

22/03/2002

ASS. REC. BY:

REF:

CS/AG1 19019346 144 f3/2

Special Instruction:

Surveyor

Huck Amy

ASSIGNMENT (Office)

From (Person):

Julie Mangubat

of

AG1

Date/Time:

1.11.19 3:33pm

Estimated Cost:

Bill to:

OD TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

Bicycle (Orbea Campe Dism)

Insured:

at Workshop m/s

Sun Watt & Co

Tel:

6445 4755

of

53 Ubi Ave 1 # 03-08 Paga ubi

Policy No:

Claim No:

C10004309 / JM

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

1.11.19 3:44pm

Person Contacted:

Migel

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

CS/111 19014902 / Gtd3er

RCA - 01/11/2019

REF: AGI

ASSIGNMENT

From: Date: 5/11/2019

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: Bicycle

at Workshop m/s soon watt

of 53 ubi Avenue 1 # 03-08 Puyu ubi

Insured: Ind. park

Policy No.

Claims No.

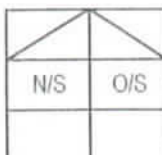
Sum Insured: Excess:

(Client's Record)

Make of Veh: Bicycle Model: orbea carpe Diem

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{up}

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: Yr Regn: /

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Bicycle

Make: C.C.

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 700 / 25C

R: 700 / 25C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 4 mm ^{compass}

L/Bal. mm

D.O.A. 1/11/19

Survey held at

Rear

R/Bal. 4 mm ^{compass}

L/Bal. mm

D.O.I. 5/11/19

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

bicycle found damaged

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

6/11/19 Submit \$1531 = 2 days (Red \$70, 4%) (PIP)

7/11/19 Insurance agree need to put in the damage report

↑ 97819685

Mr. Nigel → sales@soonwatt.com

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

7/11/19 Typist

Days Of Repair: 2

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL

290

290

Report Format:

Lump Sum / L.B. / C

PIP \$1531-00

Summer Lee (LKK Auto)

From: Julie Mangubat <julie.m@budgetdirect.com.sg>
Sent: Friday, 1 November, 2019 3:33 PM
To: SUR; Nivitha (LKK Auto)
Subject: Our ref: C10004309/JM || Your ref: TBA
Attachments: Bicycle Damaged Assessment report (draft) Steven Lim.pdf

Importance: High

Hi Team

We would like to appoint LKK to survey on a without prejudice basis the third party bicycle.
Please find attached estimates given by the workshop.

Can we survey it today, as the bike is at their premises:

Contact Person: Nigel
Contact number: 6445 4755
Address: 53 Ubi Ave 1, #03-08 Paya Ubi Industrial Park Singapore 408934

Thank you,

Julie Mangubat
Executive, Claims

T +65 6540 2181
F +65 6725 0853
E julie.m@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924
budgetdirect.com.sg

auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee,

confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

The followings are recommended for replacement due to the findings listed in the summary above..

1	HandleBar Grip (Lock-On)	S\$ 40.00	✓	CRA
2	Shimano XT V-Brake Set (Lever + Caliper)		X	cut
	Shimano XT BR-T780 V-Brake Caliper	S\$ 120.00	✓	cut
	Shimano Deore BL-T611 Brake Lever	S\$ 40.00	✓	cut
* Shimano V-Brake Lever will require special ordering and Shimano Singapore does not have stock of them at this moment. Prices quoted are based on https://www.bike-components.de and freight cost is estimated.				
3	Tyres replacement: Continental GatorSkins 700x25c (est \$70 each)	S\$ ¹⁰⁰ 140.00	✓	CRA
4	Saddle replacement: Ergon ST Gel Touring/ Urban/ E-Bike Ergonomic Saddle (SRP: \$93.00)	S\$ 70.00	✓	CRA
5	Cable Housing and Cables Replacement: Jagwire	S\$ 90.00	✓	cut
6	Pedal Replacement: Shimano XT PD-M8000	S\$ 121.00	✓	cut
7	Frame Damaged assessment and repair (estimated) * This is based on estimate from our previous client's repair work at Rebound Center Singapore.	S\$ 300.00- S\$700.00	✓	
8	Bicycle damage report	S\$100.00	✓	
9	Bicycle Repair and Servicing * inclusive of minor cleaning, stripping of components (necessary for sending frame for repair work, wheel-truing, hanger alignment, Cable and housing replacement, etc	S\$ ¹⁵⁰ 180.00	✓	

Overall Repair cost is estimated to be \$1,200 - \$1,600

Important:

All prices quoted are in Singapore dollars and may be subjected to changes without further notification. These may include price increased by manufacturer and any other external factors beyond Soon Watt & Co.'s control.

We, Soon Watt & Co., certified that this Bicycle Damaged Assessment Report is carried out without bias, based on the actual subject and our best knowledge provided by bicycle and bicycle's component manufacturers throughout our years of operation.

P/P repair
2 day
workshop Account Finalised
amount \$1530, agreed by Mr. Nigel Ng

1601



Bicycle Damaged Assessment Report

For Mr. Steven Lim
by Soon Watt & Co. (23rd Oct 2019)
Business registration no.: 06167900c
Prepared by Nigel Ng

Bicycle:

Orbea Carpe Diem



Overall Inspection:

1. Cockpit area



- a. Right handlebar grip's Lock-on hardware is missing. This is possibly knocked off due to the impact against the floor. Replacement recommended.

- b. No signs of damaged was found on the bar



- c. Stem has been taken out to inspect handlebar's bore area and the fork's steerer. No signs of damages were found on both bar and fork steerer.



- d. Brake Lever. Left side lever has serious cracked and it's beyond repair. Replacement recommended.

2. Wheels



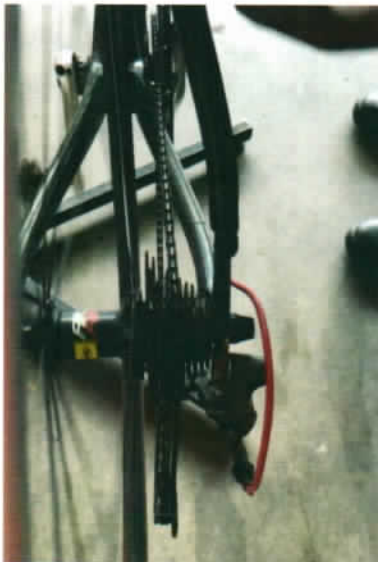
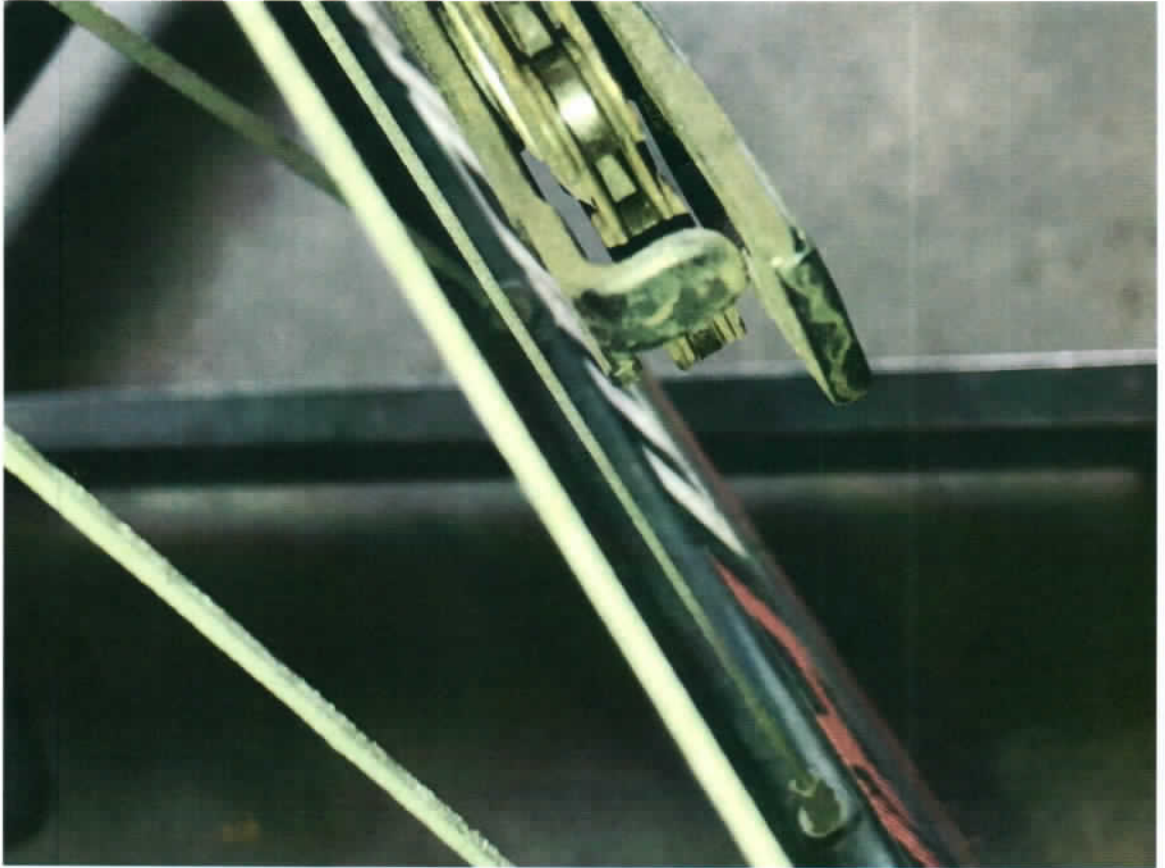
- a. Both front and rear tyres showing a hole exposing the inner layer of the tyres. This is largely due to sudden braking and skiing of the tyres against the rough road surface. Replacement recommended.
- b. Both wheels are no longer true and require wheel truing.
- c. Brake Pad has been worn out. Replacement recommended.

3. Chain



a. Chain is intact and not stretched

4. Rear Derailleur Hanger



- a. The hanger is slightly bent and requires servicing. Shifting is not functioning precisely and the derailleur cage is very closed to the wheel's spokes at the lowest gearing.

5. Pedal



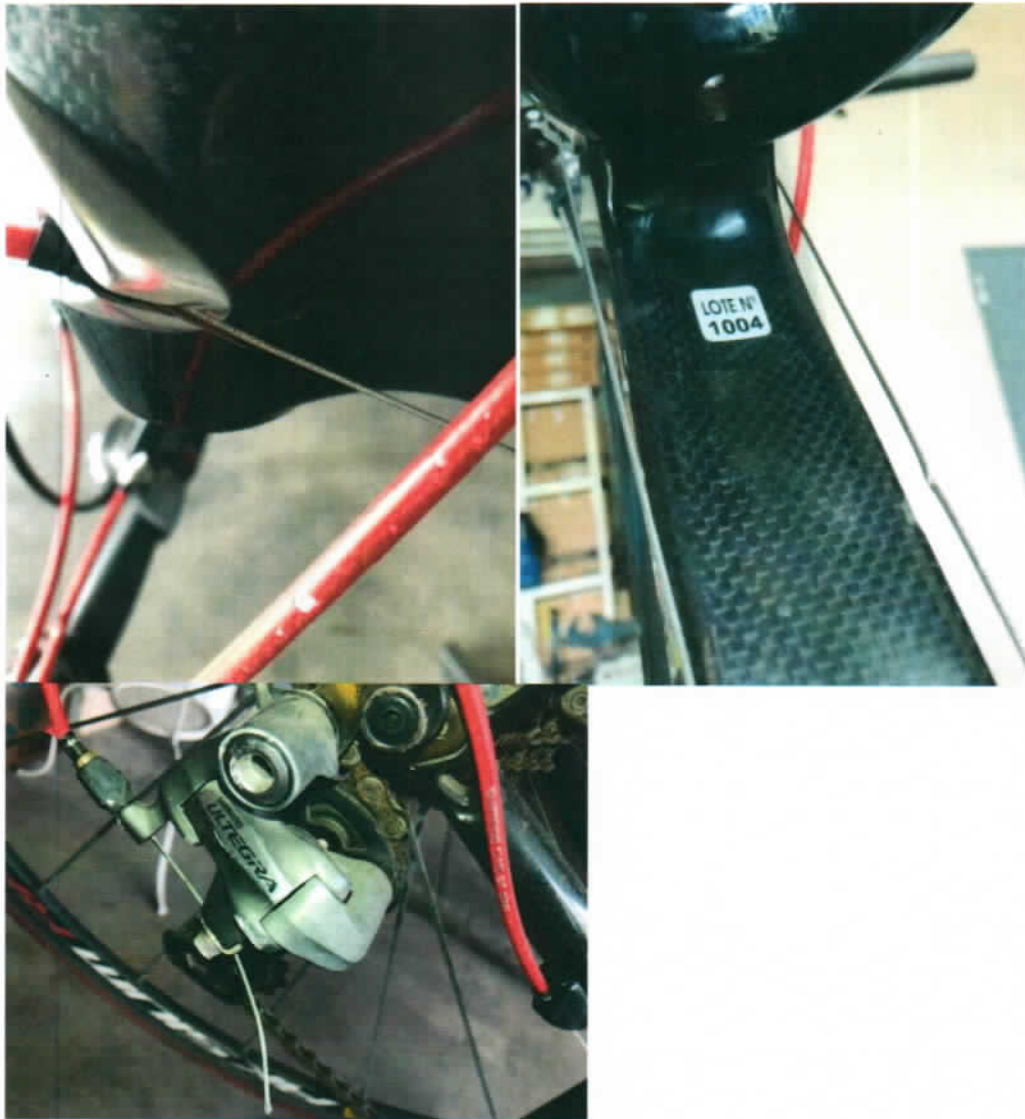
- a. The pedal mounting and dismounting is no longer functioning as well as before. This could be due to the sudden impact causing urgent dismount or involuntarily dismount during the impact. Replacement is recommended.

6. Saddle



- a. The saddle rails have twisted and are no longer balanced with one rail higher than the other. This cause the saddle to be lopsided and no longer support the rider with proper comfort and stress relieve. Continue usage may cause the rails to deform further. This is common and may occur during falls and accidents while riding. Saddle replacement is recommended.

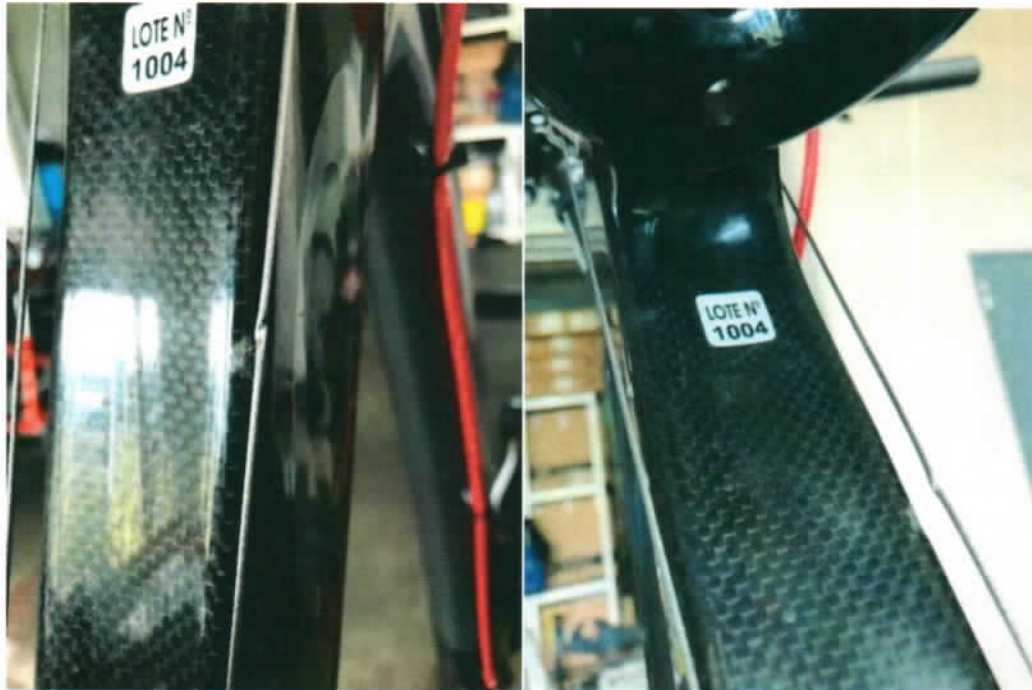
7. Cable Housing and Cables



- a. The cable housing has been damaged
- b. The cable has also been bent.

Overall cable and housing set has to be replaced.

8. Frame



- a. Frame's down tube has a dent along at the part where the cable was damaged. The cable damaged is highly caused by external impact against an object with shape angle where the impact penetrates thru and caused the dent on the carbon frame.

The carbon frame will need to be sent for carbon frame repairer for further inspection for possible repair or be replaced if it is beyond repair. The dent is small but we do not have any equipment to verify the internal structure to understand the extent of the damage.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AUTO & GENERAL INSURANCE (S) PL

Ref : CS/AGI19019346/Hyf3e2

(BUDGET DIRECT INSURANCE)
190 CLEMENCEAU AVENUE #03-01
SINGAPORE SHOPPING CENTRESINGAPORE
239924

Date : 07-11-2019



Code : AGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	Veh. Inspected	BICYCLE
Policy No.	Coverage (\$)	0.00
Claim No. C10004309/JM	Excess (\$)	0.00
Assign From	Assign Date	01/11/2019

2. Vehicle Particulars & Condition

Make & Model	ORBEA CARPE DIEM	c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	BLACK
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	700/25C	COMPASS	4 mm
L/H Front Tyre			mm
R/H Rear Tyre	700/25C	COMPASS	4 mm
L/H Rear Tyre			mm

4. Description of Damages

THE BICYCLE FOUND DAMAGED. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	01/11/2019	Inspection Date	05/11/2019
Survey held at	SOON WATT-53 UBI AVENUE 1#03-08		
Repairer	-		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. BICYCLE

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	HANDLEBAR GRIP (LOCK-ON) (SN)	CRUSHED	40.00	40.00
1	SHIMANO XT V-BRAKE SET (LEVER + CALIPER) (NPA) (SN)	NOT NECESSARY	-	-
1	SHIMANO XT BR-T780 V-BRAKE CALIPER (SN)	CUT	120.00	120.00
1	SHIMANO DEORE BL-T611 BRAKE LEVER (SN)	CUT	40.00	40.00
2	TYRES REPLACEMENT : CONTINENTAL GATORSKINS 700x25c @\$70.00 (SN)	CRACKED	140.00	100.00
1	SADDLE REPLACEMENT : ERGON ST GEL TOURING / URBAN / E-BIKE ERGONOMIC SADDLE (SRP:\$93.00) (SN)	CRUSHED	70.00	70.00
1	CABLE HOUSING AND CABLES REPLACEMENT : JAGWIRE (SN)	CUT	90.00	90.00
1	PEDAL REPLACEMENT : SHIMANO XT PD-M8000 (SN)	CUT	121.00	121.00
			621.00	581.00
LABOUR				
	FRAME DAMAGED ASSESSMENT AND REPAIR (ESTIMATED).		700.00	700.00
	BICYCLE DAMAGE REPORT.		100.00	100.00
	BICYCLE REPAIR AND SERVICING. *INCLUSIVE OF MINOR CLEANING, STRIPPING OF COMPONENTS (NECESSARY FOR SENDING FRAME FOR REPAIR WORK, WHEEL-TRUINNG, HANGER ALIGNMENT, CABLE AND HOUSING REPLACEMENT, ETC.		180.00	150.00
			980.00	950.00
GRAND TOTAL			1,601.00	1,531.00
RECOMMENDED COST OF REPAIRS				1,531.00

Report Ref No. CS/AGI19019346/Hyf3e2

LEE HOCK ANN

Asst. Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.