040 4688

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 Nov 2018)
 Parts: M1-SUV AUDI Q7 3.0 TDI QUATTRO (S) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-determined Standard List)
 Print Code: (Unsubmitted, no print-code for SJJ9931H)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT FENDER LH <i>20/cent</i>	0.00	0.00	*730.00F <i>—</i>
2	1		*FRONT FENDER EMBLEM LH V6T <i>1.1</i>	0.00	0.00	*30.00F <i>—</i>
3	1		*FRONT FENDER INNER SHIELD LH <i>1.1</i>	0.00	0.00	*130.00F <i>X</i>
4	10		*FRONT FENDER INNER SHIELD CLIPS <i>1.1</i>	0.00	0.00	*40.00F <i>X</i>
5	1		*FRONT A PILLAR LH <i>2.1</i>	0.00	0.00	- <i>X</i>
6	1		REPAIR			
8	1		*FRONT DOOR PILLAR LH <i>2</i>	0.00	0.00	- <i>X</i>
7	1		REPAIR			
7	1		*WING MIRROR ASSY LH <i>5.20</i>	0.00	0.00	*820.00F <i>—</i>
8	1		*WING MIRROR SIGNAL LAMP LH <i>5.20</i>	0.00	0.00	*125.00F <i>—</i>
9	1		*WING MIRROR GLASS LH <i>5.20</i>	0.00	0.00	*170.00F <i>—</i>
10	1		*WING MIRROR COVER LH <i>5.20</i>	0.00	0.00	*220.00F <i>—</i>
11	1		*FRONT DOOR LH <i>3.500/cent</i>	0.00	0.00	*1,750.00F <i>—</i>
12	1		*FRONT DOOR UPPER HINGE LH	0.00	0.00	*150.00F <i>?</i>
13	1		*FRONT DOOR LOWER HINGE LH	0.00	0.00	*150.00F <i>?</i>
14	1		*FRONT DOOR CHECKER LH	0.00	0.00	*105.00F <i>?</i>
15	1		*FRONT DOOR WEATHER STRIP LH <i>1.1</i>	0.00	0.00	*180.00F <i>—</i>
16	1		*FRONT DOOR LOCK LH <i>1.1</i>	0.00	0.00	*295.00F <i>X</i>
17	1		*FRONT DOOR OUTER LOWER GARNISH LH <i>2.1/changed</i>	0.00	0.00	*330.00F <i>—</i>
18	1		*FRONT DOOR FRAME UPPER CHROME MOULDING LH <i>5.00</i>	0.00	0.00	*280.00F <i>—</i>
19	1		*FRONT WINDOW GLASS OUTER CHROME MOULDING LH <i>5.00</i>	0.00	0.00	*285.00F <i>—</i>
20	1		*FRONT WINDOW GLASS LH	0.00	0.00	*280.00F <i>?</i>
21	1		*FRONT WINDOW GLASS RUN CHANNEL LH <i>1.1</i>	0.00	0.00	*300.00F <i>X</i>
22	1		*FRONT POWER WINDOW MOTOR LH <i>1.1</i>	0.00	0.00	*210.00F <i>X</i>
23	1		*FRONT POWER WINDOW REGULATOR LH <i>1.1</i>	0.00	0.00	*290.00F <i>X</i>
24	1		*REAR DOOR LH <i>2</i>	0.00	0.00	*1,950.00F <i>X</i>

*Franchise part.

Total Parts (S\$) 3,950.00

Report was unsubmitted during this print-out.
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Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour items</u>			
1	LABOUR TO FACILITATE REPAIR	New 520	1,000.00
2	TO REMOVE & INSTALL LHF DOOR COMPONENTS	New 60	100.00
3	TO REST & RE-PROGRAM LHF POWER WINDOW	New 50	250.00
4	TO APPLY ANTI RUST COATING ON AFFECTED AREAS	New 11 X	80.00
5	TO CHECK & RECONNECT ALL NECESSARY WIRINGS	New ✓	30.00
6	TO SPRAY PAINT ON AFFECTED AREAS	New 900	1,200.00
Gross Labour Cost (\$\$)			2,660.00

Report was unsubmitted during this print-out.

Generated using Merimen e-Claims EAS

< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

30 Bukit Batok Crescent, SINGAPORE 658071 . Website : <http://www.orth.com.sg>

Company Registration No. 199005791M

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before and after spray painting
- To deeply damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

豐裕工業 (私營) 有限公司 FONG EE INDUSTRIAL (PTE) LIMITED

(AUTOMOTIVE DIVISION)
No. 3 Kallang Way 2A Fong Tat Building Singapore 347493 Tel: 67493586/67496958 Fax: 67495866/67495007
25 Kall Bukit Road 4, #01-23 Synergy @ KB Singapore 417800 Tel: 6396 6369 / 6384 2235 Fax: 6384 2245
Blk 685 #01-324 Race Course Road Singapore 210685 Tel: 62954551 Fax: 62970774
Co. Reg. No.: 197602013M



No.: M2-00252314

TO: ECLT
THOZ PROTECT PTE LTD
3.22 TAMPINES ST 92
JJ 9931 H(P/O:181112)
ORDER BY: JIMMY

TAX INVOICE NO.: TL138184
INVOICE DATE : 13/11/2019
CREDIT TERMS : 30 DAYS
SALES ORDER NO.:
SALESMAN : TBS
PAGE(S) : 1

TAX INVOICE

ARTS NO.	DESCRIPTION	LOC.	QUANTITY	UNIT PRICE	AMOUNT
				(SIN)	(SIN)
_0821101	FR FENDER LH		1 PCS	780.000	780.00
_0853601	EMBLEM VGT		1 PCS	80.000	80.00
_0949101A	WING MIRROR SIGNAL LAMP LH		1 PCS	125.000	125.00
_0857527-GRU	WING MIRROR COVER LH		1 PCS	220.000	220.00
_0831051A	FR DOOR LH		1 PCS	1750.000	1750.00
_0837911	FR DOOR W/STRIP LH		1 PCS	180.000	180.00
_0853959F-GRU	FR DOOR MOULDING LH		1 PCS	330.000	330.00

INDUSTRIAL (PTE) LIMITED

GOODS SOLD ARE NOT RETURNABLE FOR CASH

GOODS RECEIVED

TOTAL

SIGNATURE

SIGNATURE

豐裕工業 (私營) 有限公司 FONG EE INDUSTRIAL (PTE) LIMITED

(AUTOMOTIVE DIVISION)
No. 3 Kallang Way 2A Fong Tat Building Singapore 347493 Tel: 67493586/67496958 Fax: 67495866/67495007
25 Kall Bukit Road 4, #01-23 Synergy @ KB Singapore 417800 Tel: 6396 6369 / 6384 2235 Fax: 6384 2245
Blk 685 #01-324 Race Course Road Singapore 210685 Tel: 62954551 Fax: 62970774
Co. Reg. No.: 197602013M



No.: M2-00252314

TO: ECLT
THOZ PROTECT PTE LTD
3.22 TAMPINES ST 92
JJ 9931 H(P/O:181112)
ORDER BY: JIMMY

TAX INVOICE NO.: TL138184
INVOICE DATE : 13/11/2019
CREDIT TERMS : 30 DAYS
SALES ORDER NO.:
SALESMAN : TBS
PAGE(S) : 2

TAX INVOICE

ARTS NO.	DESCRIPTION	LOC.	QUANTITY	UNIT PRICE	AMOUNT
				(SIN)	(SIN)
	Agreement No				
	Job Card No				
	Finance				
	Control No				
	Invoice No				
	Remarks				
	Est. finalized Amt				
				GST Excl Amount :	3465.00
				Special Discount :	
				GST @ 7 % :	242.55

INDUSTRIAL (PTE) LIMITED

GOODS SOLD ARE NOT RETURNABLE FOR CASH

GOODS RECEIVED

TOTAL

3707.55

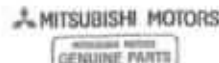
PRINT BY :
TBS 13/11/2019 10:03:46



Goh

豐裕工業（私營）有限公司 FONG EE INDUSTRIAL (PTE) LIMITED

(AUTOMOTIVE DIVISION)
No. 3 Kallang Way 2A Fong Tat Building Singapore 347493 Tel: 67493588/67496858 Fax: 67495866/67495007
25 Kallang Road 4, #01-23 Synergy @ KB Singapore 417000 Tel: 6390 6380 / 6384 2235 Fax: 6384 2245
Blk 655 #01-324 Race Course Road Singapore 210685 Tel: 62954551 Fax: 62970774
Co. Reg. No.: 187802013M



No.: M2-00252314

TO: ECL
THOZ PROTECT PTE LTD
3.22 TAMPINES ST 92
JJ 9931 H(P/O: 181112)
ORDER BY: JIMMY

TAX INVOICE NO.: TL130265
INVOICE DATE : 20/11/2019
CREDIT TERMS : 30 DAYS
SALES ORDER NO.:
SALESMAN : TBS

TAX INVOICE

PAGE(S) : 1

PARTS NO	DESCRIPTION	Dept Head	LOC.	QUANTITY	UNIT PRICE	AMOUNT
2857409CD-01C	WING MIRROR LH	Agreement No			(SIN)	(SIN)
0853907J-22Z	FR DR FRAME UPPER	Job Card No		1 PCS	820.000	820.00
		MDG LH		1 PCS	260.000	260.00
		Finance				
		Control No				
		Invoice No			GST Excl Amount :	1080.00
					Special Discount :	
		Remarks			GST @ 7 % :	75.60
		Est. finalized Amt				

INDUSTRIAL (PTE) LIMITED

GOODS SOLD ARE NOT RETURNABLE FOR CASH

GOODS RECEIVED

TOTAL

1155.60

PRINT BY :
TBS 20/11/2019 14:59:14

SIGNATURE

SIGNATURE

Jimmy Goh

豐裕工業 (私營) 有限公司 FONG EE INDUSTRIAL (PTE) LIMITED

(AUTOMOTIVE DIVISION)
No. 3 Kallang Way 2A Fong Tat Building Singapore 347493 Tel: 67493588/67493588 Fax: 67493586/67493507
25 Kaki Bukit Road 4, #01-23 Synergy @ KB Singapore 417900 Tel: 6396 6369 / 6384 2235 Fax: 6384 2245
Bik 685 #01-324 Race Course Road Singapore 210685 Tel: 62954551 Fax: 62970774
Co. Reg. No.: 197602013M



No.: M2-00252314

ECLY
HOZ PROTECT PTE LTD
J.22 TAMPINES ST 92
JJ 9931 H(P/O:181112)
ORDER BY: JIMMY

TAX INVOICE NO.: TL130199
INVOICE DATE : 14/11/2019
CREDIT TERMS : 30 DAYS
SALES ORDER NO.:
SALESMAN : TBS
PAGE(S) : 1

TAX INVOICE

ARTS NO.	DESCRIPTION	Dept Head	LOC.	QUANTITY	UNIT PRICE	AMOUNT
0854959B-GRU	FR FENDER MOULDING LH	Agreement No		PCS	(SIN) 80.000	(SIN) 80.00
		Job Card No				
		Finance				
		Control No			GST Excl Amount :	80.00
		Invoice No			Special Discount :	
					GST @ 7 % :	5.60
		Remarks				
		Est. finalized Amt				

INDUSTRIAL (PTE) LIMITED

GOODS SOLD ARE NOT RETURNABLE FOR CASH

GOODS RECEIVED

PRINT BY :
TBS 14/11/2019 15:39:53

SIGNATURE
Jimmy Goh

TOTAL

85.60

SIGNATURE

豐裕工業 (私營) 有限公司 FONG EE INDUSTRIAL (PTE) LIMITED

(AUTOMOTIVE DIVISION)
No. 3 Kallang Way 2A Fong Tat Building Singapore 347493 Tel: 67493588/67493588 Fax: 67493586/67493507
25 Kaki Bukit Road 4, #01-23 Synergy @ KB Singapore 417900 Tel: 6396 6369 / 6384 2235 Fax: 6384 2245
Bik 685 #01-324 Race Course Road Singapore 210685 Tel: 62954551 Fax: 62970774
Co. Reg. No.: 197602013M



No.: M2-00252314

ECLY
HOZ PROTECT PTE LTD
J.22 TAMPINES ST 92
JJ 9931 H(P/O:181112)
ORDER BY: JIMMY

TAX INVOICE NO.: TL130257
INVOICE DATE : 20/11/2019
CREDIT TERMS : 30 DAYS
SALES ORDER NO.:
SALESMAN : TBS
PAGE(S) : 1

TAX INVOICE

ARTS NO.	DESCRIPTION	Dept Head	LOC.	QUANTITY	UNIT PRICE	AMOUNT
0857525D	WING MIRROR GLASS LH	Agreement No		1 PCS	(SIN) 170.000	(SIN) 170.00
0853283E-2ZZ	FR DR OUTER MLDG LH	Job Card No		1 PCS	285.000	285.00
		Finance				
		Control No				
		Invoice No			GST Excl Amount :	455.00
					Special Discount :	
		Remarks			GST @ 7 % :	31.85
		Est. finalized Amt				

INDUSTRIAL (PTE) LIMITED

GOODS SOLD ARE NOT RETURNABLE FOR CASH

GOODS RECEIVED

PRINT BY :
TBS 20/11/2019 09:25:59

SIGNATURE
Jimmy Goh

TOTAL

486.85

ANW. MARCUS,

ETHOZ

Date : 25/11/2019
To : FWD SINGAPORE PTE. LTD.

Attn : Motor Claim Department

FAX :

Owner : PEK SEK KIAT

Insured By : FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00013117 Accident Date : 31/10/2019

Vehicle No : SJJ-9931-H Make & Model : AUDI Q7 TFSI QU TIP 3.0 (A) 7 SEATER

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 1,500.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
List Item			
1	FRONT FENDER OUTER LOWER - <i>Supp</i> <i>CW</i> GARNISH LH	80.00	80.00
1	FRONT FENDER (LH)	780.00	780.00
1	FRONT FENDER EMBLEM LH "V6T"	80.00	80.00
1	FRONT FENDER INNER SHIELD (LH)	180.00	0.00
10	FRONT FENDER INNER SHIELD CLIPS	40.00	0.00
1	FRONT A-PILLAR L/H RESTORE	0.00	0.00
1	FRONT DOOR PILLAR (LH) RESTORE	0.00	0.00
1	WING MIRROR ASSY (LH)	820.00	820.00
1	WING MIRROR SIGNAL LAMP LH	125.00	125.00
1	WING MIRROR GLASS LH	170.00	170.00
1	WING MIRROR COVER LH	220.00	220.00
1	FRONT DOOR (LH)	1750.00	1750.00
1	FRONT DOOR UPPER HINGE LH	150.00	0.00

PAGE: 1

Date : 25/11/2019
To : FWD SINGAPORE PTE. LTD.

Attn : Motor Claim Department FAX :

Owner : PEK SEK KIAT
Insured By : FWD SINGAPORE PTE. LTD.
Certificate No : PNPV2018-00013117 Accident Date : 31/10/2019
Vehicle No : SJJ-9931-H Make & Model : AUDI Q7 TFSI QU TIP 3.0 (A) 7 SEATER

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 1,500.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
1	FRONT DOOR LOWER HINGE LH	150.00	0.00
1	FRONT DOOR CHECKER LH	105.00	0.00
1	FRONT DOOR WEATHER STRIP LH	180.00	180.00
1	FRONT DOOR LOCK LH	295.00	0.00
1	FRONT DOOR OUTER LOWER GARNISH LH	330.00	330.00
1	FRONT DOOR FRAME UPPER CHROME MOULDING LH	260.00	260.00
1	FRONT WINDOW GLASS OUTER CHROME MOULDING LH	285.00	285.00
1	FRONT WINDOW GLASS LH	280.00	0.00
1	FRONT WINDOW GLASS RUN CHANNEL LH	300.00	0.00
1	FRONT POWER WINDOW MOTOR L/H	210.00	0.00
1	FRONT POWER WINDOW REGULATOR LH	290.00	0.00
1	REAR DOOR (LH)	1950.00	0.00



Date : 25/11/2019
To : FWD SINGAPORE PTE. LTD.

Attn : Motor Claim Department

FAX :

Owner : PEK SEK KIAT

Insured By : FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00013117 Accident Date : 31/10/2019

Vehicle No : SJJ-9931-H Make & Model : AUDI Q7 TFSI QU TIP 3.0 (A) 7 SEATER

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 1,500.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	Sub Total	9030.00	5080.00
	Add 0% On Parts	0.00	0.00
Labour & Misc			
	LABOUR TO FACILITATE REPAIR	1000.00	520.00
	TO REMOVE & INSTALL LHF DOOR COMPONENTS	100.00	60.00
	TO RESET & RE-PROGRAM LHF POWER WINDOW	250.00	50.00
	TO APPLY ANTI RUST COATING ON AFFECTED AREAS	80.00	0.00
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	30.00	30.00
	TO SPRAY PAINT ON AFFECTED AREAS	1200.00	900.00

PAGE: 3

Date : 25/11/2019
 To : FWD SINGAPORE PTE. LTD.
 Attn : Motor Claim Department

FAX :

Owner : PEK SEK KIAT
 Insured By : FWD SINGAPORE PTE. LTD.
 Certificate No : PNPV2018-00013117 Accident Date : 31/10/2019
 Vehicle No : SJJ-9931-H Make & Model : AUDI Q7 TFSI QU TIP 3.0 (A) 7 SEATER

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 1,500.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	Sub Total	2660.00	1560.00

Sub Total	11,690.00	6,640.00
GST 7.0 %	818.30	464.80
Total	12,508.	7,104.80

Materials \$ 5,080.00
 Mark Up /
 List Down _____
 S/N Items _____
 Labour \$ 1,560.00
 Total \$ 6,640.00
 Lump Sum _____
 Excess \$ 1,500.00
 Total \$ 5,140.00
 1% GST : \$ 359.80
 Grand Total \$ 5,499.80 Repair Days 05
 Signature _____

Surveyor Name : MARCUS - LKK
 Date & Time : 05/11/2019 14:30:00
 Jimmy Goh K1
 CLAIM DEPARTMENT
 DID : 66547618
 FAX : 66547648



25/11/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Nov 2019 Sendback Est	04 Nov 2019 11:25 \$11,610.00	04 Nov 2019 11:42 Edit Adj Rpt	\$6,640.00 Edit Estimates	\$6,640.00 View Rpt		Pending for Survey Report Cancel Case
	25 Nov 2019 08:58	25 Nov 2019 08:59 \$480.00	25 Nov 2019 08:59			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	PEK SEK KIAT, ID: S7347769G		
Vehicle Reg. No.:	SJJ9931H	Date of Loss:	31/10/2019 19:00 - :59 [64 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201900033583	Policy/Cover Note No.:	PNPV2018-00013117 (Comprehensive)
		Excess:	\$41,500.00
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 13/11/2019]		
Driver/Custodian:	LEE YEN SIANG (44 / Female), NRIC: S7524573D, Tel: +6597435717 Email: skovimail@yahoo.com		

ASSOCIATED MAIL RECEIVED

View All Compose Case Mail

- FWD_SG (28/11/2019): Alert - Adj Mandate Approved (\$6640.00) - SJJ9931H - Claim Handler: Eileen Bay
- FWD_SG (05/11/2019): Alert - Adj Mandate Approved (\$7245.00) - SJJ9931H - Claim Handler: Eileen Bay

ALL ASSOCIATED TASKS

View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SJJ9931H (1201900033583)

OD

Oct 31 2019 7:00PM

[PEK SEK KIAT]

ETHOZ Protect Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports

1 per page

No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)		Thumbnail	Print
1	04/11/19 11:25	Repairer Estimates	1	Load HTM	
2	25/11/19 08:59	Repairer Estimates Suppl. #1	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/11/19 14:14	Adjuster Immediate Advice	1	Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/11/19 17:20	General View	1	Load JPG	
2	28/11/19 17:20	General View	1	Load JPG	
3	28/11/19 17:20	General View	1	Load JPG	
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5	28/11/19 17:20	General View	1	Load JPG	
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37	28/11/19 17:20	General View	1	Load JPG	
38	28/11/19 17:20	General View	1	Load JPG	
39	28/11/19 17:20	General View	1	Load JPG	

Assessment Reports			1 per page	☒
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
				☒
40	28/11/19 17:20	General View	 Load JPG	☒
41	28/11/19 17:20	General View	 Load JPG	☒
42	28/11/19 17:20	General View	 Load JPG	☒
43	28/11/19 17:20	General View	 Load JPG	☒
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59	28/11/19 17:21	General View	 Load JPG	☒
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61	28/11/19 17:21	General View	 Load JPG	☒
62	28/11/19 17:22	Reinspection Photo	 Load JPG	☒
63	28/11/19 17:22	Reinspection Photo	 Load JPG	☒
64	28/11/19 17:22	Reinspection Photo	 Load JPG	☒
65	28/11/19 17:22	Reinspection Photo	 Load JPG	☒
66	28/11/19 17:22	Reinspection Photo	 Load JPG	☒
67	28/11/19 17:22	Reinspection Photo	 Load JPG	☒
68	28/11/19 17:22	Reinspection Photo	 Load JPG	☒
69	28/11/19 17:22	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	25/11/19 09:09	Supplier's Bill	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/11/19 14:16	ESTIMATE	 Load PDF	
2	09/01/20 09:32	Supplementary	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	06/12/19 19:16	Accident Statement	 Load HTM	
2	06/12/19 19:18	Accident Statement	 Load HTM	
3	06/12/19 19:21	Accident Statement	 Load HTM	
4	06/12/19 19:22	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	01/11/19 18:38	Accident Photo	 Load JPG	☒
2	01/11/19 18:38	Accident Photo	 Load JPG	☒
3	01/11/19 18:38	Accident Photo	 Load JPG	☒
4	01/11/19 18:38	Accident Photo	 Load JPG	☒
5	01/11/19 18:38	Accident Photo	 Load JPG	☒
6	01/11/19 18:38	Accident Photo	 Load JPG	☒
7	01/11/19 18:38	Accident Photo	 Load JPG	☒

Assessment Reports				1 per page	☒
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)		Thumbnail	Print
8	01/11/19 18:38	Accident Photo		Load JPG	☒
9	01/11/19 18:38	Accident Photo		Load JPG	☒
10	01/11/19 18:38	Accident Photo		Load JPG	☒
11	01/11/19 18:38	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)		Thumbnail	Print
1	01/11/19 18:37	Sketch Plan		Load TIF	
2	01/11/19 18:37	INSURANCE CERT		Load JPG	☒
3	01/11/19 18:37	DRIVER DL		Load JPG	☒
4	01/11/19 18:37	POLICE REPORT		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD19019419/UTF3E2

Date: 09/01/2020

REFERENCE

Insured/Claimant: PEK SEK KIAT Policy No: PNPV2018-00013117
Date of Loss: 31/10/2019 Nature of Claim: OD Claim No: 1201900033583

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJJ9931H**
Make & Model: AUDI Q7, 3.0 TDI QUATTRO (A) Engine No: CJT175802
Reg. Date: 28/06/2014 (Man. Year: 2013) Chassis No: WAUZZZ4L6ED017405
Colour: White Odometer: 79374 km
Engine Capacity: 2995 cc
Market Value/New Car Price: S\$137,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/45 R20 Rear Tyre Size: 275/45 R20
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,030.00	5,080.00	3,950.00	43.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,660.00	1,560.00	1,100.00	41.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,690.00	6,640.00	5,050.00	43.20
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	10,190.00	5,140.00	5,050.00	49.56
+ GST 7.00/7.00% (S\$)	713.30	359.80	353.50	49.56
Nett Amount (S\$)	10,903.30	5,499.80	5,403.50	49.56

INSPECTION

Date of Assignment: 04/11/2019
Date Inspected: 05/11/2019 Inspected At: 22 TAMPINESE STREET 92
Repairer : ETHOZ Protect Pte Ltd
Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 09 Jan 2020)
Parts:	M1-SUV	AUDI Q7 3.0 TDI QUATTRO (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJJ9931H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER LH	Dented/Bent	780.00 F	*780.00 F
2	1		*FRONT FENDER EMBLEM LH V6T	Necessary	80.00 F	*80.00 F
3	1		*FRONT FENDER INNER SHIELD LH	Not Necessary	180.00 F	*- F
4	10		*FRONT FENDER INNER SHIELD CLIPS	Not Necessary	40.00 F	*- F
5	1		*FRONT A PILLAR LH (NPA)	Repair	-	*- F
6	1		*FRONT DOOR PILLAR LH (NPA)	Repair	-	*- F
7	1		*WING MIRROR ASSY LH	Broken	820.00 F	*820.00 F
8	1		*WING MIRROR SIGNAL LAMP LH	Broken	125.00 F	*125.00 F
9	1		*WING MIRROR GLASS LH	Broken	170.00 F	*170.00 F
10	1		*WING MIRROR COVER LH	Broken	220.00 F	*220.00 F
11	1		*FRONT DOOR LH	Badly Dented / Cracked	1,750.00 F	*1,750.00 F
12	1		*FRONT DOOR UPPER HINGE LH	Not Necessary	150.00 F	*- F
13	1		*FRONT DOOR LOWER HINGE LH	Not Necessary	150.00 F	*- F
14	1		*FRONT DOOR CHECKER LH	Not Necessary	105.00 F	*- F
15	1		*FRONT DOOR WEATHER STRIP LH	Necessary	180.00 F	*180.00 F
16	1		*FRONT DOOR LOCK LH	Not Necessary	295.00 F	*- F
17	1		*FRONT DOOR OUTER LOWER GARNISH LH	Deformed / Warped	330.00 F	*330.00 F
18	1		*FRONT DOOR FRAME UPPER CHROME MOULDING LH	Scratched	260.00 F	*260.00 F
19	1		*FRONT WINDOW GLASS OUTER CHROME MOULDING LH	Scratched	285.00 F	*285.00 F
20	1		*FRONT WINDOW GLASS LH	Serviceable	280.00 F	*- F
21	1		*FRONT WINDOW GLASS RUN CHANNEL LH	Not Necessary	300.00 F	*- F
22	1		*FRONT POWER WINDOW MOTOR LH	Not Necessary	210.00 F	*- F
23	1		*FRONT POWER WINDOW REGULATOR LH	Not Necessary	290.00 F	*- F
24	1		*REAR DOOR LH	Repair	1,950.00 F	*- F
Supplementary #1						
25	1		*FRONT FENDER OUTER LOWER GARNISH LH	Deformed / Torn	80.00 F	*80.00 F
Total Parts (\$\$)						9,030.00 5,080.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO FACILITATE REPAIR	New	1,000.00	520.00
2	TO REMOVE & INSTALL LHF DOOR COMPONENTS	New	100.00	60.00
3	TO REST & RE-PROGRAM LHF POWER WINDOW	New	250.00	50.00
4	TO APPLY ANTI RUST COATING ON AFFECTED AREAS	New	80.00	0.00
5	TO CHECK & RECONNECT ALL NECESSARY WIRINGS	New	30.00	30.00
6	TO SPRAY PAINT ON AFFECTED AREAS	New	1,200.00	900.00
Gross Labour Cost (S\$)			2,660.00	1,560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >