	GNMENT (Office)	11110 0000
From (Person): Josey Loh of	Pmp	Date/Firms: 4-11.19 9.389-4
Estimated Cost:	Bill to:	
OD/P/WS/TP RES/OD RES/EVA/ENV/ Fo Inspect Vehicle No. St. 1 59284		red:
at Workshop m/s Ah Lin hon		red: 64831244
of 10 mmt Industrial Run 24		
Policy No. PNPV 2013-000 14777	Claim No: 120	19 000 33563
Stim Insured:	Excess:	
Make of Veh:		D.O.A. 3.10.2019
(Client's Ferryl)		
CA REV REP. / REV 24 HRS	Iran	H.O.D. Fadorsement:
Date/Time: 4.11.19 9.40m Person Con	itselfed:	Vehicle IN OUT
Date/Time Action/Instruction (V) Es	timate	
SET ANA -x		
5/11/19 Revert vehicle TI	via merimen	
Stutte KARL ABUICK LIT		

ASSI	CIBIBIA	TO A THE
3.33	CALCULATION IN	POINT.
C343434	2014 1414	ALC: U.S.

From: Date: 4.11. 2019	Veh No. SKL 59284 YR Regn. 11, 13
Egilmated Cost.	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or A)
Inspect Vehicle No. St. L. 59284	Make: Japa X1= ac 2179
at Workshop m/s Ah him motor	Colour M. P. WAZ A/C: Insured / Std / NI / NA
of 10 AMK Industrial Part >4 # 01-09	Sp.Reading T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	CINO: SAJAC 05 (XDDU 03203
Claims No.	Genr Cond: Food / Fair / Poor / Burnt
Sum Insured: Excess: TBA	Steering: Inorder / Jammed / Leaked / Bornt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Bornt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rith or
	Tyre Size: F: 245/457R18
(Policy Condition)	R:
Remark: The veh had commenced its	BS I DUN I EXNOVA I GY I FS I LIZA I MIC I OHTSU PIR I SUMI I
repair at the time of inspection.	TDYO / YOKO or
Bal. or Market Value & 75k	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. Z mm R/Bal. Z mm
GIA / PR Seen: Consistent? : Yes or No	UBal. 7 mm UBal. 7 mm
Est Repairs: days Res.: Yes or No	D.O.A. 26/10/18 D.O.L. 4/11/19
Lum Sum. % 3 Val.: Yes or No	Survey held at
	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftep or
CA REV REP. / 24 HRS Vehicle: IN / O	7,
Date: Person Contacted	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	Probably du to shor fire or the operation
v -	Compariment.
RECEIV	ED 2 1 (401/ 2019
Doe/Time File Pass to/ : Prelli, Report	Days Of Repair:
; Final Report	Resurvey No. of Trip: Survey Fee: 200
() : Final Report	Resurvey No. of Trip: Survey Fee: 200
) : Final Report	Resurvey No. of Trip: Survey Fee: 200 Fee: Site Insp (\$ LKK)
: Final Report Constant, File Rabora 167 3 21 11 - typist Add 1	Resurvey No. of Trip: Survey Fee: Survey Fee: Survey Fee: 1 manaporthilan 90 Interview (\$ (QA) 21 Motor
: Final Report Distriction, File Ration 107 Add I	Resurvey No. of Trip: Survey Fee: Survey Fee: Survey Fee: 1 Site Insp (\$ LYCK)
: Final Report Construe, File Ration 107 Add 1	Resurvey No. of Trip: Survey Fee: Survey Fee: Survey Fee: 1 manaporthilan 90 Interview (\$ (QA) 21 Motor

...CLAIM SUBFOLDER...(New Assignment)

Case	Natified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Tris Authred	Status
Main	02 Nov 2019 Sendback Est	02 Nov 2019 12:20 \$\$0.00	04 Nov 2019 09:38 Assign				New Assignment Cancel Case
	Main	Refere	nce	Claim D	etails	Documents	Show All
CLAIM SU	BFOLDER DETAI	LS					
Insured:		CLARA LEE	PEY JYE, 10: S	1603704D, T	el: +6598294138, I	Email: clara24160	Dyahoo.com
Vehicle Re	ş. No.:	SKL5928	Y	Date of	Loss	[70 Mon	019 16:00 - :59 iths and 27 Days From LTA e (Man Yr)]
Claim Type	d.	OD / 120	1900033563	563 Policy/Cover Note No.: PNPV2018-00014772 (Comprehensive)		and the second second	
			Excess: 5\$0.0		5\$0.00		
Repairer:		Ah Lim Mo Kio - Tel: 6		MK) 10 Ang Mo	Kio Industrial Park 2	A, ≢01-09 AMK A	Autopoint, 568047 Ang Mo
Handling In	surer:	FWD Sings	pore Pte. Ltd. ()	HQ) - Tel: 6727	5700 [Handled b	Josey Loh]	The second second
Adjuster:					6256-3561 [Fin		The state of the s
Driver/Cus	todian:	CLARA LEE	PEY JYE (55 / Main	e), NRIC: S1	503704D, Tel: +65	98294138 Email:	clara2416@yahoo.com
ASSOCIA	TED MAIL RECEIV	ED				View All	Compose Case Mail
There are	no mail for this case						
E AND AFF	CIATED TASKS						
ALL ASSI	CTATED TASKS			V	ew All Search Ta		New Task Complete
Due Dat	e Priority Ty	pe Task Grou	p Subject	Handler A	ssigned By Co	ompleted On	Created On Done?

Veron Chen (LKKAuto)

From:

Admin-D (LKKAuto)

Sent:

Monday, 4 November 2019 2:09 PM

To: Subject: motorclaims.sg@fwd.com; assignments; SUR; Admin A; Naz (LKKAuto)
RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref:

1201900033563/JL

Dear Josey,

Thank you for the assignment.

Content duly noted.

Dear Naz,

FYNA.

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]

Sent: Monday, 4 November 2019 9:42 AM

To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: motorclaims.sg@fwd.com

Subject: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi LKK team,

Please take note the above case has been assigned to your good office in Merimen.

Please assist to investigate into the matter and establish the cause of fire and apply for SCDF report.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	704D
Vehicle No.:	SKL5928Y
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Nov 2019
Vehicle Make:	JAGUAR
Vehicle Model:	XF 2.2 I4D AUTO ABS D/AB 2WD 4DR HID TC
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	4032017224DT
Chassis No.:	5AJAC056XDDU03203
Maximum Power Output:	147.0 kW (197 bhp)
Open Market Value:	\$47,753.00
Original Registration Date:	29 Nov 2013
First Registration Date:	29 Nov 2013
Transfer Count:	0
Actual ARF Pald: Intended PARF Rebate Details	\$48,855.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Nov 2023
PARF Rebate Amount: Intended COE Rebate Details	\$34,198.00
COE Expiry Date:	28 Nov 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$79,300.00
COE Rebate Amount:	\$32,248.00
Total Rebate Amount:	\$66,446.00

The information contained herein is correct as at 04 Nov 2019

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehic	e C)wner	Particul	ars

Owner ID Type:

Owner ID:

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended Deregistration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value

Original Registration Date:

First Registration Date

Transfer Count:

Actual ARF Paid

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Intended COE Rebate Details

COE Expiry Date:

COE Category:

COE Period(Years):

QP Paid:

COE Rebate Amount:

Total Rebate Amount:

Singapore NRIC

704D

5KL5928Y

No

01 Nov 2019

JAGUAR

XF 2.2 I4D AUTO ABS D/AB 2WD 4DR HID TC

White

2013

4032017224DT

SAJAC056XDDU03203

147.0 kW (197 bhp)

\$47,753.00

29 Nov 2013

29 Nov 2013

0

\$48,855.00

Yes

28 Nov 2023

\$34,198.00

28 Nov 2023

B - Car (1601cc & above)

10

\$79,300.00

\$32,314.00

\$66,512.00

The information contained herein is correct as at 01 Nov 2019

OK

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

FWD Singapore Pte. Ltd. To: 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Josey Loh

05 Nov 2019 Date:

Preliminary Advice

Vehicle No	: SKL5928Y	Accident Date	: 26/10/2019
Make	: JAGUAR XF	Policy No.	: PNPV2018- 00014772
Assignment Date	: 04/11/2019	Excess	: \$\$0.00
Date of Inspection	:4/11/2019	Est. Duration of Repair	1

: AH LIM MOTOR COMPANY Inspection At

Point of Impact / General Description of Damages

The vehicle caught fire.

Repairer's Estimate (Gross)	:S\$	TOTAL LOSS
Revised Amount	:5\$	TOTAL LOSS
Check Items (Estimated)	:S\$	0.00
Total	:S\$	
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:SS	75,000.00
COE / PARF Rebate	:S\$	66,446,00
Salvage Value	:S\$	
Margin for Repair	:S\$	8,554.00

Remarks

The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments : Pending for investigation

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Z895 P.A. 10 Admir, Monthly From \$560, 2 Years Wirmenty Engine, Geartsie.



Browse by Category 3 vehicles

Post an Ad

Jaguar XF

Model

Ways of Selling

Sort by Date Posted

20 results/page

Search Selection

Jaguar XF

Advertiser Login

•

Arty

Price

Any 2013 Anv

Mileage Acw Veh Type Arry

Available

\$80,000

\$13,230 /yr

30-Dec-2013

Eng Cap

2.179 cc

78,800 km Eurory Available

Jaguar XF Diesel 2.2A Luxury Fuel Type: Diesel (Euro 5 Engine and Above)

Immaculate Condition! Well Maintained By Careful Owner, Retaining Carplate, Fuel Efficient With Luxury Driving Experience, Welcome Trade In/STA Evaluation, 80% Loan Of The Car Price Available, Kindly Call/SMS For Viewing Appointment.

Depreciation

STATE OF THE PERSON NAMED IN

Bavarian Marques Pte Ltd.

Posted: 26-Oct-2019 Tags: 2013 Jaguer NF, 2013 Jaguer of, Jaguer NF, Jaguer NF, Jaguer, NF, Nf, Used Jaguar

Jaquar XF Diesel 2.2A Luxury Fuel Type: Diesel (Euro 5 Engine and Above)

\$78,900

\$18,280 /yr 28-Feb-2013 2,179 €

147,500 km

Luxury Available

(mailt times)

Rare High Sper Unit In Singapore. Totally Indistinguishable From A Fire Breathing XF-RS. High Spec Interior And Exterior Only 1 Owner From Day One, Immaculate Condition. LTA Friendly Switchable VII Exhaust Note With Pops. 450Nm Of Instantaneous Torque Gives Spor.

Posted: 25-Oct-2019 Tags: 2013 Jaquar KF, 2013 Jaquar vf, Jaquar KF, Jaquar KF, Jaquar KF, Jaquar KF, xf, Used Jaquar



Jaguar XF Diesel 2.2A Luxury

\$73,800

\$13.533 /vr

25-Jun-2013

2.179 cr

81,000 km Luxury Available

Fuel Type: Diesel (Euro 5 Engine and Above)

Well Kept And Accident Free, Wearnes Unit, Replaced New Coolant Tank, Battery In 2019, Regular Servicing Record Kept, Grooming Just Done This Month, Retaining Car Plate, Interior Leather Seats Well Maintained, Fuel Efficient With Luxury Driving Experience, High Paper...

360 VR Cars

Posted: 06-Oct-2019 Tags: 2013 Jaguar XF, 3013 Jaguar AF, Jaguar XF, Jaguar AF, Jaguar XF, Inguar XF, Kf, Uted Jaguar

Save this search criteria, to get email alerts whenever a match is found.

Model

Depreciation

Tong Date

Eng Cap

Mileage

Veh Type

20

Status

▼ results/page

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Enquire Vehicle Transfer Fee

Vehicle Details

Vehicle No. SKL5928Y

Make / Model

JAGUAR / XF 2.2 I4D AUTO ABS D/AB 2WD 4DR HID TC

Vehicle Type:

P10 - Passenger Motor Car

Vehicle Scheme:

Normal

Propellant:

Diesel

Motor No.:

-

Power Rating:

DOWNSHIP

Maximum Laden Weight:

2320 kg

Year Of Manufacture:

2013

Lifespan Expiry Date:

Quota Premium : \$79,300.00

Road Tax Expiry Date:

28 Nov 2019

Inspection Due Date:

28 Nov 2020

CO2 Emission : 139.00 (g/km)

CO Emission:

.

NOx Emission:

Vehicle Attachment 1:

No Attachment

Chassis No.:

SAJAC056XDDU03203

Engine No.:

4032017224DT

Engine Capacity:

2179 cc

Maximum Power Output:

147.0 kW (197 bhp)

Unladen Weight:

1810 kg

Original Registration Date:

29 Nov 2013

COE Category:

B - Car (1601cc & above)

COE Expiry Date:

28 Nov 2023

PARF Eligibility Expiry Date:

28 Nov 2023

Intended Transfer Date:

06 Nov 2019

CEV/VES Rebate Utilised Amount:

\$10,000.00

HC Emission:

-

PM Emission:

.

> Back to OneMotoring

Enquiry on Vehicle Recall - Vehicle Specific

* ONLY INFORMATION ON VEHICLE RECALLS SUBMITTED FROM 9 APRIL 2007 IS AVAILABLE

Owner ID Type:	Singapore NRIC
Owner ID:	704D
Vehicle Betalls	
Vehicle Registration number:	5KL5928Y
Make:	JAGUAR
Vehicle Model:	XF 2.2 I4D AUTO ABS D/AB 2WD 4DR HID TC
Engine No.:	4032017224DT
Chassis No.:	SAJAC056XDDU03203

No Recall Detail records

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
 aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	01/11/2019 17:22	
Date Of Accident	26/10/2019 16:00	
Exact Location Of Accident	27 NOVENA TERRACE	
Country/State of Loss	SINGAPORE	

Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKL5928Y	
Insured/Policyholder		
Name Of Registered Owner	CLARA LEE PEY JYE	
NRIC No	S1603704D	
	A CONTROL OF THE CONT	

Email Address	CLARA2416@YAHOO.COM
Mobile Phone No	(LOCAL) +65-98294138
Alternative Phone No	OTHERS-98294138

Witness Co.	120	P-4	Sec. of	STATE OF
Vehic	ıe :	ran	ıcu	ars

Manufacturer	JAGUAR
--------------	--------

Model	XF-2.2 D TDI4 (A)

Exact Purpose	for	which	vehicle	was	being	used at
---------------	-----	-------	---------	-----	-------	---------

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company FWD SINGAPORE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number PNPV2018-00014772

Cover Note Number

Driver

Name of Driver CLARA LEE PEY JYE

 NRIC No
 \$1503704D

 Date Of Birth
 \$1/10/1963

 Occupation
 INDOOR

 Date Of Driving Pass
 \$11/04/1983

Driving Experience 36 YEARS AND 6 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98294138

Fax Number

Contact Number OTHERS-98294138

EMail Address CLARA2416@YAHOO.COM

Address 27 NOVENA TERRRACE Postcode 307916

Was driver an employee of the Insured's Company, NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

OWNER

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident FIRE, EXPLOSION OR LIGHTNING

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident

1

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged? NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

REFER TO THE SKETCH PLAN BY DRIVER.

Attachment(s)

Are accident photos available for attachment? Was there any video captured by Car Camera? NO.

Was there any audio recorded?

YES

NO

Sketch Plan Pg. 2

y Vehicle A: SKL 592	Vehicle B:	Vehicle C:
ETCH PLAN		
1 6	ale mel & market	1
(at Gardon		- at least half tank
OF OF	- bought new	- two far expolition
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	- US recall make	() () ()
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2 1 160000	Mala de	how Is min And out
-5(30-	716) - March chard	×12:14
State State of		D LHERE TOOK drag.
SCRIBE CIRCUMSTANCES OF	THE ACCIDENT	
On 26 Oct.	, car was not us	ed all day
	, went to etan	
No. of the second		tank empty (GANTI be)
	it, clash borne	
		about 2 bours)
		went totally blank.
Hail Coul	Live burn Lightle	TOER TORING DUM.
	STUALL STUDBE	
	, saw more smok	
JE noticing	som told us stay	for away Dent firether
m NO Mus,	fore men animed	. Car was burnop inside
Finemen pr	it out for . Police	le GME. SCD+ invastigat
Cane	,	· ·
about 7pm	1, FWD Sent tow-	mick. (ar tow away of
Claim OD TP at Ah Lim	Motor Dickin comp	
	Motor Claim OD/TP at oth opp of my efile accident report to:	her workshop Reporting Only
ly workshop	yy or my enie accident report to:	
mail address : myself :		
mall address : Cla no	2416@Yahoo.001	И
ou own policy. Kindly check	our insurer have 14 days timeframe with your own insurer for more info	for you to submit own damage claim under ormation.
LARATION		
edeclare the foregoing particular	s are true in every respect.	Carrie Age
(1)		
V 1 240		(3)
		807
Molder's Signature	Oriver's Signature (If driver is not the policyholder)	Reporting Central Personnel's Signature Name:

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/faw firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: | Nov 201

17:11

Driver's Signature (If driver is not the policyholder) Date & Time:

Name: NRIC/FIN No.:

Repor

ersonnel's Signature

AH LIM MOTOR COMPANY

10 ANG MO KIO INDUSTRIAL PARK 2A #01-09 AMK AUTOPOINT Singapore 568047

Tel: 6483 1244

Fax: 6483 6170 Email: ahlimmc@singnet.com.sg

GST Reg No: M9-0009639-E

INSURER:

FWD Singapore Pte. Ltd. (HQ)

SURVEYOR COPY

PARTICULARS OF CL	AIM		
Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00014772	Date of Loss:	26/10/2019
Vehicle Reg. No.:	SKL5928Y	Driveable?	
Driver Age/Info:	55 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	NO
Insured/Claimant:	CLARA LEE PEY JYE	Contact No:	+6598294138
Driver:	CLARA LEE PEY JYE		
Make/Model:	JAGUAR XF, 2.2 D TDI4 (A)	Vehicle Reg. Date:	29/11/2013
Vehicle Colour:	WHITE		
Engine No: 4032017224DT		Chassis No:	SAJAC056XDDU0320
Odometer:	0 KM	Nos 1	Thath
Paint Type:		7/	177
Total Loss?	YES	160	//
Est. Duration of Repair (day)	14		
Description of Accident/Loss	REFER TO THE SKETCH PLAN BY	DRIVER	
Remarks:	CAR TOW IN @ ALM AMK AUTOPO	DINT WORKSHOP	
Present Location:	ALL IN MOTOR COMPANY (AMIC	LXSS Auto Commitments for	mou notify
Present Location:	AH LIM MOTOR COMPANY (AMK)	the Repairer of the follow	Ningt .
		4 To Dog 19 Group, 1 (2011)	L. J. Livey
		(Ferrican tertisoner	SDCIM
COST OF CLAIMS		* 1 mm 1 mm 1 mm 1 mm 1 mm	Amoun
Parts			0.0

This claim is handled by: ZILA

Miscellaneous Items

Paintwork Labour

Labour

Towing

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Nett Amount (S\$)

0.00

0.00

0.00

0.00

0.00

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 02 Nov 2019)

Parts:

143

JAGUAR XF 2.2 D TDi4 (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers

with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Print Code: Ah Lim Motor Company/SKL5928Y/02/11/2019 12:20

Estimates on Parts

There are no new parts selected.

Ah Lim Motor Company/SKL5928Y/02/11/2019 12:20. Not valid without Reference section. Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

* There are no new miscellaneous items selected.

Estimates on Labour

There are no labour items selected.

Ah Lim Motor Company/SKL5928Y/02/11/2019 12:20. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Regards, Josey

Veron Chen (LKKAu	to)
From:	Naz (LKKAuto)
Sent:	Wednesday, 20 November 2019 3:29 PM
To:	josey.loh@fwd.com; Bryan Ang (LKKAuto) motorclaims.sg@fwd.com; belliana@fwd.com; Admin-D (LKKAuto); assignments;
Cc:	SUR; Admin A; clara.li@fwd.com
Subject:	Re: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL
Attachments:	SKL 5928Y FIRE INVESTIGATION REPORT.pdf
Dear Ms Loh,	
Attached herewith	is the Fire Investigation Report.
	report will be forwarded to your office in due course.
, maradop, or me	
Thank you.	
Best Regards.	
Naz Technical Investi	gator
LKK Auto Consultants	
Phone: 6841-2157 Em	ail: Naz@lkkauto.com Fax: 6256-4315
Blk 51, Paya Ubi Industr	ial Park, Ubi Avenue 1, #02-25 S(408933)
	m <josey.loh@fwd.com></josey.loh@fwd.com>
Sent: Wednesday, 20 No	
To: Naz (LKKAuto) <naz(< td=""><td>@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com> l.com <motorclaims.sg@fwd.com>; belliana@fwd.com <belliana@fwd.com>; Admin-D</belliana@fwd.com></motorclaims.sg@fwd.com></bryanang@lkkauto.com></td></naz(<>	@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com> l.com <motorclaims.sg@fwd.com>; belliana@fwd.com <belliana@fwd.com>; Admin-D</belliana@fwd.com></motorclaims.sg@fwd.com></bryanang@lkkauto.com>
(LKKAuto) <admin-d@lk< td=""><td>cauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin</sur@lkkauto.com></assignments@lkkauto.com></td></admin-d@lk<>	cauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin</sur@lkkauto.com></assignments@lkkauto.com>
	; clara.li@fwd.com <clara.li@fwd.com></clara.li@fwd.com>
Subject: RE: [OD (Fire) -	Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL
Hi Naz,	
Appreciate if you could I	et us have the Fire Investigation Report by today.
Hi Bryan,	
Kindly assist to expedite	
Thank you.	

From: Naz (LKKAuto) [mailto:Naz@lkkauto.com]

Sent: Tuesday, 19 November 2019 5:35 PM

To: Clara Li Zirong - SGUser

Cc: Motor Claims SG - SG Common; Belliana - SGUser; Josey Loh Kah Wai - SGUser; Admin-D (LKKAuto); assignments;

SUR; Admin A; Bryan Ang (LKKAuto)

Subject: Re: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Dear Ms Li.

Apologies for the delay. I have completed the Fire Investigation Report and forwarded it to my senior for review. I will email it to you once he has gone through it.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto)

bryanang@lkkauto.com>

Sent: Tuesday, 19 November 2019 2:18 PM

To: clara.li@fwd.com <clara.li@fwd.com>; Naz (LKKAuto) <Naz@lkkauto.com>

Cc: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>; belliana@fwd.com <belliana@fwd.com>; josey.loh@fwd.com>; Admin-D (LKKAuto) admin-d@lkkauto.com; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Dear Clara

I have just spoken to Naz and was informed that he will complete his report by tomorrow morning. This case, he needed more time as there was difficulty determining the cause of fire as the origin was at a relatively remote location and he had to seek some assistance for the workshop to remove some parts.

Dear Naz

Please wrap up report.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>bryanang@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com <clara.li@fwd.com>
Sent: Tuesday, 19 November 2019 2:09 PM

To: Naz (LKKAuto) < Naz@lkkauto.com >; Bryan Ang (LKKAuto) < bryanang@lkkauto.com >

Cc: motorclaims.sg@fwd.com; belliana@fwd.com; josey.loh@fwd.com; Admin-D (LKKAuto) admin-D (LKKAuto) admin-d@lkkauto.com>; Admin A admin-d@lkkauto.com>; Admin A admin-d@lkkauto.com>; Admin A admin-d@lkkauto.com); Admin A admin-dwlkauto.com); Admin A admin-dwlkauto.com); Admin A admin-dwlkauto.com); Admin A admin-dwlkauto.com); Admin Admin Admin

a@lkkauto.com>

Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Bryan,

Could you please assist to look into this case? Case was assigned 2 weeks ago, our insured has been chasing us for investigation outcome.

Thank you.

Kind Regards,

Clara Li



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



From: Josey Loh Kah Wai - SGUser

Sent: Tuesday, 19 November 2019 12:17 PM

To: Admin-D (LKKAuto); assignments; SUR; Admin A; Naz (LKKAuto)

Cc: Motor Claims SG - SG Common; Belliana - SGUser; Clara Li Zirong - SGUser; Bryan Ang (LKKAuto) Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Naz,

Kindly let us have the investigation report by 20/11/2019.

Thank you.

Regards,

Josey

From: Josey Loh Kah Wai - SGUser

Sent: Friday, 15 November 2019 8:52 AM

To: 'Admin-D (LKKAuto)'; assignments; SUR; Admin A; Naz (LKKAuto)

Cc: Motor Claims SG - SG Common

Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Naz,

Any update?

Please expedite on this matter.

Thank you.

Regards, Josey

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Monday, 4 November 2019 2:09 PM

To: Motor Claims SG - SG Common; assignments; SUR; Admin A; Naz (LKKAuto)

Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Dear Josey,

Thank you for the assignment.

Content duly noted.

Dear Naz,

FYNA.

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]

Sent: Monday, 4 November 2019 9:42 AM

To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: motorclaims.sg@fwd.com

Subject: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi LKK team,

Please take note the above case has been assigned to your good office in Merimen.

Please assist to investigate into the matter and establish the cause of fire and apply for SCDF report.

Thank you.

Kind Regards Josey Loh Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872





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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

...CLAIM SUBFOLDER...(Pending for Survey Report) Total Loss

AIM SUBFO	LDER TRA	CKING									
Case: N	Notified Est Submitted Adj Assigned					Adj Rpt /		Adj Submitted	Status		
Main 0	2 Nov 2019	02 Nov 2019 5\$0.00	9 12:20	04 Nov 2019 Edit Adj Rpt		S\$0.00 Edit Estimates		S\$0.00 View Rpt	Pending f	Pending for Survey Report	
м	ain		Referenc	ce)	-	Jaim Details	-	Doc	cuments	٦.	Show All
LAIM SUB	FOLDER DE	TAILS									
nsured:	CLARA LE	E PEY JYE,	ID: S16037	04D, Tel: +6	55982941	38, Email: cla	ra241	6@yahoo.com			
ehicle Reg.	5KL592	BY				Date of Loss:		0/2019 16:00 - Months and 27		Reg Date (Man Yr)]
laim Type:	OD / 1201900033563				Policy/Cover Note No.:	PNPV	PNPV2018-00014772 (Comprehensive)				
					Excess:	5\$0.	5\$0.00				
epairer:	Ah Lim M	otor Compar	y (AMK) 1	D Ang Me Kie I	ndustrial	Park 2A, #01-0	9 AM	K Autopoint, 568	047 Ang Mo Ki	o - Tel: 64	33 1244
landling nsurer:	I DOMESTICATED	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 [Handled by Josey Loh]									
djuster:	LKK Auto	Consultants	Pte Ltd (H	Q) - Tel: 6256	-3561	[Handled by K	ENNE	TH KONG] [Final Rpt du	ie 13/11/	2019]
river/Custo lan:	CLARA LEE	PEY JYE (55	/ Male) ,	NRIC: 5160370	04D, Te	si: +659829413	8 Ema	ail: clara2416@y	ahoo.com		
SSOCIATE	D MAIL RE	CEIVED							View All	Compos	e Case Mail
FWD_SG (20/11/2019): Alert - Adj	Mandate F	tevoked - SK	L5928Y	- Claim Handle	er: Jos	sey Loh			
ALL ASSOC	IATED TAS	KSE .					View A	III Search Tar	ks Create N	iew Task	Complete
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FWD_SG (ALL ASSOC Due Date	20/11/2019): Alert - Adj KS [©]					View A	III Search Tar	ks Create N	iew Tas	sk

Claim Documents

SKL5928Y (1201900033563) OD Oct 26 2019 4:00PM [CLARA LEE PEY JYE] Ah Lim Motor Company

-		more and the second sec		-	17
Ass	essment Reports	(A) (II) (A)	1 per j		M
No	Finalized On	Ah Lim Motor Company (AMK)		Thumbnail	Print
1	02/11/19 12:20	Repairer Estimates	0	Load HTM Thumbnail	Ab in Print
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1	05/11/19 16:27	Adjuster Immediate Advice		CORG PITM	
Pho	tos/Images		3 per i	rage 🔍	2
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/11/19 08:39	General View	0	Load JPG	2
2	07/11/19 08:39	General View	0	Load JPG	N
3	07/11/19 08:39	General View	0	Load JPG	V
4	07/11/19 08:39	General View	0	Load JPG	M
5	07/11/19 08:39	General View	0	Load JPG	Ø
6	07/11/19 08:39	General View	0	Load 3PG	2
7	07/11/19 08:39	General View	0	Load JPG	\mathbf{Z}
B	07/11/19 08:39	General View	0	Load JPG	V
9	07/11/19 08:39	General View	0	Load JPG	M
10	07/11/19 08:39	General View	0	Load 3PG	Ø
11	07/11/19 08:39	General View	0	Load JPG	Ø
12	07/11/19 08:39	General View	8	Load JPG	M
13	07/11/19 08:39	General View	0	Load JPG	8
14	07/11/19 08:39	General View	0	Load JPG	1
15	07/11/19 08:39	General View	0	Load 3PG	Ø
Doc	umentation		1 per	page 🔻	V
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/11/19 15:33	SKL 5928Y FIRE INVESTIGATION REPORT	0	Load PDF	
2	21/11/19 16:43	Investigation Report	0	Load PDF	
3	21/11/19 16:43	Fire Report	0	Load PDF	

Linked Accident Report Documents

			View i	Browser	er v	
Ass	essment Reports		1 per page	V	Ø	
No.	Finalized On	Ah Lim Motor Company (AMK)	Thur	bnail P	Print	
1	02/11/19 12:16	Accident Statement	3 Load	нтм		
Pho	tos/Images		3 per page	V	Ø	
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1	01/11/19 17:29	Accident Photo	■ Load	3PG	∇	
2	01/11/19 17:29	Accident Photo	O Load	3PG	2	
3	01/11/19 17:29	Accident Photo	€ Load	JPG	\square	
4	01/11/19 17:29	Accident Photo	€ Load	JPG	\square	
5	01/11/19 17:29	Accident Photo	■ Lbad	JPG	2	
6	01/11/19 17:29	Accident Photo	1 Load	JPG	M	
7	01/11/19 17:29	Accident Photo	1 Load	I IPG	∇	
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12	01/11/19 17:29	Accident Photo	0	Load 3PG	V
13	01/11/19 17:29	Accident Photo	0	Load 3PG	82
14	01/11/19 17:29	Accident Photo	0	Load JPG	
15	01/11/19 17:29	Accident Photo	0	Load JPG	Ø
16	01/11/19 17:29	Accident Photo	6	Load 3PG	83
17	01/11/19 17:29	Accident Photo	0	Load JPG	Ø
18	01/11/19 17:29	Accident Photo	0	Load JPG	2
19	01/11/19 17:29	Accident Photo	6	Load 3PG	2
20	01/11/19 17:29	Accident Photo	6	Load JPG	\mathbf{Z}
21	01/11/19 17:29	Accident Photo	0	Load JPG	<u>K</u>
22	01/11/19 17:29	Accident Photo	0	Load JPG	M
23	01/11/19 17:29	Accident Photo	0	Load 3PG	82
24	01/11/19 17:29	Accident Photo	6	Load JPG	Z
25	01/11/19 17:29	Accident Photo	0	Load JPG	2
26	01/11/19 17:29	Accident Photo	0	Load JPG	82
27	01/11/19 17:29	Accident Photo	0	Load JPG	Ø
28	01/11/19 17:29	Accident Photo	0	Load 3PG	82
Documentation		1 per pi	age V	V	
No	Finalized On	Ah Lim Motor Company (AMK)		Thumbnail	Print
1	02/11/19 12:15	Sketch Plan	0	Load TIF	
2	02/11/19 12:16	Identification Card	6	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Sav	/e Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
		^
		~
Show Remarks To: Repairer Handling Insurer Note: Remarks are private unless you show it to other parties.		

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower 4

Singapore 038986

Our File No:

CS/FWD19019398/KVF3E2

Date:

21/11/2019

REFERENCE

Date of Loss:

Insured/Claimant:

CLARA LEE PEY JYE

Policy No:

PNPV2018-00014772

Nature of Claim: O

Claim No: 1201900033563

DESCRIPTION & IDENTIFICATION OF VEHICLE

26/10/2019

Reg No:

SKL5928Y

Make & Model:

JAGUAR XF, 2.2 D TDi4 (A) 29/11/2013 (Man. Year: 2013)

Engine No: Chassis No: 4032017224DT

Reg. Date: Colour:

Metallic Pearl White

Odometer:

SAJAC056XDDU03203 0 km

Engine Capacity:

2179 cc

Market Value/New Car

2179 CC

Price:

\$\$75,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable); No Pre-accident Condition: Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

245/45Z R18

Rear Tyre Size:

245/45Z R18

Front Left Side:

Pirelli 7 mm

Rear Left Side: Rear Right Side: Pirelli 7 mm

Front Right Side: Pirelli 7 mm
The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: Date Inspected: 04/11/2019 Present Location:

04/11/2019 Inspected At:

Ah Lim Motor Company (AMK) Ah Lim Motor Company (AMK)

10 Ang Mo Kio Industrial Park 2A, #01-09 AMK Autopoint Singapore 568047

Estimated Period of Repair:

0.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

TOTAL LOSS ASPECT

Market Value : \$75,000.00 OMV : \$47,753.00

PARF Rebate (1): \$34,198.00 Quota Premium Paid: \$79,300.00 COE Rebate (2): \$32,248.00 Total Rebate (1) + (2) =: \$66,446.00

The total amount incurred will be Market Value \$75,000.00 minus Total Rebate \$66,446.00 = \$8,554.00 before excess.

In view of the above, the vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 21 Nov 2019)

Parts:

143

JAGUAR XF 2.2 D TDi4 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKL5928Y)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >