

Surveyor: GA

ASSIGNMENT (Office)

From (Person): Chang Ben Sen

of CT1

Date/Time: 31.10.19 3.16p.m

Estimated Cost:

D.M. by:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMK 6648E

Insured:

SLT 9551V

at Workshop m/z:

~~Blurred Automotive~~ Volkswagen

Tel:

67452088

of

~~1 Kaki Bukit Ave 6 Bld C #01-55~~ Kampong Ampet

Policy No:

Claim No:

SVM 191205704

Sum Insured:

Excess:

Make of Vch:

D.O.A. 29.10.19

(Client's Record)

CA / REV / REP. / REV 24 HRS

"up" 11/11/2019

H.O.D. Endorsement:

Date/Time:

31.10.19 3.19p.m

Person Contacted:

Sally

Vehicle IN

OUT

Date/Time	Action/Instruction (X) Estimate
	SMK 6648E - NA/C11/9019018/44 D.O.A. - 29/10/2019
	SLT 9551V - NA/C11/9019083/44 D.O.A. - 29/10/2019
7/11/19	called and confirmed with sally after withdraw claim. can close file. revert through email Ready and also miniren
7/11	Change workshop to Volkswagen.

ASS-REC. BY:

cel.

REF:

CT1

ASSIGNMENT

From:

Date: 11. 11. 2019

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMK 6648E

at Workshop m/s Volkswagen

of Kompong Ampat

Insured:

Policy No.:

Claims No.:

Sum Insured:

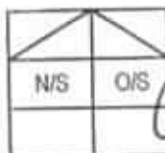
Excess:

(Client's Record)

Make of Veh: 530p.m amr washing

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 11 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SMK 6648E

Yr Regn:

18 Apr 2019

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

SKODA octavia

c.c.

1395

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading:

18243

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JMBBC7NE7K0125268

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/35Z R49

R:

11

BS / DUW / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

45

mm

R/Bal.

5

mm

L/Bal.

65

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

11-11-19

Survey held at

w/s

5:30pm

Des. of Damages: Frt / Rear / ☒ O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

24/12/19 final fig \$ 15,637.16 confirmed by email (Ref 6008-32, 28/12)

RECEIVED 30 DEC 2019

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 30/12 - typst

Rep. Form:

merimen

Lump Sum / L.R.J.:

15,637.16

Days Of Repair: 11

Resurvey No. of Trip: 1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

770

Transportation:

B + RS, SI

Photos

Others

TOTAL

770

Veron Chen (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 26 December 2019 3:57 PM
To: Veron Chen (LKKAUTO)
Subject: RE: SMK 6648E-CHANGE WORKSHOP TO VOLKSWAGEN

Sorry what you mean? Need to check with workshop who is correct workshop first. Just use the same claim submit report and ensure the workshop is correct ok already right..

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Thursday, December 26, 2019 3:20 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: SMK 6648E-CHANGE WORKSHOP TO VOLKSWAGEN

This mail is associated with :
***SMK6648E (SNM19D205104C02)**
[SLT9551U]
TP
KWEK SWEE HAN
Oct 29 2019 3:00AM

Bluwel Automotive Service Pte Ltd

Dear Boon Sen,

We refer to the above mentioned.

TP change workshop.

Can we use this claim to submit our survey report?

Best Regards,
Veron Chen

This is an auto-generated email. Do not reply to this email.

Sent by : VERON CHEN (LKK Auto Consultants Pte Ltd)

Veron Chen (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 2 December 2019 5:13 PM
To: Tang Shu Shi (VGS - SG/Singapore)
Cc: SUR; CS A Team; Admin A; Foo John (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore); Celine Fong (LKKAUTO); assignments
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Mdm,

Liability is down on our insured.

We are prepared to do a direct settlement.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Tang Shu Shi (VGS - SG/Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Monday, December 2, 2019 5:10 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Irene,

Please revert on liability for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502

Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tang Shu Shi (VGS - SG/Singapore)
Sent: Friday, 29 November 2019 4:17 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Irene,

Really appreciate if you can revert on liability for this claim.

Already 1 month from the date of accident.

Thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Sent: Wednesday, 27 November 2019 9:34 AM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Irene,

Please advise on the liability. It is so clear that your insured did not exercise caution when he exited the passport inspection booth. Our owner next course of action will passing the case to legal for recovery. Please reply by today.

Please assist to look into this case. Thank you.

Best Regards,

John Foo
Bodyshop Manager

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934
Body & Paint Department (1st Level)

Main: +65-6305 7132
HP: +65 96911588
John.foo@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Wednesday, 27 November 2019 9:20 AM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear claims,

Please revert on liability (urgent).

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, 25 November 2019 8:18 AM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Irene,

As spoken, Appreciate if you can revert on DS for this claim.

Customer 30days date line for own damage claim is almost up.

If there is a problem with the claim as least we can get customer to revert to OD.

Thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tang Shu Shi (VGS - SG/Singapore)

Sent: Tuesday, 19 November 2019 8:37 AM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Claims,

I have not heard from u, please revert on DS.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tang Shu Shi (VGS - SG/Singapore)
Sent: Friday, 15 November 2019 10:58 AM
To: 'Celine Fong (LKKAuto)' <celinefong@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Claims,

Please revert on liability for this claim urgently, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tang Shu Shi (VGS - SG/Singapore)
Sent: Thursday, 14 November 2019 8:29 AM
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Hi,

Vehicle had been survey, please let us know if we can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Thursday, 7 November 2019 5:50 PM

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; assignments <assignments@lkkauto.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Shu Shi,

Refer to our earlier tele-conversation.

Please proceed to make arrangement for us to inspect the vehicle as there is no inspection done at the third party workshop.

Dear Summer (Assignment Team),

Please assist to follow up.

Thank you.

Best Regards,
Celine Fong
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 7 November 2019 4:46 PM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: FW: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear LKK,

We have received a call from Irene from China Taiping mentioning that your have survey this vehicle at the third party workshop.

Customer cancel claim with them and would like to repair at VW.

Please see attached estimate by VW, please let us have your marking and let us know if can proceed with DS soonest.

Thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tang Shu Shi (VGS - SG/Singapore)
Sent: Tuesday, 5 November 2019 8:09 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, 4 November 2019 6:51 PM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: Scan Image

Internal

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Thursday, 7 November 2019 5:50 PM
To: Tang Shu Shi (VGS - SG/Singapore); assignments
Cc: Chee Steven (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); SUR; CS A Team; Admin A
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Shu Shi,

Refer to our earlier tele-conversation.

Please proceed to make arrangement for us to inspect the vehicle as there is no inspection done at the third party workshop.

Dear Summer (Assignment Team),

Please assist to follow up.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 7 November 2019 4:46 PM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: FW: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear LKK,

We have received a call from Irene from China Taiping mentioning that your have survey this vehicle at the third party workshop.

Customer cancel claim with them and would like to repair at VW.

Please see attached estimate by VW, please let us have your marking and let us know if can proceed with DS soonest.

Thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor

Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tang Shu Shi (VGS - SG/Singapore)
Sent: Tuesday, 5 November 2019 8:09 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, 4 November 2019 6:51 PM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: Scan Image

Internal

Summer Lee (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 31 October, 2019 3:15 PM
To: zul
Cc: assignments; Jeffrey Tay
Subject: RE: OUR REF: SNM19D205104-SLT9551U-THP- Accident involving SMK6648E & SLT9551U on 29.10.2019 O ref: JEQ /191119/1019/BLU (zl)

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Sir,

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: zul [mailto:zul@juseq.com.sg]
Sent: Thursday, October 31, 2019 2:26 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205104-SLT9551U-THP- Accident involving SMK6648E & SLT9551U on 29.10.2019 O ref: JEQ /191119/1019/BLU (zl)

Dear Sirs,

We refer to your email.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

1. Absolute Appraisal Services (Nicky Seah),
2. Mc-Coy Appraiser Pte Ltd (Michael Yap Teck Chye),
3. Treasure Appraisal Services (Dixon Yeo),
4. Priority Services (Lawrence Ng),
5. AEON Auto Consultants LLP (Amas Ong),
6. Prominent Appraiser Services (Andrew How),
7. PAR Automotive (Loi Boon Juan),
8. United Appraisal & Management Pte Ltd (Ananda Kumar Biswas S/O B N Biswas),
9. Pal's Appraisal Pte Ltd (Dennis Yap Teck Wee),
10. LCW APPRAISER PTE LTD (Andy Yap Teck Lee).

Please be informed that if the above is not agreeable by you, our client's motor vehicle is available for pre-repair inspection at the under-stated workshop:-

Bluwel Automotive Service Pte Ltd,
Autobay @ Kaki Bukit.
1, Kaki Bukit Ave 6, Blk C, #01-55, Singapore 417883
Person In-Charge: Ms. Sally. Tel: 6745 2088

*** Further, please remind your appointed surveyor to request for post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.**

Regards,

Zul
JusEquity Law Corporation
133 New Bridge Road #10-03
China Town Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

This message (and all its attachments) is intended only for the use of the individual or entity to whom it is addressed and is privileged and confidential. If you are not the intended recipient, please notify us immediately by return electronic mail, delete this message and you should not disseminate, distribute or copy any information contained herein.

From: Chong Boon Sen [<mailto:boonsen.chong@sg.entaiping.com>]
Sent: Wednesday, 30 October, 2019 6:08 PM
To: zul <zul@juseq.com.sg>
Cc: Irene Tay <irene.tay@sg.entaiping.com>
Subject: RE: OUR REF: SNM19D205104-SLT9551U-THP- Accident involving SMK6648E & SLT9551U on 29.10.2019 O ref: JEQ /191119/1019/BLU (zl)

Without prejudice

Dear Sir,
LKK
STA
LBS

Chong Boon Sen
Claims Executive
Department

Chiria Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: zul [<mailto:zul@juseq.com.sg>]
Sent: Wednesday, 30 October, 2019 3:59 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Accident involving SMK6648E & SLT9551U on 29.10.2019 O ref: JEQ /191119/1019/BLU (zl)

Dear Sir/Madam,

Please refer to our notice of accident.

Regards,

Zul
JusEquity Law Corporation
133 New Bridge Road #10-03
China Town Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

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[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	511C
Vehicle No.:	SMK6648E
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Nov 2019
Vehicle Make:	SKODA
Vehicle Model:	OCTAVIA 1.4 AMBITION PLUS TSI (A)
Primary Colour:	Grey
Manufacturing Year:	2019
Engine No.:	CZDA06437
Chassis No.:	TMBBC7NE7K0125268
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$20,151.00
Original Registration Date:	18 Apr 2019
First Registration Date:	18 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$20,212.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Apr 2029
PARF Rebate Amount:	\$15,159.00
COE Expiry Date:	17 Apr 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,000.00
COE Rebate Amount:	\$45,280.00
Total Rebate Amount:	\$60,439.00

The information contained herein is correct as at 11 Nov 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/10/2019 12:21
Date Of Accident	29/10/2019 03:15
Exact Location Of Accident	MALAYSIA CUSTOM (WOODLANDS)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMK6648E
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	KWEK SWEE HAN
NRIC No	S8537511C
Email Address	CHRIS92811@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91398218
Alternative Phone No	OFFICE-91398218

Vehicle Particulars

Manufacturer	SKODA
Model	OCTAVIA

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPPHQ19-002840
Cover Note Number	

Driver

Name of Driver	KWEK SWEE HAN
NRIC No	S8537511C
Date Of Birth	05/12/1985
Occupation	INDOOR
Date Of Driving Pass	09/07/2007
Driving Experience	12 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91398218
Fax Number	
Contact Number	OFFICE-91398218
Email Address	CHRIS92811@GMAIL.COM

Address	BLK 440C FERNVALE LINK #08-151
Postcode	793440
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE SEE ATTACHED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT9551U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TOH TAI AN
NRIC/Passport Number	S8608582H
Contact Number	81862815
Address	NA
	NA
Postcode	NA
Insurance Company Name	
Nature Of Damage	NA
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

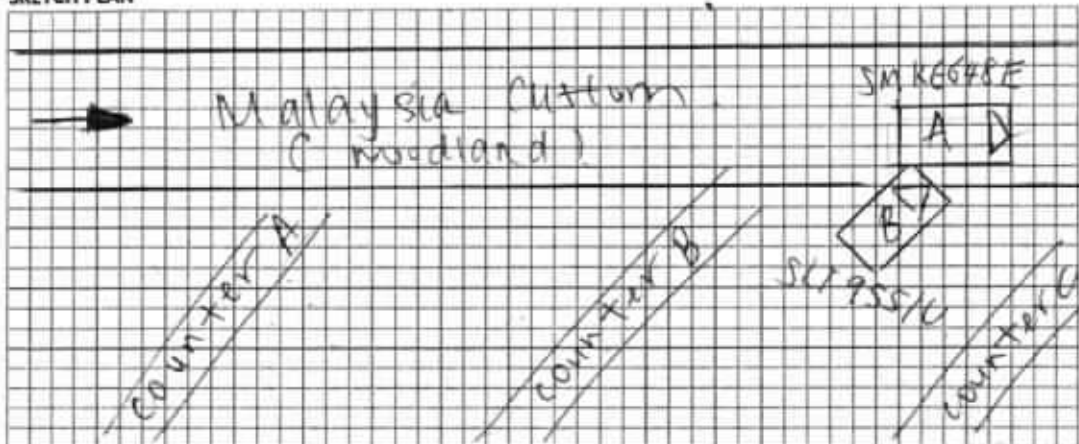
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 24/10/18, 11AM

Driver's Signature
(If driver is not the policyholder)
Date & Time: 24/10/18, 11AM

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 29/10/19 at about 311am, I was driving along Malaysia custom (Woodland) when suddenly car B came out from counter C lane and hit the rear R/H side of my car (A)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 29/10/19, 11am

Driver's Signature
(If driver is not the policyholder)
Date & Time: 29/10/19, 11am

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 Tel 65 6223 9422 | Fax 65 6224 2903 | www.eqinsurance.com.sg
 Reg No. 1979-00490-N

PRIVATE CAR
SCHEDULE

Page 1 of 19

Agency	A000112	Class of Policy	PRIVATE CAR	Policy Number	DMPHQ19-002840
Account	A000112	Issued on	22/04/2019 in Singapore		
Client	0142356	Acceptance Date	17/04/2019		

Period of Insurance from 18/04/2019 to 17/04/2020, both dates inclusive

Insured's Name: KWEE SWEE HAN
 Address: BLK/HOUSE NO. 440C #08-151
 FERNVALE LINK
 SINGAPORE 793448

Business/Occupation: Executive (Office)
 Hire Purchase: Tokyo Century Leasing (Singapore) Pte Ltd

Premium	Basic Annual Premium	SGD18.96		
	Safe Driver Discount	SGD48.62		
	Premier Plan	SGD162.07		
	Plus NCD Protector @ 10%	SGD92.38		
	Premium after NCD	SGD1,016.19	Premium Due	SGD1,016.19
			Premium GST	SGD71.13
			Total Due	SGD1,087.32

Risk No. 091	PRIVATE CAR				
1. Registration	SMK6648E	Make/Model	SKODA OCTAVIA 1.4	Saloon	1390cc
Type of Cover	Comprehensive	No. of seats	5	Body Type	Saloon
Engine No.	CZDA06437	Capacity cc.	1390	Yr of Manuf/Regn	2018/2019
Chassis No.	TMBBC7NE7K0125268			NCD%	50.00
				Certificate Ref.	MX2
Sum Insured: Market Value at the time of loss			SGD0.00		
Insured/Named Drivers			SGD500.00		
Unnamed Drivers			SGD1,000.00		
VEID		Additional	SGD3,000.00		
Named Drivers INSURED					

PRIVATE CAR COMPREHENSIVE - PREMIER PLAN (ver. 8)

For information on Motor Claims Framework (MCF), please visit GIA websites
www.gia.org.sg/pdfs/Industry/Motor/MCF2018_Brochure.pdf

The Policy is subject to the following Clauses, Warranties, Memo, Endorsement,
 Exclusions as printed herein and/or attached hereto:-

EXCESS - OWN DAMAGE CLAIMS

We will not pay for the Excess specified in the Policy Schedule or the
 Certificate of Insurance. You will have to pay the Excess for every claim made
 against us for own damage claims to your vehicle under Section 1.

Continued on page 2



PM2782-ver2.0

Autokinetics

Auto Kinetics LLP

290 Macpherson Road

Singapore 348611

Tel: +65 9185 3389

Biz Reg No: T11LL0595F

INVOICE

MF01050

Date: 24/4/2019

Name: Chris

Contact No: 91398218

Car Reg: SMK 6648 E

Car Make: Skoda Octavia 1.4

Mileage:

Email: sales@autokinetics.sg

Web: www.autokinetics.sg

No	Item/ Description	Quantity	Unit Price	Subtotal
1	19" RRT-Titus custom forged wheels - Front: 19x8.5 ET45 - Rear: 19x8.5 ET45 - PCD: 5x112 - Centrebore: 57.1 mm - Colour: Gloss Black - Remarks: nil	4	1400.00	5600.00
			TOTAL AMT (SGD)	5600.00

Authorised Signature:

Autokinetics

Terms and Conditions

1 Cash Payment preferred

2 Error and Omission Excepted

3 Free tyre repair, nitrogen refill and rotation every 10000km for lifetime of brand new tyres purchased

4 For used tyres, Autokinetics will not assume any product liability

5 All cheques should be crossed and made payable to "Auto Kinetics LLP"

bet.



DETAILING (Reg No. 201806587C)

BOSS DETAILING SINGAPORE PTE LTD

SYNERGY @ KAKI BUKIT

25 KAKI BUKIT ROAD 4 #01-34 SINGAPORE 417800

Hotline: +65 9222 1281

E: bossdetailingsg@gmail.com

INVOICE

Invoice No: 10480

Date: 19/4/2019

Customer ID: SMK6648E

Vehicle Model: SKODA OCTAVIA

MR CHRISTOPHER

Company Name:

A: -

M: 91398218

Salesperson	Job	CASH / CREDIT	Due Date
1	COATING PACKAGE	CASH	-

Quantity	Description	Unit Price	Total Amount
1	SONAX CC36 CERAMIC COATING	\$688.00	\$ 688.00

- SNOW WASH & CLAYBAR TREATMENT

- GLASS AND RIMS DETAILING & SHINE

- PROFILINE FULL LEATHER/FABRIC CLEANING

- PROFILINE FULL LEATHER CARE

- PROFILINE 4 STEPS POLISHING ON EXTERIOR
PAINT BODY

- ENGINE BAY DETAILING

- APPLICATION OF IPA (PAINT PREPARE)

- APPLICATION OF CC36 CERAMIC COATING

SUBTOTAL	\$ 688.00
DISCOUNT	\$ 138.00
TOTAL	\$ 550.00

Make all cheque payable to BOSS DETAILING SINGAPORE PTE LTD.

THANK YOU FOR YOUR BUSINESS!

Internal

bet.

SKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Document no.
Document date 04-11-2019
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 399999
Job order number 2019002564/ 1
Job order date 04-11-2019
Service Advisor SHU SHI TANG

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
KWEK
SWEE HAN (GUO RUIHAN)
440C FERNVALE LINK
#08-151
SINGAPORE 793440

License plate	Model code	First registration	VIN	Model	Mileage
SMK6648E	5E33MDP0	18-04-2019	TM8BC7NE7K0125268	Octavia Ambition Plus 1.4 TSI 110kW DS	17,190

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
	R&R Rim & Balance	1	pcs.	50.00	#1	50.00	53.50
5E5807421G	Cover For X Repair.	1	pcs.	1,240.00	#1	1,240.00	1,326.80
	Bumper						
5E5807394B	Guide Piece	1	pcs.	43.40	#1	43.40	46.44
	RH bumper bracket						
5E5809602D	Sectional	1	pcs.	1,130.00	#1	1,130.00	1,209.10
	RHR fender						
5E5809642A	Water Drain	1	pcs.	313.00	#1	313.00	334.91
	RHR fender seal						
5E5809602C	Sectional	1	pcs.	937.00	#1	937.00	1,002.59
	RH rocker panel						
D 314D36M2	Long-Life Underseal	1	pcs.	79.34	#1	79.34	84.89
D 506KD1A3	2k-Insert Foam	1	pcs.	130.29	#1	130.29	139.41
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	62.20	#1	62.20	66.55
D 007600A1	Inox-Spray	1	pcs.	62.88	#1	62.88	67.28
D 180003M2	2k-Body Adhesive	1	pcs.	398.47	#1	398.47	426.36
5E0810970F	Wheelhouse	1	pcs.	107.00	#1	107.00	114.49
	RHR WHEEL HOUSING						
5E5833052B	Door	1	pcs.	3,040.00	#1	3,040.00	3,252.80
5E5839698C	Door Seal	1	pcs.	99.40	#1	99.40	106.36
	R&R Rear Luggage Trim	1	pcs.	840.00	#1	840.00	898.80
	R&R Rear Seat	1	pcs.	840.00	#1	840.00	898.80
	Labour	7	pcs.	840.00	#1	5,880.00	6,291.60
	Spray Painting	6	pcs.	800.00	#1	4,800.00	5,136.00
	CHINA TAIPING DIRECT SETTLEMENT						
	DQA: 29/10/2019						
	TP VEH: SLT9551U						
	SURVEY BY:						

Quotation valid till 11-11-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,170.00	20,002.98	7%	1,482.11	21,172.98	22,655.09
Total	1,170.00	20,002.98		1,482.11	21,172.98	22,655.09

21,645.54 21697.85

11 Days.
Guo Qiang - 82880282
11/11/19
before paint photos.

I hereby acknowledge and agree to the Repeater of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repeater
Signature:
Date:

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



ŠKODA



Commercial
Vehicles

Quotation

Non binding - Preview

Page 2/2

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
KWEK
SWEE HAN (GUO RUIHAN)
440C FERNVALE LINK
#08-151
SINGAPORE 793440

Document no.
Document date 04-11-2019
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 39999
Job order number 2019002564/ 1
Job order date 04-11-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SMK6648E	5E33MDP0	18-04-2019	TMBBC7NE7K0125268	Octavia Ambition Plus 1.4 I TSI 110kW DS	17,190

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

Supplementary or Omitted List



VEHICLE NUMBER: **SMK6648E**
MODEL: **Octavia 1.4**

CLAIMS DETAILS

	LABOUR DESCRIPTION	Qty	Unit	Amount
1				
2				
3				
Total				\$0.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	5E0807906B	FOIL	1	42.31	0.00	\$42.31
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
TOTAL:						\$42.31

Total Labour & Parts

\$42.31

Survey By

BRYAN FTA

Veron Chen (LKKAuto)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 14 November 2019 4:10 PM
To: Guo Qiang (LKKAuto)
Cc: Chee Steven (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); assignments; SUR; CS A Team; Admin A; Celine Fong (LKKAuto)
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019
Attachments: SMK6648E - SUPPLEMENTARY.pdf

Hi Guo Qiang,

Please see attached supplementary for the fender protective foil that I mentioned to you that day during survey.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tang Shu Shi (VGS - SG/Singapore)
Sent: Thursday, 14 November 2019 8:29 AM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Hi,

Vehicle had been survey, please let us know if we can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Thursday, 7 November 2019 5:50 PM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; assignments <assignments@lkkauto.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Shu Shi,

Refer to our earlier tele-conversation.

Please proceed to make arrangement for us to inspect the vehicle as there is no inspection done at the third party workshop.

Dear Summer (Assignment Team),

Please assist to follow up.

Thank you.

Best Regards,
Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Thursday, 7 November 2019 4:46 PM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>

Subject: FW: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear LKK,

We have received a call from Irene from China Taiping mentioning that your have survey this vehicle at the third party workshop.

Customer cancel claim with them and would like to repair at VW.

Please see attached estimate by VW, please let us have your marking and let us know if can proceed with DS soonest.

Thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tang Shu Shi (VGS - SG/Singapore)

Sent: Tuesday, 5 November 2019 8:09 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT FOR SMK6648E & SLT9551U ON 29/10/2019

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Monday, 4 November 2019 6:51 PM

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: Scan Image

Internal

SKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen SKODA

Commercial Vehicles

Tax invoice

Preview

Page 1/2

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
KWEK
SWEE HAN (GUO RUIHAN)
440C FERNVALE LINK
#08-151
SINGAPORE 793440

Document no.
Document date 23-12-2019
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 39999
Job order number 2019002889/ 1
Job order date 02-12-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SMK6648E	5E33MDP0	18-04-2019	TMBBC7NE7K0125268	Octavia Ambition Plus 1.4 TSI 110kW DS	17,190

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
	R&R Rim & Balance	1	pcs.	50.00	#1	50.00	53.50
5E5809602D	Sectional	1	pcs.	1,130.00	#1	1,130.00	1,209.10
	RHR fender-OSAO-041219						
D 314D36M2	Long-Life Underseal	1	pcs.	79.34	#1	79.34	84.89
	XR						
D 169300M2	1k Window Adhesive	1	pcs.	49.88	#1	49.88	53.37
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	62.20	#1	62.20	66.55
	XR						
D 007500A2	Zinc Spray	1	pcs.	62.88	#1	62.88	67.28
	XR						
D 180003M2	2k-Body Adhesive	1	pcs.	398.47	#1	398.47	426.36
	XR						
5E5839698C	Door Seal, SO-031219	1	pcs.	99.40	#1	99.40	106.36
5E0807906B	FOIL	1	pcs.	42.31	#1	42.31	45.27
	XR						
N 91132101	Hexagon So	4	pcs.	0.67	#1	2.68	2.87
	RIVERT AO-161219						
	Tfr door mech	0.5	pcs.	840.00	#1	420.00	449.40
	R&R Rear Luggage Trim	0.5	pcs.	840.00	#1	420.00	449.40
	R&R Rear Seat	0.5	pcs.	840.00	#1	420.00	449.40
	Labour	6	pcs.	840.00	#1	5,040.00	5,392.80
	Spray Painting	4	pcs.	800.00	#1	3,200.00	3,424.00
	5E5833052B - Door	1	pcs.	3,040.00	#1	3,040.00	3,252.80
	CHINA TAIPING DIRECT SETTLEMENT						
	DOA: 29/10/2019						
	TP VEH: SLT9551U						
	SURVEY BY: GUO QIANG (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,170.00	14,467.16	7%	1,094.60	15,637.16	16,731.76
Total	1,170.00	14,467.16		1,094.60	15,637.16	16,731.76

Customer

Service Advisor

SKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page	2/2
Document no.	
Document date	23-12-2019
Customer no.	5211001170
Customer GST-ID	200208384E
Dealer	39999
Job order number	2019002889/ 1
Job order date	02-12-2019
Service Advisor	SHU SHI TANG

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
KWEK
SWEE HAN (GUO RUIHAN)
440C FERNVALE LINK
#08-151
SINGAPORE 793440

License plate	Model code	First registration	VIN	Model	Mileage
SMK6648E	5E33MDP0	18-04-2019	TMBBC7NE7K0125268	Octavia Ambition Plus 1.4 I TSI 110kW DS	17,190

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Supplementary or Omitted List



VEHICLE NUMBER: SMK6648E
MODEL Octavia 1.4

CLAIMS DETAILS

	LABOUR DESCRIPTION	Qty	Unit	Amount
1				
2				
3				
Total				\$0.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	5E0807906B	FOIL <i>NEC</i>	1	42.31	0.00	\$42.31
2	N 91132101	Hexagon So <i>NEC</i>	4	0.67	0.00	\$2.68
3						
4						
5						
6						
7						
8						
9						
10						
11						
TOTAL:						\$44.99

Total Labour & Parts

\$44.99

Survey By

BRYAN FTA

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 24 December 2019 12:21 PM
To: Tang Shu Shi (VGS - SG/Singapore); Guo Qiang (LKKAUTO); SUR
Cc: Chee Steven (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: SMK6648E - Finalized

Dear Shu Shi,

WITHOUT PREJUDICE

Confirmed amount \$15,637.16 before GST @ 11 working days.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, 23 December 2019 6:31 PM
To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: SMK6648E - Finalized

Hi,

Please see attached finalized.

COR: As per attached.

DOR: 11 working days.

Please revert.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833

Main Line : +65 6305-7299
: Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Nov 2019		01 Nov 2019 10:53 Edit Adj Rpt	\$15,637.16 Edit Estimates	\$15,637.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	-, Co. Reg. No.: -								
Main Claimant:	KWEK SWEE HAN , ID: S8537511C								
Vehicle Reg. No.:	SMK6648E	Date of Loss:	29/10/2019 03:00 - :59 [6 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D205104C02	Policy/Cover Note No.:	DMPCSN30752218000						
Vehicle Reg. No. (Insured):	SLT9551U	Policy No. (Claimant):	DMPPHQ19-002840						
		Excess:	S\$0.00						
Repairer:	Volkswagen Centre Singapore (MacPherson) i KAMPONG AMPAT, 368314 Macpherson - Tel:								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]								
Claimant's Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 12/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMK6648E (SNM19D205104C02)
[SLT9551U]
TP
KWEK SWEE HAN
Oct 29 2019 3:00AM
[-]
Volkswagen Centre Singapore

Upload Documents

Upload Photos

Compose New Letter

ViewView in Browser

Photos/Images

3 per page

No	Finalized On	Kan Fook Sing Motor Workshop (Defu)		Thumbnail	Print
1	29/10/19 12:29	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
2	29/10/19 12:29	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
3	29/10/19 12:29	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
4	29/10/19 12:29	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
5	29/10/19 12:29	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
6	29/10/19 12:29	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
7	29/10/19 12:29	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	30/12/19 09:52	General View	1	Load PDF	
2	30/12/19 09:53	Reinspection Photo	1	Load PDF	

Documentation

1 per page

No	Finalized On	Kan Fook Sing Motor Workshop (Defu)		Thumbnail	Print
1	29/10/19 12:28	Accident Sketch Plan [Linked Accident Report Documents]	1	Load TIF	
2	29/10/19 12:28	Individual Statement [Linked Accident Report Documents]	1	Load TIF	
3	29/10/19 12:28	Identification Card [Linked Accident Report Documents]	1	Load TIF	
4	29/10/19 12:28	CI [Linked Accident Report Documents]	1	Load TIF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/01/20 10:23	Supplementary	1	Load PDF	

Linked Accident Report Documents

										View View in Browser	
Assessment Reports										1 per page	☒
No	Finalized On	Kan Fook Sing Motor Workshop (Defu)		Thumbnail	Print						
1	06/12/19 19:06	Accident Statement	1	Load HTM							
2	06/12/19 19:06	Accident Statement	1	Load HTM							
3	06/12/19 19:09	Accident Statement	1	Load HTM							
4	06/12/19 19:09	Accident Statement	1	Load HTM							
Photos/Images										3 per page	☒
No	Finalized On	Kan Fook Sing Motor Workshop (Defu)		Thumbnail	Print						
1	29/10/19 12:29	Accident Photo	1	Load JPG	☒						
2	29/10/19 12:29	Accident Photo	1	Load JPG	☒						
3	29/10/19 12:29	Accident Photo	1	Load JPG	☒						
4	29/10/19 12:29	Accident Photo	1	Load JPG	☒						
5	29/10/19 12:29	Accident Photo	1	Load JPG	☒						
6	29/10/19 12:29	Accident Photo	1	Load JPG	☒						
7	29/10/19 12:29	Accident Photo	1	Load JPG	☒						
Documentation										1 per page	☒
No	Finalized On	Kan Fook Sing Motor Workshop (Defu)		Thumbnail	Print						

Assessment Reports				1 per page	☒
No	Finalized On	Kan Fook Sing Motor Workshop (Defu)		Thumbnail	Print
1	29/10/19 12:28	Accident Sketch Plan		Load TIF	
2	29/10/19 12:28	Individual Statement		Load TIF	
3	29/10/19 12:28	Identification Card		Load TIF	
4	29/10/19 12:28	CI		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.	^ v
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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119019272/GVF3E2

Date: 21/01/2020

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMPCSN30752218000

Claimant
Vehicle No : SMK6648EInsured
Vehicle No : SLT9551U

Date of Loss: 29/10/2019

Nature of Claim: TP

Claim
No: SNM19D205104C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMK6648E

Make & Model: SKODA OCTAVIA, 1.4 AMBITION PLUS TSI (A)

Engine No: CZDA06437

Reg. Date: 18/04/2019 (Man. Year: 2019)

Chassis No: TMBBC7NE7K0125268

Colour: Grey

Odometer: 18243 km

Engine Capacity: 1395 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/35Z R19

Rear Tyre Size: 235/35Z R19

Front Left Side: Dunlop 5 mm

Rear Left Side: Dunlop 5 mm

Front Right Side: Dunlop 5 mm

Rear Right Side: Dunlop 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,737.85	4,967.16	2,770.69	35.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,950.00	10,670.00	3,280.00	23.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	21,687.85	15,637.16	6,050.69	27.90
+ GST 7.00/7.00% (S\$)	1,518.15	1,094.60	423.55	27.90
Nett Amount (S\$)	23,206.00	16,731.76	6,474.24	27.90

INSPECTION

Date of Assignment: 01/11/2019

Date Inspected: 11/11/2019 Inspected At:

Volkswagen Centre Singapore
(MacPherson)
1 KAMPONG AMPAT
Singapore 368314

Estimated Period of Repair: 11.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 20 Jan 2020)
Parts:	143	SKODA OCTAVIA 1.4 AMBITION PLUS TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMK6648E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER	Repair	1,240.00 FS	*- FS
2	1		*GUIDE PIEC RH BUMPER BRACKET	Not Necessary	43.40 FS	*- FS
3	1		*SECTIONAL RHR FENDER	Buckled	1,130.00 FS	*1,130.00 FS
4	1		*WATER DRAI RHR FENDER SEAL	Not Necessary	313.00 FS	*- FS
5	1		*SECTIONAL RH ROCKER PANEL	Repair	937.00 FS	*- FS
6	1		*LONG-LIFE UNDERSEAL	Necessary	79.34 FS	*79.34 FS
7	1		*2K-INSERT FOAM	Not Necessary	130.29 FS	*- FS
8	1		*INOX-SPRAY	Necessary	62.88 FS	*62.88 FS
9	1		*2K-BODY ADHESIVE	Necessary	398.47 FS	*398.47 FS
10	1		*WHEELHOUSE RHR WHEEL HOUSING	Not Necessary	107.00 FS	*- FS
11	1		*DOOR	Buckled	3,040.00 FS	*3,040.00 FS
12	1		*DOOR SEAL	Necessary	99.40 FS	*99.40 FS
13	1		*1K WINDOW ADHESIVE	Necessary	49.88 FS	*49.88 FS
14	1		*FOIL	Necessary	42.31 FS	*42.31 FS
15	4		*HEXAGON SO	Necessary	2.68 FS	*2.68 FS
16	1		*SEALANT CAN BE SPRAYED	Necessary	62.20 FS	*62.20 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	7,737.85	4,967.16
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
2	CHECK SHORT CIRCUIT / HARNESS REPAIR	New	280.00	280.00
3	WHEEL ALIGNMENT	New	360.00	360.00
4	R&R RIM & BALANCE	New	50.00	50.00
5	R&R REAR LUGGAGE TRIM	New	840.00	420.00
6	R&R REAR SEAT	New	840.00	420.00
7	LABOUR	New	5,880.00	5,040.00
8	SPRAY PAINTING	New	4,800.00	3,200.00
9	TFR DOOR MECH	New	420.00	420.00
Gross Labour Cost (\$\$)			13,950.00	10,670.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >