



*Our Bro's Workshop (S) Pte Ltd 10 Kaki Bukit Road 2, #03-38  
First East Centre, Singapore 417868 Tel:66361338 Fax:66361339*

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## **LETTER OF DEMAND**

**AIG Asia Pacific Insurance Pte. Ltd**  
**78 Shenton Way**  
**AIG Building**  
**Singapore 079120**

**Attention: Motor Claim Department**

Dear Sir/Mam,

Accident involving vehicles: **GBG4808A & SMG2454U**  
Location of Accident: **TPE SLP RD EXIT TO LOYANG AVE**  
Date of accident: **19/10/2019**

AIG Asia Pacific Insurance Pte. Ltd Insured: **SMG2454U**  
Claiming party: **GBG4808A**

We wish to inform you that our vehicle **GBG4808A** repairs works have been completed to our satisfaction by **Our Bro's Workshop (S) Pte Ltd.**  
We therefore propose to claim as follows:

- |   |                  |
|---|------------------|
| • Cost of Repair for <b><u>GBG4808A</u></b>             | <b>\$4500.00</b> |
| • Loss of Use ( <b>\$80 X 6 Days</b> )                  | <b>\$ 480.00</b> |
| • Vehicle Insurance Enquiry Fee- <b><u>SMG2454U</u></b> | <b>\$ 7.45</b>   |

**Total: \$ 4987.45**

**THIRD PARTY DIRECT SETTLEMENT**  
**LETTER OF AUTHORITY**

1. Accident involving vehicle number GBG 4808A & SMG2454U.

2. I, VERMINATOR PTE. LTD NRIC 201106883R, owner of motor vehicle number GBG4808A hereby authorize my repair workshop, namely OUR BRO'S WORKSHOP (S) PTE LTD to act for me with respect to the following:

a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.

b) To resolving my claim as they deem fit, including settling the matter on basis of my contributing negligence if any.

c) To receive payment for settlement of my claim and all payment be made payable to the workshop for cost of repairs and other uninsured losses.

3. I understand that the claim for loss of use of my vehicle will be based on the number of days estimated by the surveyor in his report to be required for repair.

4. I further acknowledge that any settlement that workshop may reach on my behalf is on a Without Prejudice basis and Without admission of liability basis insofar as the driver/owner/insurer of the other vehicle is concerned.

Date this 21/10/2019

  
Signature of Claimant


Vehicle No: GBG 4808A

Name : VERMINATOR PTE. LTD

Address : 81 UBI AVENUE 4, #05-29, UB. ONE,  
SINGAPORE 408830

Telephone : \_\_\_\_\_



  
Workshop Authorised Signature  
Company Stamp

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, OUR BRO'S WORKSHOP (S) PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,500.00 (Repair Cost), S\$360.00 (Loss of Use/Rental), S\$ 7.45 (Disbursement) for vehicle no. GBG 4808A that was damaged pursuant to the accident which occurred on 19/10/2019 (date) along TPE SLIP RD EXIT TO LOYANG AVE (location) involving vehicle no/s SMG 2454U. This is pursuant to the inspection conducted on 31/10/2019 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner VERMINATOR PTE. LTD ("the third party claimant") of vehicle no. GBG 4808A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBG 4808A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of April (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



# OUR BRO'S WORKSHOP (S) PTE LTD

bizSAFE<sub>3</sub>

10 Kaki Bukit Road 2 #03-38 First East Centre Singapore 417868

Phone : 65-66361338 Fax : 65-66361339

Email : mani@owsproshop-obw.com RCB : 201129936E

## INVOICE

1603750

TO : AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY  
#07-16 AIG BUILDING  
SINGAPORE 079120

DATE 20/04/2021  
VEHICLE NO. GBG4808A  
VEH.MODEL NV200  
MILEAGE :

CONTACT:

EMAIL:

REMARK :

JOB DESCRIPTION	QTY	PRICE	TOTAL AMT.
LUMP SUMP COST OF REPAIR FOR GBG4808A	1	\$ 4,500.00	\$ 4,500.00

TOTAL : \$ 4,500.00

REMARKS :-

CUSTOMER SIGNATURE/CO. STAMP

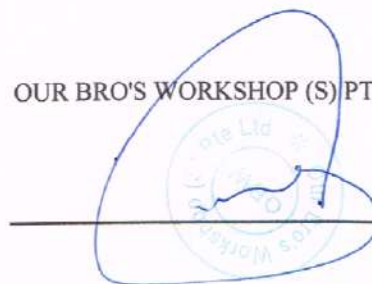
OUR BRO'S WORKSHOP (S) PTE LTD

Received in Good Order & Condition.

Goods sold are not Returnable.

Interest rate of 2% per month will be imposed on overdue amount

E & O.E



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Oct 2019 / 13:28:54

Receipt Date/Time : 25 Oct 2019 / 13:28:39

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-191025-001814

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMG2454U As at 19 Oct 2019/09:15:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMG2454U Enquiry Fee 20191025132459045176	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20191025132616147 Direct Debit: eNETS Debit (Internet Banking)			7.45
<b>Total</b>				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19019374/Ada3

18 NOVEMBER 2019

**WEE AMY**  
BLK 261B PUNGGOL WAY  
#13-339  
SINGAPORE 822261

Dear Sir/Madam,

**ACCIDENT INVOLVING SMG 2454U & GBG 4808A ALONG/AT TPE TOWARDS  
LOYANG ON 19/10/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBG 4808A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	03 Nov 2019 13:30	<b>Clim Dtl Modified</b>	Claimant's Name: -> VERMINATOR PTE. LTD.. Claimant's ID: -> 201106883R.	[A] HOW MEI KWAN
2	03 Nov 2019 13:30	<b>Clim Veh Model Changed</b>	(202059) NISSAN NV200 1.5 D MT ABS AIRBAG 2WD 6DR (A).	[A] HOW MEI KWAN
3	03 Nov 2019 13:30	<b>Clim Created</b>	Reg No: GBG4808A. Acct Date: 2019/10/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Our Bro's Workshop (s) Pte Ltd (HQ)	[A] HOW MEI KWAN
4	03 Nov 2019 13:30	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Nov 2019 13:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/12	[A] HOW MEI KWAN
6	03 Nov 2019 13:30	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Nov 2019 13:30	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	03 Nov 2019 13:31	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	03 Nov 2019 13:31	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	23 Nov 2020 14:51	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	23 Nov 2020 14:51	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	23 Nov 2020 14:51	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/08/21.	[A] JOANNE LEE KHANG MIN
13	23 Nov 2020 14:51	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	22 Apr 2021 11:32	<b>Adj Mandate Request</b>	Cur.Reg:4987.45:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)COR:\$4,500+(b)LOU(6days x \$80):\$480 +(c)LTA/GIA search fee: \$7.45 =Total: \$4,987.45*Vehicle Model: NISSAN NV200 1.5 ***Recommend 6 repair days	[A] Jaslin Kok Chin Yi
15	27 Apr 2021 09:20	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/12. Mandate Remarks: pls prcoeed with settlement in merimen @ \$4,987.45 [ COR-\$4500 LOU-\$480 LTA-\$7.45] ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
16	27 Apr 2021 09:20	<b>Adj Mandate Set</b>	Approved:4987.45:pls prcoeed with settlement in merimen @ \$4,987.45 [ COR-\$4500 LOU-\$480 LTA -\$7.45] ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha

Date From  Date To  Audit Type None

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2337021	06 Nov 2019 10:35:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBG4808A	SMG2454U	11.77
2644400	23 Nov 2020 14:51:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBG4808A	SMG2454U	11.00