

ASSIGNMENT

Surveyor: **TAUFIKH**

DOI: **04/11/2019**

Date / Time: **04.11.2019**

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : **GBG 2282D**
 Name of Insured : **HAI SIA SEAFOOD PTE. LTD.**
 Insured Tel No. : _____ HP: _____
Excess Sec II :SS _____ D.O.A : **31.10.19 11:50**
 Is driver the owner? (YES / NO) Nature of Accident : _____

Claim No. : **SNM19D205169**
 Policy No. : **DMCVSN1818261901**
 Make / Model : **TOYOTA DYNA 150-3.0 D (M)**
 Place of Accident : **ALONG ECP TOWARDS EXIT ROCHOR**

If NO, Driver Name / Age : **RAMANATHAN SRINIVASAN**
 Driver Tel No. : **+65-84294883** (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Insured Liability : % **Final ? Yes / No**

SHD 2616U



INSRS:
WSP: **PRIME AUTO**
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	SHD 2616U - X	GBG 2282D - X	STAGE	DATE / PIC
27/12/19 <i>Khorching</i>	File pass to Mei Kwan to close.		Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	> 6/12/19 -wbl only
			Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup)	<input type="checkbox"/>
			After call ltr to OI:	<input checked="" type="checkbox"/>
			Authorisation To Act:	<input checked="" type="checkbox"/>
			Release Voucher:	<input checked="" type="checkbox"/>
			Final Repair Bill:	<input checked="" type="checkbox"/>
			Car Rental Invoice:	<input checked="" type="checkbox"/>
			Towing Invoice:	<input type="checkbox"/>
			LTA / GIA :	<input checked="" type="checkbox"/>
			Medical Bill:	<input type="checkbox"/>
			PIR:	<input type="checkbox"/>
			Mandate/Reject Instruction:	<input type="checkbox"/>
			LOD	<input checked="" type="checkbox"/>
			Payment Breakdown Form:	<input type="checkbox"/>
			Post-Repair Photos:	<input checked="" type="checkbox"/>
			Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____ Confirm with: _____ Confirm by: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____
 Repair Cost: **45 SS 1,950** (2 days) Reduction: **25** % Email Call

FINAL SETTLEMENT Date/Time: **27/12/19** Confirm with **Alice** Email Call

Final Liability: % **100** (Agreed / Assessed) BOLA S/N No. : **27**
 Repair Cost: **cul(457) SS 2,080.50**
 Loss of Rental (LOR): **SS 317.60** (2 days) **< \$157.60**
 Loss of Use (LOU): **SS -** (5 - 7 days)
 Loss of Income (LOI): **SS -** (5 - 7 days)
 LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
 GIA/LTA Search: **SS 2.00**
 Medical: **SS -**
 Disbursement: **SS -** (e.g. Tow/ Independent)
 Legal Cost: **SS -**

COPY SENT
11/12/2019

1) Claim status: Normal/Reject/Private Settle
 2) Report Format: **JP**
 3) Survey fee: **\$400**

Total: **SS 2,406.10** **Global Sum SS:** _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: **SS 2,406.10** Name 1: **PRIME AUTO CLAIMS SERVICE PTE LTD**
 Payee 2: (Strike if N.A.) **SS** Name 2: _____
 Payee 3: (Strike if N.A.) **SS** Name 3: _____

Tumple #Ref: CT1

ISS. REC. BY:

ASSIGNMENT

From: Date: 4.11.2019
Estimated Cost:
OT / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SHD 266V
at Workshop n/s Prime Auto
of 6 Benos Place
Insured:
Policy No:
Claims No:
Sum Insured: Excess:
(Client's Record)
Make of Veh: Abar 11.09.09

Veh No: SHD266V Yr Regn: 2d 9 March
Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) Prime Mover /
Truck / Trailer or
Make: Toyota Hilux c.c. 2493
Colour: White A/C: Insured / Std / NI / NA
Sp.Reading: 76267 T/Radio: Insured / Std / NI / NA
Eng/No:
C/No: 49H30006700
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Modl: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 215/65R16
R: 215/65R16

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value:
IDAC Accident Rpt: Consistent?: Yes or No
GIA / PR Seen: Consistent?: Yes or No
Est. Repairs: 2 days Res.: Yes or No
Lum Sum: 20 % J Val: Yes or No
CA / REV / REP. / 24 HRS 2y
Date: Person Contacted: Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or
Front R/Bal: 6 mm Rear R/Bal: 6 mm
L/Bal: 6 mm L/Bal: 6 mm
D.O.A. D.O.L 4/4/19
Survey held at Prime Auto.
Des. of Damages: Fit / Rear / O/S / N/S / UIC / Rooftop or
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	CLIS \$ 1,950 / Red \$ 657.80 (25%)

Date/Time, File Pass in? : Preli. Report
 : Final Report
Date/Time, File Return to?
3
Rep. Form:
Lang. Spn / REP. IS

Days Of Repair:
Resurvey No. of Trip:
Add Fee: : Site Insp (\$) : Interview (\$) : Tech. Invs (\$) : Wheel trns (\$)

Survey Fee:	
Transportation	
S + RS	
Photos	
Others	
TOTAL	



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: SNM19D205169
Our ref: CC6/CTI19019383/T1ka3

Date: 12/11/19

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 2616U

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04/11/2019 at the premises of M/s Prime Auto Claims Service Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	<u>2,607.80</u>
Revised Estimate Amount	: S\$	<u>2,437.80</u>
"Check" Items Amount	: S\$	<u>-</u>
Total (Including Check Items)	: S\$	<u>2,437.80</u>

Market Value	: S\$	<u>-</u>	(est.)
LTA Reimbursement Value	: S\$	<u>-</u>	(est.)
Nett Value	: S\$	<u>-</u>	(est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 05.11.2019

China Taiping Insurance (S) Pte Ltd
2 Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2616U TOYOTA ALPHARD HYBRID 2.5 (2018)

To Supply

1) 1pc	Tail gate	\$	1,956.20	<i>bt</i>
2) 1pc	Tail gate "Toyota" emblem	\$	90.00	<i>net</i>
3) 1pc	Tail gate "Alphard" emblem	\$	80.00	<i>net</i>
4) 1pc	Tail gate "Hybrid Synergy Drive" emblem	\$	85.10	<i>net</i>
5) 1pc	Tail gate "E-Four" emblem	\$	59.10	<i>net</i>

Sub total parts	\$	2,270.40
Less: 25% discount	\$	(567.60)
	\$	1,702.80

To Supply S.Nett Parts

1) 1set	Rear glass inner seal	\$	65.00	<i>net</i>
2) 1tube	Rear glass sealant	\$	40.00	<i>net</i>

Sub total S.Nett Parts	\$	105.00
------------------------	----	--------

L/charge

1)	To remove & refit rear glass.	\$	120.00	<i>✓</i>
2)	To transfer tail gate trim board, handle & mechanism part.	\$	80.00	<i>60</i>
3)	To remove & replace tail gate. Align & adjust tail gate.	\$	300.00	<i>200</i>

4) To putty, respray painting tail gate inlet & outer. To polish. \$ 300.00^{250⁻}₂₀₀

Sub total L/charges \$ 800.00
Estimated Grand \$ 2,607.80

Prepared by: Chrissy

Tanpin 97495749
WP
4/11/19 @ 3pm
hump sum
Resurvey after repair
o 2 days
SU@/M auto con

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' base
- No illegal modifications/ alterations
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 12 November, 2019 11:46 AM
To: Tan Kah Leong
Cc: Khanchna (LKK Auto); Admin A
Subject: RE: OUR REF: SNM19D205169-GBG2282D-TKL- Accident Involving GBG2282D (OI : CTI - TBA) and SHD2616U (TP : LKK REF - CC6/CTI19019383/ka3) on 31/10/2019
Attachments: Preliminary Advice.pdf, TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

CTI ref: SNM19D205169
LKK REF: CC6/CTI19019383/T1ka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHD 2616U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 5 November, 2019 9:28 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: OUR REF: SNM19D205169-GBG2282D-TKL- Accident Involving GBG2282D (OI : CTI - TBA) and SHD2616U (TP : LKK REF - CC6/CTI19019383/ka3) on 31/10/2019

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Please keep us posted on the status of the claim.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Monday, November 4, 2019 3:31 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: OUR REF: SNM19D205169-GBG2282D-TKL- Accident Involving GBG2282D (OI : CTI - TBA) and SHD2616U (TP : LKK REF - CC6/CTI19019383/ka3) on 31/10/2019

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 4 November, 2019 9:43 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG2282D (OI : CTI - TBA) and SHD2616U (TP : LKK REF - CC6/CTI19019383/ka3) on 31/10/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Prime Auto Claims Service Pte. Ltd. and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 19.12.2019

Our ref: SHD2616U

LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Ave 1
Singapore 408933

Attn: Ms. Khanchna
Motor Claims Dept

Dear Madam,

ACCIDENT ON 31.10.2019 INVOLVING VEHICLES SHD2616U & GBG2282D

The above referred.

We enclosed herewith our client signed discharge voucher for your payment processing. Please let us have your payment of \$2,406.10 make payable to Prime Auto Claims Service Pte Ltd soonest possible.

Hard copy of our LOD sent to your office on 13.11.2019

Please mail your cheque to our new office at No.6 Benoi Place Singapore 629927

Thank you.

Yours faithfully,


.....
Ms. Alice Leong
E-mail: aliceleong@primeautoclaims.com

Encl.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 17 December 2019 6:16 PM
To: Alice Leong
Cc: Admin A
Subject: RE: ACCIDENT ON 31.10.2019 INVOLVING VEHICLES SHD2616U & GBG2282D
Attachments: CTI DV.pdf

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as per your LOD.

We attach herewith a copy of the DV for your further action.

Kindly send us (LKK) all the documents below for our necessary action: -

- **hardcopy of the DV**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong <aliceleong@primeautoclaims.com>

Sent: Tuesday, 17 December 2019 5:36 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT ON 31.10.2019 INVOLVING VEHICLES SHD2616U & GBG2282D

Importance: High

Hi Khanchna,

1st Reminder

Our LOD e-mail to you on 13.11.2019 referred.

For swift & amicable settlement, please let us have your offer

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group



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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: 13 November, 2019 1:04 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: ACCIDENT ON 31.10.2019 INVOLVING VEHICLES SHD2616U & GBG2282D

Importance: High

Hi Khanchna,

Enclosed our LOD with supporting documents for your retention. Our hirer's video footage enclosed for your perusal. Original documents mailing out to your office.

BOLA Scenario: 27 applied.

For swift & amicable settlement, please let us have your offer / establish liabilities & quantum.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI19019383/T1ka3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERSINGAPORE 079909

Date : 07-01-2020



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBG 2282D	Veh. Inspected	SHD 2616U
Policy No.	DMCVSN1818261901	Coverage (\$)	0.00
Claim No.	SNM19D205169	Excess (\$)	0.00
Assign From		Assign Date	04/11/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HYBRID	c.c	2493
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	AYH300066700	Colour	WHITE
Odometer	76267	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/65 R16	GOODYEAR	6 mm
L/H Front Tyre	215/65 R16	GOODYEAR	6 mm
R/H Rear Tyre	215/65 R16	GOODYEAR	6 mm
L/H Rear Tyre	215/65 R16	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	31/10/2019	Inspection Date	04/11/2019
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2616U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAIL GATE	BENT	1,956.20	1,956.20
1	TAIL GATE 'TOYOTA' EMBLEM	NECESSARY	90.00	90.00
1	TAIL GATE 'ALPHARD' EMBLEM	NECESSARY	80.00	80.00
1	TAIL GATE 'HYBRID SYNERGY DRIVE' EMBLEM	NECESSARY	85.10	85.10
1	TAIL GATE 'E-FOUR' EMBLEM	NECESSARY	59.10	59.10
	LESS 25% DISCOUNT		-567.60	-567.60
			1,702.80	1,702.80
SPECIAL NETT ITEMS				
1	SET REAR GLASS INNER SEAL (SN)	NECESSARY	65.00	65.00
1	TUBE REAR GLASS SEALANT (SN)	NECESSARY	40.00	40.00
			105.00	105.00
LABOUR				
	TO RMEOVE & REFIT REAR GLASS .		120.00	120.00
	TO TRANSFER TAIL GATE TRIM BOARD ,HANDLE & MECHANISM PART.		80.00	60.00
	TO REMOVE & REPLACE TAIL GATE .ALIGN & ADJUST TAIL GATE.		300.00	200.00
	TO PUTTY,RESPRAY PAINTING TAIL GATE INLET & OUTER .TO POLISH.		300.00	250.00
			800.00	630.00
GRAND TOTAL			2,607.80	2,437.80
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,950.00

Report Ref No. CC6/CTI19019383/T1ka3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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