From (Per	con): Ong Li Li	ASSIGNMENT (Date/Time: 4	PIOC 11	
Estimated		Bill	io:			
	WS/TP RES/OD RES/EV Vehicle No: SKR 1995		Insure	ed:		
at Worksh	Pandan Loop.			9186.510	9	
Policy No		C	laim No: 19 1	9/19/405/03	1596	
Sum Insu	ed:		Excess:	3000		
Make of \((Client's Re					1.2019	
-	V REP. / REV 24 HRS	Person Contacted: MC	Yik	H.O.D. Endorseme	at:	0
	,					6 0
Date/Fine	Action/Inclmedia	miale (V)				
Date/Time	Action/Instruction (9)					
Date/Time	SKR1995Y-X		-o L; L	i via er	a./.	

Nivitha (LKK Auto)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Monday, 4 November 2019 9:38 AM

To:

Yik Chan Hoe; MT_Claim_SG; assignments; Admin-D (LKKAuto); SUR

Subject:

RE: SKR1995Y OD Claim Our Ref: 19/19/19/VP05/022596

Attachments:

img-Y02114548-0001.pdf

Dear Mr Yik

We shall appoint LKK Auto Consultants Pte Ltd to conduct OD survey.

Please note that the OD excess is \$3,000.00 (young driver<26 yr old).

Dear LKK

Please arrange OD survey (non-Merimen).

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

----Original Message-----

From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]

Sent: Saturday, 2 November 2019 11:51 AM

To: MT_Claim_SG

Subject: FW: SKR1995Y OD Claim

Dear Sir/Mdm,

Kindly arrange survey asap.

Thanks & Regards,

Yik Chan Hoe Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

Veh In- Racul

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are

notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Shirley Hiew (LKK	Auto)
From: Sent: To: Cc: Subject:	Shirley Hiew (LKK Auto) Friday, 22 November 2019 9:36 am Yik Chan Hoe Dennis Yap RE: SKR1995Y final bill
Dear Yik,	
Supplementary appro	ved by MSIG.
Finalize amount confi	med.
Final invoice and all su	apporting documents sent over to Lonpac Insurance Bhd.
Thank you. Best Regards, Shirley Hiew Case Haller Case	
Sent: Wednesday, 13	chanhoe.yik@cyclecarriage.com.sg> November 2019 6:12 pm Rasul@lkkauto.com>; Dennis Yap <dennis.yap@cyclecarriage.com.sg></dennis.yap@cyclecarriage.com.sg>
Hi Rasul,	
Attached fyna.	
Aside to Dennis,	
Please forward the ph	otos to Rasul.
Thanks & Regards,	
Yik Chan Hoe Mercedes-Benz Body Cycle & Carriage Indus Pandan Loop Service	stries Pte Ltd

From:

Shirley Hiew (LKK Auto)

Sent:

Tuesday, 5 November 2019 5:37 pm

To:

Yik Chan Hoe

Cc:

Dennis Yap Kian Meng; Cheong Chin Leong; SUR

Subject:

SKR 1995Y OD (LPC) Date of Loss: 01/11/2019

Dear Mr. Yik,

As instructed by our client, please proceed to repair the insured vehicle SKR 1995Y (Excess \$ 3,000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Thursday, 21 November 2019 2:24 pm

To:

Shirley Hiew (LKK Auto); MT_Claim_SG Admin-D (LKKAuto); assignments; SUR

Cc: Subject:

RE: SKR1995Y OD Claim Our Ref: 19/19/19/VP05/022596 [External General]

Lonpac External - General

Dear Shirley

Please go ahead since the total adjusted cost of repairs of \$6,722.59 is still within the surveyor's recommendation in your previous advice.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Lonpac External - General data is for internal / external use.

----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, 20 November 2019 5:12 PM

To: ONG LI LI; MT Claim SG

Cc: Admin-D (LKKAuto); assignments; SUR

Subject: RE: SKR1995Y OD Claim Our Ref: 19/19/19/VP05/022596

Dear Li Li,

Enclosed preliminary revised of vehicle SKR 1995Y.

Date of survey: 04/11/2019 Number of days : 3 days

Please let us have your supplementary approval please.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Tuesday, 5 November 2019 4:43 pm

To:

Shirley Hiew (LKK Auto); MT_Claim_SG

Cc:

Admin-D (LKKAuto); assignments; SUR

Subject:

RE: SKR1995Y OD Claim Our Ref: 19/19/19/VP05/022596

Dear Shirley

Please proceed to authorise OD repairs as recommended by the surveyor if the damages are consistent and within repair limit.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Tuesday, 5 November 2019 1:58 PM

To: ONG LI LI; MT_Claim_SG

Cc: Admin-D (LKKAuto); assignments; SUR

Subject: RE: SKR1995Y OD Claim Our Ref: 19/19/19/VP05/022596

Dear Li Li,

Enclosed estimate & photo.

We have checked with our surveyor, check items are hidden parts and will verify after the dismantle conduct.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

----Original Message-----

From: ONG LI LI < llong@lonpac.com> Sent: Monday, 4 November 2019 5:25 pm To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SKR1995Y OD Claim Our Ref: 19/19/19/VP05/022596

Hi Shirley

Please provide survey photos and marked estimate.

Why is the amount of check items so high?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 4 November 2019 5:11 PM

To: ONG LI LI; MT_Claim_SG

Cc: Admin-D (LKKAuto); assignments; SUR

Subject: RE: SKR1995Y OD Claim Our Ref: 19/19/19/VP05/022596

Dear Li Li,

Enclosed preliminary revised of vehicle SKR 1995Y Date of survey: 04/11/2019 Number of days : 3 days

We have Not authorise repair.

Kindly let us have your approval please.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 4 November 2019 10:52 am

To: 'ONG LI LI' < llong@lonpac.com>; 'MT_Claim_SG' < mt_claim@lonpac.com>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SKR1995Y OD Claim Our Ref: 19/19/19/VP05/022596

From:

Shirley Hiew (LKK Auto)

Sent:

Monday, 4 November 2019 5:11 pm

To:

'ONG LI LI'; 'MT_Claim_SG'

Cc:

Admin-D (LKKAuto); assignments; SUR

Subject:

RE: SKR1995Y OD Claim Our Ref: 19/19/19/VP05/022596

Attachments:

PRELI ADVISE (OD) - SKR 1995Y.pdf

Dear Li Li,

Enclosed preliminary revised of vehicle SKR 1995Y Date of survey: 04/11/2019 Number of days : 3 days

We have Not authorise repair.

Kindly let us have your approval please.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 4 November 2019 10:52 am

To: 'ONG LI LI' < llong@lonpac.com>; 'MT_Claim_SG' < mt_claim@lonpac.com>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SKR1995Y OD Claim Our Ref: 19/19/19/VP05/022596

Dear Li Li,

Thank you for the assignment.

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

----Original Message-----

From: ONG LI LI [mailto:llong@lonpac.com]



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: 19/19/19/VP05/022596

Date: 20 November 2019

Our Ref: CS/LPC19019414/R1sf3

The Motor Claims Department LONPAC INSURANCE BHD

Dear Sir/Madam,

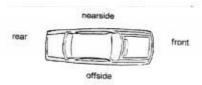
INITIAL INSPECTION REPORT OF VEHICLE NO. SKR 1995Y .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 04/11/2019 at the premises of M/s Cycle & Carriage Industries Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	10,877.27	. (inclusive supp)
Revised Estimate Amount	: S\$	6,722.59	(inclusive supp)
"Check" Items Amount	: S\$		
Total	: S\$	6,722.59	(31)
Market Value	: S\$	79,000.00	
LTA Reimbursement Value	: S\$	49,892.00	
Nett Value	: <u>S</u> \$	29,108.00	

Description of Damage:

The vehicle sustained damages at the front portion.





51 UBLAYE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Comments/ Present Status:

Damages Consistent. Repair cost economical.

We have received supplementary from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair. Supplementary amount is \$ 340.09 and its still within the repair limit.

Repair days: 3 days

Yours faithfully

Mohammed Rasul Automotive Assessor 51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Your Ref: 19/19/19/VP05/022596

Date: 04 November 2019

Our Ref: CS/LPC19019414/R1sf3

The Motor Claims Department LONPAC INSURANCE BHD

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SKR 1995Y .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 04/11/2019 at the premises of M/s Cycle & Carriage Industries Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	10,537.18	
Revised Estimate Amount	: S\$	2,429.93	<u></u>
"Check" Items Amount	: S\$	7,117.25	
Total	: S\$	9,547.18	59
Market Value	: S\$	79,000.00	
LTA Reimbursement Value	: S\$	49,892.00	
Nett Value	: S\$	29,108.00	

Description of Damage:

The vehicle sustained damages at the front portion.

Comments/ Present Status:

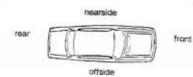
Damages Consistent. Repair cost economical.

We have not authorize repair.

Repair days: 3 days

Yours faithfully

Mohammed Rasul Automotive Assessor



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Proprietal seminary and an experience of the propriet		CHOISECTED!
1896年科學院發展的高度計算主任(2002)	ACCIDENT STATEMENT	
Date Of Report	02/11/2019 09:48	
Date Of Accident	01/11/2019 11:50	
Exact Location Of Accident	SIGLAP HILL	
Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	

DETA	LS OF	OWN:	VEHICLE
ALC: NO.		_	

SKR1995Y Vehicle Registration Number

Insured/Policyholder

Name Of Registered Owner

CHUA BEE LAY

NRIC No

S6927154E

Email Address

AMANDA.TGSBV@HOTMAIL.COM

Mobile Phone No.

(LOCAL) +65-97936009

Alternative Phone No

OFFICE-69503198

Vehicle Particulars

Manufacturer

MERCEDES-BENZ

Model

CLA 200-1.6 SHOOTING BRAKE (R18 BI) (A)

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USED

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company

LONPAC INSURANCE BHD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

Z19VP05021873

Cover Note Number

Driver

Name of Driver

PECK ZI XIN, ISAAC

NRIC No

S9535288Z

Date Of Birth

30/09/1995

Occupation Date Of Driving Pass **INDOOR**

16/10/2014

Driving Experience

5 YEARS AND 0 MONTHS

Gender

Mobile Number

(LOCAL) +65-90485775

Fax Number

Contact Number

EMail Address

ZIXINISAAC@GMAIL.COM

Page 1 of 20

. . Address

33E SIGLAP HILL

Postcode

456103

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

*

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD ON COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

nt? NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

.....

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

3

Passenger 1

NAME:

: PECK YI SHAN

GENDER:

: MALE

Passenger 2

NAME:

: DEVI

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

AT ABOUT 11.50 AM ON 1ST NOVEMBER 2019. I WAS DRIVING THE MERCEDES OUT OF THE HOUSE, THROUGH THE HOUSE GATE RIGHT AFTER I EXITED, I NOTICED A BLUE HONDA CAR B (SJD 9668 A) ON THE OPPOSING LANE. I SAW DRIVING UNUSUALLY TURNING INTO MY LANE, AS I THROUGH HE WAS AVOIDING SOMETHING, I STOPPED TO GIVE HIM SPACE TO TURN BACK INTO HIS LANE. HOWEVER, HE DID NOT STOP AND RAN STRAIGHT INTO ME, RESULTING IN DAMAGE TO MY FRONT RIGHT BUMPER AND HIS FRONT RIGHT BUMPER FELLING OFF.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJD9668A

Vehicle Make/Model/Colour

HONDA

Details Of Properties

CAR B

Vehicle Category

PRIVATE CAR

Name of Driver

MUHAMMAD IZZ KHAIRIN BIN MOHAMMED HISHAM

NRIC/Passport Number

S9746747A

Contact Number

87799069

Page 2 of 19

... Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

1

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: /) - /

02/4/2019

Driver's Signature

(If driver is not the policyholder)

Date & Time: 0 : 16 C2/11/10

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN	the desired interfered advance is a disastered in trade of 1 (44).
Siglap Road	1 - 04 2 19954
	3-570 9668 A
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	7 1
At about 11.50 am on 1st Movember 2019	. I was driving the
merades out of the house, through the	nd house gale right
after I exited, I noticed a blue the	naa car b (3) 1960 n
on the opposing lune. I saw avivin	12 disease 6 11 2 5
into my lane, to through was all	101 any something,
I stopped to give him space to tw	nn nach Into nis
	and van straight
into me, resulting in damage t	D my front right
humper and his front right bu	mper felling off.
	- 11
	3
- COLORATION	
DECLARATION /We declare the foregoing particulars are true in every respect.	(100 mg
a de	
man C. L. Solutyholder's Signature Driver's Signature	Reporting Centre Personnel's Signature
Date & Time: 10 . 14 (If driver is not the policyholder)	Name:
02/11/19 Date & Time: 10:16 02/11/19	NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	154E	
Vehicle No.:	SKR1995Y	
Vehicle to be Exported:	No	
Intended Deregistration Date:	04 Nov 2019	
Vehicle Make:	MERCEDES BENZ	
Vehicle Model:	CLA180 (R18 BI)	
Primary Colour:	Grey	
Manufacturing Year:	2014	
Engine No.:	27091030503930	
Chassis No.:	WDD1173422N140029	
Maximum Power Output:	90.0 kW (120 bhp)	
Open Market Value:	\$27,649.00	
Original Registration Date:	23 Jan 2015	
First Registration Date:	23 Jan 2015	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$20,709.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	22 Jan 2025	
PARF Rebate Amount: Intended COE Rebate Details	\$15,531.00	
COE Expiry Date:	22 Jan 2025	
COE Category:	A - Car up to 1600cc & 97kW (130bhp)	
COE Period(Years):	10	
QP Paid:	\$65,889.00	
COE Rebate Amount:	\$34,361.00	
Total Rebate Amount:	\$49,892.00	

The information contained herein is correct as at 04 Nov 2019

GST Reg No.: F0-0005635-C

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CAP 189) REPUBLIC OF SINGAPORE. MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES 1960 (REPUBLIC OF SINGAPORE). ROAD TRANSPORT ACT 1987 (MALAYSIA). MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA).

Certificate No.: Z19VP05021873

Type of Cover: COMPREHENSIVE

1. Index Mark and Vehicle Registration Number

MERCEDES-BENZ CLA180 1.6

- SKR1995Y

2. Name of Policy Holder

CHUA BEE LAY

Effective Date of the Commencement of Insurance for the purpose of the Act 23/01/2019

4. Date of Expiry of the Insurance

22/01/2020

5. Persons or Classes of Persons entitled to drive (A) THE POLICYHOLDER (B) ANY OTHER PERSON WHO IS DRIVING ON THE POLICYHOLDER'S ORDER OR WITH HIS/HER PERMISSION Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use USE ONLY FOR SOCIAL, DOMESTIC AND PLEASURE PURPOSES AND FOR THE POLICYHOLDER'S BUSINESS. THE POLICY DOES NOT COVER USE FOR HIRE OR REWARD, RACING, PACE-MAKING, RELIABILITY TRIAL, SPEED-TESTING OR THE CARRIAGE OF GOODS (OTHER THAN SAMPLES) IN CONNECTION WITH ANY TRADE OR BUSINESS OR USED FOR ANY PURPOSE IN CONNECTION WITH THE MOTOR TRADE.

Excess

: S\$ 0.00 (SECTION 1) INSURED / NAMED DRIVERS

S\$ 1,000.00 (SECTION 1) UNNAMED DRIVERS

S\$ 3,000.00 (SECTION 1) ADDITIONAL EXCESS FOR ELDERLY OR YOUNG AND/OR INEXPERIENCED DRIVERS

S\$ 100.00 WINDSCREEN EXCESS

Condition

: ACCIDENT REPAIRS AT LONPAC'S AUTHORISED WORKSHOPS OR DISTRIBUTOR-OWNED MOTOR WORKSHOP

* Limitations rendered inoperative by Section 95 of the Road Transport Act 1987 (Malaysia) or Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 189) Republic of Singapore are not included under heading.

I/WE hereby certify that this covering Note is issued in accordance with the provisions of Part IV of the Road Transport Act 1987 (Malaysia) and Motor Vehicles (Third-Party Risks and Compensation) Act (Cap 189) Republic of Singapore.

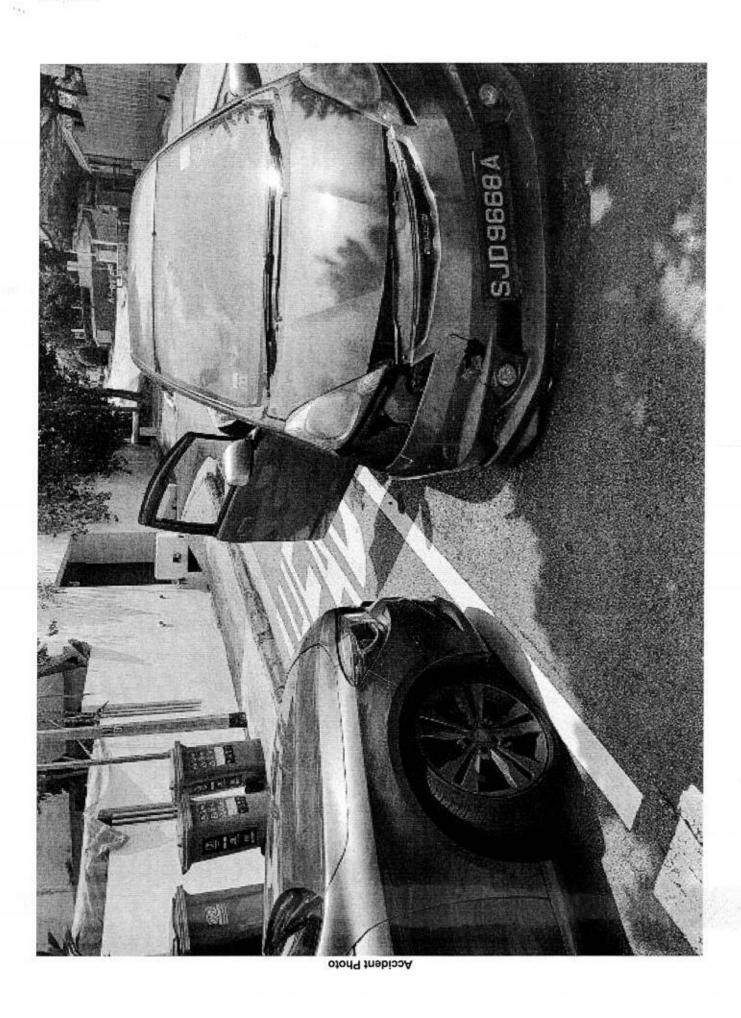
日本日本日本

H.P. Owner: MAYBANK

CHIEF EXECUTIVE (Singapore Branch)

mele.

User ID: MRMLP0014 Date Issued: 11/01/2019



FSTIMATE FOR SKR1995Y

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

LONPAC INSURANCE BHD

MOTOR CLAIM DEPARTMENT 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555 62507388

Vehicle & Document Information

WIP No

38450

Reg No/Reg Date

SKR1995Y / 23/01/2015

Date In/Mileage

1 to 0

Chassis No

WDD1173422N140029

Engine No

27091030503930

Make/Model

MB/CLA 180 BlueEFFICIENCY (C

Colour/Trim

027 787 Mountain Gr/ 041 151-Leather Twi

Account No	Terms	Date/Time Printed	CSE	Operator				
WL001605	Credit	02/11/2019/ 11:43	YK	395 / Yik Chan Hoe				
		Description of Good	s / Services		Qty	Unit Price	Disc%	Amount
Z REQUEST Customer M BPNSUN	Request	NOT A	NO	FFICIAL	TA	II X	V	OICE
	O/ACC DATE		01/11/2019					
DRIVE IN		: 02/11/2019 // TBA				3		
	DATE SURVE	iY:			255	-		
BY/AUTHR	RIZED ON	:			1/1		- 1	St- 60.00
S BPNSUB					1 11	-3		
	NT NO PLAT	i E		[4]	11 1			9/ . 1800.00
A BPILAB	ATTNC TO	REPAIR AFFECTED AREAS	DEMOVE AN	ID REPLACE WITH NEW	77			100/
	NELS WITH		, KEHOTE I	W/11/1/2				, /
A BPIRES	ices with t	(El IIII)	-35	111/1/1/1/1/1/1/1/1/1/1/1/1/1/1/1/1/1/1/				600 750.00
	FRONT BUMP	PER	5	1111/11/2			14016183	
A BPILAB			2 11	1117			0.10	380.00
USING X	NTRY SYSTI	EM TO CHECK CONTROL U	NIIS, RESE	T SV-STEM TO				
100000000000000000000000000000000000000	SETTINGS	Con land	7) 4					120.00
A BPILAB			//					/
CHECK HE	EADLAMP WI	TH FOCUS ADJUSTMENT			1.00	2540.64	00.00	2540.64 ×
M RIGHT H	EADLAMP ? X	71			1.00	1372.13		1372.13
M FRONT II	RIM BUMPER	TE MOI DING AL			1.00		00.00	97.95
M FRONT D	UMPER GRIL	TE MOLDING de			1.00	150.79		150.79
M FRONT BI	UMPER UNDE	P COVER ? COM			1.00	328.72	00.00	328.72
M DIGHT F	BONT RUMPE	R GRILLE ? XSVC			1.00	46.15	00.00	46.15
M FRONT B	UMPER COVE	R F TOWING EYE MIS			1.00	60.25		60.25
M EPONT C	PA RADAR S	ENSOR COL	_		1.00	1189.99		1189.99
M FRONT C	PA RADAR S	ENSOR FIXTURE 7. CM			1.00		00.00	71.03 - 151.73 ·
M CDONT I	MDACT ADSO	DDEDILL	/		1.00	151.73		169.60
M FRONT B	ASIC MOUNT	ING FOR BUMPER ?	7 2501		1.00		00.00	31.07
M RIGHT F	RONT BASIÇ	MOUNTING FOR BUMPER	- 1		1.00	670.31		670.31
	R GRILLE '				1.00		00.00	322.40

Confirmed & accepted by

Yik Chan Hoe

Cycle & Carriage Industries Pte Ltd Body Care & Repair Center DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272 Email: chanhoe.yik@cyclecarriage.com.sg

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worm or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 Fax: 6779 5383 www.mercedes-benz.com.sg



ESTIMATE FOR SKR1995Y

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

LONPAC INSURANCE BHD

MOTOR CLAIM DEPARTMENT 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555 62507388

Vehicle & Document Information

WIP No

38450

Reg No/Reg Date

SKR1995Y / 23/01/2015

Date In/Mileage

Chassis No

1 to 0

WDD1173422N140029

Engine No

27091030503930

Make/Model

MB/CLA 180 BlueEFFICIENCY (C

Colour/Trim

027 787 Mountain Gr/ 041 151-Leather Twi

Account No	Terms	Date/Time Printed	CSE	Operator	-			
WL001605	Credit	02/11/2019/ 11:43	YK	395 / Yik Chan Hoe				
		Description of Goods	/ Services		Qty	Unit Price	Disc%	Amount
M RIGHT FR M FRONT CO	ONT CROSS VER F CROS	MEMBER ABSORBER XX	N O	FFICIAL	1.00		00.00	72.6
						Rasul	Jun	e A

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Preju
- No illegal modification(s) is allowed
- . Supplementary item(s) must be is subject to final approval from

Acknowledged by Repairer

EXCESS: 3000
REVERS
Revers be fore paint

Yik Chan Hoe

Cycle & Carriage Industries Pte Ltd Body Care & Repair Center OID: 6771 4353 HP: 9186 5109 Fax: 6872 1272 Email: chanhoc.yik@cyclecarriage.com.sg

Confirmed & accepted by

10877-27x

Nett

10,537.18

7% GST on 10537.18

737.60

Total Payable

11,274.78

Authorized signatory and company stamp

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> Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 Fax: 6779 5383 www.mercedes-benz.com.sg



SUPPLEMENTARY

WIP No

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

ESTIMATE FOR SKR1995Y

LONPAC INSURANCE BHD

MOTOR CLAIM DEPARTMENT 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555 62507388

Vehicle & Document Information

38450

Reg No/Reg Date

SKR1995Y / 23/01/2015

Date In/Mileage

05/11/2019/48686 WDD 178422N14002

Chassis No Engine No

27091030503930

Make/Model

MB/CLA 180 BlueEFFICIENCY (C

Colour/Trim

027 787 Mountain Gr/ 041 151-Leather Twi

Account No : Terms Date/Time Printed State CSE - Operator

WL001605

Credit

13/11/2019/ 18:05

一种,一种大大大大型,是一种大大大型,并不是一种

395 / Yik Chan Hoe

Unit Price Disc%

Description of Goods / Services



Auto Consultants hence notify

the Repairer of the following:

. To resurvey before/efter spray painting

To display damaged part(s) during resurvey

· Parts prices are subject to confirmation

. Third party survey is on a "Without Prejudice" basis

No illegal modification(s) is allowed.

· Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Yik Chan Hoe

Cycle & Carriage Industries Pte Ltd Body Care & Repair Center DID: 6771 4353 HP: 9186 5109 Fax: 6877 1272 Email: chanhoe.yik@cyclecarriage.com.sg

Confirmed & accepted by

Nett

340.09

7% GST on

340.09

23.81

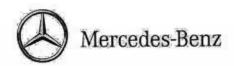
Total Payable

363.90

Authorized signatory and company stamp

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Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 Fax: 6779 5383 des-benz.com.ag



ESTIMATE FOR SKR1995Y

LONPAC INSURANCE BHD

Finalization

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

MOTOR CLAIM DEPARTMENT 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555 62507388

Vehicle & Document Information

WIP No 38450

/ 23/01/2015 SKR1995Y Reg No/Reg Date

Date In/Mileage 05/11/12019/ 48686 WDD1173422N140029 Chassis No

27091030503930 Engine No

MB/CLA 180 BlueEFFICIENCY (C Make/Model

027 787 Mountain Gr/ 041 151-Leather Twi Colour/Trim

Account No Terms Date/Time Printed CSE Operator 395 / Yik Chan Hoe Credit 13/11/2019/ 18:05 WL001605 Oty Unit Price Disc% Amount

Description of Goods / Services Oty Unit Price Disc/s	Charles and the same of the same
TOUS NOT AN OFFICIAL TROSULVO	ICE
POLICY NO/ACC DATE : Z19VP05021873 // 01/11/2019 DRIVE IN/EXCESS : 02/11/2019 // \$3000.00 DATE IN/DATE SURVEY: 04/11/2019 // RASUL LKK BY/AUTHRIZED ON : 05/11/2019 @ 1730 // SHIRLEY LKK	
S BPNSUB SUPPLY 1 PC NO PLATE	60.00
	960.00
PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH WEST	
A BPIRES	600.00
RESPRAY FRONT BUMPER A BPILAB O.10	380.00
USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET SYSTEM TO	
STANDARD SETTINGS A BPILAB	120.00
CHECK HEADLAMP WITH FOCUS ADQUISTMENT	-3000.00
X BPNEXC INSURANCE EXCESS	-3000.00
X FRONT TRIM BUMPER 1.00 1372.13 00.00	1372.13
X FRONT LICENSE PLATE MOLDING 1.00 97.95 00.00	97.95
X FRONT BUMPER GRILLE 1.00 150.79 00.00	150.79
X FRONT BUMPER UNDER COVER 1.00 328.72 00.00	328.72
X FRONT BUMPER COVER F TOWING EYE 1.00 60.25 00.00	60.25
X FRONT CPA RADAR SENSOR 1.00 1189.99 00.00	1189.99
X FRONT CPA RADAR SENSOR FIXTURE 1.00 71.03 00.00	71.03
X FRONT IMPACT ABSORBER 1.00 151.73 00.00	151.73
X FRONT BASIC MOUNTING FOR BUMPER 1.00 169.60 00.00	169.60
X RADIATOR GRILLE 1.00 670.31 00.00	670.31
X FRONT BUMPER ELECTRICAL WIRING HARNESS 1.00 340.09 00.00	340.09

Confirmed & accepted by

Ylk Chan Hoe

Cycle & Carriage Industries Pte Ltd Bedy Care & Repair Center BiB: 6771 4353 HP: 9186 5109 Fax: 6872 1272 Smail: chanboe.yik@cyclecarriage.com.sg

Nett 7% GST on 3722.59

3.722.59 260.58

Total Payable

3,983.17

Authorized signatory and company stamp

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Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 Fax: 6779 5383 www.mercedes-benz.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

1 E		Affiliated to Federation Internation	onale Des Experts En Automo	bile
LON	PAC INSURANCE	BHD	Ref : CS/LPC1901941	4/R1sf3s2
	BEACH ROAD 04/07 THE CONC	DURSESINGAPORE 199555	Date: 29-11-2019 Code: LPC2	
١.		Policy Particul	ars :- OWN DAMAGE	
	Insured Veh.		Veh. Inspected	SKR 1995Y
	Policy No.	Z19VP05021873	Coverage (\$)	0.00
	Claim No.	19/19/19/VP05/022596	Excess (\$)	3,000.00
	Assign From	ONG LI LI	Assign Date	04/11/2019
2.		Vehicle Parti	culars & Condition	
	Make & Model	MERCEDES BENZ CLA180 (R18)	c.c	1595
	Engine No.	HIDDEN	Year of Reg.	2015
	Chassis No.	WDD1173422N140029	Colour	GREY
	Odometer	48686	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Condit	ions of Tyres	The State of the S
		Size	Make	Balance
	R/H Front Tyre	225/40 R18	PIRELLI	6 mm
	L/H Front Tyre	225/40 R18	PIRELLI	6 mm
	R/H Rear Tyre	225/40 R18	PIRELLI	6 mm
	L/H Rear Tyre	225/40 R18	PIRELLI	6 mm
4.		Descripti	ion of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE FR	ONT PORTION.	
5.		PRODUCTIONS	al Information	
	Accident Date	01/11/2019	Inspection Date	04/11/2019
	Survey held at	CYCLE & CARRIAGE INDUSTR	RIES (1986) PL	
		188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
5a.		R	Remarks	
		ALUE IS S\$79,000.00(EST. AVER CE TO YOUR INSTRUCTIONS, V		EPAIRS.
5b.		Estimate	Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Days	3



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKR 1995Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			3.5%
1	RIGHT HEADLAMP (SN)	SERVICEABLE	2,540.64	
1	FRONT TRIM BUMPER (SN)	DEFORMED	1,372.13	1,372.13
1	FRONT LICENCE PLATE MOULDING (SN)	DEFORMED	97.95	97.95
1	FRONT BUMPER GRILLE (SN)	CRACKED	150.79	150.79
1	FRONT BUMPER UNDER COVER (SN)	CRACKED	328.72	328.72
1	RIGHT FRONT BUMPER GRILLE (SN)	SERVICEABLE	46.15	1
1	FRONT BUMPER COVER F TOWING EYE (SN)	MISSING	60.25	60.25
1	FRONT CPA RADAR SENSOR (SN)	CRACKED	1,189.99	1,189.99
1	FRONT CPA RADAR SENSOR FIXTURE (SN)	CRACKED	71.03	71.03
1	FRONT IMPACT ABSORBER (SN)	сит	151.73	151.73
1	FRONT BASIC MOUNTING FOR BUMPER (SN)	CRACKED	169.60	169.60
1	RIGHT FRONT BASIC MOUNTING FOR BUMPER (SN)	SERVICEABLE	31.07	
	RADIATOR GRILLE (SN)	CRACKED	670.31	670.31
1	FRONT CROSS MEMBER (SN)	SERVICEABLE	322 40	671.81E.1
1	RIGHT FRONT CROSS MEMBER ABSORBER (SN)	SERVICEABLE	151.76	
1	FRONT COVER F CROSS MEMBER (SN)	SERVICEABLE	72.66	-
1	FRONT NO. PLATE (SN)	BENT	60.00	60.00
1	FRONT BUMPER ELECTRICAL WIRING HARNESS (SN) (ADDITIONAL)	сит	340.09	340.09
	1800 S84		7,827.27	4,662.59
	LABOUR			
	PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.		1,800.00	960.00
	RESPRAY FRONT BUMPER.		750.00	600.00
	USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET SYSTEM TO STANDARD SETTINGS.		380.00	380.00
	CHECK HEADLAMP WITH FOCUS ADJUSTMENT.		120.00	120.00
			3,050.00	2,060.00
	GRAND TOTAL		10,877.27	6,722.59

RECOMMENDED COST OF REPAIRS	6,722.59
LESS EXCESS	-3,000.00
NETT LIABILITY	3,722.59

Report Ref No. CS/LPC19019414/R1sf3s2



Page No.:2 of 2

Report Ref No. CS/LPC19019414/R1sf3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part, Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.