

RE: TP claim (AXA): XE3828Z * LKK REF: CC4/ASM19019342/T1pa3**

ASM Jaclyn <jaclynlai@asmauto.com.sg>

Fri 21/2/2020 1:24 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; ASM Yandy <yandy@asmauto.com.sg>; Alex <alex@asmauto.com.sg>

Dear Hsiao Tong,

COR confirmed.

Thank you.

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Friday, 21 February 2020 11:38 AM

To: ASM Jaclyn

Cc: Taufikh (LKKAUTO); CHIONH Hock San Christopher; ASM Yandy; Alex

Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/T1pa3

Without Prejudice

Dear Sirs/Mdm,

We have reviewed and our computation is as below: -

Repair for A) prime mover:

	Spare parts	:	\$	10,063.43	
(-)	Less 50%	:	\$	5,031.72	
			\$	5,031.72	
(+)	Spare parts (Nett)	:	\$	1,240.00	
			\$	6,271.72	
(+)	Labour charge (1, 3, 4, 5)	:	\$	2,050.00	
			\$	8,321.72	(lump sum \$8,300/-)

Repair for B) trailer and C) container:

	Spare parts (trailer)	:	\$	7,199.00	
(+)	Spare parts (container)	:	\$	1,895.00	
			\$	9,094.00	
(+)	Labour charge (2)	:	\$	1,500.00	
			\$	10,594.00	(part-by-part \$10,594/-)

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ASM Jaclyn <jaclynlai@asmauto.com.sg>

Sent: Thursday, 20 February 2020 3:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; ASM Yandy <yandy@asmauto.com.sg>; Alex <alex@asmauto.com.sg>

Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/T1pa3

Dear Hsiao Tong,

Any update on the finalization?

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg



From: ASM Jaclyn
Sent: Wednesday, 19 February 2020 9:27 AM
To: Hsiao Tong (LKKAUTO); Alex
Cc: Taufikh (LKKAUTO); CHIONH Hock San Christopher; ASM Yandy
Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/T1pa3

Dear Hsiao Tong,

The calculation for trailer is not tally with mine. Please check and revert.

Thank you

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg



From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 19 February 2020 8:59 AM
To: Alex; ASM Jaclyn
Cc: Taufikh (LKKAUTO); CHIONH Hock San Christopher
Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/T1pa3

Without Prejudice

Dear Sirs/Mdm,

Our computation is as below: -

Repair for A).prime mover:

Spare parts : \$ 10,063.43

(-)	Less 50%	:	\$	5,031.72	
			\$	5,031.72	
(+)	Spare parts (Nett)	:	\$	1,240.00	
			\$	6,271.72	
(+)	Labour charge (1, 3, 4, 5)	:	\$	2,050.00	
			\$	8,321.72	(lump sum \$8,300/-)

Repair for B) trailer and C) container:

	Spare parts (trailer)	:	\$	6,629.00	
(+)	Spare parts (container)	:	\$	1,895.00	
			\$	9,094.00	
(+)	Labour charge (2)	:	\$	1,500.00	
			\$	10,024.00	(part-by-part \$10,024/-)

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 18 February 2020 4:04 PM

To: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; Alex <alex@asmauto.com.sg>; ASM Jaclyn <jaclynlai@asmauto.com.sg>

Cc: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/pa3

Hi Mr Christopher,

Content noted.

We will expedite the finalisation(wp) with third party repairer.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte LtdPhone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>
Sent: Tuesday, 18 February 2020 3:17 PM
To: Alex <alex@asmauto.com.sg>; ASM Jaclyn <jaclynlai@asmauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/pa3

Dear Hsiao Tong,

Please finalise repair costs on a without prejudice basis as this is a potential repudiation case.



Warmest Regards,

Christopher Chionh | Senior Manager, Claims Services

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: chris.chionhhs@axa.com.sg

DID: (65) 6880 5594

HP: (65) 8189 3051

axa.com.sg



From: Alex <alex@asmauto.com.sg>
Sent: Tuesday, February 18, 2020 2:30 PM
To: ASM Jaclyn <jaclynlai@asmauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>
Subject: [EXTERNAL] RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/pa3

Hi Hsiao Tong ,

I had spoken to Christopher of AXA ins and he has agreed to finalise by today . Kindly confirm with him. Thanks.

Best Regards

Alex Sim

Director

ASM Automotive Services Pte Ltd

HP:98154748

DID:62658806 FAX:62656068

Addr : No 13 , Pioneer Sector 1 , S'pore (628424)

Web : www.asmauto.com.sg



From: ASM Jaclyn

Sent: 18 February, 2020 2:22 PM

To: Hsiao Tong (LKKAuto)

Cc: Taufikh (LKKAuto); Alex

Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/pa3

Dear Hsiao Tong

Please finalize this case by tomorrow.

Thank you

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg



From: ASM Jaclyn

Sent: Tuesday, 21 January 2020 5:06 PM

To: Hsiao Tong (LKKAuto)

Cc: Taufikh (LKKAuto)

Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/pa3

Dear Hsiao Tong,

Please advise the office-in-charge for this claim.

Thank you

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg



From: ASM Jaclyn

Sent: Friday, 10 January 2020 11:48 AM

To: Hsiao Tong (LKKAUTO)

Cc: Taufikh (LKKAUTO)

Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/pa3

Dear Hsiao Tong,

Please revert on the finalization.

Thank you.

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 28 December 2019 10:00 AM
To: ASM Jaclyn
Cc: Taufikh (LKKAuto)
Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/pa3

Without Prejudice

Dear Sirs/Mdm,

We are pending for mandate/ instruction from AXA.

We will get back to you once we receive instruction.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

“Best Wishes for Merry Christmas, and Happy New Year 2020”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ASM Jaclyn <jaclynlai@asmauto.com.sg>
Sent: Friday, 27 December 2019 10:53 AM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/pa3

Dear Taufikh, Hsiao Tong

Please check and revert for this case.

Thank you

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg**From:** ASM Jaclyn**Sent:** Tuesday, 10 December 2019 3:48 PM**To:** taufikh@lkkauto.com**Subject:** TP claim (AXA): XE3828Z *** LKK REF: CC4/ASM19019342/pa3

Dear Taufikh,

Kindly refer attached after repaired photos for your reference.

The COR calculation as below:

Repair for prime mover:

Spare parts	:	\$	10,063.43	
(-) Less 50%	:	\$	5,031.72	
		\$	5,031.72	
(+) Spare parts (Nett)	:	\$	1,240.00	
		\$	6,271.72	
(+) Labour charge (1, 3, 4, 5)	:	\$	2,050.00	
		\$	8,321.72	(lump sum \$8,300/-)

Repair for trailer and container:

Spare parts (trailer)	:	\$	7,199.00	
(+) Spare parts (container)	:	\$	1,895.00	
		\$	9,094.00	
(+) Labour charge (2)	:	\$	1,500.00	
		\$	10,594.00	(part-by-part \$10,594/-)

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

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No. 13, Pioneer Sector 1, Singapore 628424.

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