

Veron Chen (LKKAUTO)

From: belliana@fwd.com
Sent: Tuesday, 19 November 2019 11:21 PM
To: Bryan Ang (LKKAUTO); clara.li@fwd.com; Naz (LKKAUTO)
Cc: motorclaims.sg@fwd.com; josey.loh@fwd.com; Admin-D (LKKAUTO); assignments; SUR; Admin A
Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Bryan

Was the delay from your side or from the workshop, Ah Lim Motor?

Can we know more details what caused the delay for 2 weeks? If the investigation could take longer, rightfully we need to at least update insured.

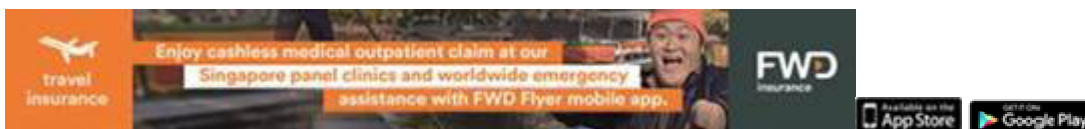
Thank you.

Regards

Belliana Lim
Senior Claims Manager, Operations



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
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From: Bryan Ang (LKKAUTO) [mailto:bryanang@lkkauto.com]
Sent: Tuesday, 19 November 2019 2:19 PM
To: Clara Li Zirong - SGUser; Naz (LKKAUTO)
Cc: Motor Claims SG - SG Common; Belliana - SGUser; Josey Loh Kah Wai - SGUser; Admin-D (LKKAUTO); assignments; SUR; Admin A
Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Dear Clara

I have just spoken to Naz and was informed that he will complete his report by tomorrow morning. This case, he needed more time as there was difficulty determining the cause of fire as the origin was at a relatively remote location and he had to seek some assistance for the workshop to remove some parts.

Dear Naz

Please wrap up report.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com <clara.li@fwd.com>

Sent: Tuesday, 19 November 2019 2:09 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: motorclaims.sg@fwd.com; belliana@fwd.com; josey.loh@fwd.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Bryan,

Could you please assist to look into this case? Case was assigned 2 weeks ago, our insured has been chasing us for investigation outcome.

Thank you.

Kind Regards,

Clara Li



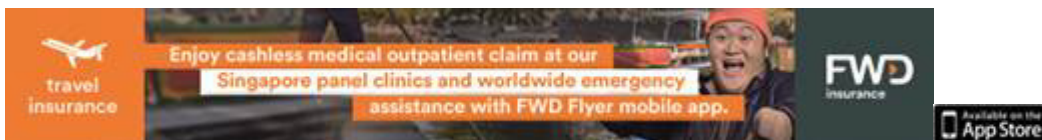
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W fwd.com.sg



From: Josey Loh Kah Wai - SGUser

Sent: Tuesday, 19 November 2019 12:17 PM

To: Admin-D (LKKAuto); assignments; SUR; Admin A; Naz (LKKAuto)

Cc: Motor Claims SG - SG Common; Belliana - SGUser; Clara Li Zirong - SGUser; Bryan Ang (LKKAuto)

Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Naz,

Kindly let us have the investigation report by 20/11/2019.

Thank you.

Regards,
Josey

From: Josey Loh Kah Wai - SGUser
Sent: Friday, 15 November 2019 8:52 AM
To: 'Admin-D (LKKAUTO)'; assignments; SUR; Admin A; Naz (LKKAUTO)
Cc: Motor Claims SG - SG Common
Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi Naz,

Any update?

Please expedite on this matter.

Thank you.

Regards,
Josey

From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 4 November 2019 2:09 PM
To: Motor Claims SG - SG Common; assignments; SUR; Admin A; Naz (LKKAUTO)
Subject: RE: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Dear Josey,

Thank you for the assignment.

Content duly noted.

Dear Naz,

FYNA.

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]
Sent: Monday, 4 November 2019 9:42 AM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: motorclaims.sg@fwd.com

Subject: [OD (Fire) - Investigation] OIV: SKL5928Y DOA: 26/10/2019 Our Ref: 1201900033563/JL

Hi LKK team,

Please take note the above case has been assigned to your good office in Merimen.

Please assist to investigate into the matter and establish the cause of fire and apply for SCDF report.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

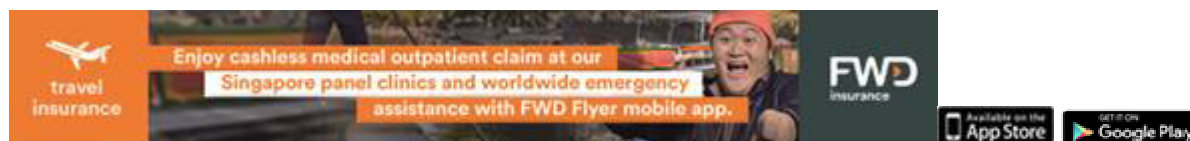
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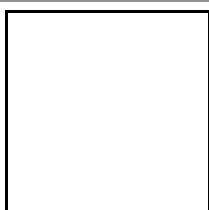
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