INS. CASE OWNER:

CC3/CTI19019350/K1ka3

LKK:
IDAC:

ASSIGNMENT

Surveyor: KALVIN DOI: 31/10/2019 Date / Time: 31/10/2019

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No.	SGG 5257Z	Claim No. :	
Name of Insured :	Koh Hong Eng	Policy No. :	
Insured Tel No. :	HP:	Make / Model :	
Excess Sec II :S$	D.O.A : 27/10/2019 01:00	Place of Accident :	SENTOSA GATEWAY
Is driver the owner?	(YES / NO) — YES circled	Nature of Accident :	

If **NO**, Driver Name / Age :

Driver Tel No. : (V/L: YES / NO) — YES circled

OI GIA REPORT: YES / NO (YES circled) ; TP GIA REPORT: YES / NO (YES circled)

Insured Liability : % **Final ? Yes / No**

SHC 8536H →

INSRS:	INSRS:	INSRS:	INSRS:
WSP: CDGE LOYANG	WSP:	WSP:	WSP:
Tel :	Tel :	Tel :	Tel :
Liability :	Liability :	Liability :	Liability :
RMKS:	RMKS:	RMKS:	RMKS:

Date/ Time	
	SHC 8536H - CC3/AIG16010362/Ghb3q2; DOA: 31.5.16 - CS/FCI15004009/Avbq2; DOA:4.3.15 SGG 5257Z - NA/INC12009212/s2 ; DOA: 08.05.12
	Recd TP repo show that both party changed into same lane.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	Email 31.1.20.
After call ltr to OI:	

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:	✓	
Authorisation To Act:	✓	
Release Voucher:	✓	
Final Repair Bill:	✓	
Car Rental Invoice:	✓	
Towing Invoice		
LTA / GIA :	✓	
Medical Bill:		
PIR:		
Mandate/Reject Instruction:		
LOD	✓	
Payment Breakdown Form:		
Post-Repair Photos:	✓	
Others:		

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Amk

Repair Cost: ½ S$ 1,280 (2 days) Reduction: 43 % Email ✓ Call

FINAL SETTLEMENT Date/Time: 19.02.2020 Confirm with Otherside Email ✓ Call

Final Liability: 100	% 50	(Agreed / Assessed) BOLA S/N No. : 19	If NO or B 28, Ass. Lia :
Repair Cost: claim: $1,284.80	S$ 642.40	Both party changed lane.	
Loss of Rental (LOR): $233.90	S$ 116.95	(2 days) x $116.95	
Loss of Use (LOU): -	S$ -	(S$ x days)	
Loss of Income (LOI): $100.00	S$ 50.00	(S$ 50 x 2 days)	
LOR only ☐	LOU only ☐	LOR + LOU ☐ LOR + LOI ☑ [Tick only one]	COPY SENT 19/2/2020
GIA/LTA Search $7.49	S$ 7.49		
Medical:	S$ -		1) Claim status: Normal/Reject/Private Settle
Disbursement:	S$ -	(e.g. Tow/ Independent)	2) Report Format: TT
Legal Cost	S$ -		3) Survey fee: $400
Total: $1,425.39	**S$** 816.84	**Global Sum S$:** 830	

FINAL PAYMENT Date/Time: 19.02.2020 Confirm with: Otherside Email ✓ Call

Payee 1:	S$ 830.00	Name 1:	[illegible] ENGINEERING PTE LTD
Payee 2: (Strike if N.A.)	S$	Name 2:	
Payee 3: (Strike if N.A.)	S$	Name 3:	

(08/11/13)

Surveyor: Kelvin

REF: 193801/CK

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rport: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 30 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHC8536H Yr Regn: 10 Oct 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or _____

Make: Hyundai Elantra c.c 1685

Colour Blue A/C: Insulated / Std / NI / NA

Sp.Reading 45 6328 T/Radio: Insulated / Std / NI / NA

Eng/No: _____

C/No: KMHL841UMGU081004

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inoperative / Jammed / Leaked / Burnt or _____

Brake: Inoperative / Jammed / Leaked / Burnt or _____

Modi : Nil / S/Rim / STD Rim or _____

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Dunlop

Front		Rear	
R/Bal.	7 mm	R/Bal.	7 mm
L/Bal.	7 mm	L/Bal.	7 mm
D.O.A.	27/10/15	D.O.I.	31/10/15

Survey held at CDGE (Loyang)

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or o/s Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	CTI
	4/. +1,500 ($60 + 907.84 45%) 4/.

Date/Time, File Pass to?

1) _____

Date/Time, File Return to?

2) _____

☐ : Preli. Report

☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp ($ _____)

☐ Interview ($ _____)

Survey Fee:

Transportation:

__S + RS, __SI

Photos

Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/CTI19019350/K1ea3

Date: 04.11.2019

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. **SHC 8536H**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 31/10/2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S$	2,357.84
Revised Estimate Amount	: S$	1,200.00
"Check" Items Amount	: S$	-
Total (Including Check Items)	: S$	1,200.00

Market Value	: S$	-	(est.)
LTA Reimbursement Value	: S$	-	(est.)
Nett Value	: S$	-	(est.)

Description of Damage:
The vehicle sustained damages at the O/S Front portion

Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

ComfortDelGro Engineering

A member of ComfortDelGro

ComfortDelGro Engineering Pte Ltd

Workshops

Date/Time: 01.11.2019 09:02 Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305345604

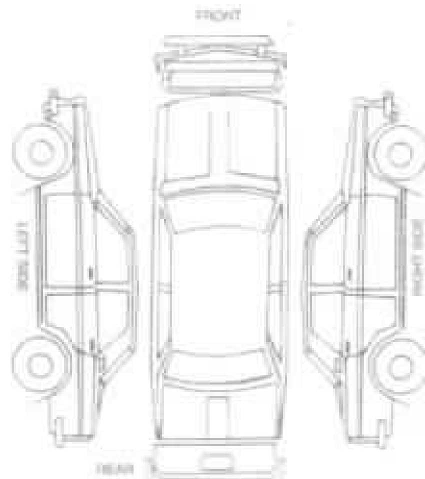
CUSTOMER	
NAME	COMFORT TRANSPORTATION PTE LTD
CUSTOMER NO.	7010045
ADDRESS	383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755
(R)	(O)
(P)	Kalvin - china
ACCOUNT CARD NO.	

REGN NO.: SHC8536H	MILEAGE
MAKE: HYUNDAI	FUEL E ... 1/2 ... F
MODEL: I-40	DATE/TIME IN: 31.10.2019 17:31
YR OF MANU.: 10.12.2015	TARGET DATE
CHASSIS CODE: KMHLB41UMGU081001	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 27.10.2019
NATURE: 3P 27.10.2019

S/NO	LABOR CODE	DESCRIPTION



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

No.: SHC8536H LIMTS

Name of Service Advisor

Signature/Date

Returned to Service Reception upon collection

Exit Pass

Vehicle No.: SHC8536H

Name of Service Advisor

Date

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD China Taiping CL(S) TS

REPAIR ESTIMATE*

LKF-kalvin.

VEHICLE NO : **SHC8536H**

MAKE :

DATE **01/11/19**

MODEL : **HYUNDAI i40**

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			$1,052.20
	Front Fender (RH) X repair			$663.00
	Front Wheel Cap (RH) X			$107.10
	SUB TOTAL			**$1,822.30**
	LESS 20%			$364.46
	DISCOUNTED TOTAL			**$1,457.84**
	Labour Charge			
	Panel Beating			280 $300.00
	Spray Painting Charge			500 ~~$250.00~~ 400
	Tuff Kote			$40.00 X
	Tow Fee			$60.00 X
	TOTAL LABOUR			**$650.00**
	ESTIMATE TOTAL			**$2,107.84**

Kalvin (CICK)

31/10/19 (530)

2 Days

4/5

After Repair photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD China Taiping CL(S) TS

REPAIR ESTIMATE*

VEHICLE NO : **SHC8536H**

LKK-Kalvin.

MAKE : **DATE** **01/11/19**

MODEL : **HYUNDAI i40**

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			$1,052.20
	Front Fender (RH) X repair			$663.00
	Front Wheel Cap (RH) X			$107.10
	SUB TOTAL			**$1,822.30**
	LESS 20%			$364.46
	DISCOUNTED TOTAL			**$1,457.84**
	Labour Charge			
	Panel Beating			~~$300.00~~ 280
	Spray Painting Charge		~~500~~	~~$250.00~~ 400
	Tuff Kote			$40.00 X
	Tow Fee			$60.00 X
	TOTAL LABOUR			**$650.00**
	ESTIMATE TOTAL			**$2,107.84**

Kalvin LKK

31/10/19 1520

2 Days

4/5

After Repair photo

LKK Auto Consultants ... the Repairer of the following ... To resurvey ... To display damaged ... Parts prices are subject to ... Third party survey is on a "Without Prejudice" basis ... No illegal modification(s) is allowed ... Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

ComfortDelGro Engineering

A member of ComfortDelGro

ComfortDelGro Engineering Pte Ltd

☎ 6553 1111
SPARK Assist
Recovery • Towing • Accident

Appointed Partners

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

1. Date: 28/10/19   Time Received: 0125 ✓

2. ☐ New   ☐ SPARK Kakis

Name of Customer : Chuy Teck Hiong

Contact No. : 91662000

Vehicle No. : SHC8536H

Make / Model / Colour : I40

Email :

3. Vehicle Type:
- ☐ Private
- ☑ Taxi (CTPL/CCPL)
- ☐ Fleet
- ☐ STK (Boon Lay)

4. Type of Towing:
- ☑ Normal Tow
- ☐ King Dolly
- ☐ Flat Bed
- ☐ Crane-up

5. Nature of Service:
- ☐ Jumpstart
- ☐ Recovery
- ☐ Change Tyre / Battery

6. Parts Replaced/Remarks:

7. Location: Woodlands Ave 5

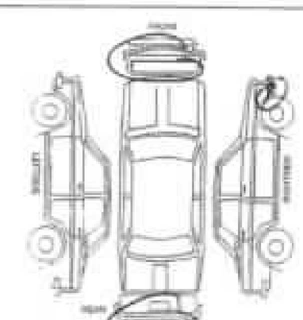
8. Vehicle Tow - In Workshop:
- ☐ Smoky Exhaust
- ☐ Overheating
- ☐ Brake Faulty
- ☐ Starting Problem
- ☑ Accident
- ☐ Return Taxi
- ☐ Wheel Jammed
- ☐ Steering Faulty
- ☐ Alternator Faulty
- ☐ Loss Power
- ☐ Engine Stalled

9. Preferred Workshop:
- ☐ Braddell
- ☐ Sin Ming
- ☐ Senoko
- ☐ Others: ____
- ☑ Loyang
- ☐ Sungei Kadut
- ☐ Komoco (UBI / Leng Kee)
- ☐ Pandan
- ☐ Ubi
- ☐ Cycle & Carriage (PD)

10. Odometer Reading :

Fuel Level : F | 1/4 | 1/2 | 3/4 | E

11. Radio / CD Player
- ☐ OK
- ☐ Faulty
- ☐ Not tested



#: Cracked   X : Dented
/ : Scatched   O : Missing

Signature of Customer

Job Attended

12. Tow Truck / Recovery Van : ☐ VRS ☐ QA ☐ GAO ☑ TZ ☐ YISHUN TOWING ☐ OTHERS

Name of Driver : Bay

Vehicle No. : YN7337M

Time Dispatch : 0125

Time of Arrival : 0200

Time Completed : 0245

Cash Invoice Details (if applicable)

13. Cash Invoice No. :

Customer Acknowledgement

I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.

I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.

Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

28/10/19	0200	
Date	Time	Signature of Customer

14. WORKSHOP

Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard

CUSTOMER'S COPY

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305345604

Date : 04/11/19

FINALIZATION FORM

To : LKK Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHC8536H Date of Accident : 27-Oct-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA TAIPING --- SGG5257Z

2. The finalized amount shall be:

(a)	Spare Parts after List discount		
(b)	Labour Charges		
	Total for Part-By-Part Repair Cost		
(c.)	Lumpsum Repair (if applicable)		
	Total for Lumpsum repair cost after Less:	20%	$1,200.00
	Final Lumpsum Repair cost		**$1,200.00**

3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : LIM T S

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature

Name : KALVIN

Date : 5/11/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	----------			
4. LTA Search Fee	$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6 Overrun				

Remarks:

Mei Kwan (LKKAuto)

From: Tang Hock Lye <hocklye.tang@sg.cntaiping.com>
Sent: Tuesday, 5 November, 2019 5:05 PM
To: Claims Dept of CTI; Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Jeffrey Tay
Subject: RE: OUR REF: SNM19D205113-SGG5257Z-CML- Accident Involving SGG5257Z (OI : CTI - TBA) and SHC8536H (TP : LKK REF - CC3/CTI19019350/K1ka3) on 27/10/2019
Attachments: SGG5257Z- SAS Report.pdf

Categories: HMK

Dear Mei Kwan

Please refer to attached our insured SAS report.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept of CTI
Sent: Tuesday, November 5, 2019 1:14 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tang Hock Lye <hocklye.tang@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>
Subject: OUR REF: SNM19D205113-SGG5257Z-CML- Accident Involving SGG5257Z (OI : CTI - TBA) and SHC8536H (TP : LKK REF - CC3/CTI19019350/K1ka3) on 27/10/2019

Dear Ben,

Please revert LKK.

Note: officer in charge – Ben Tang

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00
SPRINGLEAF TOWERSINGAPORE 079909

Ref : CC3/CTI19019350/K1ea3n2

Date : 19-02-2020

Code : CTI

1.	Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	SGG 5257Z	**Veh. Inspected**	SHC 8536H
	Policy No.	DMPCSN1224561806	**Coverage ($)**	0.00
	Claim No.	SNM19D205113	**Excess ($)**	0.00
	Assign From		**Assign Date**	31/10/2019

2.	Vehicle Particulars & Condition			
	Make & Model	HYUNDAI I40	**c.c**	1685
	Engine No.	HIDDEN	**Year of Reg.**	2015
	Chassis No.	KMHLB41UMGU081001	**Colour**	BLUE
	Odometer	456328	**Steering**	IN ORDER
	Brakes	IN ORDER	**Modification**	STANDARD ALLOY RIM
	General	FAIR		

3.	Conditions of Tyres			
		Size	**Make**	**Balance**
	R/H Front Tyre	205/60 R16	DURATURN	7 mm
	L/H Front Tyre	205/60 R16	DURATURN	7 mm
	R/H Rear Tyre	205/60 R16	DURATURN	7 mm
	L/H Rear Tyre	205/60 R16	DURATURN	7 mm

4.	Description of Damages
	THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.

5.	General Information			
	Accident Date	27/10/2019	**Inspection Date**	31/10/2019
	Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a.	Remarks
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b.	Estimate Days of Repair	
	ESTIMATED NORMAL PERIOD FOR REPAIR:	**2 Working Days**

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8536H

Qty	Description of Parts	Condition	Estimate By Workshop ($))	Our Adjusted ($)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER COVER	CUT	1,052.20	1,052.20
1	FRONT FENDER (RH)	TO REPAIR SEE LABOUR	663.00	-
1	FRONT WHEEL CAP (RH)	SERVICEABLE	107.10	-
	LESS 20% DISCOUNT		-364.46	-210.44
			1,457.84	841.76
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT FENDER (RH).		300.00	280.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	TUFF KOTE.	NOT NECESSARY	40.00	-
	TOW FEE.	NOT NECESSARY	60.00	-
			900.00	680.00
	GRAND TOTAL		**2,357.84**	**1,521.76**

	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			**1,200.00**

Report Ref No. CC3/CTI19019350/K1ea3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor