

ASS. REC. BY:

REF: CSJ MSG 19019322 / 6cf32

Special Instructions:

Surveyor

Gib

## ASSIGNMENT (Office)

From (Person):

Kathryn Wang

of

MSG

Date/Time:

1.11.19 11:53 A.M

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMH 2890M

Insured:

4P 52532

at Workshop m/s

K as m motor

Tel:

66945965 / 92538067

of

51 Ubi Ave 1 #03-18

Policy No:

29111967MFC

Claim No:

6100 90

Sum Insured:

Excess:

Make of Veh:

D.O.A.

31.10.19

(Client's Record)

"myu"

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

1.11.19 1.29 P.M

Person Contacted:

Vicki

Vehicle

IN / OUT

Date/Time	Action/Instruction ( X ) Estimate
	SMH 2890M - X
	4P 52532 - X
	Dismantle: 1/11/2019.



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							Status
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	
Main	31 Oct 2019		01 Nov 2019 11:53 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured:	FULL HOUSE HOME FURNISHINGS PTE LTD, Co. Reg. No.: 200800889D			
Main Claimant:	STARHUB MOBILE PTE LTD, Co. Reg. No.: 200000646C			
Vehicle Reg. No.:	SMH2890M	Date of Loss:	31/10/2019 11:00 - :59 [9 Months and 13 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 610090	Policy/Cover Note No.:	29111967MKC (Comprehensive) Coverage: 11/01/2019 - 10/01/2020	
Vehicle Reg. No. (Insured):	YP5253Z	Policy No. (Claimant):		
		Excess:	S\$700.00	
Repairer:	K & M Motor Pte Ltd (HQ) 53 Ubi Ave 1 #01-19 Paya Ubi Industrial Park, 408934 Ubi - Tel: 66945965			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong - 6594 2544]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 02/11/2019]			
Driver/Custodian (Insured):	DIDAR MUSTAKIM BILLAH (31 / Male) , NRIC: G6515481T, Tel: +6593500708 Email:			
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 01/11/19. (Manual Assign), Liab: Dispute. Disagree on SJE. Contact: Vicki @ 9753 8067. Noted that the workshop address is different from Merimen system, the correct address is 51 Ubi Ave 1, #03-18 Paya Ubi Industrial Park, S(408933).			

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Celine Fong (LKKAUTO)

---

**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Friday, 1 November 2019 11:08 AM  
**To:** Admin-D (LKKAUTO); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** 4369-0002.pdf

**ACCIDENT ALONG SENGKANG WEST AVE ON 31.10.19 INVOLVING SMH2890M & YP5253Z (MSIG) (Our Ref: LWP/KMM/4369/19/wt)**

### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Helene Phua  
**Sent:** Friday, 1 November, 2019 10:08 AM  
**To:** Crystal Lee <crystal\_lee@sg.msig-asia.com>; Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Subject:** FW: ACCIDENT ALONG SENGKANG WEST AVE ON 31.10.19 INVOLVING SMH2890M & YP5253Z (MSIG) (Our Ref: LWP/KMM/4369/19/wt)

*Have a great week ahead!*

Helene Phua  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



**MSIG**



A Member of **MS&AD** INSURANCE GROUP

**From:** Helene Phua  
**Sent:** Friday, 1 November, 2019 10:08 AM  
**To:** [wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg)  
**Cc:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>  
**Subject:** RE: ACCIDENT ALONG SENGKANG WEST AVE ON 31.10.19 INVOLVING SMH2890M & YP5253Z (MSIG) (Our Ref: LWP/KMM/4369/19/wt)

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

*Have a great week ahead!*

**Helene Phua**  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** [wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg) [<mailto:wanting@lawrencelee.com.sg>]  
**Sent:** Thursday, 31 October, 2019 5:57 PM  
**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>  
**Cc:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>  
**Subject:** RE: ACCIDENT ALONG SENGKANG WEST AVE ON 31.10.19 INVOLVING SMH2890M & YP5253Z (MSIG) (Our Ref: LWP/KMM/4369/19/wt)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Helene,

We refer to your email below.

Please be informed that our clients object to the motor surveyors proposed by you.

Our clients propose to use one of the 8 motor surveyors below to conduct the joint pre-repair survey as the single joint expert:

Jayson Liaw	Fong Kok Heng
Chuah Poh Siong Gary	Dave Chang
Michael Yap	Danny Ho
Teo Liak Hoo	Dennis Yap

**Kindly revert within two (2) working days by fax email to [wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg).**

Regards,

Tay Wan Ting ([wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg))

Paralegal

**For and On Behalf of**

**Lee Wee Peng Lawrence**

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-05 Chinatown Point Singapore 059413

tel. 6533 3680 fax. 6533 3689 email. [info@lawrencelee.com.sg](mailto:info@lawrencelee.com.sg)

This email is confidential and may be subject to legal privilege. If you are not the intended recipient, please delete this email and its contents/attachments immediately.

---

**From:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>

**Sent:** Thursday, 31 October 2019 5:40 PM

**To:** [wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg)

**Cc:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>

**Subject:** RE: ACCIDENT ALONG SENGKANG WEST AVE ON 31.10.19 INVOLVING SMH2890M & YP5253Z (MSIG) (Our Ref: LWP/KMM/4369/19/wt)

Hi,

We refer to your email dated 31/10/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** [wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg) [<mailto:wanting@lawrencelee.com.sg>]

**Sent:** Thursday, 31 October 2019 5:12 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Subject:** ACCIDENT ALONG SENGKANG WEST AVE ON 31.10.19 INVOLVING SMH2890M & YP5253Z (Our Ref: LWP/KMM/4369/19/wt)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Sirs,

We refer to the above matter.

Please see attach herewith the Notice of Accident of even date for your attention.

Regards,

Tay Wan Ting ([wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg))  
Paralegal

**For and On Behalf of**

**Lee Wee Peng Lawrence**

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-05 Chinatown Point Singapore 059413

tel. 6533 3680 fax. 6533 3689 email. [info@lawrencelee.com.sg](mailto:info@lawrencelee.com.sg)

This email is confidential and may be subject to legal privilege. If you are not the intended recipient, please delete this email and its contents/attachments immediately.

---

**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.



# LAWRENCE LEE & CO

Advocates & Solicitors

李伟平律师楼

UEN: 53159238K

Your ref: please advise

Our ref: LWP/KMM/4369/19/wt

133 New Bridge Road #13-05  
Chinatown Point Singapore 059413  
tel: 6533 3680 fax: 6533 3689  
email: info@lawrencelee.com.sg

31 October 2019

MSIG Insurance (Singapore) Pte Ltd

EMAIL

Dear Sirs

**NOTICE OF ACCIDENT PURSUANT TO THE NIMA PROTOCOL  
ACCIDENT ALONG SENGKANG WEST AVE ON 31.10.19  
INVOLVING SMH2890M & YP5253Z**

We are instructed by Starhub Mobile Pte Ltd to notify you of the abovementioned road traffic accident involving our client's vehicle registration number SMH2890M and vehicle registration number YP5253Z owned by your insured and driven by their servant/agent at the material time.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

We do hereby notify you that our client's damaged vehicle may be inspected at the workshop at K & M Motor Pte Ltd at 51 Ubi Ave 1 #03-18 Paya Ubi Industrial Park Singapore 408933 (contact person: Vicki, mobile phone: 9753 8067).

*Kindly revert within two (2) working days by fax or email to wanting@lawrencelee.com.sg.*

Yours faithfully



LEE WEE PENG LAWRENCE

Cc client

[> Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	646C
Vehicle No.:	SMH2890M
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Nov 2019
Vehicle Make:	NISSAN
Vehicle Model:	SYLPHY 1.6 CVT
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	HR16936968C
Chassis No.:	MNTBBAB17Z0033787
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$16,509.00
Original Registration Date:	18 Jan 2019
First Registration Date:	18 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$16,509.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jan 2029
PARF Rebate Amount:	\$12,381.00
COE Expiry Date:	17 Jan 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$25,920.00
COE Rebate Amount:	\$23,850.00
<b>Total Rebate Amount:</b>	<b>\$36,231.00</b>

The information contained herein is correct as at 04 Nov 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	31/10/2019 14:33
Date Of Accident	31/10/2019 11:20
Exact Location Of Accident	JUNCTION OF SENGKANG WEST AVE & SENGKANG WEST RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMH2890M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	STARHUB MOBILE PTE LTD
Co Reg No	200000646C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90113011
Alternative Phone No	OFFICE-68255085
<b>Vehicle Particulars</b>	
Manufacturer	NISSAN
Model	SYLPHY-1.6 CVT ABS D/AIRBAG 2WD 4DR (A)
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSES
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
<b>Insurance Company</b>	
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	D19MFL0000734
Cover Note Number	
<b>Driver</b>	
Name of Driver	ARDI BIN KAMIN
NRIC No	S7731113J
Date Of Birth	17/11/1977
Occupation	OUTDOOR
Date Of Driving Pass	19/08/2005
Driving Experience	14 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90113011
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 277D COMPASSVALE LINK #14-300
Postcode	544277
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON 31 OCTOBER 2019 AT ABOUT 1117HRS, I WAS DRIVING MY VEH A SMH2890M ALONG SENGKANG WEST AVE TURNING RIGHT ONTO SENGKANG WEST ROAD. I WAS ON THE EXTREME RIGHT TURNING LANE WHEN SUDDENLY VEH B YP5253Z FROM THE CENTRE LANE CUT INTO MY LANE, HENCE SIDE SWIPED MY VEH A LEFT SIDE OF CAR. NO ONE WAS HURT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP5253Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	DIDAR MUSTAKIM BILLAH
NRIC/Passport Number	G6515481T
Contact Number	+6593500708
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims, including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

31.10.2019  
1215 hrs

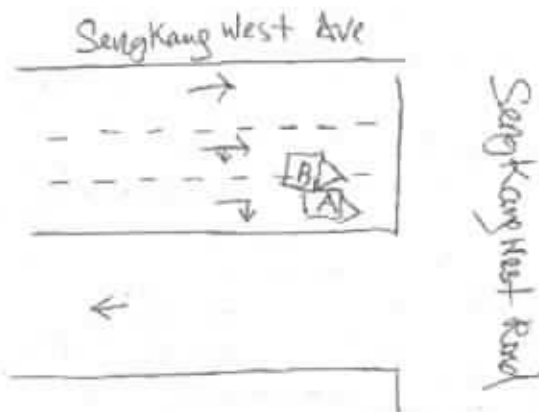
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Kyngi Yong

CS

# Sketch Plan #2

## SKETCH PLAN



A: SMH 2890M  
B: YP 5253Z

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 31.10.2019 at about 1117 hrs I was driving my Veh A SMH 2890M along Sengkang West Ave turning right onto Sengkang West Road. I was on the extreme right turning lane where suddenly Veh B YP 5253Z from the centre lane cut into my lane. Hence side-swiped my Veh A left side of car.  
No one was hurt.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

31.10.2019  
1215hrs

Kyng Yng



Accident Photo



Accident Photo





Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





## ...CLAIM SUBFOLDER...(Pending for Survey Report)



































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt.	Adj Submitted	Ins Auth'd	Status
Main	31 Oct 2019		01 Nov 2019 11:53 <a href="#">Edit Adj Rpt</a>	<b>\$0.00</b> <a href="#">Edit Estimates</a>	<b>\$0.00</b> <a href="#">View Rpt.</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>




































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	FULL HOUSE HOME FURNISHINGS PTE LTD, Co. Reg. No.: 2008008890								
Main Claimant:	STARHUB MOBILE PTE LTD, Co. Reg. No.: 200000646C								
Vehicle Reg. No.:	SMH2890M	Date of Loss:	31/10/2019 11:00 - :59 {9 Months and 13 Days From LTA Reg Date (Man Yr)}						
Claim Type:	TP / 610090	Policy/Cover Note No.:	29111967MKC (Comprehensive) Coverage: 11/01/2019 - 10/01/2020						
Vehicle Reg. No. (Insured):	YP5253Z	Policy No. (Claimant):							
		Excess:	S\$700.00						
Repairer:	K & M Motor Pte Ltd (HQ) 53 Ubi Ave 1 #01-19 Paya Ubi Industrial Park, 408934 Ubi - Tel: 66945965								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong - 6594 2544]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 02/11/2019]								
Driver/Customer (Insured):	DIDAR MUSTAKIM BILLAH (31 / Male) , NRIC: G6515481T, Tel: +6593500708 Email:								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 01/11/19. (Manual Assign). Liab: Dispute. Disagree on SJE. Contact: Vicki @ 9753 8067. Noted that the workshop address is different from Merimen system, the correct address is 51 Ubi Ave 1, #03-18 Paya Ubi Industrial Park, S(408933).								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SMH2890M (610090)  
 [YP5253Z]  
 TP  
 STARHUB MOBILE PTE LTD  
 Oct 31 2019 11:00AM  
 [FULL HOUSE HOME FURNISHINGS PTE LTD]  
 K & M Motor Pte Ltd

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)
**View** [View in Browser](#)

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
1	01/11/19 10:29	<b>Accident Statement</b> From: SC - Reg. No: YP5253Z, Claimant: FULL HOUSE HOME FURNISHINGS PTE LTD	 Load HTML		
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
2	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
21	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
22	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
23	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
24	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
25	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
26	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
27	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
28	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
29	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
30	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
31	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
32	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
33	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>	
34	08/11/19 10:15	General View	Load JPG	<input checked="" type="checkbox"/>	
35	08/11/19 10:15	General View	Load JPG	<input checked="" type="checkbox"/>	
36	08/11/19 10:15	General View	Load JPG	<input checked="" type="checkbox"/>	
37	08/11/19 10:15	General View	Load JPG	<input checked="" type="checkbox"/>	
38	08/11/19 10:15	General View	Load JPG	<input checked="" type="checkbox"/>	
39	08/11/19 10:15	General View	Load JPG	<input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
40	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
41	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
42	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
43	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
44	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
45	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
46	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
47	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
48	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
49	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
50	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
51	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
52	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
53	08/11/19 10:15	General View	 Load JPG	<input checked="" type="checkbox"/>
54	08/11/19 10:16	General View	 Load JPG	<input checked="" type="checkbox"/>
55	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
56	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
57	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
58	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
59	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
60	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
61	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
62	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
63	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
64	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
65	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
66	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
67	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
68	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
69	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
70	08/11/19 10:16	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	01/11/19 10:29	TPD SMH2890M GIA REPORT <small>From: SC - Reg. No: YP5253Z, Claimant: FULL HOUSE HOME FURNISHINGS PTE LTD</small>	 Load PDF	
2	01/11/19 10:30	TPD SMH2890M - PRI	 Load PDF	
3	01/11/19 11:02	Disagree on SJE	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	01/11/19 11:52	Survey Request - Manual Assigned	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19019322/GCF3E2

Date: 13/11/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29111967MKC

Claimant SMH2890M

Insured Vehicle No : YP5253Z

Vehicle No : SMH2890M

Date of Loss: 31/10/2019

Nature of Claim: TP

Claim No: 610090

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMH2890M

Make & Model: NISSAN SYLPHY, 1.6 CVT ABS D/AIRBAG 2WD  
4DR (A)

Engine No: HR16936968C

Reg. Date: 18/01/2019 (Man. Year: 2018)

Chassis No: MNTBBAB17Z0033787

Colour: Silver

Odometer: 28800 km

Engine Capacity: 1598 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/60 R16

Rear Tyre Size: 195/60 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 01/11/2019

Date Inspected: 01/11/2019 Inspected At:

51 UBI AVENUE 1#03-18

Repairer : K &amp; M Motor Pte Ltd (HQ)

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,000.00 - \$5,000.00

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 13 Nov 2019)
<b>Parts:</b>	143	NISSAN SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMH2890M)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
---

< END OF ESTIMATES >