9019347 / USF30 pecial Instruction:	
ENT (Office)	4.4p.n
Bill to:	
Tel: 67 44 4605	
Claim No: COMPG 19001964	
Excess:	
H.O.D. Endorsement:	1
	Claim No: COMPG 1900196 4  Excess:  D.O.A. 18.10. 261

\_\_\_\_\_\_

### Summer Lee (LKK Auto)

From:

Pauline Soh <pauline.soh@ergo.com.sg>

Sent:

Friday, 1 November, 2019 4:12 PM

To:

bonnie kwok; Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-

a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)

Cc:

Ivy Yong; Phoebe Xie

Subject:

RE: Claims ref no. (P) CDMPG19001968 Urgent: Pre-Repair Inspection: Your Vehicle: SBR 2577 X; Our Ref: SiangHui-GBH 5125 A; Accident Involving GBH 5125 A & SBR

2577 X on 18 October 2019

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

\*\*\* NOTE: Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Date Classification: Confidential, C3

Warmest Regards, Pauline Soh ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985 DID.: +65 6829 9194 pauline.soh@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Friday, 1 November 2019 2:15 pm

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Pauline Soh; Ivy Yong; Phoebe Xie

Subject: Re: Claims ref no. (P) CDMPG19001968 Urgent: Pre-Repair Inspection: Your Vehicle: SBR 2577 X; Our Ref:

SiangHui-GBH 5125 A; Accident Involving GBH 5125 A & SBR 2577 X on 18 October 2019

Dear Sirs.

Our client agrees to LKK Auto Consultants as the Single Joint Expert (SJE).

Please let us have their report in due course.

Kindly request for the SJE to contact the repairers, M/s Siang Hui Motor Works at 6744 4605 to make the necessary arrangements.

Regards, \$T

### **BONNIE KWOK LLC**

Advocates & Solicitors 101A Upper Cross Street #08-12 People's Park Centre Singapore 058358

TEL: 6536 6026 FAX: 6536 2279

email: litigation@bonniekwok.com

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

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On Fri, 1 Nov 2019 at 10:14, ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg > wrote:

Dear ST.

Please refer to our list of surveyors:

1.	ĄIS	Automobile Inspection Services Pte Ltd			
2	FTA	FormTeam Consultancy Pte Ltd			
3	IAS	Infiniti Appraisal Service			
4	JPK	JP Knights Pte Ltd			
5	LBS	L.B.S Auto Consultants Pte Ltd			
6	LKK	LKK Auto Consultants Pte Ltd			
7	PS	Priority Services			
8	VAC	Vicom Ltd			
9	AJAX	AJAX Inspection Services Pte Ltd			
10	QRM	Quantum Risk Management (S) Pte Ltd			
11	AA	Appraisal Associate			

Date Classification: Confidential, C3

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID. +65 6829 9194

pauline.soh@ergo.com.sg

**ERGO** 

www.ergo.com.sg



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From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Thursday, 31 October 2019 3:50 pm

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Urgent: Pre-Repair Inspection: Your Vehicle: SBR 2577 X; Our Ref: SiangHui-GBH 5125 A; Accident

Involving GBH 5125 A & SBR 2577 X on 18 October 2019

Dear Sirs.

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. GBH 5125 A at M/s Siang Hui Motor Works, Block 3006 Ubi Road 1 #01-338 Singapore 408700.

Regards,

ST

### **BONNIE KWOK LLC**

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email: litigation@bonniekwok.com

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# > Back to OneMotoring

# **Enquire PARF/COE Rebate for Registered Vehicle**

### **Vehicle Owner Particulars**

Owner ID Type: Business

Owner ID: 309J

**Vehicle Details** 

Vehicle No.: GBH5125A

Vehicle to be Exported: No

Intended Deregistration Date: 04 Nov 2019

Vehicle Make: NISSAN

Vehicle Model: NV200 1.5 MT

Primary Colour: Silver
Manufacturing Year: 2017

Engine No.: K9KE628D437940

Chassis No.: VSKYBAM20Z0157754

Maximum Power Output: -

Open Market Value: \$20,486.00
Original Registration Date: 29 Jun 2018
First Registration Date: 29 Jun 2018

Transfer Count: 1

Actual ARF Paid: \$1,025.00

**Intended PARF Rebate Details** 

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 28 Jun 2028

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

PQP Paid: \$15,787.00
COE Rebate Amount: \$13,655.00
Total Rebate Amount: \$13,655.00

The information contained herein is correct as at 04 Nov 2019

OK

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Flexible Loan. Trade In Are Welcome, 100% Deposit Refund For Unapproved Loan. Classic Credit StarAd

<ul> <li>Free VICOM evaluat</li> </ul>	on
<ul> <li>Free grooming and 6</li> </ul>	
	insures quality service
	hire purchase association
■ 100% deposit refund	for unapproved loan
NIC VONCTE	E SENG MOTOR PTE LTD
CIES TONG EC	L SENO MOTOR FILE ELD

Browse by Category 6 vehicles

Post an Ad

NV200

Ways of Selling

Advanced Search | M. Mileage

Sort by Date Posted

Submit (

Status

20 results/page

Search Selection

NV200

Make

Advertiser Login

\$46,800

\$5,400 /vr

Any

02-Jul-2018

1.461 cc

29.895 km

**Available** 

Nissan NV200 1.5M

Van

Available

Fuel Type: Diesel

1 Owner Only. New Stock, No Gimmicks, 100% Super Low Mileage Bound With Accident Free. Original Paint, Tip Top Good Condition Di... Tags: 2016 Nissan NV200, 2018 pissan nv200, Nissan NV200, nissan nv200, Nissan, NV200, nv200, Used

Posted: 31-Oct-2019

\$59,900

\$6,700 /yr

12-Oct-2018

1.461 cm

Van

Available

Nissan NV200 1.5M Fuel Type: Diesel

\$0 Drive Away! No Gimmick! All Must Go! Ready Stock Nissan Ny200 1.6 Manual Euro 6, Low-Interest Rate! Immediate Handover, Warr...

KSL Automotive Pte Ltd Posted: 26 Oct-2019

Nissan NV200 1.5M

\$40,888

\$4,780 /уг

21-May-2018

1,461 cc

Available

Fuel Type: Diesel

Sporty Black! Almost New Nissan NV200! Under Warranty! No Gimmicks! Euro 6 Model! Full Accessories! Comes With Full Rear Glass Pa..

Net Link Partners Pte Ltd.

Posted: 01-Oct-2019 Tags: 2018 Nissan NV200, 2018 nissan nv200, Nissan NV200, nissan nv200, Nissan NV200, nv200, Used Nissan

Tags: 2018 Nissan NV200, 2018 nissan nv200, Nissan NV200, nissan nv200, Nissan, NV200, nv200, Used



Nissan NV200 1.5M

Fuel Type: Diesel

\$58,800

\$6,840 /yr

06-Jun-2018

1.461 cc

Van

Available

The Most Reliable Van In Whole Market, We Provide The Best Price, Best Service, Best Product And Low Interest. Please Call Or SMS Ou...

Posted: 27-Sep-2019

Tags: 2018 Nissan NV200, 2018 nissan nv200, Nissan NV200, nissan nv200, Nissan, NV200, nv200, Used



#### Extra Storage Compartment For Nissan Cars

Various size of armrest console boxes for Nissan models. Extra storage compartment for Nissan cars! Text us for a quote.

More info about this product



Nissan NV200 1.5M

\$51,800

\$6,020 /vr

11-Jun-2018

1.461 cc

Available

Fuel Type: Diese

Original Silver Paintwork. Fully Maintain By Agent. Just Done Servicing. Under Warranty, Buy With A Peace Of Mind. No Accident And Ve...

I-Deal Auto Trading Pte Ltd

Posted: 17-Sep-2019 Tags: 2018 Nissan NV200, 2018 nissan nv200, Nissan NV200, nissan nv200, Nissan, NV200, nv200, Used Nissan

\$53,800 \$5,960 /yr 13-Nov-2018

1,597 cc

210 km

Available

Nissan NV200 1.6A Fuel Type: Petrol

5 Years Warranty, Finance Up To 100% At Attractive Interest Rate, Call To Enquire Now. Tan Wei Auto Pte Ltd

Posted: 08 Sep-2019

Tags: 2018 Nissan NV200, 2018 nissan nv200, Nissan NV200, nissan nv200, Nissan, NV200, nv200, Used

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Date: 06 Nov 2019

### **Preliminary Advice**

Insured Vehicle No : SBR2577X

TP Vehicle No

: GBH5125A

Accident Date

: 18/10/2019

Make

: NISSAN NV200

Assignment Date

: 05/11/2019

Date of Inspection : 04/11/2019

Est. Duration of Repair

; 5 days

Inspection At

: SIANG HUI MOTOR WORKS (HQ)

3006 UBI ROAD 1, #01-338

SINGAPORE 408700

# Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion, n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,006.46
Revised Amount	:S\$	5,147.81
Check Items (Estimated)	:S\$	0.00
Total	:S <b>\$</b>	5,147.81

:S\$ Lump Sum Repair

### **Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

#### Remarks

(	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments : TP : WP

<u></u>	(E) (EAM) (INSMARI)
Accident Statement	Reporting Only
Type of Claim	Third Party La Own Daniage Time 10:00 am
Date of Accident	Leng Kee Road
Loc ation of Accident	Clear / Raining / Others:
Weather Condition	
Road Surface	Dry Wet Others:
Nobicle	
Details of Own Vehicle	(Bif 5125 A
Veh ide No.	
Veh icle Made	* EQ
Insu rance Company	* DMCPHB19-003362
Policy No.	* Comprehensive Third Party & Theft Third Party
Type of Policy	Private Commerical Hire & Reward
Exact Purpose Usage	
Name of Register Owner Com	pany Happy Times International
<u></u>	*   Lindoor :
Occupation Owner's NRIC No Co Reg No	530673095
	9271×028
Contact No Email Address	* tenn teuren . xiao@ yahoc.com.sq
Eman Address	Ren Pei Tun
Name of Driver	S747 63 97 I
Driver's NRIC No.	92714028
Contact No	26 Woodlands Dave 16 #05-14 (s) 737882
Address	* 16/2/WOI
Date of Driving Pass	Male Female
Gender	Indoor: Outdoor:
Occupation	moon -===================================
Relationship of Driver with I	nsured *
Details of Other Party (B	3)
	* SBK 1517X
Vehicle B's Vehicle No	*
Vehicle Category	Heng Te. Pheow
Name of Driver	\$1247464D.
Driver NRIC No.	
Contact No.	
Other Information	
Any Material or Property D	Oamage No Yes
Anybody Injuries	No. 1 Testivante
Injured Party Conveyed by	Ambulance Vo. Ves
Police Report	107 - 10
Video captured	No / U Yes
Accident Scene Photos	No / Yes
PAGE 1	
TAUE 2	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Oriver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

Tel: 67444605 Fax: 67440726 REG. No. 322208/00M lehicle No: GBH 5125A 10 % LABOUT Charges: remove replace all accident accidens 911 P-3321.50 must beiret in eyed and n from approval from Insurar de Compres, 10% 2988 V

Merimen e-Claims Page 1 of 1

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

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Main Claimant:	:	-									
Vehicle R No.:	eg.	GBH5125	A			Date of Los		2019 00:00 - :59 nths and <b>19</b> Day		Reg Date	(Man Yr)]
Claim Tyr	pe:	TP / CDMF	G19001968			Policy/Cove Note No.:	:r				
Vehicle Ro No. (Insured)	-	SBR2577X				Policy No. (Claimant)					
- <del>1</del>						Excess:					
Repairer:		Siang Hul M	lotor Works (HQ)	3006 Ubi Road 1,	#01-338,	408700 Ub	- Tel: 674	44605			
Handling Insurer:		ERGO Insu	rance Pte. Ltd. (H	<b>Q)</b> - Tel: 6829 919	9 [Har	dled by Pho	ebe XIe -	6829 9191]			
Adjuster:		LKK Auto C	onsultants Pte Ltd	J (HQ) - Tel: 6256	-3561	[Handled by	MARCUS	CHUA] [Fina	I Rpt du	e 14/11/2	:019]
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Page 1 of 2 Merimen e-Claims

### **Claim Documents**

\*GBH5125A (CDMPG19001968) [SBR2577X] TP

# Oct 18 2019 12:00AM [-] Slang Hui Motor Works

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### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save	Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/EGI19019347/USF3E2

Date:

14/11/2019

REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No:

GBH5125A

Insured Vehicle No:

**SBR2577X** 

Date of Loss:

18/10/2019

Nature of Claim:

Claim No: CDMPG19001968

25019 km

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

**GBH5125A** 

Make & Model:

NISSAN NV200, 1.5 D MT ABS AIRBAG 2WD

Engine No:

K9KE628D437940

Reg. Date:

6DR (A)

29/06/2018 (Man. Year: 2017)

Chassis No: Odometer:

VSKYBAM20Z0157754

Colour: **Engine Capacity:**  Grey

1461 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

**CONDITION OF TYRES** 

Front Tyre Size:

175/70 R14

Rear Tyre Size:

175/70 R14

Front Left Side:

Goodyear 6 mm

Rear Left Side:

Goodyear 6 mm

Front Right Side:

Goodyear 6 mm

Rear Right Side:

Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,426.46	2,989.35	2,437.11	44.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,580.00	1,700.00	880.00	34.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,006.46	4,689.35	3,317.11	41.43
Approved Total (Overridden) (S\$)		3,700.00		
Nett Amount (S\$)	8,006.46	3,700.00	4,306.46	53.79

INSPECTION

Date Inspected:

Date of Assignment:

01/11/2019

04/11/2019

Inspected At:

Siang Hui Motor Works (HQ)

3006 Ubi Road 1, #01-338

Singapore 408700

Estimated Period of Repair:

5.0 days

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# **REPAIR DETAILS**

Reference

Part Source:

(Last Synchronised: 14 Nov 2019)

Parts:

N/A

NISSAN NV200 1.5 D MT ABS AIRBAG 2WD 6DR (A) (Model not available in database)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for GBH5125A)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR	Badly Dented	1,651.80 FN	*1,219.70 FN
2	1		*FRONT DOOR W/STRIP	Necessary	238.80 FN	*161.50 FN
3	1		*CENTRE PILLAR	Badly Dented	658.60 FN	*658.60 FN
4	1		*SIDE DOOR	Badly Dented	1,281.70 FN	*1,281.70 FN
5	1		*REAR FENDER	Repair	1,554.30 FN	*- FN
6	1		*SIDE DOOR RAIL WAY	Not Necessary	385.60 FN	*- FN
7	1		*REAR FENDER W/STRIP	Not Necessary	258.60 FN	*- FN
F≖Fra	anchise	part. N=Nettite	emDisc.		• • •	
				Sub Total (S\$)	6,029.40	3,321.50
			- Nett Item Discount on N	602.94	332.15	
				5,426.46	2,989.35	

Report was unsubmitted during this print-out.

Adjuster Report Page 3 of 3

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

Νφ	Particulars	Lab.Type	Repairer's	Amount
<u>Lab</u>	our Items			
1	TO REMOVE, REPLACE ALL ACCIDENT PARTS AND REALIGN ALL ACCIDENT TO SAME	New	1,380.00	900.00
2	TO SPRAY PAINTING	New	1,200.00	800.00
	Gross Labour Cost (S\$)		2,580.00	1,700.00
ļ —	Report was unsubmitted du	ring this acint out		

< END OF ESTIMATES >