Vic (LKKAuto)

From: Tien Yong Shun <yongshun@lexbuild.com>
Sent: Wednesday, 29 January, 2020 2:31 PM

To: Vic (LKKAuto)
Cc: LBI Claims; Admin A

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019

(18/19/19/VC05/022583) - LKK REF CC4/LPC19019267/Fha3

Hi Vic,

We accept your offer and will sign & return you

Thank you

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Wednesday, 29 January, 2020 2:10 PM **To:** Tien Yong Shun <yongshun@lexbuild.com>

Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 (18/19/19/VC05/022583) -

LKK REF CC4/LPC19019267/Fha3

Without Prejudice

Dear Tien Yong Shun,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we offer settlement as follows:

Cost of Repair (w/gst)	\$ 941.60
Loss of Use (\$300 x 2 days)	\$ 600.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 1,543.60

If agreeable, kindly let the owner chop and sign the attached DV and **forward the original signed hard copy to us** (**LKK**) for payment processing.

The above amount is to be made payable to **LEXBUILD INTERNATIONAL PTE LTD.**

Thank you.



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 23 January, 2020 3:34 PM

To: Tien Yong Shun

Cc: LBI Claims; Admin A; Vic (LKKAuto)

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 (18/19/19/VC05/022583) -

LKK REF CC4/LPC19019267/Fha3

Without Prejudice

Dear Tien Yong Shun,

We refer to your below email.

Please be informed that we are still pending for mandate approval from our principal.

We will follow up and will get back to you for an update/offer in due course.

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Tien Yong Shun [mailto:yongshun@lexbuild.com]

Sent: Sunday, 12 January, 2020 11:01 PM To: Vic (LKKAuto); Admin-D (LKKAuto)

Cc: LBI Claims; Admin A

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 (18/19/19/VC05/022583) -

LKK REF CC4/LPC19019267/Fha3

Importance: High

Good evening,

Please provide us your final offer to close the case, 1 months after your acknowledge

Thank you

Best Regards,

Tien Yong Shun (田永顺)

Assistant Operation Manager (Capability)

Mobile: +65 9029 6574

Email : yongshun@lexbuild.com



11 Tuas Bay Close, #04-01/02 West Star

Singapore 636996

Tel : +65 6456 3533 : +65 6456 3353 Website : www.LexBuild.com a new train of thoughts



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From: Shirley Lim

Sent: Tuesday, 24 December, 2019 3:36 PM To: Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>

Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 (18/19/19/VC05/022583) - LKK REF CC4/LPC19019267/Fha3

Merry X'mas Vic,

Kindly advise your final offer and forward the Discharge voucher.



Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive Mobile: +65 9615 8280

Email : shirleylim@lexbuild.com



11 Tuas Bay Close, #04-01/02 West Star

Singapore 636996

: +65 6456 3533 Tel : +65 6456 3353 Fax Website : www.LexBuild.com

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, 13 December, 2019 2:09 PM **To:** Shirley Lim <shirleylim@lexbuild.com>

Cc: LBI Claims claims@lexbuild.com; Admin A admin-a@lkkauto.com; Vic (LKKAuto)

<<u>vicalpeh@lkkauto.com</u>>

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 (18/19/19/VC05/022583) -

LKK REF CC4/LPC19019267/Fha3

Without Prejudice

Dear Shirley,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Shirley Lim [mailto:shirleylim@lexbuild.com]

Sent: Friday, 13 December, 2019 11:33 AM

To: Vic (LKKAuto)

Cc: LBI Claims; MT_Claim_SG; KENNY LIM CHING GHEE; Admin A

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 (18/19/19/VC05/022583) -

LKK REF CC4/LPC19019267/Fha3

We are authorized by Go Ahead Singapore Pte Ltd to negotiate and derive an amicable direct settlement with your prestige company.

The repair on the said bus has been done.

We hereby quantify our client's intend claims as follow:

1	Final Repair bill (LBE201912-005)	\$ 941.60	(Inclusive 7% GST)
2	LOU (2 days @ \$400/day)	\$ 800.00	
3	Search Invoice	\$ 2.00	(Inclusive 7% GST)
	Grand Total	\$ 1,743.60	

Enclosed please find the documents for your necessary action:

- 1) Authorization to Act
- 2) Tax Invoice LBE201912-005
- 3) Letter of Demand
- 4) Search Invoice

Please let us have your Discharge Voucher As soon As possible to close the case.

*** please advise do you need hardcopies ***

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive Mobile: +65 9615 8280

Email : shirleylim@lexbuild.com



Tel : +65 6456 3533 Fax : +65 6456 3353 Website : www.LexBuild.com

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 11 December, 2019 11:44 AM

To: Shirley Lim < shirleylim@lexbuild.com>

Cc: LBI Claims <<u>claims@lexbuild.com</u>>; MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; KENNY LIM CHING GHEE <<u>kennylim@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 (18/19/19/VC05/022583) - LKK REF CC4/LPC19019267/Fha3

WITHOUT PREJUDICE

Dear Shirley,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirley Lim [mailto:shirleylim@lexbuild.com]
Sent: Wednesday, 11 December, 2019 11:26 AM
To: KENNY LIM CHING GHEE; Admin A
Cc: LBI Claims; MT Claim SG; Vic (LKKAuto)

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 (18/19/19/VC05/022583)

Good morning,

We have yet to receive the liability for he above accident.

Thank you.

Best Regards,

Shirley Lim Operation Admin Executive Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com



Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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From: KENNY LIM CHING GHEE [mailto:kennylim@lonpac.com]

Sent: Monday, 2 December, 2019 9:53 AM **To:** Admin A <admin-a@lkkauto.com>

Cc: LBI Claims <<u>claims@lexbuild.com</u>>; MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Tien Yong Shun

<yongshun@lexbuild.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 External Confidential]

[External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Oref: 18/19/19/VC05/022583 Yref: CC4/LPC19019267/Fha3

Please assist to advise and confirm liability.

Thank you.

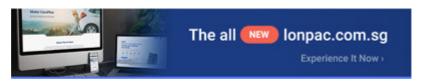
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Tien Yong Shun < <u>yongshun@lexbuild.com</u>>

Sent: Saturday, 30 November 2019 1:32 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: LBI Claims claims@lexbuild.com; MT_Claim_SG mt_claim@lonpac.com>

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 [External Confidential]

Importance: High

Good afternoon,

Kindly refer attached and advise liability.

As you can see from video our bus was stationery at the traffic light junction and your insurer squeeze through and damage our LHS .

Thank you.

Best Regards,

Tien Yong Shun (田永顺)

Assistant Operation Manager (Capability)

Mobile : +65 9029 6574

Email : yongshun@lexbuild.com



Tel : +65 6456 3533 Fax : +65 6456 3353 Website : www.LexBuild.com

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From: KENNY LIM CHING GHEE [mailto:kennylim@lonpac.com]

Sent: Wednesday, 30 October, 2019 5:16 PM **To:** Shirley Lim <<u>shirleylim@lexbuild.com</u>>

Cc: LBI Claims claims@lexbuild.com; MT_Claim_SG mt_claim@lonpac.com>

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 [External Confidential]

Lonpac External - Confidential

Dear Shirley

We shall appoint LKK Auto Consultants for this PRS. They will contact Yong Shun shortly.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Shirley Lim <<u>shirleylim@lexbuild.com</u>>
Sent: Wednesday, 30 October 2019 3:42 pm
To: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>
Cc: LBI Claims <<u>claims@lexbuild.com</u>>

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019

Amended email title.

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com



Tel : +65 6456 3533 Fax : +65 6456 3353 Website : www.LexBuild.com

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From: Shirley Lim

Sent: Wednesday, 30 October, 2019 3:37 PM **To:** MT_Claim_SG < mt_claim@lonpac.com > **Cc:** LBI Claims < claims@lexbuild.com >

Subject: Accident for SBS3462G (AC19/082) & YP5154B on 22/10/2019

Good afternoon Sir/Mdm,

Attached please find the documents for the above case, our client is filing for a third party claim against your insurer **YP5154B**

- 1) Accident Report
- 2) Notice of Accident (AC19/082)
- 3) Authorization to Act

Please contact us to arrange for survey of above mention vehicle

Survey venue:

Loyang Bus Depot 2 Loyang way Singapore 508776

Kindly contact:

Yong Shun @ 9029 6574

Thank you.

Best Regards,

Shirley Lim Operation Admin Executive

Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com



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