

**Veron Chen (LKKAUTO)**

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**From:** Naz (LKKAUTO)  
**Sent:** Wednesday, 20 November 2019 3:29 PM  
**To:** josey.loh@fwd.com; Bryan Ang (LKKAUTO)  
**Cc:** motorclaims.sg@fwd.com; belliana@fwd.com; Admin-D (LKKAUTO); assignments; SUR; Admin A; clara.li@fwd.com  
**Subject:** Re: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL  
**Attachments:** SKL 5928Y FIRE INVESTIGATION REPORT.pdf

Dear Ms Loh,

Attached herewith is the Fire Investigation Report.

A hardcopy of the report will be forwarded to your office in due course.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** josey.loh@fwd.com <josey.loh@fwd.com>  
**Sent:** Wednesday, 20 November 2019 3:17 PM  
**To:** Naz (LKKAUTO) <Naz@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>  
**Cc:** motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>; belliana@fwd.com <belliana@fwd.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; clara.li@fwd.com <clara.li@fwd.com>  
**Subject:** RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Naz,

Appreciate if you could let us have the Fire Investigation Report by today.

Hi Bryan,

Kindly assist to expedite.

Thank you.

Regards,  
Josey

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**From:** Naz (LKKAUTO) [mailto:Naz@lkkauto.com]  
**Sent:** Tuesday, 19 November 2019 5:35 PM  
**To:** Clara Li Zirong - SGUser  
**Cc:** Motor Claims SG - SG Common; Belliana - SGUser; Josey Loh Kah Wai - SGUser; Admin-D (LKKAUTO); assignments; SUR; Admin A; Bryan Ang (LKKAUTO)  
**Subject:** Re: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Dear Ms Li,

Apologies for the delay. I have completed the Fire Investigation Report and forwarded it to my senior for review. I will email it to you once he has gone through it.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Sent:** Tuesday, 19 November 2019 2:18 PM  
**To:** [clara.li@fwd.com](mailto:clara.li@fwd.com) <[clara.li@fwd.com](mailto:clara.li@fwd.com)>; Naz (LKKAUTO) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; [belliana@fwd.com](mailto:belliana@fwd.com) <[belliana@fwd.com](mailto:belliana@fwd.com)>; [josey.loh@fwd.com](mailto:josey.loh@fwd.com) <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Dear Clara

I have just spoken to Naz and was informed that he will complete his report by tomorrow morning. This case, he needed more time as there was difficulty determining the cause of fire as the origin was at a relatively remote location and he had to seek some assistance for the workshop to remove some parts.

Dear Naz

Please wrap up report.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) <[clara.li@fwd.com](mailto:clara.li@fwd.com)>  
**Sent:** Tuesday, 19 November 2019 2:09 PM  
**To:** Naz (LKKAUTO) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>; Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com); [belliana@fwd.com](mailto:belliana@fwd.com); [josey.loh@fwd.com](mailto:josey.loh@fwd.com); Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

[a@lkkauto.com](mailto:a@lkkauto.com)>

**Subject:** RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Bryan,

Could you please assist to look into this case? Case was assigned 2 weeks ago, our insured has been chasing us for investigation outcome.

Thank you.

Kind Regards,

Clara Li



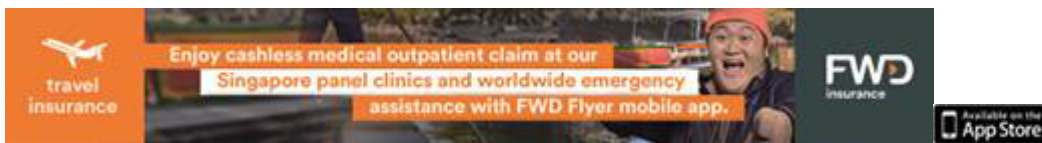
**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W fwd.com.sg



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**From:** Josey Loh Kah Wai - SGUser

**Sent:** Tuesday, 19 November 2019 12:17 PM

**To:** Admin-D (LKKAuto); assignments; SUR; Admin A; Naz (LKKAuto)

**Cc:** Motor Claims SG - SG Common; Belliana - SGUser; Clara Li Zirong - SGUser; Bryan Ang (LKKAuto)

**Subject:** RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Naz,

Kindly let us have the investigation report by 20/11/2019.

Thank you.

Regards,  
Josey

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**From:** Josey Loh Kah Wai - SGUser

**Sent:** Friday, 15 November 2019 8:52 AM

**To:** 'Admin-D (LKKAuto)'; assignments; SUR; Admin A; Naz (LKKAuto)

**Cc:** Motor Claims SG - SG Common

**Subject:** RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Naz,

Any update?

Please expedite on this matter.

Thank you.

Regards,  
Josey

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**From:** Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, 4 November 2019 2:09 PM  
**To:** Motor Claims SG - SG Common; assignments; SUR; Admin A; Naz (LKKAUTO)  
**Subject:** RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Dear Josey,

Thank you for the assignment.

Content duly noted.

Dear Naz,

FYNA.

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) [<mailto:motorclaims.sg@fwd.com>]  
**Sent:** Monday, 4 November 2019 9:42 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
**Subject:** [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi LKK team,

Please take note the above case has been assigned to your good office in Merimen.

Please assist to investigate into the matter and establish the cause of fire and apply for SCDF report.

Thank you.

Kind Regards

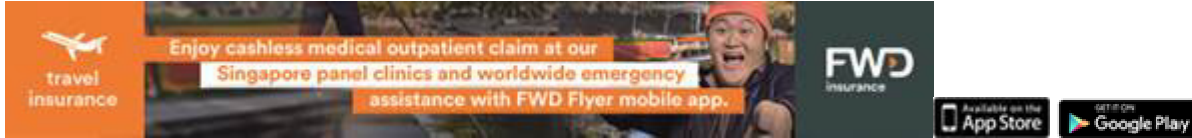
**Josey Loh**  
Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)

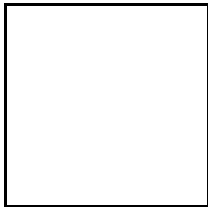
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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.