

INS. CASE OWNER: DANIEL POOL | CC4/III19019371/Epa3 | LKK: IDAC

Surveyor: STEVE | DOI: 11/04/2019 | Date / Time: 31.10.2019  
 Registered in Merimen: 03.11.2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SHD 3834A | Claim No.:  
 Name of Insured: COMFORT TRANSPORTATION PTE LTD | Policy No.: MCOM0015  
 Insured Tel No.: HP: | Make / Model: TOYOTA PRIUS  
 Excess Sec II :SS | D.O.A: 30/10/2019 07:30 | Place of Accident JURONG WEST AVE 5 ( SLIP RD ) TWDS JLN BAHAR  
 Is driver the owner? ( YES / NO ) | Nature of Accident :  
 If NO, Driver Name / Age: WEE TIT MIN | OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
 Driver Tel No.: +65-82799118 (V/L: YES / NO ) | Insured Liability: % Final ? Yes / No

SLX 5574J



INSRS: WSP: AUTOMOTIVE  
 Tel: REPAIR CENTRE  
 Liability:  
 RMKS:



INSRS:  
 WSP:  
 Tel:  
 Liability:  
 RMKS:



INSRS:  
 WSP:  
 Tel:  
 Liability:  
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INSRS:  
 WSP:  
 Tel:  
 Liability:  
 RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GRA :	<input type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

14/11/19 - File -> type make date  
 2/1/2020 - File -> su ut + ml pv  
 7/1/2020 - File pass to MK to close.

<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:
<b>FINALIZATION</b>	Date/Time:	Confirm with:
Repair Cost:	SS	( days) Reduction: %
<b>FINAL SETTLEMENT</b>	Date/Time: 2/1/2020	Confirm with: RM
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.: 12
Repair Cost:	SS 3852.00	
Loss of Rental (LOR):	SS 535.00	( 5 days) 741W
Loss of Use (LOU):	SS =	( \$ x days)
Loss of Income (LOI):	SS =	( \$ x days)
LOR only <input checked="" type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search:	SS -	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/Independent)
Legal Cost:	SS -	
<b>Total:</b>	SS 4387.00	Global Sum SS:
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:
Payee 1:	SS 4387.00	Name 1: Automotive Repair Centre pte ltd
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

COPI SENT 2/1/2020

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format:
- 3) Survey fee: \$350.00



H/Om Tony

**ARC**

**Automotive Repair Centre Pte Ltd**

CO. Reg. No. : 201312913C  
GST Reg. No. : 201312913C

38 Woodlands Industrial Park E1  
#05-18, Singapore 757700  
Tel: 64688834 Fax: 64622278  
E-mail: info@automotiverepaircentre.com.sg

**Estimate**

ESTIMATE NO. : EST1910-130  
DATE : 30-Oct-2019  
POLICY NO. : A80467989WCX  
VEHICLE REG. NO. : SLX5574J  
VEHICLE MAKE : HONDA SHUTTLE-1.5 G CVT (A)

TO Motor Claims Department  
India International Insurance Pte Ltd  
64 Cecil Street, #04-805 IOB Building, Singapore 049711  
Tel: 6347 6100  
Fax: 6224 4174 / 6225 7743

FOR SURVEYOR

**ESTIMATE REPAIR COST**

NO.	DESCRIPTION	QUANTITY	UNIT COST	TOTAL COST
<b>SPARE PARTS</b>				
1	Rear Bumper / DD	1	\$ 1,180.00	\$ 1,180.00
2	Rear Bumper Clip / MC	10	\$ 4.00	\$ 40.00
3	Rear Bumper Retainer RH / OR	1	\$ 30.00	\$ 30.00
4	Rear Bumper Grille RH / CV	1	\$ 50.00	\$ 50.00
5	Rear Bumper Grille Inner Sponge Bracket RH X N/A	1	\$ 60.00	\$ 60.00
6	Rear Bumper Grille Reflector RH X N/A	1	\$ 50.00	\$ 50.00
7	Rear Bumper Finisher Cover No. 6 X N/A	1	\$ 30.00	\$ 30.00
8	Rear Bumper Tow Eye Cover / OR	1	\$ 20.00	\$ 20.00
9	Rear Bumper Protector No. 8 X N/A	1	\$ 40.00	\$ 40.00
10	Rear Tailgate / DD	1	\$ 1,200.00	\$ 1,200.00
11	Rear Tailgate Chrome Garnish X N/A	1	\$ 400.00	\$ 400.00
12	Rear Tailgate Shuttle Emblem / MC	1	\$ 60.00	\$ 60.00
13	Rear Tailgate Honda Emblem X N/A	1	\$ 40.00	\$ 40.00
14	Rear Tailgate Lock / DD	1	\$ 100.00	\$ 100.00
15	Rear Tailgate Rubber Seal / CV	1	\$ 180.00	\$ 180.00
16	Rear Tailgate Inner Trim X CRA N/A	1	\$ 320.00	\$ 320.00
17	Rear / End Panel Garnish No. 10 / CV	1	\$ 160.00	\$ 160.00
18	Rear / End Panel Garnish Cover No. 7 X N/A	1	\$ 90.00	\$ 90.00
19	End Panel / DD	1	\$ 600.00	\$ 600.00
20	Rear Windscreen Molding / MC	1	\$ 80.00	\$ 80.00
<b>Total Spare Parts</b>				\$ 4,730.00
<b>SPECIAL NETT</b>				
21	Reverse Sensor / Shd	1	\$ 200.00	\$ 200.00
22	Rear Windscreen Sealant / MC	1	\$ 40.00	\$ 40.00
<b>Total Special Nett</b>				\$ 240.00
<b>LABOUR</b>				
23	Spray Painting Rear Bumper, Tailgate and Inner Panel	1	\$ 800.00	\$ 800.00
24	Remove, Replace and Repair Accident Affected Area	1	\$ 800.00	\$ 800.00
25	Remove and Refit Rear Bumper Reverse Sensor	1	\$ 100.00	\$ 100.00
26	Transfer Door Fitting and Window Mechanism to New Door	1	\$ 80.00	\$ 80.00
27	Remove and Refit Rear Windscreen	1	\$ 120.00	\$ 120.00
28	Apply Rust Proofing on Replaced/Repaired Panel	1	\$ 100.00	\$ 100.00
29	Check and Rectify Electrical wiring	1	\$ 30.00	\$ 30.00

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**Automotive Repair Centre Pte Ltd**

CO. Reg. No. : 201312913C  
 GST Reg. No. : 201312913C

38 Woodlands Industrial Park E1  
 #05-18, Singapore 757700  
 Tel: 64688834 Fax: 64622278  
 E-mail: info@automotiverepaircentre.com.sg

**Estimate**

ESTIMATE NO. : EST1910-130  
 DATE : 30-Oct-2019  
 POLICY NO. : A8046798MCK  
 VEHICLE REG. NO. : SLX5574J  
 VEHICLE MAKE : HONDA SHUTTLE-1.5 G CVT (A)

TO Motor Claim Department  
 India International Insurance Pte Ltd  
 84 Cecil Street, #04-005 IOB Building, Singapore 049711  
 Tel: 6347 8100  
 Fax: 6224 4174 / 6225 7743

FOR SURVEYOR

**ESTIMATE REPAIR COST**

NO.	DESCRIPTION	QUANTITY	UNIT COST	TOTAL COST	
Estimate prepared by: Raymond Tan				Total Labour	\$ 2,030.00
The above is an estimate based on our inspection and does not cover any additional parts or labour which may be required after work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above price are not guaranteed. Quotation on parts and labour are current and subject to change.				Amount Before Excess	\$ 7,000.00
				Add GST @ 7%	490.00
				<b>Total Amount Payable</b>	<b>\$ 7,490.00</b>

Steve (LKK) w/L P/L 4/11/19, 11 am  
 8322 8817

5 days

L/S

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= 3600

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Steve Chen (LKK Auto)**

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**From:** ARC Ken <kenguan@automotiverepaircentre.com.sg>  
**Sent:** Wednesday, November 13, 2019 9:06 AM  
**To:** Steve Chen (LKK Auto)  
**Cc:** 'ARC Raymond'; 'ARC ShuJuan'  
**Subject:** RE: SLX5574J - TP Claim SHD3834A

Dear Steve

Apologies for the late reply, I was away from office yesterday.

We confirm finalize \$3600 (L/S, before GST). 5 repair days.

Thanks!

With best regards,  
Ken Ng

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**From:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Sent:** Monday, 11 November 2019 7:34 PM  
**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)  
**Cc:** ARC Raymond <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; ARC ShuJuan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** SLX5574J - TP Claim SHD3834A

Dear Ken,

Kindly refer our finalize \$3600 (L/S, before GST). 5 repair days.

Kindly confirm.

Thanks

Best Regards,  
**Steve Chen | Assistant Automotive Assessor**  
LKK Auto Consultants  
Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ARC Ken [<mailto:kenguan@automotiverepaircentre.com.sg>]  
**Sent:** Monday, November 11, 2019 9:27 AM  
**To:** Steve Chen (LKK Auto)  
**Cc:** ARC Raymond; ARC ShuJuan  
**Subject:** SLX5574J - TP Claim SHD3834A

Dear Steve

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	028Z
<b>Vehicle Details</b>	
Vehicle No.:	SLX5574J
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Nov 2019
Vehicle Make:	HONDA
Vehicle Model:	SHUTTLE 1.5G CVT
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	L15B5461713
Chassis No.:	GK81201460
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$18,083.00
Original Registration Date:	29 Mar 2018
First Registration Date:	29 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$8,083.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Mar 2028
PARF Rebate Amount:	\$6,062.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Mar 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,000.00
COE Rebate Amount:	\$31,911.00
<b>Total Rebate Amount:</b>	<b>\$37,973.00</b>

The information contained herein is correct as at 04 Nov 2019

OK

**Automotive Repair Centre Pte Ltd**CO. Reg. No. : 201312913C  
GST Reg. No. : 201312913C**Estimate**

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: 64688834 Fax: 64622278

E-mail: info@automotiverepaircentre.com.sg

ESTIMATE NO. : EST1910-130

DATE : 30-Oct-2019

POLICY NO. : A80467989MCX

VEHICLE REG. NO. : SLX5574J

VEHICLE MAKE : HONDA SHUTTLE-1.5 G CVT (A)

TO Motor Claim Department  
**India International Insurance Pte Ltd**  
 64 Cecil Street, #04-#05 IOB Building, Singapore 049711  
 Tel: 6347 6100  
 Fax: 6224 4174 / 6225 7743

FOR SURVEYOR

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4	Rear Bumper Grille RH / <i>CH</i>	1	\$ 50.00	\$ 50.00
5	Rear Bumper Grille Inner Sponge Bracket RH X	1	\$ 60.00	\$ 60.00
6	Rear Bumper Grille Reflector RH	1	\$ 50.00	\$ 50.00
7	Rear Bumper Finisher Cover No. 6 X	1	\$ 30.00	\$ 30.00
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17	Rear / End Panel Garnish No. 10 / <i>CPH</i>	1	\$ 160.00	\$ 160.00
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<b>Total Spare Parts</b>				<b>\$ 4,730.00</b>
<b>SPECIAL NETT</b>				
21	Reverse Sensor / <i>Shut</i>	1	\$ 200.00	\$ 200.00
22	Rear Windscreen Sealant / <i>MC</i>	1	\$ 40.00	\$ 40.00
<b>Total Special Nett</b>				<b>\$ 240.00</b>
<b>LABOUR</b>				
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29	Check and Rectify Electrical wiring	1	\$ 30.00	\$ 30.00

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# Automotive Repair Centre Pte Ltd

CO. Reg. No. : 201312913C  
GST Reg. No. : 201312913C

# Estimate

38 Woodlands Industrial Park E1  
#05-18, Singapore 757700  
Tel: 64688834 Fax: 64622278  
E-mail: info@automotiverepaircentre.com.sg

ESTIMATE NO. : EST1910-130  
DATE : 30-Oct-2019  
POLICY NO. : A80467989MCK  
VEHICLE REG. NO. : SLX5574J  
VEHICLE MAKE : HONDA SHUTTLE-1.5 G CVT (A)

TO Motor Claim Department  
India International Insurance Pte Ltd  
64 Cecil Street, #04-#05 IOB Building, Singapore 049711  
Tel: 6347 6100  
Fax: 6224 4174 / 6225 7743

FOR SURVEYOR

### ESTIMATE REPAIR COST

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Estimate prepared by: Raymond Tan			Total Labour	\$ 2,030.00
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			Add GST @ 7%	490.00
			<b>Total Amount Payable</b>	<b>\$ 7,490.00</b>

Steve (LKK) w/L No/L 4/11/19, 11am  
8322 8813  
5 day  
L/S  
Rj AC SP

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

14371 / P

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**Summer Lee (LKK Auto)**

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 31 October, 2019 2:27 PM  
**To:** kenguan@automotiverepaircentre.com.sg; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Pooi Chin Han Daniel  
**Subject:** RE: SLX5574J - TP Claim SHD3834A  
**Attachments:** SAS2693955.pdf; EST1910-130 SLX5574J.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLX5574J and let us have your report urgently.

This claim will be handled by Daniel.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

P: Ken  
T: 229p.n  
U: Out  
E: ✓

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**From:** ARC Ken [mailto:kenguan@automotiverepaircentre.com.sg]  
**Sent:** 31 October, 2019 2:19 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: SLX5574J - TP Claim SHD3834A

Dear Gabriel

We agree to use LKK Auto Consultants Pte Ltd.  
Thank you for your assistance.

With best regards,  
Ken Ng

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 31 October 2019 2:13 PM  
**To:** kenguan@automotiverepaircentre.com.sg  
**Subject:** RE: SLX5574J - TP Claim SHD3834A

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** ARC Ken [<mailto:kenguan@automotiverepaircentre.com.sg>]

**Sent:** 31 October, 2019 12:31 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>

**Cc:** ARC Raymond <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; ARC Shujuan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** SLX5574J - TP Claim SHD3834A

Dear Officer In-Charge,

My client's vehicle **SLX5574J** wants to make a Third Party claim against **SHD3834A** (insured by III) .

- Attached are the Singapore Accident Statement and our Repair Estimates.
- Please us let know the claim handler as we would like to know the liability detail.

Vehicle is not at our workshop. Survey to be arranged once liability is confirmed.

Thank you for your attention.

With best regards,  
Ken Ng

Automotive Repair Centre Pte Ltd  
38 Woodlands Industrial Park E1  
#05-18, Singapore 757700  
Tel: 64688834 Fax: 64622278

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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It may contain confidential and/or legally privileged information.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Nov 2019 10:17	<b>Cim Dtl Modified</b>	Claimant's Name: -> ZOOM ENGINEERING PTE LTD. Claimant's ID: -> 200512028Z.	[A] HOW MEI KWAN
2	03 Nov 2019 10:17	<b>Cim Veh Model Changed</b>	(205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] HOW MEI KWAN
3	03 Nov 2019 10:17	<b>Cim Created</b>	Reg No: SLX5574). Acct Date: 2019/10/30, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Automotive Repair Centre Pte Ltd (HQ)	[A] HOW MEI KWAN
4	03 Nov 2019 10:17	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Nov 2019 10:17	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/12	[A] HOW MEI KWAN
6	03 Nov 2019 10:17	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Nov 2019 10:18	<b>Label Added</b>	{30653}:Direct Settlement.	[A] HOW MEI KWAN
8	03 Nov 2019 10:18	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	08 Nov 2019 08:11	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Liability: 100% (BOLA 27)	[A] CHEW HSIAO TONG
10	08 Nov 2019 09:46	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/12. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice	[T] Sundari Nagarajan
11	08 Nov 2019 09:46	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice	[T] Sundari Nagarajan

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								

## Hsiao Tong (LKKAuto)

---

**From:** ARC Ken <kenguan@automotiverepaircentre.com.sg>  
**Sent:** Tuesday, 3 December 2019 10:15 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** 'Lin Shu Juan'; Admin A; ARC Raymond  
**Subject:** RE: Your Ref: SLX5574J \*Our Ref: CC4/III19019371/Epa3 [ACCIDENT INVOLVING SHD 3834A(III) AND SLX 5574J ON 30/10/2019]  
**Attachments:** LOD, Invoice, LOA.pdf; BKW.pdf

Our Ref: **SLX5574J**  
Your Ref: CC4/III19019371/Epa3

Dear Ms Chew

Please see attached LOD and relevant documents.

With best regards,  
Ken Ng

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, 3 December 2019 9:31 AM  
**To:** kenguan@automotiverepaircentre.com.sg  
**Cc:** Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** Your Ref: SLX5574J \*Our Ref: CC4/III19019371/Epa3 [ACCIDENT INVOLVING SHD 3834A(III) AND SLX 5574J ON 30/10/2019]

Your Ref: **SLX5574J** Without Prejudice  
Our Ref: CC4/III19019371/Epa3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHD 3834A(III) AND SLX 5574J ON 30/10/2019**

We refer to the above matter.

For COR, recommended amount at **L/sum \$3,600.00**(before GST) with **05** repair days.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Nov 2019 10:17	<b>Clm Dtl Modified</b>	Claimant's Name: -> ZOOM ENGINEERING PTE LTD. Claimant's ID: -> 200512028Z.	[A] HOW MEI KWAN
2	03 Nov 2019 10:17	<b>Clm Veh Model Changed</b>	(205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] HOW MEI KWAN
3	03 Nov 2019 10:17	<b>Clm Created</b>	Reg No: SLX5574J. Acct Date: 2019/10/30. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Automotive Repair Centre Pte Ltd (HQ)	[A] HOW MEI KWAN
4	03 Nov 2019 10:17	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Nov 2019 10:17	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/12	[A] HOW MEI KWAN
6	03 Nov 2019 10:17	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Nov 2019 10:18	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	03 Nov 2019 10:18	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	08 Nov 2019 08:11	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% (BOLA 27)	[A] CHEW HSIAO TONG
10	08 Nov 2019 09:46	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/12. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari NagaraJan
11	08 Nov 2019 09:46	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari NagaraJan
12	20 Nov 2019 13:22	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	20 Nov 2019 13:22	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/03/29.	[A] JOANNE LEE KHANG MIN
14	20 Nov 2019 13:22	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	09 Dec 2019 11:32	<b>Adj Mandate Request</b>	Cur.Req:4387.00:PODS Liability: 100% *Quantum: (a)CORw/GST: \$3,852.00 + (b)LD Rw/GST(5days x \$100.00): \$535.00 = Total: \$4,387.00 *Vehicle Model: Honda Shuttle (1496cc) *5 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2351250	20 Nov 2019 13:22:41	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX5574J	SHD3834A	11.77

## Print Received Message

This mail is associated with :

**\*SLX5574J (MCT19100692)**

**[SHD3834A]**

TP

ZOOM ENGINEERING PTE LTD

Oct 30 2019 7:00AM

[COMFORT TRANSPORTATION PTE LTD]

Automotive Repair Centre Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 10/12/2019 11:24 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4387.00) - SLX5574J - Claim Handler: Pool Chin Han Daniel

Approved:4387.00:Request TP WS to issue Tax invoice for Repairs in III's favour

## Hsiao Tong (LKKAuto)

---

**From:** ARC Ken <kenguan@automotiverepaircentre.com.sg>  
**Sent:** Thursday, 2 January 2020 2:05 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** 'Lin Shu Juan'; Admin A; 'ARC Raymond'  
**Subject:** RE: Your Ref: SLX5574J \*Our Ref: CC4/III19019371/Epa3 [ACCIDENT INVOLVING SHD 3834A(III) AND SLX 5574J ON 30/10/2019]

Dear Sirs/Mdm,

We confirm acceptance of Total: \$4,387.00

Thank you.

With best regards,  
Ken Ng

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Thursday, 2 January 2020 12:40 PM  
**To:** kenguan@automotiverepaircentre.com.sg  
**Cc:** 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; Admin A <admin-a@lkkauto.com>; ARC Raymond <raymond@automotiverepaircentre.com.sg>  
**Subject:** RE: Your Ref: SLX5574J \*Our Ref: CC4/III19019371/Epa3 [ACCIDENT INVOLVING SHD 3834A(III) AND SLX 5574J ON 30/10/2019]

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,852.00
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 535.00
<b>Total</b>	<b>\$ 4,387.00</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ARC Ken <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>

**Sent:** Tuesday, 3 December 2019 10:15 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; ARC Raymond <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>

**Subject:** RE: Your Ref: SLX5574J \*Our Ref: CC4/III19019371/Epa3 [ACCIDENT INVOLVING SHD 3834A(III) AND SLX 5574J ON 30/10/2019]

Our Ref: **SLX5574J**

Your Ref: CC4/III19019371/Epa3

Dear Ms Chew

Please see attached LOD and relevant documents.

With best regards,

Ken Ng

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 3 December 2019 9:31 AM

**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)

**Cc:** Lin Shu Juan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Your Ref: SLX5574J \*Our Ref: CC4/III19019371/Epa3 [ACCIDENT INVOLVING SHD 3834A(III) AND SLX 5574J ON 30/10/2019]

Your Ref: **SLX5574J**

Without Prejudice

Our Ref: CC4/III19019371/Epa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHD 3834A(III) AND SLX 5574J ON 30/10/2019**

We refer to the above matter.

For COR, recommended amount at **L/sum \$3,600.00**(before GST) with **05** repair days.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

\*  
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Nov 2019 <a href="#">Edit Reg</a>		31 Oct 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,600.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Main Claimant: <b>ZOOM ENGINEERING PTE LTD</b> , Co. Reg. No.: 200512028Z									
Vehicle Reg. No.:	<b>SLX5574J</b>	Date of Loss:	30/10/2019 07:00 - :59 [19 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT19100692</b>	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	<b>SHD3834A</b>	Policy No. (Claimant):	A80467989MCX						
Excess:									
Repairer: <b>Automotive Repair Centre Pte Ltd (HQ)</b> 38 Woodlands Industrial Park E1, #05-18, 757700 Woodlands - Tel: 64688834									
Handling Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Pool Chin Han Daniel</b> ]									
Claimant's Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 12/11/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• III_SG (10/12/2019): Alert - Adj Mandate Approved (S\$4387.00) - SLX5574J - Claim Handler: Pool Chin H...</li> <li>• III_SG (08/11/2019): Alert - Adj Mandate Approved (S\$0.00) - SLX5574J - Claim Handler: Pool Chin Han ...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLX5574J (MCT19100692)  
[SHD3834A]  
TP  
ZOOM ENGINEERING PTE LTD  
Oct 30 2019 7:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Automotive Repair Centre Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View	View in Browser
<b>Photos/Images</b>							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print				
1	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
2	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
3	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
4	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
5	13/11/19 09:18	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>			
6	13/11/19 09:18	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
7	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
8	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
9	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
10	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
11	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
12	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
13	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
14	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
15	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
16	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
17	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
18	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
19	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
20	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
21	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
22	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
23	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
24	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
25	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
26	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
27	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
28	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
29	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
30	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
31	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
32	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
33	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
34	13/11/19 09:18	General View		Load JPG	<input checked="" type="checkbox"/>			
35	13/11/19 09:19	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>			
36	13/11/19 09:19	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>			
37	13/11/19 09:19	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>			
38	13/11/19 09:19	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>			
<b>Documentation</b>							1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print				
1	03/11/19 10:22	EMAIL FROM III DD 31.10.19		Load PDF				
2	03/11/19 10:22	TP ESTIMATE		Load PDF				
3	03/11/19 10:22	TP GIA REPORT		Load PDF				

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	06/11/19 13:26	TP ESTIMATE - MARKED		Load PDF
5	09/12/19 11:21	Authorisation to Act		Load PDF
6	09/12/19 11:21	Rental Receipt & Agreement		Load PDF
7	09/01/20 10:55	WORKSHOP INVOICE		Load PDF
8	09/01/20 10:55	AUTHORISATION TO ACT FORM		Load PDF
9	09/01/20 10:55	DISCHARGE VOUCHER		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/11/19 08:56	Singapore Accident Statement		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19019371/EPA3Q2

Date: 09/01/2020

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No : SLX5574J Insured Vehicle No : SHD3834A  
 Date of Loss: 30/10/2019 Nature of Claim: TP Claim No: MCT19100692

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLX5574J  
 Make & Model: HONDA SHUTTLE, 1.5 G CVT (A) Engine No: L15B5461713  
 Reg. Date: 29/03/2018 (Man. Year: 2018) Chassis No: GK81201460  
 Colour: Silver Odometer: 35977 km  
 Engine Capacity: 1496 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15  
 Front Left Side: Yokohama 5 mm Rear Left Side: Yokohama 5 mm  
 Front Right Side: Yokohama 5 mm Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,970.00	3,192.00	1,778.00	35.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,030.00	1,530.00	500.00	24.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,000.00</b>	<b>4,722.00</b>	<b>2,278.00</b>	<b>32.54</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,600.00</b>		
(S\$)	7,000.00	3,600.00	3,400.00	48.57
<b>+ GST 7.00/7.00% (S\$)</b>	<b>490.00</b>	<b>252.00</b>	<b>238.00</b>	<b>48.57</b>
<b>Nett Amount (S\$)</b>	<b>7,490.00</b>	<b>3,852.00</b>	<b>3,638.00</b>	<b>48.57</b>
<b>+ Car Rental (5.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		<b>535.00</b>		
<b>Nett Liability (S\$)</b>		<b>4,387.00</b>		

## INSPECTION

Date of Assignment: 31/10/2019  
 Date Inspected: 04/11/2019 Inspected At: Automotive Repair Centre Pte Ltd (HQ)  
 38 Woodlands Industrial Park E1, #05-18  
 Singapore 757700  
 Estimated Period of Repair: 5.0 days

**Adjuster:** CHEN TSUE YEE

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 26 Nov 2019)	
<b>Parts:</b>	N/A	HONDA SHUTTLE 1.5 G CVT (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLX5574J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented	1,180.00 F	*1,180.00 FL
2	10		*REAR BUMPER CLIP	Necessary	40.00 F	*30.00 FL
3	1		*REAR BUMPER RETAINER RH	Broken	30.00 F	*30.00 FL
4	1		*REAR BUMPER GRILLE RH	Cut	50.00 F	*50.00 FL
5	1		*REAR BUMPER GRILLE INNER SPONGE BRACKET RH	Not Necessary	60.00 F	*- FL
6	1		*REAR BUMPER GRILLE REFLECTOR RH	Not Necessary	50.00 F	*- FL
7	1		*REAR BUMPER FINISHER COVER NO.6	Not Necessary	30.00 F	*- FL
8	1		*REAR BUMPER TOW EYE COVER	Broken	20.00 F	*20.00 FL
9	1		*REAR BUMPER PROTECTOR NO.8	Not Necessary	40.00 F	*- FL
10	1		*REAR TAILGATE	Dented	1,200.00 F	*1,200.00 FL
11	1		*REAR TAILGATE CHROME GARNISH	Not Necessary	400.00 F	*- FL
12	1		*REAR TAILGATE SHUTTLE EMBLEM	Necessary	60.00 F	*60.00 FL
13	1		*REAR TAILGATE HONDA EMBLEM	Not Necessary	40.00 F	*- FL
14	1		*REAR TAILGATE LOCK	Dented	100.00 F	*100.00 FL
15	1		*REAR TAILGATE RUBBER SEAL	Crushed	180.00 F	*180.00 FL
16	1		*REAR TAILGATE INNER TRIM	Not Necessary	320.00 F	*- FL
17	1		*REAR END PANEL GARNISH NO.10	Crushed	160.00 F	*160.00 FL
18	1		*REAR END PANEL GARNISH COVER NO.7	Not Necessary	90.00 F	*- FL
19	1		*END PANEL	Dented	600.00 F	*600.00 FL
20	1		*REAR WINDSCREEN MOLDING	Necessary	80.00 F	*80.00 FL
21	1		*REVERSE SENSOR	Shorted	200.00 FS	*200.00 FS
22	1		*REAR WINDSCREEN SEALANT	Necessary	40.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>4,970.00</b>	<b>3,930.00</b>
<b>- List Item Discount on L Items 0.00/20.00% (\$\$)</b>	<b>0.00</b>	<b>738.00</b>

<b>Total Parts (\$\$)</b>	<b>4,970.00</b>	<b>3,192.00</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	SPRAY PAINTING REAR BUMPER ,TAILGATE AND INNER PANEL	New	800.00	700.00
2	REMOVE,REPLACE AND REPAIR ACCIDENT AFFECTED AREA	New	800.00	600.00
3	REMOVE AND REFIT REAR BUMPER REVERSE SENSOR	New	100.00	20.00
4	TRANSFER DOOR FITTING AND WINDOW MECHANISM TO NEW DOOR	New	80.00	30.00
5	REMOVE AND REFIT REAR WINDSCREEN	New	120.00	120.00
6	APPLY RUST PROOFING ON REPLACED/REPAIRED PANEL	New	100.00	30.00
7	CHECK AND RECTIFY ELECTRICAL WIRING	New	30.00	30.00
<b>Gross Labour Cost (S\$)</b>			<b>2,030.00</b>	<b>1,530.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >