

Jasper Chua (LKK Auto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Wednesday, 27 January 2021 10:47 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: <REJECTION APPROVAL> Your Ref: 2134449225SG - ACCIDENT INVOLVING VEHICLES SBU 21E AND CB 6132S ON 30/10/2019 - LKK REF CC6/AIG19019336/Uha3

Dear Jasper,

We refer to the above.

Based on insured's scene photos, we are of the view that insured version was credible.

However for the sake of amicable settlement, please proceed to offer 10%-20% towards third party claim.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606

Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Wednesday, January 27, 2021 10:16 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] <REJECTION APPROVAL> Your Ref: 2134449225SG - ACCIDENT INVOLVING VEHICLES SBU 21E AND CB 6132S ON 30/10/2019 - LKK REF CC6/AIG19019336/Uha3

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Dear Norsiah,

We refer to the matter above.

TP do not accept our rejection and propose for 50% as it is a conflicting version. TP informed that their client may pass the case to lawyer if we maintain rejection on this matter.

We have also checked that OI did not submit claim against TP insurer (CTI) on this matter.

Kindly advise whether we can consider 10%-20% offer to TP.

The summary of claim is as follow :

1. Cost of Repair (w/GST)	\$ 3,210.00
2. Loss of Rental (8 days x \$200.00) (w/gst)	\$ 1,712.00
3. GIA Search Fee	\$ 2.00
Total	\$ 4,924.00

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent: Tuesday, 26 January 2021 8:18 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: <REJECTION APPROVAL> Your Ref: 2134449225SG - ACCIDENT INVOLVING VEHICLES SBU 21E AND CB 6132S ON 30/10/2019 - LKK REF CC6/AIG19019336/Uha3

Importance: High

GENTLE REMINDER

Dear Jasper,

Refer to the above.

Mandate was given on 22/6/20 to reject third party claim.

Please advise status.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims
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78 Shenton Way, Level 10
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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Md Noor, Norsiah

Sent: Thursday, November 26, 2020 9:47 AM

To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: <REJECTION APPROVAL> Your Ref: 2134449225SG - ACCIDENT INVOLVING VEHICLES SBU 21E AND CB 6132S ON 30/10/2019 - LKK REF CC6/AIG19019336/Uha3

Dear Jasper,

Refer to the above.

Please submit the WP report.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
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From: Md Noor, Norsiah

Sent: Tuesday, June 23, 2020 10:43 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <REJECTION APPROVAL> Your Ref: 2134449225SG - ACCIDENT INVOLVING VEHICLES SBU 21E AND CB 6132S ON 30/10/2019 - LKK REF CC6/AIG19019336/Uha3

Dear Jasper,

Please refer to the attached.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner



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From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Tuesday, June 23, 2020 10:32 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] FW: <REJECTION APPROVAL> Your Ref: 2134449225SG - ACCIDENT INVOLVING VEHICLES SBU 21E AND CB 6132S ON 30/10/2019 - LKK REF CC6/AIG19019336/Uha3

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Dear Norsiah,

Refer to email below dated 13/12/2019.

Any outcome or updates ?

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)
Sent: Friday, 13 December, 2019 3:51 PM
To: Md Noor, Norsiah
Cc: Admin A; Vic (LKKAuto)
Subject: <REJECTION APPROVAL> Your Ref: 2134449225SG - ACCIDENT INVOLVING VEHICLES SBU 21E AND CB 6132S ON 30/10/2019 - LKK REF CC6/AIG19019336/Uha3

Your Ref: 2134449225SG

Our Ref: CC6/AIG19019336/Uha3

Dear Norsiah,

ACCIDENT INVOLVING VEHICLES SBU 21E AND CB 6132S ON 30/10/2019

We refer to the above matter.

It was reported by Insured that TP vehicle was travelling along the leftmost lane when it suddenly made a right turn to turn into the condominium entrance. The Insured insisted that he was on the rightmost lane and was on his lane when TP suddenly changed lane to make a turn that resulted into the accident. The Insured have no video footage but took photos right after the impact (see attached).

Based on the scene photos from Insured, we are of the opinion that Insured vehicle was within the rightmost lane when TP vehicle made a right turn from the leftmost lane, causing our Insured vehicle not able to react in time and swerved right but still ended with the collision.

TP have no further evidence provided to us with regards to this matter.

In view of Insured's scene photos, we would like to reject the TP claim.

For your approval and/or further instructions please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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