

## Khanchna (LKK Auto)

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**From:** Chan, Kian-Meng <Kianmeng.Chan1@aig.com>  
**Sent:** Monday, 2 December 2019 3:23 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** FW: AIG REF: TP / 8353627876SG (ACCIDENT BETWEEN SLD 3960X & SKW4851H (AIG) ON 23/10/2019)  
**Attachments:** MRM49731968.PDF

Dear Khanchna,

Insured had completed the report last Saturday; GIA report enclosed.  
Kindly reject the claim at this juncture and request whether TP have any evidence pointing towards insured's tort.

Best regards,

**Chan Kian Meng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Chan, Kian-Meng  
**Sent:** Tuesday, November 12, 2019 5:25 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: AIG REF: TP / 8353627876SG (ACCIDENT BETWEEN SLD 3960X & SKW4851H (AIG) ON 23/10/2019)

Dear Khanchna,

We are of the view that video did not showcase any collision. Hence seeking your kind advice as well.

Insured went to Wearnes last week and lodged an incomplete report. Please find attachment for the photos of insured vehicle. Please enquire surveyor's advice whether damage is consistent.

Best regards,

**Chan Kian Meng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Tuesday, November 12, 2019 5:05 PM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A  
**Subject:** [EXTERNAL] RE: AIG REF: TP / 8353627876SG (ACCIDENT BETWEEN SLD 3960X & SKW 4851H (AIG) ON 23/10/2019)

**This message is from an external sender; be cautious with links and attachments.**

Dear Mr. Chan,

The above matter and your e-mail below refers.

As instructed, we have uploaded a copy of accident video from third party via Merimen.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chan, Kian-Meng <Kianmeng.Chan1@aig.com>  
**Sent:** Friday, 8 November 2019 6:01 PM  
**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: AIG REF: TP / 8353627876SG (ACCIDENT BETWEEN SLD 3960X & SKW 4851H (AIG) ON 23/10/2019)

Dear Khanchna,

As discussed, I have clarified that Mr. Tan's statement in verbal does not suffice, and urged him to file a GIA report in ARC / online; despite he felt that there was no accident.

Meanwhile, please assist to acquire evidence from Third Party for us to review. For the non-reporting letter reminder(s), please be advised that I will get our FNOL team to continue to send instead.

Best regards,  
**Chan Kian Meng**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]  
**Sent:** Friday, November 08, 2019 5:40 PM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A

**Subject:** [EXTERNAL] AIG REF: TP / 8353627876SG (ACCIDENT BETWEEN SLD 3960X & SKW 4851H (AIG) ON 23/10/2019)

**This message is from an external sender; be cautious with links and attachments.**

**AIG REF: TP / 8353627876SG**

Dear Mr. Chan Kian Meng,

The above matter and our telephone conversation a moment ago refers.

Please be informed that our Insured (Mr. Tan) disputed the accident and only wants AIG to contact him.

Please assist to contact Insured as soon as possible.

Kindly be also informed that we are pending for supporting documents from third party repairer.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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