

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 22 July 2020 2:16 pm  
**To:** Boo seng yak; 'Carrine Leong'; jiajee.yap@premiumauto.com.sg; Claims  
**Cc:** SUR; Adrian Ling (LKKAuto)  
**Subject:** RE: FINAL REVISION - SJT9963M - OD AIG - SURVEYED 1 NOV 19

Hi Mr. Boo,

Confirmed final fig \$ 4,169.04 @ 5 days of repairs before excess \$ 1,600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Thursday, 23 April 2020 11:36 am  
**To:** Boo seng yak <boojohnny@gmail.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: FINAL REVISION - SJT9963M - OD AIG - SURVEYED 1 NOV 19

Hi Mr.Boo,

Noted.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**From:** Boo seng yak <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>  
**Sent:** Thursday, 23 April 2020 11:30 am  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** Re: FINAL REVISION - SJT9963M - OD AIG - SURVEYED 1 NOV 19

Hi Shirley

We are not removing the labour awarded to us in initial survey.

The case have been escalated to Miss Nora to handle.

Pls hold on the file.

Thank you!

Best rgds - jb

On Thu, 23 Apr 2020, 11:17 Shirley Hiew (LKK Auto), <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Jia Yee,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Sent:** Tuesday, 21 April 2020 11:31 am

**To:** [jiajee.yap@premiumauto.com.sg](mailto:jiajee.yap@premiumauto.com.sg)

**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: FINAL REVISION - SJT9963M - OD AIG - SURVEYED 1 NOV 19

Dear Jia Yee,

According to our surveyor, labour no.1 AIG not approved due to front bumper only repair. Kindly take out.

Please check & revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) <[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)>

**Sent:** Saturday, 4 January 2020 10:41 am

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SJT9963M - OD AIG - SURVEYED 1 NOV 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4169.04 @ 5 days.

Your early closure is well appreciated.

**Thanks & Best Regard**

**JiaYee Yap**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

**e.** [jiajee.yap@premiumauto.com.sg](mailto:jiajee.yap@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

