Veron Chen (LKKAuto)

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sq>

Sent: Monday, 4 November 2019 12:03 PM

To: Elaine Cheong

Cc: Claims Dept of CTI; Jeffrey Tay; SUR

Subject: Re: OUR REF: SNM19205100-SJP98R-CML- DTP / OUR CLIENT SMJ1388T DOA:

25/10/2019 POLICY NO. P2287026 YOUR INSURED SJP98R

Hi Elaine,

Pls advise liability for this case.

Thanks.

Regards, Zila Ah Lim Motor (AMK) 10 Ang Mo Kio Ind Pk 2A #01-09 AMK AUTOPOINT S568047

Tel: 64831244 Fax: 64836170

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Sent: Thursday, 31 October 2019 5:14 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19205100-SJP98R-CML- DTP / OUR CLIENT SMJ1388T DOA: 25/10/2019 POLICY NO.

P2287026 YOUR INSURED SJP98R

WITHOUT PREJUDICE

Dear Zila,

We refer to your email of 30.10.19.

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Elaine Cheong

Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Claims Dept of CTI

Sent: Wednesday, 30 October, 2019 2:59 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>;

zila@ahlimmotor.com.sg

Subject: OUR REF: SNM19205100-SJP98R-CML- DTP / OUR CLIENT SMJ1388T DOA: 25/10/2019 POLICY NO.

P2287026 YOUR INSURED SJP98R

Dear Elaine,

Please conduct PRS for SMJ1388T.

Note: officer in charge - Elaine Cheong 63896530.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Zila @ Ah Lim Motor Company [mailto: zila@ahlimmotor.com.sg]

Sent: Wednesday, 30 October, 2019 10:27 AM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>> **Cc:** Chong Boon Sen < <u>boonsen.chong@sg.cntaiping.com</u>>

Subject: TP / OUR CLIENT SMJ1388T DOA: 25/10/2019 POLICY NO. P2287026 YOUR INSURED SJP98R

Hi Claims Dept,

Kindly arrange for the vehicle to be survey. Note: Vehicle is not in - To be arrange.

Thanks.

Regards, Zila Ah Lim Motor (AMK) 10 Ang Mo Kio Ind Pk 2A #01-09 AMK AUTOPOINT S568047

Tel: 64831244 Fax: 64836170

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com