Mei Kwan (LKKAuto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 12 November, 2019 2:04 PM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG; Vic (LKKAuto); Admin A

Subject: RE: New Assignment - Accident involving YP5154B (OI) & SBS3462G on 23/10/2019

- Oref: 18/19/19/VC05/022583 [External Confidential]

Attachments: MRM49246451.PDF

Categories: HMK

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for copy of our Insured's GIA report and to proceed with direct settlement if all is in order.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 12 November 2019 11:39 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Subject: RE: New Assignment - Accident involving YP5154B (OI) & SBS3462G on 23/10/2019 - Oref:

18/19/19/VC05/022583 [External Confidential]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 18/19/19/VC05/022583 LKK REF: CC4/LPC19019267/Fha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SBS 3462G

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 31 October, 2019 11:07 AM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: New Assignment - Accident involving YP5154B (OI) & SBS3462G on 23/10/2019 - Oref:

18/19/19/VC05/022583 [External Confidential]

Dear Kenny,

Thank you for the assignment.

Please be informed that repairer arrange to inspect the vehicle on 01.11.2019.

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [mailto:kennylim@lonpac.com]

Sent: Wednesday, 30 October 2019 5:20 PM

To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com'>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com'>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment - Accident involving YP5154B (OI) & SBS3462G on 23/10/2019 - Oref:

18/19/19/VC05/022583 [External Confidential]

Lonpac External - Confidential

Dear Sir/Madam

Please refer to the email below and to arrange for a PRS of the damaged T/P vehicle soon.

At this juncture, we are unable to confirm liability since our Insured has yet to report the accident.

Thank you.

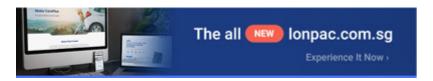
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Wednesday, 30 October 2019 5:16 pm **To:** 'Shirley Lim' <<u>shirleylim@lexbuild.com</u>>

Cc: LBI Claims <claims@lexbuild.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019 [External Confidential]

Lonpac External - Confidential

Dear Shirley

We shall appoint LKK Auto Consultants for this PRS. They will contact Yong Shun shortly.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Shirley Lim <<u>shirleylim@lexbuild.com</u>>
Sent: Wednesday, 30 October 2019 3:42 pm
To: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>
Cc: LBI Claims <<u>claims@lexbuild.com</u>>

Subject: RE: Accident for SBS3462G (AC19/082) & YP5154B on 23/10/2019

Amended email title.

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com



Tel : +65 6456 3533 : +65 6456 3353 Fax Website : www.LexBuild.com

a new train of thoughts



Save a tree...please don't print this e-mail unless you really need to.

From: Shirley Lim

Sent: Wednesday, 30 October, 2019 3:37 PM To: MT_Claim_SG < mt_claim@lonpac.com> Cc: LBI Claims < claims@lexbuild.com>

Subject: Accident for SBS3462G (AC19/082) & YP5154B on 22/10/2019

Good afternoon Sir/Mdm,

Attached please find the documents for the above case, our client is filing for a third party claim against your insurer YP5154B

- 1) Accident Report
- Notice of Accident (AC19/082)
- 3) Authorization to Act

Please contact us to arrange for survey of above mention vehicle

Survey venue:

Loyang Bus Depot 2 Loyang way Singapore 508776

Kindly contact:

Yong Shun @ 9029 6574

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive

Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com



+65 6456 3533 Tel : +65 6456 3353 Fax

Website : www.LexBuild.com a new train of thoughts



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