

**ASSIGNMENT**

Surveyor: STEVE

DOI: 29.10.2019

Date / Time: 29.10.2019

Registered in Merimen: 03.11.2019

**Pre-assign / CCU / FTE**



Insured Vehicle No. : SKW 4851H

Claim No. : 8353627876SG

Name of Insured : TAN SIEW KIANG

Policy No. : \_\_\_\_\_

Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model : \_\_\_\_\_

Excess Sec II :SS \_\_\_\_\_ D.O.A : 23/10/19 15:30

Place of Accident : MARYMOUNT RD

Is driver the owner? ( YES / NO ) Nature of Accident : \_\_\_\_\_

If NO, Driver Name / Age : \_\_\_\_\_

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : \_\_\_\_\_ (V/L: YES / NO )

Insured Liability : % **Final ? Yes / No**

**SLD 3960X**



INSRS:  
WSP: LCRF  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/ Time	STAGE	DATE / PIC
	SLD 3960X - CS/INC19004126/T1td3s2; DOA:3.3.19 SKW 4851H - X	
06.11.2019	OINR. To send out first letter. File pass to Su Li.	
	<i>+OI dispute collision. TP video in - send in U Drive/Khanchha.</i>	
<i>6/1/2020 Khanchha</i>	<i>+AIG instructed to reject TP claim, they are of the view that TP video did not show any collision.</i>	
	<i>Correct Case</i>	
	<i>KRANCIAH</i>	
	<i>Yes</i>	
	<i>06-01-20</i>	
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	<b>Documentation Check List:</b> Handler Typist	
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_  
Repair Cost: 45 S\$ 1,100 ( 3 days) Reduction: 78 % Email  Call

**FINAL SETTLEMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call   
Final Liability: % (Agreed / Assessed) BOLA S/N No. : NIL

Repair Cost: S\$ \_\_\_\_\_  
Loss of Rental (LOR): S\$ \_\_\_\_\_ ( \_\_\_\_\_ days)  
Loss of Use (LOU): S\$ \_\_\_\_\_ (5 x \_\_\_\_\_ days)  
Loss of Income (LOI): S\$ \_\_\_\_\_ (5 x \_\_\_\_\_ days)

LOR only  LOU only  LOR + LOU  LOR + LOI  (Tick only one)

GIA/LTA Search: S\$ \_\_\_\_\_  
Medical: S\$ \_\_\_\_\_  
Disbursement: S\$ \_\_\_\_\_ (e.g. Tow/ Independent )  
Legal Cost: S\$ \_\_\_\_\_

**Total:** S\$ \_\_\_\_\_ **Global Sum S\$:** \_\_\_\_\_  
1) Claim status: Normal/Reject/Private Settle  Private Settle  
2) Report Format: \_\_\_\_\_  
3) Survey fee: \$ 250

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: S\$ \_\_\_\_\_ Name 1: \_\_\_\_\_  
Payee 2: (Strike if N.A.) S\$ \_\_\_\_\_ Name 2: \_\_\_\_\_  
Payee 3: (Strike if N.A.) S\$ \_\_\_\_\_ Name 3: \_\_\_\_\_

*GUIE/STEN*

Steve

REF: AG

9371106

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
QD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record) \_\_\_\_\_  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rport: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 3 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLO J960X Yr Regn: 15/6/16  
 Type:  Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Honda Vezel c.c. 1496  
 Colour: White A/C: Insured / Std / NI / NA  
 Sp. Reading: 142614 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
 C/No: RW1117568  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16  
 R: 1"  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Finza

Front Rear  
 R/Bal. 5 mm R/Bal. 5 mm  
 L/Bal. 5 mm L/Bal. 5 mm  
 D.O.A. 23/10/19 D.O.I. 29/10/19

Survey held at LCRF  
 Des. of Damages  Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>MV-62K</u>

415 \$1,100 (Red \$ 3,560 / 78%)

Date/Time, File Pass to?

: Proll. Report  
 : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

1)

Date/Time, File Return to?

Transportation:  
 S + RS  SI

2)

Add Fee:  : Site Insp (\$)  
 : Interview (\$)  
 : Tech Invs (\$)  
 : Weekend (\$)

) Photos  
 ) Others

Report Format :

Lump Sum / I.B.I. (\$) \_\_\_\_\_

TOTAL

LCRF PTE LTD  
 CARROS CENTER  
 60 JALAN LAM HUAT #04-01 S(737869)  
 Main +65 62524991

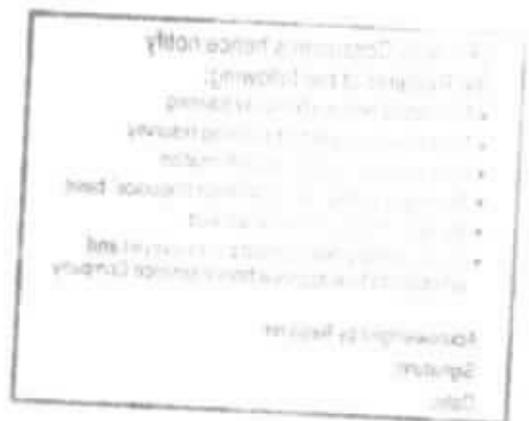
Steve (LKK) with Prejoke 99/12/19, 11-30am  
 L/S  
 Rj AL spj  
 3 days

MsaIG Asis Pacific Insurance Pte Ltd  
 Date: 29/10/2019  
 Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO.SLD3960X  
 CHASSIS NO : RU11117368  
 MAKE / MODEL : Honda Vezel 1.5X Auto  
 DATE OF ACCIDENT : 23/10/2019  
 YOUR INSURED VEHICLE NUMBER :SKW4851H  
 MILEAGE: 142614 km

	<u>PARTS DeSCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
1	F/R fender <i>X R</i>	1PC	\$600.00	\$600.00
2	F/L headlamp assy (LED) <i>X MV</i>	1PC	\$2,100.00	\$2,100.00
3	F/L headlamp upper bracket <i>X MV</i>	1PC	\$90.00	\$90.00
4	F/L headlamp lower bracket <i>/ RR MV</i>	1PC	\$90.00	\$90.00 X
5	Front grille base <i>X MV</i>	1PC	\$420.00	\$420.00
6	Front bumper <i>/ OR</i>	1PC	\$955.00	\$955.00 <i>501 ✓</i>
7	F/L fog lamp <i>X MV</i>	1PC	\$540.00	\$540.00
8	F/L fog lamp cover <i>X MV</i>	1PC	\$55.00	\$55.00
			LIST TOTAL S\$:	\$4,850.00
			20.00% DISCOUNT S\$:	\$970.00
				<u>\$3,880.00</u>



Kharcha

LCRF PTE LTD  
CARROS CENTER  
60 JALAN LAM HUAT #04-01 5(737869)  
Main +65 62524991

Steve (LKK) with Priyanka 09/10/19, 11:30am  
L/S  
Ry AL spy  
3 imp

MsAIG Asis Pacific Insurance Pte Ltd  
Date: 29/10/2019  
Attn: MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO: SLD3960X  
CHASSIS NO: RU11117368  
MAKE / MODEL: Honda Vezel 1.5X Auto  
DATE OF ACCIDENT: 23/10/2019  
YOUR INSURED VEHICLE NUMBER: SKW4851H  
MILEAGE: 142614 km

	PARTS DeSCRIPTION	QTY	UNIT PRICE	LIST PRICE
1	F/Bumper <del>NAI</del> R	1PC	\$600.00	\$600.00
2	F/L headlamp assy (LED) <del>NAI</del>	1PC	\$2,100.00	\$2,100.00
3	F/L headlamp upper bracket <del>NAI</del>	1PC	\$90.00	\$90.00
4	F/L headlamp lower bracket / NR	1PC	\$90.00	<del>90.00</del>
5	Front grille base <del>NAI</del>	1PC	\$420.00	\$420.00
6	Front bumper / BR	1PC	\$955.00	<del>955.00</del> 801/
7	F/L fog lamp <del>NAI</del>	1PC	\$540.00	\$540.00
8	F/L fog lamp cover <del>NAI</del>	1PC	\$55.00	\$55.00
LIST TOTAL S\$:				54,850.00
20.00% DISCOUNT S\$:				970.00
				53,880.00

1045.00  
209.00  
836.00

801  
- 20%  
P- 640.80  
M- 30  
L- 700  
1370.80  
L/S- 1096.64  
= 1100

SPECIAL NETT

1 front bumper clips *1M*

1 SET \$80.00 *70*  
Special Nett Total S\$: \$80.00

LABOUR CHARGES

1 To labour charge for removing front bumper out to facilitate repairs and replacement of damaged parts \$400.00 *250*

2 To respray front bumper and F/L fender \$600.00 *450*

LABOUR TOTAL S\$: \$1,000.00  
TOTAL S\$: \$4,960.00  
7% GST \$347.20  
GRAND TOTAL S\$: \$5,307.20 *700*

*parts 836.00  
SN 30.00  
Labour 700.00  
1,566.00*

*Labour on \$1,200.00  
3 days*

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Company  
Owner ID: 621K

### Vehicle Details

Vehicle No.: SLD3960X  
Vehicle to be Exported: No  
Intended Deregistration Date: 29 Oct 2019  
Vehicle Make: HONDA  
Vehicle Model: VEZEL 1.5X CVT ABS D/AIRBAG 2WD 5DR  
Primary Colour: White  
Manufacturing Year: 2016  
Engine No.: L15B4037382  
Chassis No.: RU11117368  
Maximum Power Output: 96.0 kW (128 bhp)  
Open Market Value: \$20,539.00  
Original Registration Date: 15 Jun 2016  
First Registration Date: 15 Jun 2016  
Transfer Count: 2  
Actual ARF Paid: \$10,755.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 14 Jun 2026  
PARF Rebate Amount: \$8,066.00

### Intended COE Rebate Details

COE Expiry Date: 14 Jun 2026  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$47,020.00  
COE Rebate Amount: \$31,162.00  
**Total Rebate Amount: \$39,228.00**

The information contained herein is correct as at 29 Oct 2019

OK

## Khanchna (LKK Auto)

---

**From:** Chan, Kian-Meng <Kianmeng.Chan1@aig.com>  
**Sent:** Monday, 2 December 2019 3:23 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** FW: AIG REF: TP / 8353627876SG (ACCIDENT BETWEEN SLD 3960X & SKW4851H (AIG) ON 23/10/2019)  
**Attachments:** MRM49731968.PDF

Dear Khanchna,

Insured had completed the report last Saturday; GIA report enclosed.  
Kindly reject the claim at this juncture and request whether TP have any evidence pointing towards insured's tort.

Best regards,  
Chan Kian Meng  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Chan, Kian-Meng  
**Sent:** Tuesday, November 12, 2019 5:25 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: AIG REF: TP / 8353627876SG (ACCIDENT BETWEEN SLD 3960X & SKW4851H (AIG) ON 23/10/2019)

Dear Khanchna,

We are of the view that video did not showcase any collision. Hence seeking your kind advice as well.

Insured went to Wearnes last week and lodged an incomplete report. Please find attachment for the photos of insured vehicle. Please enquire surveyor's advice whether damage is consistent.

Best regards,  
Chan Kian Meng  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Tuesday, November 12, 2019 5:05 PM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A  
**Subject:** [EXTERNAL] RE: AIG REF: TP / 8353627876SG (ACCIDENT BETWEEN SLD 3960X & SKW 4851H (AIG) ON 23/10/2019)

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Chan,

The above matter and your e-mail below refers.

As instructed, we have uploaded a copy of accident video from third party via Merimen.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chan, Kian-Meng <Kianmeng.Chan1@aig.com>  
**Sent:** Friday, 8 November 2019 6:01 PM  
**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: AIG REF: TP / 8353627876SG (ACCIDENT BETWEEN SLD 3960X & SKW 4851H (AIG) ON 23/10/2019)

Dear Khanchna,

As discussed, I have clarified that Mr. Tan's statement in verbal does not suffice, and urged him to file a GIA report in ARC / online; despite he felt that there was no accident.

Meanwhile, please assist to acquire evidence from Third Party for us to review. For the non-reporting letter reminder(s), please be advised that I will get our FNOL team to continue to send instead.

Best regards,  
Chan Kian Meng  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Friday, November 08, 2019 5:40 PM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A

**Subject:** [EXTERNAL] AIG REF: TP / 8353627876SG (ACCIDENT BETWEEN SLD 3960X & SKW 4851H (AIG) ON 23/10/2019)

This message is from an external sender; be cautious with links and attachments.

**AIG REF: TP / 8353627876SG**

Dear Mr. Chan Kian Meng,

The above matter and our telephone conversation a moment ago refers.

Please be informed that our Insured (Mr. Tan) disputed the accident and only wants AIG to contact him.

Please assist to contact Insured as soon as possible.

Kindly be also informed that we are pending for supporting documents from third party repairer.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 4 December 2019 5:19 PM  
**To:** Muzirah Shinaz  
**Cc:** Siak Tong Sim; Admin A; Lion City Rentals ARC  
**Subject:** Reject Claim - RE: SLD3960X vs SKW4851H (OI) on D.O.A.: 23/10/2019 \*\*\* LKK REF: CC4/AIG19019377/EKA3

### WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

Based on the documents at hand and video footage, we opine that there is no collision.

As such, we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Muzirah Shinaz <[shinaz@lioncityrentals.com.sg](mailto:shinaz@lioncityrentals.com.sg)>

**Sent:** Tuesday, 12 November 2019 3:19 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lion City Rentals ARC <[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>

**Subject:** Re: SLD3960X vs SKW4851H (OI) on D.O.A.: 23/10/2019 \*\*\* LKK REF: CC4/AIG19019377/EKA3

Dear Khanchna,

Attached is the police report and video footage as per your request.

Thank you.

WhatsApp Video 2019-10-24 at 9.07.54 AM.mp4



On Mon, Nov 11, 2019 at 9:54 AM Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

Kindly let us have a copy of video footage/police report/ police investigation result/scene photos(if any) promptly in order for us to look into the matter.

We shall revert upon hearing from you.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 6 November 2019 11:45 AM

**To:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Cc:** Lion City Rentals ARC <[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** SLD3960X vs SKW4851H (OI) on D.O.A.: 23/10/2019 \*\*\* LKK REF: CC4/AIG19019377/EKA3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

***Please provide us the following.***

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***
- ***police report***

Please note that for liability, claim negotiation and settlement, please contact **Khanchna at** 6841 2360.

Our respective case handler will look into the matter and get back to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

--  
Regards,

SHINAZ  
Claims Advisor



### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Nov 2019 <a href="#">Edit Reg</a>		29 Oct 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,100.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>TAN SIEW KIANG</b> , ID: S11590473								
Main Claimant:	<b>LION CITY RENTALS PTE LTD</b> , Co. Reg. No.: 201504621K								
Vehicle Reg. No.:	<b>SLD3960X</b>	Date of Loss:	23/10/2019 00:00 - :59 <b>(40 Months and 8 Days From LTA Reg Date (Man Yr))</b>						
Claim Type:	<b>TP / 8353627876SG</b>	Policy/Cover Note No.:	2100436401 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKW4851H</b>	Policy No. (Claimant):	19-MK000200-ROO						
		Excess:							
Repairer:	<b>Lcrf Pte Ltd (HQ)</b> 60 JALAN LAM HUAT, #04-01 SINGAPORE 737869, 737869 Kranji - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (LCR)</b> - Tel: ... [Handled by <b>Chan, Kian-Meng</b> ] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	<b>Tokio Marine Insurance Singapore Ltd (HQ)</b> - Tel: 6221 6111								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... <b>[Final Rpt due 12/11/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (06/11/2019): <b>Request To Upload TP GIA Report</b></li> <li>AIG_SG (06/11/2019): <b>No OI GIA Report</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SLD3960X (8353627876SG)  
[SKW4851H]  
TP  
LION CITY RENTALS PTE LTD  
Oct 23 2019 12:00AM  
[TAN SIEW KIANG]  
Lcrf Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span style="float: right;">View in Browser</span>		
<b>Video</b>															1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	12/11/19 15:54	Video - Accident (TP)											Load MP4	<input type="checkbox"/>			
<b>Photos/Images</b>															3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
2	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
3	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
4	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
5	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
6	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
7	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
8	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
9	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
10	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
11	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
12	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
13	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
14	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
15	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
16	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
17	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
18	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
19	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
20	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
21	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
22	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
23	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
24	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
25	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
26	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
27	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
28	05/11/19 18:22	General View											Load JPG	<input checked="" type="checkbox"/>			
29	05/11/19 18:23	General View											Load JPG	<input checked="" type="checkbox"/>			
30	05/11/19 18:23	General View											Load JPG	<input checked="" type="checkbox"/>			
31	05/11/19 18:23	Odometer Reading											Load JPG	<input checked="" type="checkbox"/>			
32	05/11/19 18:23	Chassis Number											Load JPG	<input checked="" type="checkbox"/>			
33	06/11/19 09:46	After Repair Photo											Load JPG	<input checked="" type="checkbox"/>			
34	06/11/19 09:46	After Repair Photo											Load JPG	<input checked="" type="checkbox"/>			
35	06/11/19 09:46	After Repair Photo											Load JPG	<input checked="" type="checkbox"/>			
36	06/11/19 09:46	After Repair Photo											Load JPG	<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print				
1	12/11/19 17:25	OIV Photos											Load JPG	<input checked="" type="checkbox"/>			
2	12/11/19 17:25	OIV Photos											Load JPG	<input checked="" type="checkbox"/>			
3	12/11/19 17:25	OIV Photos											Load JPG	<input checked="" type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	12/11/19 17:25	OIV Photos - Rear Right		<input checked="" type="checkbox"/>
5	12/11/19 17:25	OIV Photos		<input checked="" type="checkbox"/>
6	12/11/19 17:25	OIV Photos		<input checked="" type="checkbox"/>
7	12/11/19 17:25	OIV Photos		<input checked="" type="checkbox"/>
8	12/11/19 17:25	OIV Photos		<input checked="" type="checkbox"/>
9	12/11/19 17:25	OIV Photos		<input checked="" type="checkbox"/>
10	12/11/19 17:25	OIV Photos		<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/11/19 14:53	ACKNOWLEDGEMENT EMAIL TO AIG DD 29.10.19		
2	03/11/19 14:53	EMAIL FROM AIG DD 29.10.19		
3	06/11/19 11:42	TP ESTIMATE - MARKED		
4	06/11/19 11:42	TP GIA REPORT		
5	06/11/19 15:00	Non reporting letter		
6	12/11/19 17:02	TP POLICE REPORT		
7	06/01/20 13:37	EMAIL TO TP REJECT CLAIM		
8	06/01/20 13:37	EMAIL FROM AIG TO REJECT TP CLAIM		
9	06/01/20 13:37	OI GIA		

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

## LKK Auto Consultants Pte Ltd (Co Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19019377/EKA3Q2

Date: 07/01/2020

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100436401
Claimant	Insured Vehicle No :	SKW4851H
Vehicle No : SLD3960X		
Date of Loss: 23/10/2019	Nature of Claim: TP	Claim No: 8353627876SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLD3960X		
Make & Model:	HONDA VEZEL, 1.5 X CVT ABS D/AIRBAG 2WD 5DR (A)	Engine No:	L15B4037382
Reg. Date:	15/06/2016 (Man. Year: 2016)	Chassis No:	RU11117368
Colour:	White	Odometer:	142614 km
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Firenza 5 mm	Rear Left Side:	Firenza 5 mm
Front Right Side:	Firenza 5 mm	Rear Right Side:	Firenza 5 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,960.00	670.80	3,289.20	83.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,000.00	700.00	300.00	30.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,960.00</b>	<b>1,370.80</b>	<b>3,589.20</b>	<b>72.36</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,100.00</b>		
	(S\$)	4,960.00	1,100.00	3,860.00
	<b>+ GST 7.00/7.00% (S\$)</b>	347.20	77.00	270.20
	<b>Nett Amount (S\$)</b>	<b>5,307.20</b>	<b>1,177.00</b>	<b>4,130.20</b>
	<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>	

#### INSPECTION

Date of Assignment:	29/10/2019	
Date Inspected:	29/10/2019 Inspected At:	Lcrf Pte Ltd (HQ) 60 JALAN LAM HUAT, #04-01 SINGAPORE 737869 Singapore 737869
Estimated Period of Repair:	3.0 days	

Adjuster: CHEN TSUE YEE

Manager: Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*F/L FENDER	Repair	600.00 FL	*- FL	
2	1		*F/L HEADLAMP ASSY (LED)	Not Necessary	2,100.00 FL	*- FL	
3	1		*F/L HEADLAMP UPPER BRACKET	Not Necessary	90.00 FL	*- FL	
4	1		*F/L HEADLAMP LOWER BRACKET	Not Necessary	90.00 FL	*- FL	
5	1		*FRONT GRILLE BASE	Not Necessary	420.00 FL	*- FL	
6	1		*FRONT BUMPER	Broken	955.00 FL	*801.00 FL	
7	1		*F/L FOG LAMP	Not Necessary	540.00 FL	*- FL	
8	1		*F/L FOG LAMP COVER	Not Necessary	55.00 FL	*- FL	
9	1		*SET FRONT BUMPER CLIPS	Necessary	80.00 FS	*30.00 FS	
					<b>Sub Total (\$\$)</b>	<b>4,930.00</b>	<b>831.00</b>
					<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>970.00</b>	<b>160.20</b>
					<b>Total Parts (\$\$)</b>	<b>3,960.00</b>	<b>670.80</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO LABOUR CHARGE FOR REMOVING FRONT BUMPER OUT TO FACILITATE REPAIRS AND REPLACEMENT OF DAMAGED PARTS	New	400.00	250.00
2	TO RESPRAY FRONT BUMPER AND F/L FENDER	New	600.00	450.00
<b>Gross Labour Cost (S\$)</b>			<b>1,000.00</b>	<b>700.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >